

ENFORCEMENT DISCLAIMER:

The Office of Child Care Licensing uses progressive enforcement when evaluating concerns at facilities. Several areas are reviewed to determine what steps need to be taken when a facility cannot meet substantial compliance.

Factors that are considered include:

- Number of deficiencies
- Repeat deficiencies
- Length of time of occurrences
- Actual harm
- Potential for harm
- Patterns of deficiencies (e.g., multiple centers)
- Aggravators/mitigators
- Size of facility
- Scope and severity of each deficiency
- Services
- Transportation, field trips and medication

Surveyors work with facilities to assist in understanding why deficiencies have occurred and participate in the resolution to help the provider to develop a plan that explains how these issues will not happen again.

Options that are available to the Department are as follows:

- Giving technical assistance
- Holding Provider Meetings
- Assessing civil money penalties
- Limiting services and/or hours of operation
- Temporarily suspending licenses
- Denying licenses
- Revoking licenses

Notices of Enforcement are issued only when a facility has not been able to correct deficiencies within a reasonable time frame agreed to by both the Provider and the Department. This process starts after all other options to assist the Providers reach substantial compliance fail.