

Home Health Agencies  
Top Ten Federal Deficiencies  
(01-01-07 through 12-31-07)

484.18(b)	Periodic Review of Plan of Care
484.18(c)	Conformance with Physician Orders
484.55(c)	Drug Regimen Review
484.18	Acceptance of Patients, POC, Med Super
484.48	Clinical Records
484.18(a)	Plan of Care
484.10(b)(5)	Exercise of Rights and Respect for Property
484.14(c)	Administrator
484.30(a)	Duties of the Registered Nurse
484.36(d)2)	Supervision

0164: Agency professional staff promptly alert the physician to any changes that suggest a need to alter the plan of care.

0165: Drugs and treatments are administered by agency staff only as ordered by the physician

0337: The comprehensive assessment must include a review of all medications the patient is currently using in order to identify any potential adverse effects and drug reactions, including ineffective drug therapy, significant side effects, significant drug interactions, duplicate drug therapy, and noncompliance with drug therapy.

0158: Care follows a written plan of care established and periodically reviewed by a doctor of medicine, osteopathy, or podiatric medicine.

0236: A clinical record containing pertinent past and current findings in accordance with accepted professional standards is maintained for every patient receiving home health services. In addition to the plan of care, the record contains appropriate identifying information; name of physician; drug, dietary, treatment, and activity orders; signed and dated clinical and progress notes; copies of summary reports sent to the attending physician; and a discharge summary.

0159: The plan of care developed in consultation with the agency staff covers all pertinent diagnoses, including mental status, types of services and equipment required, frequency of visits, prognosis, rehabilitation potential, functional limitations, activities permitted, nutritional requirements, medications and treatments, any safety measures to protect against injury, instructions for timely discharge or referral, and any other appropriate items.

0107: The HHA must investigate complaints made by a patient or the patient's family or guardian regarding treatment or care that is (or fails to be) furnished, or regarding the lack of respect for the patient's property by anyone furnishing services on behalf of the HHA, and must document both the existence of the complaint and the resolution of the complaint.

0133: The administrator, who may also be the supervising physician or registered nurse required under paragraph (d) of this section, organizes and directs the agency's ongoing functions; maintains ongoing liaison among the governing body, the group of professional personnel, and the staff.

0229: The registered nurse (or another professional described in paragraph (d)(1) of this section) must make an on-site visit to the patient's home no less frequently than every 2 weeks.

0172: The registered nurse regularly re-evaluates the patients nursing needs.