

Hospice L-3.02
Top Ten Federal Deficiencies
(07-01-10 through 06-30-11)

418.100	Organizational Environment
418.100(b)	Governing Body and Administrator
418.110	Hospices that Provide Inpatient Care Directly
418.110(c)(1)(ii)	Safety Management
418.52(c)(5)	Rights of the Patient
418.54	Initial & Comprehensive Assessment of Patient
418.54(b)	Timeframe for Completion of Assessment
418.54(c)(7)	Content of Comprehensive Assessment
418.56	IDG. Care Planning, Coordination of Services
418.56(a)(1)	Approach to Service Delivery

0648:

Organizational Environment.

0651:

A governing body (or designated persons so functioning) assumes full legal authority and responsibility for the management of the hospice, the provision of all hospice services, its fiscal operations, and continuous quality assessment and performance improvement. A qualified administrator appointed by and reporting to the governing body is responsible for the day-to-day operation of the hospice. The administrator must be a hospice employee and possess education and experience required by the hospice's governing body.

0719:

Hospices that provide inpatient care directly.

0726:

(ii) The hospice must have a written disaster preparedness plan in effect for managing the consequences of power failures, natural disasters, and other emergencies that would affect the hospice's ability to provide care. The plan must be periodically reviewed and rehearsed with staff (including non-employee staff) with special emphasis placed on carrying out the procedures necessary to protect patients and others.

0516:

[The patient has a right to the following:]

(5) Have a confidential clinical record. Access to or release of patient information and clinical records is permitted in accordance with 45 CFR parts 160 and 164.

0520:

Initial & Comprehensive Assessment of Patient.

0523:

The hospice interdisciplinary group, in consultation with the individual's attending physician (if any), must complete the comprehensive assessment no later than 5 calendar days after the election of hospice care in accordance with §418.24.

0531:

[The comprehensive assessment must take into consideration the following factors:]

(7) Bereavement. An initial bereavement assessment of the needs of the patient's family and other individuals focusing on the social, spiritual, and cultural factors that may impact their ability to cope with the patient's death. Information gathered from the initial bereavement assessment must be incorporated into the plan of care and considered in the bereavement plan of care.

0536:

Idg, Care Planning, Coordination of Services.

0539:

(1) The hospice must designate an interdisciplinary group or groups composed of individuals who work together to meet the physical, medical, psychosocial, emotional, and spiritual needs of the hospice patients and families facing terminal illness and bereavement. Interdisciplinary group members must provide the care and services offered by the hospice, and the group, in its entirety, must supervise the care and services.