

Hospice
Top Ten State Deficiencies
(07-01-08 through 06-30-09)

R9-10-807.A.1.	Patient Plan of Care
R9-10-817.C.1.	HSPC Inpatient Facility Food Service
R9-10-818.9.b.	HSPC Inpt Environmental Safety & Sanitation
R9-10-816.C.5.	Patient Admissions
R9-10-807.B.1.	Patient Plan of Care
R9-10-809.D.1.	Hospice Pharmaceutical Services
R9-10-813.2.a.	Hospice Quality Assurance
R9-10-817.C.11.	HSPC Inpatient Facility Food Service
R9-10-818.6.	HSPC Inpt Environmental Safety & Sanitation
R9-10-819.3.	Inpatient Facility Disaster Preparedness

0701:

- A. For each patient, the medical director, the patient's interdisciplinary group, and the patient's attending physician shall:
1. Establish a documented plan of care based upon an assessment of the patient's medical, social, nutritional, and psychological needs;

1705:

- C. If a hospice inpatient facility with 20 or fewer patients prepares and serves food to a patient, the hospice inpatient facility licensee shall:
1. Have a therapeutic diet manual with a copyright date not more than five years old available for use by a staff member who prepares food.

1813:

- A hospice inpatient facility licensee shall:
9. Keep the hospice inpatient facility free from:
 - b. Accumulations of dirt, debris, dust, lint, or discarded equipment and materials.

0610:

- A. Before admitting an individual as a patient, a hospice's chief administrative officer or designee shall require that the hospice obtain:
- B. At the time of patient admission, a hospice physician or a registered nurse shall:
1. Assess a patient's medical, social, nutritional, and psychological needs.

0705:

- B. The plan of care shall contain:
1. A complete assessment of the patient's care needs,

0916:

- D. A hospice licensee shall ensure that a health care institution providing inpatient services:
1. Has a documented agreement with a pharmacist or provider pharmacist to assist in ordering, storing, administering, and disposing of and recordkeeping for drugs or biologicals according to A.R.S. Title 32, Chapter 18, A.R.S. Title 36, Chapter 27, and 4 A.A.C. 23, Article 7.

1302:

- A hospice licensee shall have a documented quality assurance plan that identifies procedures for:
2. Interpreting the data collected to determine the:
 - a. Adequacy of the hospice services provided.

1715:

- C. If a hospice inpatient facility with 20 or fewer patients prepares and serves food to a patient, the hospice inpatient facility licensee shall:
11. Store food that has been opened or removed from its original container in a dated covered container, a minimum of six inches off the floor, and protected from contamination.

1809:

- A hospice inpatient facility licensee shall:
6. Keep garbage and refuse in covered containers lined with plastic bags while inside the hospice inpatient facility.

1911:

- A hospice inpatient facility licensee shall:
3. Require that staff review an evacuation plan and conduct an evacuation drill, without patient participation, at least once every six months during each shift.