

Hospice B-00002
Top Ten State Deficiencies
(07-01-10 through 06-30-11)

R9-10-809.D.5.	Hospice Pharmaceutical Services
R9-10-819.3.	Inpatient Facility Disaster Preparedness
R9-10-802.E.4.	General Requirements
R9-10-804.B.1.	Hospice Administration
R9-10-805.A.2.	Hospice Staff
R9-10-805.A.3.	Hospice Staff
R9-10-807.A.4.	Patient Plan of Care
R9-10-808.B.4.	Hospice Services
R9-10-809.D.1.	Hospice Pharmaceutical Services
R9-10-810A.1.	Inpatient Dietary & Nutrition Services

0920:

Hospice Pharmaceutical Services

- D. A hospice licensee shall ensure that a health care institution providing inpatient services:
5. Stores drugs or biologicals according to the manufacturer's recommended temperatures.

1911:

A hospice inpatient facility licensee shall:

3. Require that staff review an evacuation plan and conduct an evacuation drill, without patient participation, at least once every six months during each shift.

0220:

Hospice General Requirements

E. A hospice licensee shall establish in writing and enforce a patient rights policy that includes the right to:

4. Be afforded privacy in correspondence, communication, visitation, financial affairs, hygiene, and receipt of hospice services;

0410:

Hospice Administration

B. A hospice's chief administrative officer shall:

1. Supervise the day-to-day operation of the hospice;

0502:

Hospice Staff

A. A hospice licensee shall:

2. Ensure that each patient receives the services designated in the patient's plan of care.

0503:

Hospice Staff

A. A hospice licensee shall:

3. Have staff to meet the hospice needs of a patient and the patient's family 24 hours a day, seven days a week.

0704:

Patient Plan of Care

A. For each patient, the medical director, the patient's interdisciplinary group, and the patient's attending physician shall:

4. Revise the plan of care as necessary to meet the patient's care needs.

0809:

Hospice Services

B. A hospice licensee shall provide the following hospice services:

4. Dietary counseling services, including menu planning and the designation of the kind and amount of food appropriate for a patient, provided by a registered dietitian approved to work as a dietitian by the American Dietetic Association's Commission on Dietetic Registration;

0916:

D. A hospice licensee shall ensure that a health care institution providing inpatient services:

1. Has a documented agreement with a pharmacist or provider pharmacist to assist in ordering, storing, administering, and disposing of and recordkeeping for drugs or biologicals according to A.R.S. Title 32, Chapter 18, A.R.S. Title 36, Chapter 27, and 4 A.A.C. 23, Article 7.

1001:

Hospice Dietary Counseling and Nutrition Services Required For a Patient Receiving Inpatient services

A. A hospice licensee shall ensure that a registered dietitian or a staff Member under the direction of a registered dietitian plans menus for a patient that:

1. Meet the nutritional needs of the patient based upon the patient's age, health needs, and patient plan of care.