

WHAT TO EXPECT[®] WHEN YOU'RE EXPECTING



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Preparing for



- Plan at the Local Agency Level
 - Areas to begin thinking about
- Training Approach
- Regional Cohorts



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Approach

- Flexible
- Conversational
- Staff-lead versus system-lead
- Will take a village

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Helping



- Criteria
 - Knowledgeable about WIC
 - Good with Computers
 - Be a Mentor for PCS Principles
 - Be Approachable to Other Staff
 - Strong Nutrition Assessment Skills
- At least 1 per main clinic
- Your Consultant will work with you!



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HANDS Training

1. It has already begun!
 - CSI Tool Kits and PCS training
2. The assessment approach is currently being tested!



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Training Approach

1. Approximately 3 1/2 months prior to “go live”
 - Training for Helping HANDS and Directors
 - 4 days of system/new assessment approach training at State Office
 - 1 day of observation/work at a beta or pilot site
 - Mentoring/follow-up from State staff
2. Leave with gifts
 - “Workbook” activities to take back to clinic staff

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Training Approach

3. Approximately 3 months prior to “go live”
 - Helping HANDS work with their own staff
 - Workbook Activities/Training database
 - Specific Activities each week
 - Require staff work on the activities X number of hours per week



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Training Approach



4. Approximately 1 – 2 months prior to “go live”
 - ALL staff training with Pam McCarthy (3 days)
 - Only Helping HANDS to attend 1st day with Pam
 - Additional breakout for calendar builders, directors, etc. on 1st day
 - Pam to teach assessment skills on day 2 and 3 to all staff

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Training Approach

5. Staff go home and use paper assessment until they “go live”
 - Complete additional workbook activities
 - AIM Work Arounds
 - Specific activities each week
 - Require staff work on the activities X number of hours per week



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Rollout

Go Live Week:

Monday - System Review and training exercises w/clinic closed

Tuesday - System Review and training exercises w/clinic closed, cont.

Wednesday - Clinics open scheduled light

Thursday - Clinics open scheduled light

Friday - Clinics open full schedule



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Training



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Assessment Pilot Info

- 3 Sites
 - Guadalupe, Maricopa
 - Broadway, Maricopa
 - Tempe, Mountain Park
- Training
 - July 18-19
- 3 Month Pilot
 - July 20 – Oct 20



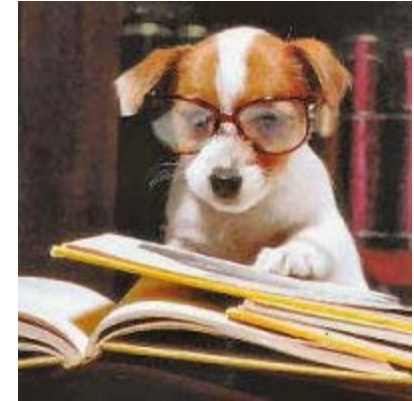
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Assessment Pilot Evaluation

- Staff Acceptance
 - Assessment Guides
 - Are they used correctly?
 - Workarounds
 - Conversation Materials
- Time
 - Does it take more time to do a paper assessment?



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Layers of Support



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Dream Team



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When Do We Rollout?



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Regional Cohorts

- Beta Site
 - All Mountain Park Clinics

- Pilot Site
 - Maricopa St. Mary's Clinic

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Regional Cohorts

Central Cohort

- Maricopa
- Adelante
- Pinal

Southern Cohort

- Pima
- Mariposa
- Marana
- Gila
- El Rio
- Greenlee
- Cochise
- Graham
- St. Elizabeth

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Regional Cohorts

Western Cohort

- Ajo
- Cocopah
- Yuma
- Mohave

Northern/Eastern

- Coconino
- Yavapai
- Apache
- Navajo


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Now what?



- Continue working on:
 - Assessment Skills
 - CSI
- Helping HANDS 
- Communicate clinic changes with State Staff

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Questions?



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