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2-a. Network Development and Management

Since the inception of CPSA in 1995, a major focus has been on the identification, selection, and management of the Provider Network. Conceptualization of a Comprehensive Provider Network begins with a strategic planning process based on CPSA's mission and vision statements and on annually updated goals and objectives. One of CPSA's overarching goals is to ensure that quality behavioral health services are delivered through an organized treatment system with a broad array of qualified providers in sufficient numbers to meet the service needs of members and their families.

With the implementation of Proposition 204 in 2001, which expanded AHCCCS eligibility to an increased number of adults with general mental health or substance use disorders, it was imperative that CPSA, in conjunction with community stakeholders, advocacy groups, and consumer groups, address the need for increased types and numbers of providers. The implementation of the *DBHS Covered Behavioral Health Services Guide* became an important factor in planning for a service delivery system which had capacity, a wide range of provider types, and sufficient numbers of qualified staff to serve an increasing number of members. The CPSA Network Development Team (NDT) was created to focus on network capacity, sufficiency and quality to ensure a comprehensive service delivery system.

The philosophic approach to network development and network management is implemented through the process of identification, selection and management of a competent network of providers. The structure of the Provider Network is designed to ensure ease of access, maximize opportunities for collaboration across the community, and utilize empirical data to evaluate results. The network development and management philosophy is based on the premise that all mandated and appropriate behavioral health treatment, rehabilitation and support services will be of high quality and provided in a culturally competent manner, in the least restrictive environment, accessible to all populations and sensitive to member choice. In accordance with this philosophy, CPSA identifies the parameters of the continuum of care through a comprehensive planning process, gathering input from both internal and external sources.

An example in GSA 5 of the planning and development process used to evaluate and redefine the continuum is found in the activities of the Community-Wide Crisis Services Work Group. In recent discussions of this group, the need for easily accessible crisis stabilization services for a child or adolescent at-risk for disruption of current placement was identified. The CPSA Children's Network Manager worked with the Network Development staff, the Associate Medical Director, community stakeholders, including members and families, the community-wide crisis services provider, and Child Protective Services (CPS), in evaluation and recommendation of action steps to address the identified need. The result was the development and implementation of short-term crisis stabilization services for children at Pima House, a facility of Intermountain Centers for Human Development, and for adolescents in the Sendero de Sonora Adolescent Crisis Stabilization Unit.

In GSA 3, the collaboration of Network Development and Network Management functions came together through ongoing discussions of detoxification services across the four-county area. The need for detoxification services has been established, technical assistance has been received from DBHS on strategies to develop rural detoxification services, and an implementation plan has been written. The participants in this discussion included Managers from both the CPSA Network Development and Network Management areas, representatives of the designated Comprehensive Service Network (Network) in GSA 3, hospitals in the region, and representatives from local consumer-run organizations.

NETWORK DEVELOPMENT PROCESS

The CPSA planning process to define the continuum of care utilizes clinical expertise, assessment of data, and other information related to identified gaps in service. Utilizing a comprehensive planning process with input from a variety of sources allows the service delivery system to be continuously reviewed and enhanced. Within the parameters of the established continuum of care, CPSA determines the composition of the Provider Network, including the requirements for the type, number and qualifications of providers needed. The network development process identifies the populations to be served, utilizes available data resources, establishes the strategies for service delivery, and determines the appropriate setting for treatment. The network development process is implemented through the Network Design and Improvement Committee (NDIC) assessment activities and through the implementation activities of the NDT.

The NDIC is responsible for ensuring that CPSA establishes and maintains a comprehensive continuum of care. The NDIC meets at least six times per year and more often as needed. The role of the NDIC in the development and management of the Network is to assess sufficiency in terms of size, scope and types of providers to meet the behavioral health needs of CPSA members and their families and to evaluate the anticipated changes in enrollment, utilization, cultural or treatment requirements for the behavioral health service delivery system. NDIC membership includes representatives from the Administrative and Clinical Operations and Business Operations Departments. The committee uses utilization data, enrollment data, geographic locations and demographic information, including cultural needs of

members in its deliberations. The goal of the deliberations is to identify material gaps in the continuum of care based on implementation of the *DBHS Logic Model for Network Sufficiency Analysis (Logic Model)* and to make recommendations to CPSA administration for approval of needed actions to add new services or expand the current continuum of care.

The NDT is composed of five staff, three of whom are Master's level prepared and two specialists with specific expertise in procurement and development of support services. One team member focuses exclusively on the development of cultural proficiency within the Provider Network. The NDT is assisted in the determination of implementation strategies by the CPSA Network Managers to ensure the population-specific (general mental health, substance use, persons with serious mental illness) and geographic (GSA 3, GSA 5, rural, urban) issues are considered. Responsibility for supervision of the entire process rests with the Director of Clinical Operations, with oversight from the Deputy Director and Chief Operating Officer.

NETWORK SELECTION AND MANAGEMENT PROCESSES

Oversight of the Network Management function is also coordinated by the Director of Clinical Operations. To manage a comprehensive, quality provider network, cross-departmental cooperation is necessary to ensure that a criteria-based selection and procurement process is used to support contract compliance. The goal of the selection process is to establish a comprehensive network of behavioral health subcontractors capable of delivering all covered services required in the DBHS contract, in accordance with AHCCCS rules and regulations, and accepted best practice standards. The Provider Network is designed to meet the minimum network standards and provider types as outlined in the *Allowable Procedure Code Matrix* included in the *DBHS Covered Behavioral Health Services Guide*, and to ensure accessibility and availability of services provided by qualified professional staff. In most instances, CPSA selects its behavioral health providers through an open, competitive procurement process that includes both internal staff members and external stakeholders in the review process.

Five CPSA management-level professionals are responsible for carrying out the administrative and management activities needed to operate the CPSA service delivery system in GSA 3 and GSA 5. Each of these five staff is Master's level prepared in a clinical or administrative area and has at least five years of experience. In the Adult Services Network Management component there are four master's level prepared specialists (one in the Southeast Regional Office); and three bachelor's level professionals: an Adult Services Liaison, a Housing Specialist and a Vocational Rehabilitation Specialist. In addition, there is a Community Education Specialist, a position which is filled by a consumer, and a Community Education Liaison, which is budgeted for the current fiscal year. In Children's Network Management, there are four Master's level specialists, one of whom is located at the Southeast Regional Office. The role of Network Management is to work directly with the Networks and other providers to establish the contracting process, including specific service expectations documented in the scope of work (SOW), to provide ongoing technical assistance, and to monitor for compliance and evaluate performance. To accomplish these tasks, Network Management staff must work closely with Quality Management, Finance, Contracts and Information Technology staffs.

In selecting providers, a number of criteria are considered, including consideration of clinical, financial and technical competency; demonstration of quality past performance; and, experience with populations served. Staff recommendations to the Executive Management Team (EMT) and CPSA's Board of Directors Program and Planning Committee, with approval by the Board of Directors are the final steps in the selection process. Contracts, including SOWs, are developed with each service provider according to the appropriate funding methodology and funding source. Each contracted provider is registered with AHCCCS. All providers must agree to treat members in the least restrictive setting consistent with quality care, using well-defined criteria or performance expectations.

After contract award, providers begin the credentialing process that must be completed prior to delivery of CPSA-funded services. The requirements for agency credentialing include documentation of licensure by DBHS, which must be inclusive of subcontracted services; general, professional and automobile liability insurance; and, accreditation, when required. The evidence of agency compliance is maintained in the CPSA contract file. Once credentialed, the agency may then provide mental health, substance abuse, prevention or ancillary services within the limits of their licensure and the parameters of the behavioral health provider types and DBHS service codes. The agency recredentialing process occurs annually and requires documents which are tracked and monitored. Providers who contract directly with CPSA and subcontract with other providers are required to initiate a similar agency credentialing process with each of their subcontractors. CPSA reviews the credentialing process during contract negotiations to ensure compliance with all requirements.

Once providers are selected and credentialed, ongoing management of the network is essential. CPSA ensures that the Provider Network has sufficient professional personnel to provide all covered services, including urgent and emergency behavioral health services, 24 hours a day, 7 days a week. Three formal strategies are used in Provider Network management: a) formal and informal communication; b) assessment; and, c) training and technical assistance. Overall, positive, proactive management of the Provider Network is dependent upon responsive problem-solving actions.

Collaborative Technical Assistance (CTA) Team Meetings

The first of the network management strategies is the establishment of an organized communication process to support the key providers. This occurs through monthly Collaborative Technical Assistance (CTA) Team meetings with all of the Networks as well as the community-wide crisis services provider and the community detoxification services provider in GSA 5. At the CTA Team meetings, facilitated by a CPSA Manager, the Chief Medical Officer or the Associate Medical Director, staff members share information on utilization of services, SOW requirements, results of monitoring, and strategic and operational plans are distributed. CPSA staff is trained to effectively communicate key concepts to providers; review and provide revisions and additions to policies and procedures; and, additions to or deletions in the Provider Network. Performance Profile data and member-specific behavioral health information are also provided in writing. Other regularly scheduled meetings with providers that contribute to Network Management can be found in response 1-k.

The Provider Network is further strengthened through daily interactions with staff from various CPSA departments to resolve issues related to member enrollment, roster reconciliation, covered benefits, financial eligibility screening or data entry error. Issues are resolved in a collaborative way to assure that both CPSA and the provider agency are focused on quality service to members. Since the initiation of the CTA Teams, interactions with providers have been much more internally coordinated.

Assessment

The second strategy used to manage the Provider Network is the constant assessment and re-assessment of the responsiveness of the continuum to identify need and change. Inclusion in the CPSA Provider Network involves ongoing review of each provider in the areas of Utilization Management, Quality Management, Information Systems and Finance. Review findings are compared with benchmarks and indicators developed from national and regional data resulting in recommendations to CPSA leadership. The providers are evaluated through a collaborative process that includes DBHS, community representatives, provider organizations and member and family input. The data from the various sources are used to make decisions concerning availability, accessibility, cultural proficiency and quality.

Performance-based assessments are used to establish guidelines for conducting consistent and equitable reviews of each of the Networks. The assessments are used to acknowledge Networks for meeting established performance goals and to encourage continued improvement. Performance improvement principles are engaged to provide incentives for positive actions and the opportunity to engage in Performance Improvement activities to avoid a sanction or contract termination. Performance measures are reviewed with the Networks utilizing data collected throughout the year.

Training

The third strategy used to enhance the Provider Network in general is training. An example of this activity is the training of provider case managers and supervisory staff in the implementation of the new assessment process and use of the new demographic data form. Following the assessment training, the need to develop specific provider assistance in the assessment of cultural issues was identified. This training was offered at provider sites to address specific provider needs. CPSA has an extensive training calendar, distributed by mail and posted on the CPSA Web site, with agency-specific and issue-specific training provided on a weekly basis whenever needs are identified. These trainings are facilitated by staff members in the Clinical Operations, Quality Management, Information Technology and Training areas.

The management of the Provider Network requires ongoing collaboration with community resources and state agencies. CPSA has developed processes related to coordination of care and the integration of services by behavioral health providers with other involved agencies such as child welfare, criminal justice and general medical staff. Frequent training on collaborative activities and technical assistance to the providers in the behavioral health network are offered to enhance coordination of care. Timely and responsive training and support to provider staff addresses job satisfaction and contributes to retention of qualified behavioral health staff, which is imperative to the management of the Provider Network.

2-b. Description of the Provider Network

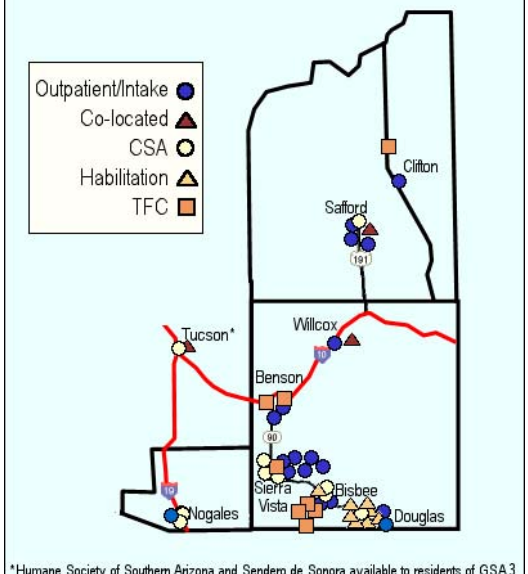
THE GSA 3 PROVIDER NETWORK

CPSA has organized the behavioral health service delivery system in GSA 3 based on the Arizona System Principles, Arizona Vision and Principles, Principles for Persons with Serious Mental Illness, as well as its own mission and vision statements and guiding principles. Key to the CPSA design of a comprehensive continuum of care is the concept of recovery, easy access to care and family involvement. Conceptualization of the Provider Network begins with a comprehensive strategic planning process which culminates in the *CPSA Annual Provider Network Development and Management Plan* with updated goals and objectives. The annual assessment of providers allows CPSA to demonstrate that the CPSA Provider Network is sufficient in the quantity of qualified providers to meet the needs of the enrolled members' covered behavioral health services and to respond to all referrals, including those from persons in crisis.

The structure of the Provider Network in GSA 3 is designed to assure ease of access, maximize opportunities for collaboration across the community, respond to members and their families in a culturally proficient manner and utilize empirical data to evaluate results. CPSA contracts with a single designated Comprehensive Service Network (Network) in the four rural Southeastern counties for the delivery of behavioral health services for children and adults. CPSA is committed to maintaining an integrated service model, which emphasizes quality coordinated care at all levels throughout the behavioral health system. Southeastern Arizona Behavioral Health Services (SEABHS), the GSA 3 designated Network, is responsible for the delivery of community-wide crisis services, detoxification services, and prevention services across the region, in addition to maintaining outpatient sites located across the four counties. SEABHS also provides services funded through the Substance Abuse Prevention and Treatment Performance Partnership (SAPT) and Community Mental Health Services Performance Partnership (CMHS) federal block grants to serve priority populations, including pregnant and parenting women and teenagers, HIV early intervention services, and services for injection drug users.

Fifteen intake and outpatient treatment sites all serving both children and adults are strategically located throughout the four GSA 3 counties to provide for ease in access of services. CPSA reviews census data, numbers of AHCCCS eligibles and enrollment data to ensure that outpatient sites and treatment facilities are readily available. Provision of a full continuum of care, according to the *DBHS Covered Behavioral Health Services Guide,* is accomplished through services provided directly by SEABHS or through contracts held by SEABHS or CPSA for services other than those delivered in the 15 outpatient sites. SEABHS operates a 16-bed Psychiatric Health Facility/Level I (PHF) with capability for detoxification, Level II residential programs, day programs and a housing and vocational rehabilitation program to serve members across the four-county area. For Level I hospital and Level I RTC, SEABHS uses facilities in GSA 5. SEABHS makes available to GSA 3 members Level I hospital beds (Palo Verde and Sonora hospitals), extended care beds (Extended Care Unit) and adolescent crisis stabilization beds at Sendero de Sonora Adolescent Crisis Stabilization Unit, through block purchase contracts held directly by CPSA.

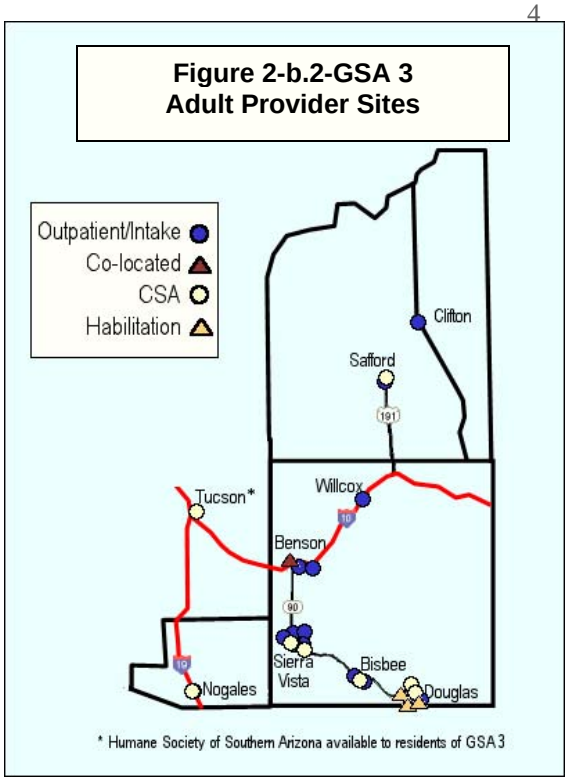
Figure 2-b.1-GSA 3
Child/Adolescent Provider Sites



To enhance the provision of treatment services, Community Service Agencies (CSAs), Habilitation Providers, and Therapeutic Foster Care (TFC) homes complement the service continuum. Figures 2-b.1-GSA 3 and 2-b.2-GSA 3 show the locations of service sites for Children's and Adult services, respectively, in GSA 3.

CPSA continuously monitors the system to ensure that it is adaptable and responsive to emerging family and community needs. The Network is required to provide services within the mandatory timeframes, including community-wide crisis response, available 24 hours a day, 7 days a week, with response time for the mobile unit of two hours. Routine assessments are scheduled within seven days of the referral for services and routine appointments for ongoing services within 23 days of the initial assessment. The Network provides physical accessibility for persons who are disabled and ensures compliance with the Americans with Disabilities Act (ADA) and the Universal Building Codes. These standards address physical accessibility for persons with disabilities at all sites.

To assure that the provisions of services are family and individual centered, the Network has expanded to include community and home-based providers and agencies with established culturally rich resources within the community. The CPSA network management philosophy to provide high quality, culturally competent services in the most appropriate setting that is accessible to all populations has not changed. A transformational shift to be inclusive of non-traditional community-based services and a more intensive focus on recovery principles has occurred. To meet these requirements, CPSA is developing direct contracts with non-traditional community-based providers and will work with the Network to ensure that the desired transformation of the system occurs. The changes are analyzed and monitored through the network management process and through the CPSA Network Design and Improvement Committee (NDIC).



CHILDREN'S SYSTEM OF CARE

SEABHS provides services according to the appropriate provider type and the *ADHS/DBHS Covered Behavioral Health Services Guide* directly for children and their families at the 15 outpatient sites. In addition to the array of services at the outpatient sites, SEABHS subcontracts with a variety of agencies and independent licensed professionals to assure a comprehensive continuum of care for children and their families. CPSA also holds, or will hold, direct contracts with providers in GSA 3 to assure member choice through a full array of services and providers.

SEABHS has participated with CPSA to ensure that there are a sufficient number of trained, experienced direct care staff members to meet the needs of children and their families. Intensive training on the JK Settlement Agreement, the *Title XIX Children's Behavioral Health Annual Action Plan* and the implementation of Child and Family Teams was conducted and continues to be offered to clinical staff and supervisors. Of particular importance is the completion of the strengths, needs, and culture discovery in ensuring the delivery of competent clinical services focused on positive outcomes for the child and family members. Coordination of care with state agencies is of prime importance in the implementation of the Arizona Vision and Principles. The GSA 3 Letter of Agreement inclusive of all key state agencies is finalized and an event is planned on November 9, 2004, for all agencies participating in the inter-agency collaboration to sign the agreement.

ADULT SYSTEM OF CARE

The GSA 3 Adult System of Care is organized around its philosophy of integration of care. Through CPSA's involvement with the DBHS Consensus Panel for Integrated Treatment of Co-occurring Disorders and its own subsequent Local Integrated Panel process, CPSA has determined that many, if not most, of the separations that occur within the behavioral health care system by the "subpopulations" are not useful in promoting quality care for individuals. With the assumption that co-occurring disorders are the expectation, not the exception, CPSA acknowledges the unique needs of persons with serious mental illness and substance use and believes that a best or emerging practice generally may be utilized in its entirety or modified to fit the needs of a member with a combination of behavioral health disorders. CPSA has promulgated this philosophy and supports the Network and its providers in realigning their systems and programs to effectively treat adult members with co-occurring disorders. One example of this change is evidenced by the Network serving members manifesting symptoms of both psychiatric and substance use disorders in their Psychiatric Health Facility (PHF), including designating beds to ensure availability. Through this change, the Network became proficient in delivering detoxification services at this site, resulting in the program becoming "dually diagnosed enhanced" as defined by the American Society of Addiction Medicine's *ASAM Patient Placement Criteria*, which indicates the highest level of integration.

CPSA emphasizes the use of evidence-based and promising tools, practices and standards of care. One major emphasis that is essential in the planning and delivery of services is that the expected outcome for any adult receiving behavioral health care is recovery. Closely tied to this concept is the belief that people recover best within families, whether within a "formal" family structure, or through "families of choice," and through association with peers who can model and share the experience of their own journey in achieving recovery. CPSA has accomplished a number of steps in building

a system that incorporates the concept of recovery as an outcome, family-centered treatment as the model, and the availability of well-trained Peer and Family Support Specialists to provide services throughout the system of care. CPSA has distributed *ADHS/DBHS Practice Improvement Protocol 8,* "The Adult Clinical Team," to all Networks and a consortium was put together to assist in the development of a system-wide training. The Network will be required to create its own team for full implementation of Adult Clinical Teams across the Provider Network by January 2005.

Vocational Services

Quality vocational services that are accessible to members play a key role in the recovery model. The Network appoints a Vocational Liaison who works closely with the CPSA Vocational Rehabilitation Specialist to ensure vocational services are readily available. Individuals with serious mental illness are prioritized to receive a full array of vocational services under the statewide Interagency Service Agreement (ISA) between ADHS/DBHS and ADES/Rehabilitation Services Administration (RSA). RSA is the primary provider of vocational services through RSA Community Rehabilitation Providers. CPSA ensures the provision of pre-vocational and ongoing support services through the Network agreement and through direct subcontracts with CSAs, including consumer-run services. With the award of RSA Establishment Grants to the Network, Graham County Association of Retarded Citizens, Douglas Association of Retarded Citizens, and the Blake Foundation, employment opportunities expanded for individuals with serious mental illness residing in these rural communities.

CPSA and RSA collaborated to initiate the Vocational System Enhancement Project funded by House Bill 2003 (HB 2003) monies matched federally. The Project includes a system-wide assessment featuring a comprehensive report addressing barriers, gaps and potential solutions which resulted in the Collaborative Statement of Intent outlining the renewed commitment of CPSA and RSA to collaboratively provide quality, timely services for jointly served individuals, including the best practice of supported employment.

CPSA is committed to furthering expansion of vocational options under covered services for individuals with general mental health issues or substance use disorders who are Title XIX/Title XXI eligible. Thus far, collaboration is under way with the One-Stop Career Centers in Cochise and Santa Cruz counties and at Cochise College. CPSA is committed to expanding vocational options under covered services for Non-SMI Title XIX/Title XXI members.

Housing Services

CPSA believes that housing is both a right and a choice, not a placement that is "earned." Housing services are delivered with the support of the Adult Clinical Team, whose commitment is demonstrated by positive expectations of recovery, acknowledgement of member strengths, and the use of support services and natural supports. The CPSA Housing unit coordinates the provision of transitional and permanent, affordable, safe, decent housing, while managing and reporting on various grant resources, finding housing resources for members, monitoring the operation of community housing providers and working in partnership with the Network to link housing with other covered treatment, rehabilitation and support services. Since 2000, CPSA has increased grant funded housing units from zero (0) to 81, through the award of new grants, careful grant management, and helping members to obtain other community services and benefits. Although CPSA's *HB 2003 Plan for Implementation for Adults with Serious Mental Illness* called for the development of 20 new units of housing in GSA 3, by leveraging funds CPSA was able to develop 36 new housing units.

CPSA works diligently to assist and provide technical assistance to the Network when applying for and receiving funds for properties owned and/or operated directly. One example of this enhancement is the award from State HOME funds and the Federal Home Loan Bank for 12 housing units using the HB 2003 model commencing in October 2004.

CPSA will expand independent housing options for members with serious mental illness, with priority given to individuals who are chronically homeless and those who are residing in unsafe and substandard conditions in unlicensed board and care homes. Careful management of current grants will also result in more housing units being supported, particularly as members are assisted to increase their income, thus reducing the subsidized share of the rent, and assisting residents in supported housing to apply for permanent Section 8 funding. The ground work of developing partnerships with the Arizona Department of Housing, Housing and Urban Development, and other housing providers has positioned CPSA to continue to increase housing stock; the goal being adding units by at least five percent each year. CPSA will continue providing technical assistance to the Network to pursue alternative funding opportunities such as Low Income Housing Tax Credits and Community Development Block Grant funding.

CRISIS SERVICES

The comprehensive crisis response system in GSA 3 is comprised of telephone crisis intervention, mobile crisis intervention and crisis stabilization services. The designated Network provides these services to all populations

throughout the region. The community-wide crisis system is designed to meet the immediate and urgent need for persons experiencing a crisis related to substance use or a psychiatric condition.

Telephone Crisis Intervention

Under contract with SEABHS, ProtoCall Services, Inc. provides a 24-hours-a-day, 7-days-a-week, crisis telephone hotline accessible to all individuals in the region. Staffed by master's level behavioral health professionals, services include crisis intervention, triage, information and referral. A crisis evaluator is dispatched for mobile response at a designated site available for crisis stabilization services.

Mobile Crisis Intervention

Mobile crisis services are provided by specially trained crisis evaluators, 40 percent of whom are bilingual (English/Spanish). SEABHS contracts with a number of crisis evaluators to respond to all individuals in crisis, regardless of age of enrollment status. CPSA contracts with The Blake Foundation to provide the 24-hour response to an infant or toddler who has been removed from his/her home by Child Protective Services (CPS). For children between the ages of birth through four, The Blake Foundation responds to the child within 24 hours of removal. For children ages five or older removed from home, the Network responds using their specialty trained crisis evaluators. All children receive initial triage and crisis intervention (if needed), assessment/evaluation using age appropriate tools, and referral into the behavioral health system as determined. More than 65 percent of the Blake clinical staff is bilingual and able to respond to the linguistic needs of children and families at-risk of permanent removal of the child/children.

Crisis Stabilization

Access to crisis services includes the walk-in capability at each of the 15 Network outpatient sites in the four counties during business hours. At other times, the crisis evaluators provide crisis stabilization and arrange for ongoing services at the appropriate site. Crisis stabilization services include triage and evaluation, crisis intervention, in-home crisis stabilization, and case management.

As a support for children in crisis, the Network contracts with a Level II provider in Sierra Vista to provide short-term crisis stabilization to children who are at-risk of losing their placement either at home or in the community. These services are also available to youngsters between the ages of 12 -17 years through the Adolescent Crisis Stabilization Unit (Sendero de Sonora) in Tucson. These programs focus on the immediate return of the child/adolescent to the original placement or home with the input and support of family and/or other stakeholders.

PREVENTION

CPSA provides a culturally competent, regional Prevention System through its contract with the designated Network. Prevention services are based on a community development model and use best practices adopted for specific targeted populations as determined by assessments in 2002 and 2004. The Network provides Prevention services for non-enrolled persons, their families, and communities to reduce the risk of behavioral health disorders and to improve overall health status in targeted communities. The Network boasts a total of 22 sites located across Cochise, Graham, Greenlee and Santa Cruz counties, covering every major population center throughout GSA 3. Currently, 40 percent of the Prevention services staff is fluent in Spanish, with one staff member capable of speaking Yoeme (Yaqui). Prevention services are offered evenings and/or weekends to meet the needs of participants and families. In addition, the Prevention staff members travel to rural areas, such as the immigrant encampment, *La Perra Flaca*, in Cochise County to provide needed services and support.

HEALTH PROMOTION/WELLNESS

The *CPSA Health Promotion/Wellness and Prevention Plan* includes activities for providing members with current, consistent information on prevention, wellness and treatment in behavioral health, as well as how best to access and obtain necessary services. Community education, with a focus on recovery and outreach activities, is used to impact member wellness and self care. The CPSA Web site, *The Wellness Newsletter* and the Long Range Public Education Coalition (Long Rangers) are tools used to increase member wellness and promote health. The intended outcomes include reduction of the need for crisis intervention, improved opportunities for self-management by the member working with the clinical team and promotion of overall health.

GEOGRAPHIC CONSIDERATIONS

In collaboration with the community resources and based on input from stakeholders, CPSA organizes its Provider Network to effectively develop and implement new programs and initiatives to meet the needs of Southeastern Arizona's diverse communities. CPSA is committed to improve access to quality care in geographically remote regions. This is evidenced through CPSA's successful strategies toward expansion of the rural behavioral health workforce to include the

utilization of paraprofessional and alternative providers as described in Goal 3.2, "Improve access to quality care in rural and geographically remote areas," in the President's New Freedom Commission on Mental Health report.

CPSA has provided the ongoing training, technical assistance and support to assist agencies to successfully complete the Title XIX certification process for CSAs. The development of contracts with community-based providers allows members and families unique services that are tailored to their needs, accessible in rural areas, and with linkages to natural supports in the community. CPSA was the first in the state to contract with a Boys and Girls Club as a Title XIX certified CSA. The Boys and Girls Club of Santa Cruz County offers an array of services that include respite care, peer and family support services, living skills and pre-job training for youth and families residing in Nogales and surrounding rural areas. Another first in the state is the children's shelter in Huachuca City (Open Inn) certified as a CSA to provide respite care for children. Located in Safford, Nogales, Sierra Vista and Douglas, the Child and Family Resource Center provides life skills and family support through their Strengthening Families and Healthy Choice programs. Further development activities include contracts with the Humane Society of Southern Arizona, which has a mobile unit that travels throughout the Southeastern counties. The Humane Society provides support and vocational rehabilitation services. In addition, Cochise Area Network of Therapeutic Equestrian Resources offers a unique day program combining life skills and health promotion activities utilizing an equestrian approach.

For adults, CPSA contracts with community-based providers to ensure the diverse needs of members are being met. Southeastern Arizona Consumer-Run Services, Inc. (SEACRS) provides peer and family support and recovery services, including vocational and employment services through mobile outreach across the region. National Alliance for the Mentally Ill of Southeastern Arizona (NAMI-SEA) provides a family resource center and family support classes and support groups.

An example of successful collaboration to meet the challenges of accessibility and availability of an array of services in the rural areas is the crosswalk developed with DBHS. CPSA worked with DBHS to generate a crosswalk of comparable service codes for community and home-based providers providing services in the DES continuum of care which were not available for encountering behavioral health services. These paraprofessional Habilitation providers specialize in the delivery of in-home services and are trained to meet the needs of underserved populations, such as those members and their families with multi-agency system needs. CPSA holds direct contracts with these Habilitation providers to assure that the delivery of support services in rural areas, including in-home respite, living skills, family support and non-emergency transportation are available. The ability to provide non-emergency transportation will allow many members and their families to access services at outpatient clinics. The lack of such services had been a barrier in the past.

CULTURALLY PROFICIENT SERVICES

CPSA has entered into direct contracts with culturally rich resource agencies to improve and increase access to quality care that is not only culturally proficient, but is available in the rural and/or geographically remote areas. To ensure the provision of language accessible services for persons with Limited English Proficiency (LEP), CPSA adopted the *National Standards for Culturally and Linguistically Appropriate Services (CLAS)* issued by the Office of Minority Health and holds centralized contracts with translation, interpreter, and language lines for the provision of language accessible services at all points of contact within the system. This includes a centralized contract with the Community Outreach Program for the Deaf (COPD). To support the infusion of bilingual staff, CPSA has entered into a partnership with academic institutions to specifically recruit and retain bilingual staff in the behavioral health system. CPSA will work closely with the translation agencies to establish criteria to test for language proficiency of behavioral health staff to be credentialed as translators. This will follow a similar certification process, which has been successfully adopted in the medical field. A written and verbal assessment of language proficiency will be developed and administered.

CPSA is committed to supporting bilingual and bicultural behavioral health services with a preference to utilize bilingual clinical staff versus translation language lines whenever possible. CPSA conducts a system-wide annual inventory to capture data on the number of bilingual staff throughout the behavioral health system at all levels of clinical service provision. In GSA 3, 50 percent of the Behavioral Health Technicians are bilingual; 40 percent of the crisis team evaluators are bilingual and nearly 30 percent of Clinical Liaisons are bilingual. Although significant efforts are being made to further recruit Latino staff through academic initiatives (see response 2-k) and community alliances, specialty provider contracts have been established to meet the high rate of growth for members and their families with Limited English Proficiency (LEP). CPSA's responsibility to direct resources to LEP speakers is further evidenced by having nearly 50 percent of the Member Services staff bilingual in Spanish, one staff member proficient in Mandarin Chinese, and one proficient in American Sign Language.

SUBCONTRACTING AND FINANCING MECHANISMS

CPSA structures its subcontracting and financing mechanisms by provider and/or population serviced to achieve a network of providers able to fulfill service delivery requirements. These mechanisms are designed to control and monitor costs while allowing providers of service to develop and maintain quality programs. CPSA uses both retrospective and prospective payments. The following list outlines these mechanisms and the types of services that are subcontracted using each mechanism.

Retrospective Payment Methodology

Fee-for-Service

Fee-for-service contracts employ a mechanism in which a subcontracted provider submits a claim and is reimbursed based on an agreed upon fee schedule. CPSA pays Title XXI and Correctional Officer/Offender Liaison (COOL) services using this method.

Cost Reimbursement

Cost Reimbursement contracts are utilized when CPSA wishes to reimburse only the costs expended by the provider. In this mechanism, the subcontractor reports expenditures either by a Contractor Expenditure Report (CER) or by invoice, and is reimbursed for approved expenditures. Also employed in this mechanism is a ceiling amount which reimbursement is not allowed to surpass. Subcontract examples using this mechanism include some consultants and recipients of selected grant funds.

Prospective Payment Methodology

Monthly Block Payment

Monthly Block Payment is the predominate financing mechanism employed by CPSA. Not only does this mechanism lead to more predictable payment levels and streams for subcontractors, but it encourages subcontractors to manage their costs. In this methodology, CPSA pays a monthly one-twelfth amount of the total annual funding allocation to the subcontractor. This annual funding allocation is a ceiling amount serving as a maximum threshold of reimbursement. The subcontractor then submits encounters for the services provided. All subcontractors are required to maintain encounter value of at least 90 percent of the annual funding allocation. To ensure services are provided and encountered at such a level to reach this 90 percent value, a reconciliation of encounters against the corresponding one-twelfth payment occurs quarterly, and continues for 180 days after the end of the contract. This reconciliation also ensures subcontractor accountability for the monthly payments. The monthly block purchase methodology is used in contracting for outpatient services with the Network.

Block Purchase for Availability

Staffing Availability

This financing mechanism is employed in subcontracting situations with Community Service Agencies. CPSA requires these subcontractors to submit a line item budget in a prescribed format which is analyzed to ensure that staffing expenditures are sufficient to meet the contractual staffing requirements. The budget is also used to determine the funding allocation for the prospective contract year. CPSA pays a monthly one-twelfth amount of the total annual funding allocation. This annual funding allocation is a ceiling amount serving as a maximum threshold of reimbursement. The subcontractor submits encounters for the services provided. The provider retains the monthly one-twelfth allocation regardless of utilization patterns. This mechanism allows operation with a level predictable stream of revenue, while also encouraging cost management. For Prevention providers, this methodology is also used, but to support the monthly one-twelfth payment, the Prevention provider remits a CER in lieu of encounters to document staff and related program expenditures.

Utilization Availability

This mechanism is a variant of the block purchase method described above, and is used for subcontracting situations with Level I hospitals and subacute facilities. In this method, CPSA purchases a set number of bed days for the contract year. The subcontractor, in turn, submits encounters for services rendered. A semiannual reconciliation of utilization occurs to identify over and under utilization of bed days. This methodology allows CPSA to ensure a bed is available in a Level I hospital or subacute facility when needed and to obtain the most cost-effective per diem rate for Level I hospital and subacute services. This methodology also encourages the subcontractor to manage their inpatient costs.

2-b. Description of the Provider Network

THE GSA 5 PROVIDER NETWORK

CPSA has organized the behavioral health service delivery system in GSA 5 based on the Arizona System Principles, Arizona Vision and Principles, Principles for Persons with Serious Mental Illness as well as its own mission, vision, and guiding principles. Key to the CPSA design of a comprehensive continuum of care is the concept of recovery, easy access to care and family involvement. Conceptualization of the Provider Network begins with a comprehensive strategic planning process which culminates in the *CPSA Annual Provider Network Development and Management Plan* with updated goals and objectives. The annual assessment of providers allows CPSA to demonstrate that the CPSA Provider Network is sufficient in the quantity of qualified providers to meet the needs of the enrolled members and to respond to all referrals, including those from persons in crisis.

The structure of the Provider Network is designed to assure ease of access, maximize opportunities for collaboration across the community, and utilize empirical data to evaluate results. CPSA's Provider Network in Pima County (GSA 5) includes three Comprehensive Service Networks (Networks) for Children's services and three Networks for the provision of Adult services. CPSA is committed to maintaining a Provider Network that emphasizes quality coordinated care at all levels throughout the behavioral health system. Provision of a full continuum of care, according to the *DBHS Covered Behavioral Health Service Guide*, is accomplished through services provided directly by the Networks or through sub-contracts held by either the Networks or CPSA for services other than those delivered at the outpatient sites. Figure 2-b.1 GSA 5 on this page and 2b.2 GSA 5 on the next page show respectively the locations of Child and Adult services outpatient/intake sites and co-located sites where two agencies are jointly providing services.

CPSA continuously monitors the system to ensure that it is adaptable and responsive to emerging family and community needs. The Networks are required to provide services within mandatory timeframes with routine assessments scheduled within seven days of the referral for services and routine appointments for ongoing services within 23 days of the initial assessment. The Network provides physical accessibility for persons who are disabled and ensures compliance with the Americans with Disabilities Act (ADA) and the Universal Building Codes. These standards address physical accessibility for persons with disabilities at all sites.

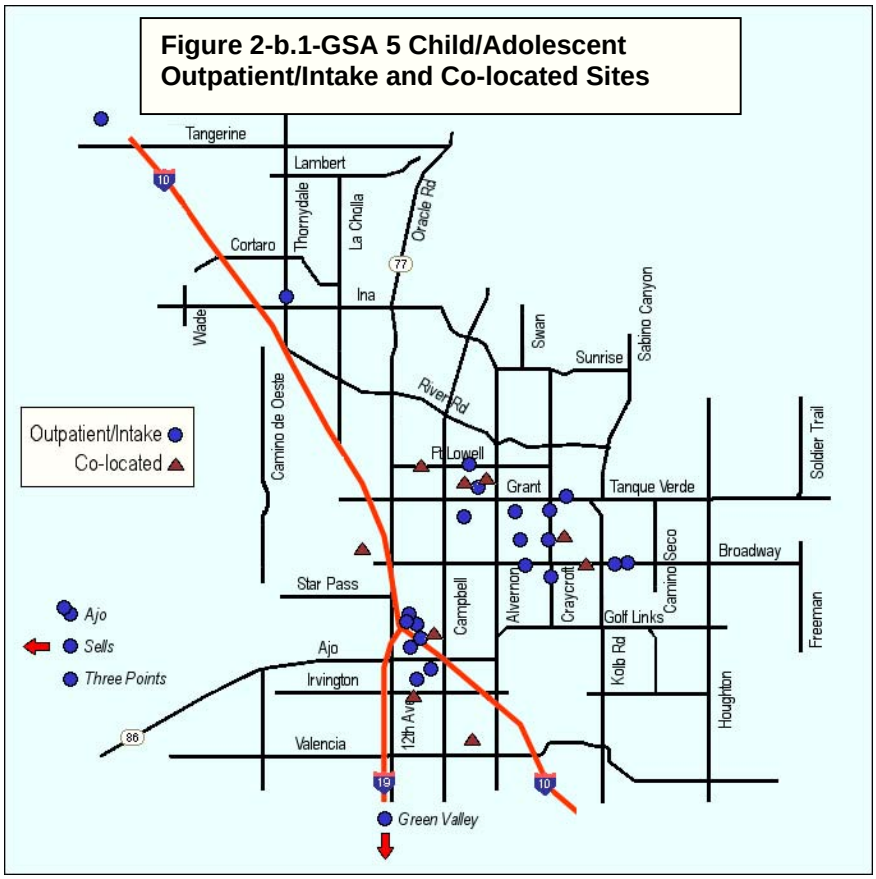


Figure 2-b.1-GSA 5 Child/Adolescent Outpatient/Intake and Co-located Sites

To enhance the provision of treatment services, Community Service Agencies (CSAs), Habilitation Providers and Therapeutic Foster Care (TFC) homes complement the overall model. Figure 2-b.3 GSA 5 and 2-b.4 GSA 5 on the following pages show the locations of CSAs, Habilitation providers and TFC homes for Child and Adult services respectively.

CPSA currently contracts with SAMHC Behavioral Health Services for the provision of community-wide crisis services and Compass Health Care for detoxification services. Other direct contracts include Substance Abuse Prevention and Treatment (SAPT) Performance Partnership and Community Mental Health Services (CMHS) Performance Partnership

federal block grant providers, including those providing Prevention services and services for priority populations, such as pregnant and parenting women and teens, persons living with HIV, and injection drug users.

To assure that the provision of services is family- and member-centered, the Provider Network has expanded to include community and home-based providers and agencies, along with established culturally rich resource agencies within the community. The CPSA Network Management philosophy, "to provide high quality, culturally competent services in the least restrictive most appropriate setting, accessible to all populations," has not changed. A transformational shift to be inclusive of non-traditional community-based services and a more intensive focus on recovery principles has occurred. To meet these requirements, CPSA has developed direct contracts with non-traditional community-based providers and will work with the Networks to ensure that the desired transformation of the system occurs. System changes are analyzed and implemented through the CPSA Network Design and Improvement Committee (NDIC) and monitored through the Network Management process

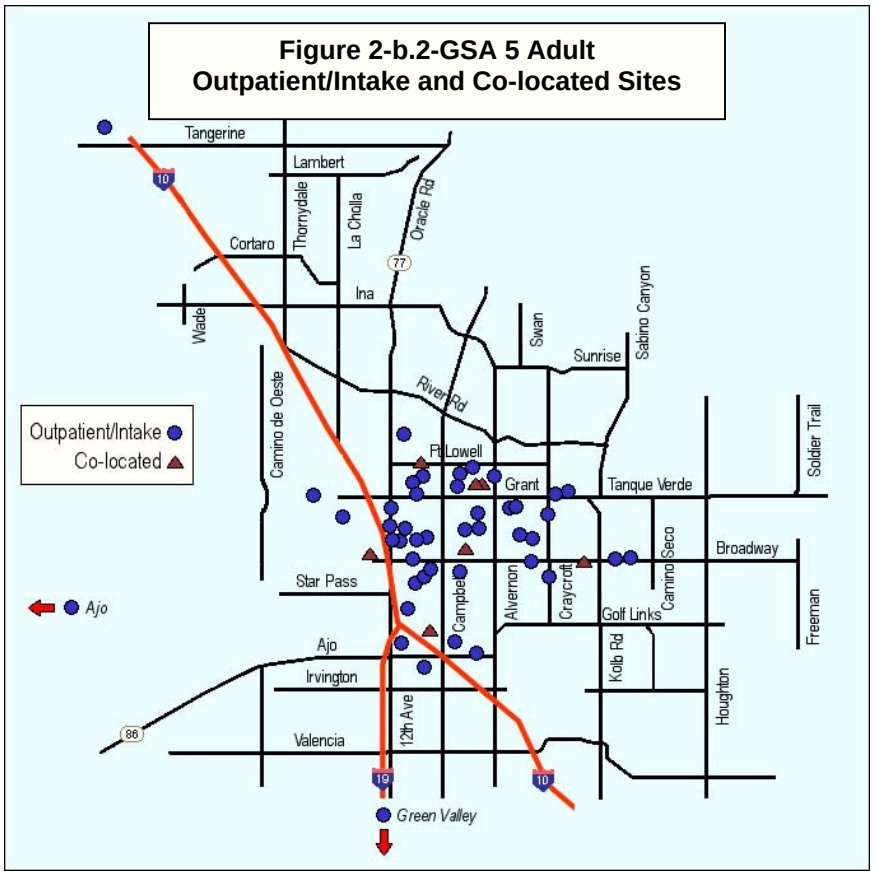


Figure 2-b.2-GSA 5 Adult Outpatient/Intake and Co-located Sites

CHILDREN'S SYSTEM OF CARE

The Children's System of Care is comprised of Networks that offer a full continuum of behavioral health services through internal and subcontracted means. CPSA mandates the application of the Arizona Vision and Principles in the provision of services to children and families. The collaborative service model is strength-based, family friendly and culturally competent and is based on family voice and choice. Families are engaged in dialogue about their strengths, their natural supports as well as their needs. Each Network has on staff Family Support Specialists who are family members that provide "non-clinical" supports to families. The Children's providers offer evening and weekend hours to allow for accessibility and availability of services.

An example of a success in the Children's System is in the development of crisis beds for adolescents. In response to an identified gap in sufficiency of short-term crisis beds for children between the ages of 12 to 17 years of age, CPSA developed the Adolescent Crisis Stabilization Unit, Sendero de Sonora, located at Plaza Arboleda, which has been fully operational since October 2003. The program does not replicate services provided by the Networks but provides an opportunity for the Child and Family Teams to reassess the needs of the adolescent and his/her family/caregiver and to develop and implement plans for his/her immediate return home or to the community-based placement. The target outcome is to closely collaborate with the child and his/her family/caregiver to provide a full array of flexible services to assist children in maintaining placement stability.

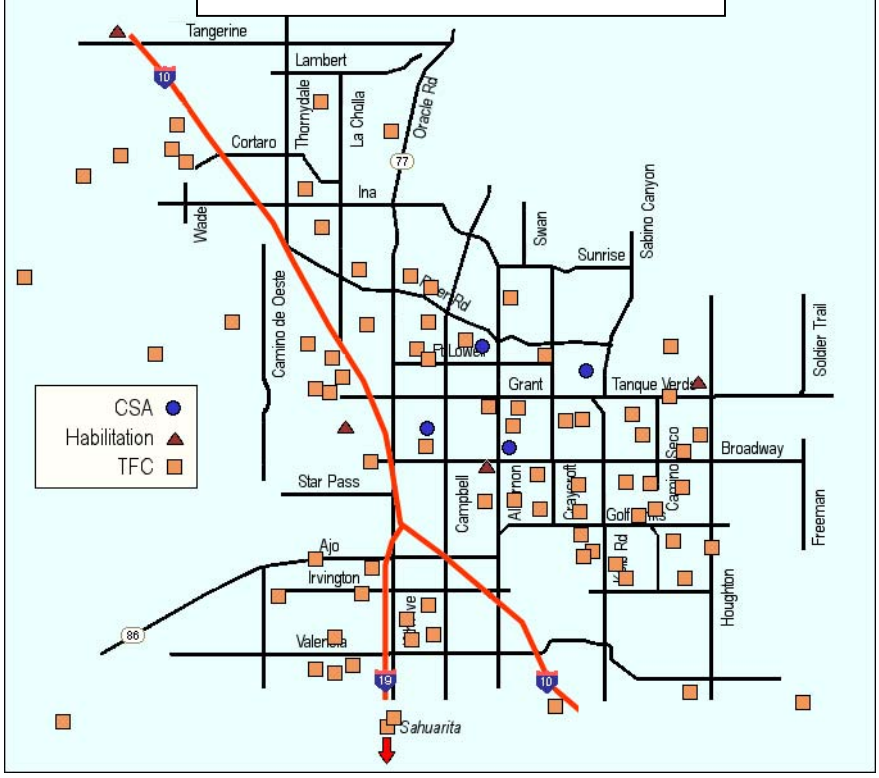
ADULT SYSTEM OF CARE

CPSA's Adult System of Care is organized around its philosophy of integration of care. CPSA has been an active participation in the DBHS Consensus Panel for Integrated Treatment of Co-occurring Disorders, its own subsequent Local Integrated Panel process, and additional activities and initiatives. CPSA has learned that many of the separations that occur within the behavioral health care system by the "subpopulations" of general mental health, substance use, and serious mental illness (SMI) are not useful in promoting quality care for individuals. With the assumption that co-

occurring disorders are the expectation not the exception, CPSA acknowledges the unique needs of persons with serious mental illness and substance use, and believes that best and emerging practices can be utilized either "as is" or through adaptation for *any* person with a combination of behavioral health disorders. CPSA emphasizes the use of evidence-based and promising tools, practices and standards of care. The major emphasis essential in the planning and delivery of services is that the expected outcome for any adult receiving behavioral health care is recovery. Closely tied to this concept, is the belief that people recover best within families, whether within a "formal" family structure or through "families of choice", and through association with peers who can model and share the experience of their own journey in achieving recovery.

CPSA has accomplished a number of action steps in building a system that incorporates the concept of recovery as an outcome, family-centered treatment as the model, and the availability of well-trained Peer (Recovery) and Family Support Specialists to provide services throughout the system of care. CPSA continues to maintain a number of specialty providers/programs to meet the diverse needs of its members. Examples of these programs include residential integrated substance use disorders for pregnant women and women and their small children; general mental health and substance use outpatient treatment in rural communities; family support services; peer mentoring; vocational support; and sexual abuse counseling for children and adults abused as a child.

Figure 2-b.3-GSA 5 Child/Adolescent Enhanced Sites



Housing Services

The CPSA Housing unit coordinates the provision of permanent, safe/decent and affordable housing for CPSA members. The unit works with the Networks and service providers to link housing with covered treatment, rehabilitation and support services. CPSA provides technical assistance to each Network applying for funding for homeless and housing programs. CPSA is a recipient of the Project to Assist the Transition from Homelessness (PATH) grant, which provides extensive outreach, support and housing services to the homeless population. The grant is passed (with additional matching dollars) to La Frontera's Readily Accessible People Program (RAPP) Project CONNECT and serves Tucson and outlying rural communities.

Since 2000, CPSA has increased grant-funded housing from approximately 146 units to 286 units. CPSA will expand independent housing options for members with serious mental illness with priority given to individuals who are chronically homeless and/or residing in unsafe and substandard conditions in unlicensed board and care homes; and increase housing stock by five percent each year adding an additional 72 units. CPSA will reduce the number of members residing in board and care homes by five percent each year. Annually, CPSA assesses the needs of members living in board and care homes, identifies members with unmet needs and ensures assistance with relocation to community living.

Vocational Services

Quality vocational services that are accessible to members play a key role in the recovery model. CPSA requires each Network to appoint a Vocational Liaison who works closely with the CPSA Vocational Services Specialist to ensure vocational services are readily available. Individuals with serious mental illness are prioritized to receive a full array of vocational services under the statewide Interagency Service Agreement (ISA) between DBHS and ADES/Rehabilitation

Services Administration (RSA). RSA is the primary provider of vocational services, through 14 Community Rehabilitation Providers. The Networks ensure the provision of pre-vocational and ongoing support services either directly or through subcontracts with CSAs, including consumer-run programs). Expansion of vocational services is evidenced by the recent awards of RSA Establishment Grants to La Frontera Center (Comprehensive Employment Program), Beacon Group and Coyote Task Force. Coyote Task Force's "Café 54", funded by House Bill 2003 dollars and an RSA grant, trains members through practical application in food service.

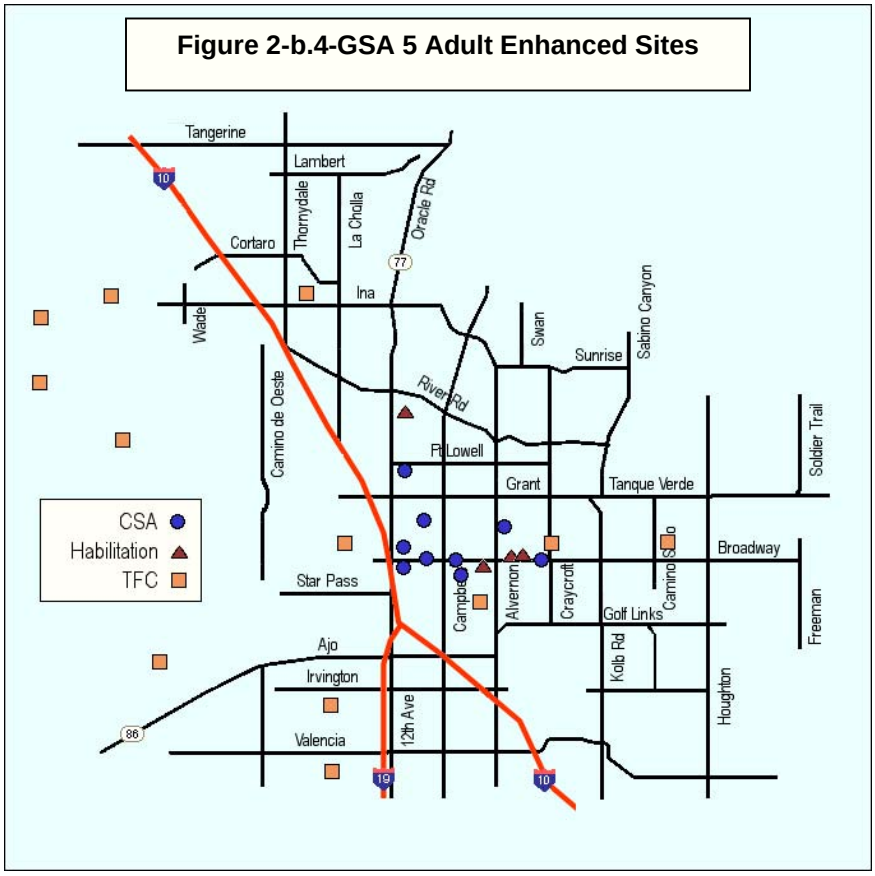
CRISIS SERVICES

In 2003, the co-location of community-wide crisis services and detoxification services was made possible through acquisition and renovation of Plaza Arboleda. Co-location of the two largest providers of crisis services within the system of care had long been seen as integral to having an "excellent practice" model for delivery of these key services. Because both of these services are major entry points into the system of care, CPSA saw the necessity of developing a mechanism by which members and potential members accessing one of these services could experience an immediate response to their needs, in the most appropriate setting. Through not only co-location, but both agencies being involved in several major redesign processes, psychiatric services are now provided through a subcontract agreement between the two providers. A closer working relationship with a greater ability for each agency to provide integrated care to adults experiencing symptoms of psychiatric and substance use disorders, has evolved. At the same time, detoxification services were redesigned to implement best practices, and crisis services, including a crisis telephone hotline, a walk-in crisis center, mobile acute crisis services, and crisis stabilization beds were improved and enhanced.

PREVENTION

CPSA has structured a culturally competent, regional Prevention system based on community development utilizing best practices adopted for targeted populations. The Prevention Network consists of ten providers that serve non-enrolled persons, their families and communities to reduce the risk of development or emergence of behavioral health disorders and to improve overall health status in targeted families and communities. Geographic considerations and community need, as determined by assessments conducted in 2002 and 2004, were critical in planning the Prevention Network. Accessibility of services is first secured through the numerous geographically diverse Prevention sites as evidenced by a total of 36 Prevention service sites dispersed throughout Pima County including 11 sites in rural areas. Services on the Tohono O'odham Reservation are provided throughout five districts. Sites in the Tucson metropolitan area are closely aligned with the areas of highest need in accordance with the 2000 U.S. Census Bureau and the City of Tucson's Neighborhood Stress Index, based on low income levels, high crime rates, as well as other stress indicators.

Figure 2-b.4-GSA 5 Adult Enhanced Sites



HEALTH PROMOTION/WELLNESS

The *CPSA Health Promotion and Prevention Plan* includes activities for providing members with current, consistent information on prevention, wellness and treatment in behavioral health, as well as how best to access and obtain necessary services. Community education, with a focus on recovery and outreach activities are used to impact member wellness and self care. The CPSA Web site, *The Wellness Newsletter* and the Long Range Public Education Coalition (Long Rangers) are tools used to increase member wellness and promote health. The intended

outcomes include reduction of the need for crisis intervention, improved opportunities for self-management by the member working with the clinical team and promotion of overall health.

CULTURALLY PROFICIENT SERVICES

As a region, Southern Arizona has long recognized the cultural and linguistic needs of the Hispanic/Latino population within its borders. In keeping with this valued cultural acknowledgment, CPSA is committed to supporting bilingual and bicultural behavioral health services with an absolute preference to utilize bilingual clinical staff versus translation language lines whenever possible. CPSA conducts a system-wide annual inventory to capture data on the capacity of bilingual staff throughout the behavioral health system of care at all levels of clinical service provision. Within GSA 5, 60 percent of the combined medical staff is bilingual, including 33 percent of the psychiatrists. More than 20 percent of the Clinical Liaisons are bilingual and 22 percent of the community-wide crisis provider staff is bilingual. Although significant efforts are being made to further recruit Hispanic/Latino staff through academic initiatives and community alliances, specialty provider contracts have been established to meet the high rate of growth for members and their families with Limited English Proficiency (LEP). CPSA's responsibility to direct resources to LEP speakers is further evidenced by having nearly 50 percent of the Member Services staff bilingual in Spanish; one staff member proficient in Mandarin Chinese; and one capable in American Sign Language.

CPSA has adopted the *National Standards for Culturally and Linguistically Appropriate Services (CLAS)* issued by the Office of Minority Health and holds centralized contracts with translation, interpreter, and language lines for the provision of language accessible services at all points of contact within the system, including a centralized contract held by CPSA with the Community Outreach Program for the Deaf (COPD). Standards are currently being developed to assess Spanish language proficiency of behavioral health staff. To support the infusion of bilingual staff, an academic collaborative initiative has been implemented as a partnership with academic institutions. CPSA provides technical assistance and support for contracted providers to facilitate the development of a strategic action plan for each Network to adopt the remaining CLAS standards with the goal of integrating the standards listed as Culturally Competent Care and Organizational Supports for Cultural Competence throughout their organizations. CPSA will work closely with the translation agencies to establish criteria to test for language proficiency of behavioral health staff to be credentialed as translators. This will follow similar certification processes, which have been successfully adopted in the medical field. A written and verbal assessment of language proficiency will be developed and administered.

GEOGRAPHIC CONSIDERATIONS

In collaboration with the community, CPSA organizes its Provider Network to effectively develop and implement many new programs and initiatives to meet the needs of Pima County's growing communities both urban and rural. CPSA is committed to improve access to quality care in geographically remote regions.

New alternative behavioral health provider types and Community Service Agencies have been recruited and embraced. CPSA has identified numerous potential CSAs and provided ongoing training and technical assistance. With CPSA support, CSAs have successfully completed the Title XIX certification process resulting in CPSA leading the state with the most CSAs available for the provision of support and rehabilitation services with priority development targeted toward geographically challenging rural areas. Additionally, to meet the challenges of accessibility and availability in the rural areas, CPSA assisted DBHS in developing a crosswalk of community and home-based providers contracted with the DES continuum of care, but unavailable for the provision of paraprofessional services within the behavioral health system of care. These Habilitation providers specialize in the delivery of in-home services and are trained to meet the needs of specialty underserved populations such as those members and their families dually enrolled in CPS/Division of Developmental Disabilities (DDD) and/or Child Protective Services (CPS). CPSA now holds direct contracts with these Habilitation providers to ensure support services, including in-home respite, living skills, family support and non-emergency transportation are available in both urban and rural areas.

A successful example of addressing the unique challenges that exist within rural Pima County is the development and delivery of behavioral health services to Tohono O'odham tribal children and their families who reside on the Reservation. Through a provider Network subcontract with Intermountain Centers for Human Development, CPSA enrolled 100 tribal children and has provided treatment services including individual, family, group therapy, case management, and on-site medical management by a psychiatrist. Federal Grant development dollars were approved and utilized toward the restoration of a building in Sells for the provision of treatment and support services. Additionally, a girls' supervised day program is operational on the Reservation with additional plans to recruit community members to deliver therapeutic foster care services. A video teleconferencing (VTC) site is also available in Sells.

SUBCONTRACTING AND FINANCING MECHANISMS

CPSA structures its subcontracting and financing mechanisms by provider and/or population serviced to achieve a network of providers able to fulfill service delivery requirements. These mechanisms are designed to control and monitor costs while allowing providers of service to develop and maintain quality programs. CPSA uses both retrospective and prospective payments. The following list outlines these mechanisms and the types of services that are subcontracted using each mechanism.

Retrospective Payment Methodology

Fee-for-Service

Fee-for-Service contracts employ a mechanism in which a subcontracted provider submits a claim and is reimbursed based on an agreed upon fee schedule. CPSA pays Title XXI and Correctional Officer/Offender Liaison (COOL) services using this method.

Cost Reimbursement

Cost Reimbursement contracts are utilized when CPSA wishes to reimburse only the costs expended by the provider. In this mechanism, the subcontractor reports expenditures either by a Contractor Expenditure Report (CER) or by invoice, and is reimbursed for approved expenditures. Also employed in this mechanism is a ceiling amount which reimbursement is not allowed to surpass. Subcontract examples using this mechanism include some consultants and recipients of selected grant funds.

Prospective Payment Methodology

Monthly Block Payment

Monthly Block Payment is the predominate financing mechanism employed by CPSA. Not only does this mechanism lead to more predictable payment levels and streams for subcontractors, but it encourages subcontractors to manage their costs. In this methodology, CPSA pays a monthly 1/12th amount of the total annual funding allocation to the subcontractor. This annual funding allocation is a ceiling amount serving as a maximum threshold of reimbursement. The subcontractor then submits encounters for the services provided. All subcontractors are required to maintain encounter value of at least 90 percent of the annual funding allocation. To ensure services are provided and encountered at such a level to reach this 90 percent value, a reconciliation of encounters against the corresponding 1/12th payment occurs quarterly, and continues for 180 days after the end of the contract. This reconciliation also ensures subcontractor accountability for the monthly payments. The monthly block purchase methodology is used in contracting for outpatient services with the Networks.

Block Purchase for Availability

Staffing Availability

This financing mechanism is employed in subcontracting situations with CSAs, the community-wide crisis services provider and the detoxification services provider. CPSA requires these subcontractors to submit a line item budget in a prescribed format which is analyzed to ensure that staffing expenditures are sufficient to meet the contractual staffing requirements. The budget is also used to determine the funding allocation for the prospective contract year. CPSA pays a monthly 1/12th amount of the total annual funding allocation. This annual funding allocation is a ceiling amount serving as a maximum threshold of reimbursement. The subcontractor submits encounters for the services provided. The provider retains the monthly 1/12th allocation regardless of utilization patterns. This mechanism allows operation with a level predictable stream of revenue, while also encouraging cost management. Prevention providers remit a CER in lieu of encounters to document staff and related program expenditures.

Utilization Availability

This mechanism is a variant of the block purchase method described above, and is used for subcontracting situations with Level I hospitals and subacute facilities. In this method, CPSA purchases a set number of bed days for the contract year. The subcontractor, in turn, submits encounters for services rendered. A semiannual reconciliation of utilization occurs to identify over and under utilization of bed days. This methodology allows CPSA to ensure a bed is available in a Level I hospital or subacute facility when needed and to obtain the most cost-effective per diem rate for Level I Hospital and subacute services. This methodology also encourages the subcontractor to manage their inpatient costs.

CPSA offers a variety of subcontracting and financing mechanisms to support a comprehensive Provider Network capable of fulfilling the needs of members and their families. These mechanisms are designed to control and monitor costs, while allowing providers to develop and maintain quality programs that meet service delivery requirements.

2-c. Minimum Network Requirements – Attachment C

OFFEROR'S NAME: COMMUNITY PARTNERSHIP OF SOUTHERN ARIZONA (GSA 3)

1. List the minimum number of provider types/services that will be maintained throughout the network per the unit listed.

Provider type/Service	Minimum Number	Unit	List Service Location(s) by Town/City
Subacute facility capable of accepting walk-ins *Provider type B5, B6, B7*	1	Number of facilities	Benson
Subacute facility (excluding detox services) *Provider types B5, B6*	16[1]	Number of adult beds	Benson
	0	Number of child beds	
	0	Number of adolescent beds	
Inpatient service *Provider types 02, 71*	190	Number of adult beds	Tucson; Phoenix; Austin, TX
	12	Number of child beds	Tucson
	4	Number of adolescent beds	Tucson
Inpatient detoxification services *Provider types 02, 71, B5, B6*	6[1]	Number of adult beds	Benson
	0	Number of child beds	
	0	Number of adolescent beds	
RTC *Provider types 78, B1, B2, B3*	105 (68)	Number of child beds (number in GSA 3)	Colorado Springs, CO; Chandler; Hereford; Mesa; Phoenix; Tucson
	72 (68)	Number of adolescent beds (number in GSA 3)	Colorado Springs, CO; Chandler; Hereford; Mesa; Phoenix; Tucson
Level II *Provider type 74*	72[2]	Number of adult beds	Benson; Phoenix; Tucson
	20	Number of children beds	Arizona City; Chandler; Gilbert; Hereford; Phoenix; Sierra Vista; Tempe; Tucson; Willcox
Level III *Provider type A2*	20	Number of adult beds	Tucson
	16	Number of children beds	Tucson
Therapeutic Foster Care Homes *Provider type A5*	1.5 homes; 5 placements	Number of adult placements	Sierra Vista
	8 homes; 27 placements	Number of child placements	Hereford; Benson; Sierra Vista; Clifton
Housing	83	Number of persons with a serious mental illness who will be assisted in locating or maintaining housing	Not applicable
Pharmacy locations *Provider type 03*	30	Number of locations	Not applicable

[1] Six of these beds can be used for detox and other subacute services.
[2] Includes six additional beds able to provide detox services.

Provider type/Service	Minimum Number	Unit	List Service Location(s) by Town/City
Methadone maintenance services *Provider type 77*	0	Number of agencies	(2 prescribers; 10 members)
Outpatient agencies *Provider type 77*	31	Number of agencies (Including those used by the one agency responsible for coordinating care to SMI)	Benson; Bisbee; Douglas; Morenci; Nogales; Sierra Vista; Safford, Willcox
Habilitation Providers *Provider type 39*	1	Number of agencies	Bisbee
	10	Number of habilitation providers not associated with agencies	Bisbee; Douglas; Nogales; Safford; Sierra Vista
Community Service Agencies *Provider type A3*	1	Number that are consumer-operated	Sierra Vista
	11	Number that are not consumer-operated	Bisbee; Douglas; Huachuca City; Nogales; Safford; Sierra Vista
Behavioral Health Recipients to deliver Peer Support Services	3 (73)[3]	Full Time Equivalents working in community service agencies or outpatient agencies	Not applicable
Family Members to deliver Peer Support Services	3 (73)[3]	Full Time Equivalents working in community service agencies or outpatient agencies	Not applicable
Crisis response telephone	1	Full Time Equivalents for am shift	Not applicable
	1	Full Time Equivalents for pm shift	Not applicable
	1	Full Time Equivalents for night shift	Not applicable
Mobile crisis	3	Full Time Equivalents for am shift	Not applicable
	3	Full Time Equivalents for pm shift	Not applicable
	5	Full Time Equivalents for night shift	Not applicable

[3] Number of full-time Behavioral Health Recipients *and* Family Members specifically hired and trained as Peer Support/Recovery Specialists. (The number in parentheses is the number of Behavioral Health Recipients *and* Family Members that reported providing Peer Support per the *Annual Network Inventory, March 1, 2004*).

2. List the minimum total number of full time equivalents that will be working within outpatient clinics or operating independently as applicable for each professional level stated below.

Staffing type	Minimum Number	Units
Paraprofessionals	12 child; 16 adult	Full Time Equivalents
Behavioral Health Technicians (BHT)	24 child; 37 adult	Full Time Equivalents
	20 child; 24 adult	Of the above stated FTE number of BHTs, how many Full time Equivalents will be performing as Clinical Liaisons or conducting assessments
Behavioral Health Professionals (BHP) (Do not include Psychiatrists, Nurse Practitioners, or Physician Assistants)	17 child; 42 adult	Full Time Equivalents
	11 child; 24 adults	Of the above stated FTE number of BHPs, how many Full Time Equivalents will be performing as Clinical Liaisons or conducting assessments
Psychiatrists, Nurses Practitioners, or Physician Assistants	1.5 child; 6.5 adult	Full Time Equivalents
	0 child; 0 adult	Of the above stated FTE number of BHPs in this category, how many Full Time Equivalents will be performing as Clinical Liaisons or conducting assessments
	60 hrs/wk child; 252 hrs/wk adult	Number of hours per week dedicated to medication assessment and prescribing

2-c. Minimum Network Requirements – Attachment C

OFFEROR'S NAME: COMMUNITY PARTNERSHIP OF SOUTHERN ARIZONA (GSA 5)

1. List the minimum number of provider types/services that will be maintained throughout the network per the unit listed.

Provider type/Service	Minimum Number	Unit	List Service Location(s) by Town/City
Subacute facility capable of accepting walk-ins *Provider type B5, B6, B7*	4	Number of facilities	Tucson
Subacute facility (excluding detox services) *Provider types B5, B6*	4	Number of adult beds	Tucson
	2	Number of child beds	Tucson (Pima House)
	10	Number of adolescent beds	Tucson (Sendero de Sonora)
Inpatient service *Provider types 02, 71*	150	Number of adult beds	Tucson; Phoenix; Austin, TX
	18	Number of child beds	Tucson; Phoenix; Austin, TX; Westminster, CO
	4	Number of adolescent beds	Tucson
Inpatient detoxification services *Provider types 02, 71, B5, B6*	22	Number of adult beds	Tucson
	0	Number of child beds	
	0	Number of adolescent beds	
RTC *Provider types 78, B1, B2, B3*	11 (11)	Number of child beds (number in GSA 5)	Tucson
	128 (12)	Number of adolescent beds (number in GSA 5)	Colorado Springs, CO; Westminster, CO; Austin, TX; San Marcos, TX; Chandler; Hereford; Mesa; Phoenix; Prescott; Scottsdale; Tucson
Level II *Provider type 74*	100	Number of adult beds	Glendale; Phoenix; Tucson
	75	Number of children beds	Chandler; Dewey; Fort Dodge; Gilbert; Glendale; Hereford; Mesa; Prescott; Running Springs; Scottsdale; Sierra Vista; Tempe; Tucson
Level III *Provider type A2*	40	Number of adult beds	Tucson
	40	Number of children beds	Tucson
Therapeutic Foster Care Homes *Provider type A5*	13 homes; 23 placements	Number of adult placements	Marana; Tucson
	74 homes; 237 placements	Number of child placements	Sahuarita; Tucson; Vail; Williams

Provider type/Service	Minimum Number	Unit	List Service Location(s) by Town/City
Housing	409	Number of persons with a serious mental illness who will be assisted in locating or maintaining housing	Not applicable
Pharmacy locations *Provider type 03*	90	Number of locations	Not applicable
Methadone maintenance services *Provider type 77*	2	Number of agencies	Tucson
Outpatient agencies *Provider type 77*	67	Number of agencies (Including those used by the one agency responsible for coordinating care to SMI)	Ajo; Green Valley; Marana; Tucson
Habilitation Providers *Provider type 39*	4	Number of agencies	Tucson
	15	Number of habilitation providers not associated with agencies	Marana; Sahuarita; Sells; Tucson
Community Service Agencies *Provider type A3*	2	Number that are consumer-operated	Tucson
	12	Number that are not consumer-operated	Tucson
Behavioral Health Recipients to deliver Peer Support Services	12 (189)[4]	Full Time Equivalents working in community service agencies or outpatient agencies	Not applicable
Family Members to deliver Peer Support Services	6 (189)[1]	Full Time Equivalents working in community service agencies or outpatient agencies	Not applicable
Crisis response telephone	5	Full Time Equivalents for am shift	Not applicable
	3.5	Full Time Equivalents for pm shift	Not applicable
	2	Full Time Equivalents for night shift	Not applicable
Mobile crisis	4	Full Time Equivalents for am shift	Not applicable
	4	Full Time Equivalents for pm shift	Not applicable
	2	Full Time Equivalents for night shift	Not applicable

1

[4] Number of full-time Behavioral Health Recipients *and* Family Members specifically hired and trained as Peer Support/Recovery Specialists. (The number in parentheses is the number of Behavioral Health Recipients *and* Family Members that reported providing Peer Support per the *Annual Network Inventory, March 1, 2004*).

2. List the minimum total number of full time equivalents that will be working within outpatient clinics or operating independently as applicable for each professional level stated below.

Staffing type	Minimum Number	Units
Paraprofessionals	55 child; 82 adult	Full Time Equivalents
Behavioral Health Technicians (BHT)	79 child; 163 adult	Full Time Equivalents
	28 child; 112 adult	Of the above stated FTE number of BHTs, how many Full time Equivalents will be performing as Clinical Liaisons or conducting assessments
Behavioral Health Professionals (BHP) (Do not include Psychiatrists, Nurse Practitioners, or Physician Assistants)	48 child; 93 adult	Full Time Equivalents
	34 child; 56 adult	Of the above stated FTE number of BHPs, how many Full Time Equivalents will be performing as Clinical Liaisons or conducting assessments
Psychiatrists, Nurses Practitioners, or Physician Assistants	8 child; 27 adult	Full Time Equivalents
	0 child; 0 adult	Of the above stated FTE number of BHPs in this category, how many Full Time Equivalents will be performing as Clinical Liaisons or conducting assessments
	318 hrs/wk child; 1,062 hrs/wk adult	Number of hours per week dedicated to medication assessment and prescribing

2-d. Assumptions for Minimum Network Requirements

The ability to assess current member needs, implement plans to close existing service gaps and project future needs is an ongoing process. Service delivery is based on an underlying set of treatment goals and objectives. Underlying assumptions and principles that drive the determination of network sufficiency standards are legislatively and empirically established utilizing a best practices approach. Information sources for the determination of network standards are derived from numerous internal and external data sources integrated into a comprehensive *CPSA Annual Provider Network Development and Management Plan.* The *Logic Model for Network Sufficiency Analysis* (*Logic Model*), presented by DBHS, has proven to be a useful tool in the evaluation of these data. However, minimum network requirements are constantly changing due to changes in population composition, size and distribution. Thus, network requirements and sufficiency must be continually monitored to meet the evolving needs of both eligible persons and currently enrolled CPSA members. (Current Minimum Network Requirements are presented in response 2-c, Minimum Network Requirements – Attachment C.)

CPSA ASSUMPTIONS

CPSA has recently enhanced its Mission Statement to read, "The mission of the Community Partnership of Southern Arizona is to ensure individuals and families receive accessible, high-quality behavioral health services that are member and family driven, recovery oriented, respect cultural differences and foster hope and self-determination." Similarly, the CPSA guiding principles include: increased service accessibility; treatment provided in the natural environment whenever possible; member and family involvement in service planning; and, a full continuum of services targeted towards maximizing members' quality of life. Furthermore, the CPSA mission is intentionally designed to align with current Arizona legislation and goals such as those delineated in the JK Settlement Agreement, the Arizona Vision and Principles, the determination process for serious mental illness (SMI) and AHCCCS requirements.

FEDERAL AND STATE ASSUMPTIONS

In recent years there has been a movement at the federal level, culminating in the President's New Freedom Commission on Mental Health report released in July 2003. This Commission summarized the transformation of the mental health care system in six guiding principles: increasing awareness that mental health is essential to overall health; services should be consumer- and family-driven; elimination of disparities in service delivery is needed; early assessment and treatment are a standard practice; excellent mental health care is delivered and research is accelerated; and, technology is used to access mental health care information.

The DBHS interpretation of these principles has resulted in a number of new initiatives for the Arizona behavioral health system. Among these, CPSA has participated in the roll-out of initiatives intended to transform the behavioral health care system in Arizona from a medical model that focused upon diagnoses and illness symptomology to a recovery-based approach to treatment. A strengths-based treatment plan is at the heart of this transformation, and involvement of the member and his or her broadly-defined familial support system is an associated feature. Treatment must be culturally appropriate for maximal success in achieving treatment goals and linked to this principle is the importance of decreasing the stigma associated with mental illness that remains ever present in our society. Also mirrored in the DBHS interpretation of the Commission's goals is the importance of the use of technology in service delivery, monitoring and the dissemination of mental health care information.

SUMMARY OF ASSUMPTIONS UNDERLYING NETWORK SUFFICIENCY

The following assumptions underlie the application of the *Logic Model* for the analysis of network sufficiency. Specifically, it is assumed that:

- **CPSA philosophy, policies and procedures are in accordance with DBHS, state and federal guidelines.** Information about CPSA's administrative and organizational requirements is contained in the *CPSA Policy and Procedure Manual*. The CPSA Policies and Standards Committee, chaired by CPSA Legal Counsel with representatives from each functional area, meets at least quarterly to review internal policies and procedures. Furthermore, the Grievance and Appeals and Member Services staff addresses member concerns, complaints and problem resolutions. Additionally, CPSA Legal Counsel is responsible for developing, revising and disseminating the CPSA-specific version of the *DBHS Provider Manual* and serves as the CPSA Policy Liaison, the single point of contact for the DBHS Policy Office. (See response 1-k for further information.)
- **Making services accessible and available (timely) to meet member needs is a primary objective.** Examples by which CPSA complies with this assumption include: posting on the CPSA Web site, in both written and geomapping format, the details regarding provider site locations; hours of operation; service types and translation capability. Furthermore, the CPSA Director of Performance Improvement (PI) and Quality Management (QM) supervises the

annual development, evaluation and revision of the *CPSA Quality Management (QM)/Utilization Management* (UM) *Plan* that is reviewed by the Quality Management (QM) Committee, which includes members of the Executive Management Team (EMT) and the Utilization Management (UM) area, among others. This plan, as well as Independent Case Review (ICR) results, QM Provider Profiling results, and Administrative Review findings provide feedback regarding timeliness and accessibility of services to CPSA members.

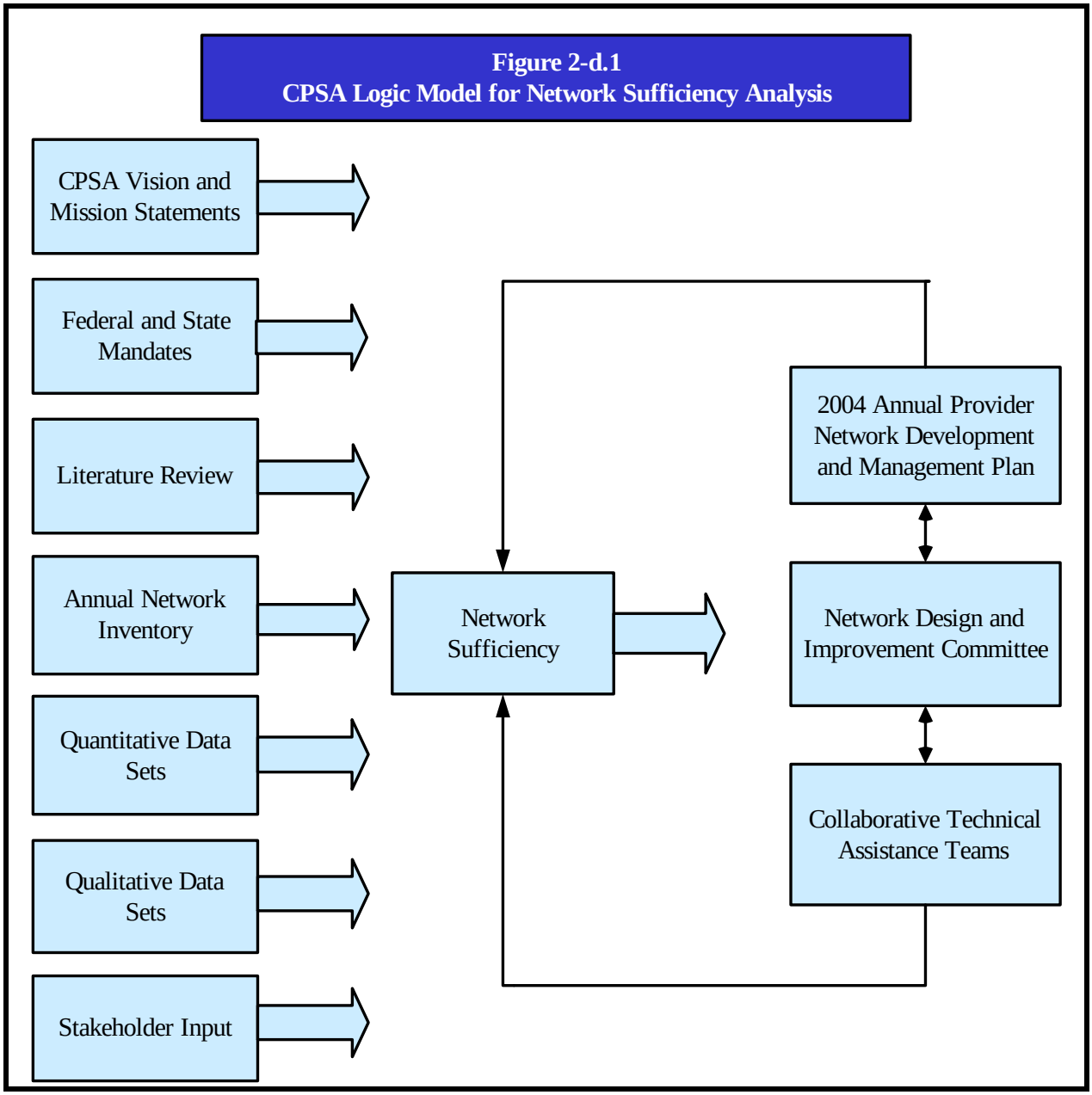
- **The Provider Network incorporates a strengths-based, recovery approach in decision making**. This approach is disseminated to the Comprehensive Service Network (Network) via the CPSA Training area. For example, trainings are offered on topics such as integrated treatment, American Society of Addiction Medicine (ASAM) Criteria, Adult Clinical Teams/role of the family member, and Child and Family Teams.
- **Familial and community supports are accessed and incorporated in treatment planning.** This is exemplified by the Child and Family Teams and the upcoming roll-out of Adult Clinical Teams.
- **The transformation of the DBHS assessment and treatment planning process is fully implemented and monitored via QM Provider Profiling.**
- **Services are delivered and treatment plans are designed in a culturally-sensitive manner**. Monitoring is conducted by the CPSA Cultural Diversity Specialist through use of the *CPSA Cultural Proficiency Strategic Plan.* This plan establishes CPSA expectations for improving members' access to quality behavioral health services by prompting, developing and maintaining a culturally- and linguistically-competent system. CPSA utilizes the survey, *Building Bridges: Tools for Developing an Organization's Cultural Competence*, as a source of the CPSA staff's cultural diversity impressions and expectations, the results of which will be incorporated into the *CPSA Cultural Proficiency Strategic Plan*. *Building Bridges*, a tool for developing an organization's cultural competence that was developed by La Frontera Center with funding from the Office of Minority Health, enables participants to rate their organization's cultural competence using a six-stage model from least to most competent. Four domains are assessed: organizational environment, public relations, human resources, and clinical issues. Results are structured into an action plan to advance cultural competence.
- **Outcomes are specified, monitored and adjusted throughout the treatment process**. The tools used are the annual ICR and CPSA's QM Provider Profiling chart reviews.
- **Network capacity is assessed and adjusted through a formalized process**. Meetings and activities of the Network Design and Improvement Committee (NDIC) and the activities of the Network Development Team (NDT) are the primary vehicles used.

ASSESSING AND MODELING NETWORK SUFFICIENCY

Numerous attempts to model mental health service delivery needs have been attempted and documented. Some of these approaches focus on the types of services offered while others focus on staff-to-member (caseload) ratios. To date, no single, comprehensive and standardized approach has been designed which can be uniformly applied to different behavioral healthcare systems. In part, this is attributable to differences in the populations, differences in needs, and barriers to accessing service, all of which may vary from one system to another. Furthermore, a given system evolves over time creating changes that must be taken into account. As such, monitoring current needs and attempting to project how they may change in the future is an appropriate approach with the most accurate information being derived from internal data sources. The *Logic Model* is a useful monitoring tool to unify this information for assessing network sufficiency.

LOGIC MODEL FOR NETWORK SUFFICIENCY ANALYSIS

As a first step, information derived from the *Annual Network Inventory* was used as a baseline for determining current network capacity. Other sources of information (data sets) are reviewed to determine if the CPSA Provider Network is meeting member needs. Results of data analyses are disseminated throughout the Network and form a feedback loop for the maintenance of network sufficiency, as shown in Figure 2-d.1, CPSA Logic Model for Network Sufficiency Analysis.



DATA SOURCES

As specified in the *Logic Model* guidelines established by DBHS, CPSA utilizes multiple data sources to determine network capacity and sufficiency. The *Logic Model* provides a convergence of these data sets into a workable set of conclusions that summarize network sufficiency. The following data sources are used to determine network sufficiency:

Federal and State Legislation and CPSA Mission Statement

While not data, per se, these philosophical underpinnings drive the direction and principles of highest quality and most appropriate delivery of mental health care treatment.

Literature Review

As previously described, while descriptions of network sufficiency in other settings can serve as examples of guidelines for sufficiency determination, they cannot be applied to any given population in a standardized fashion. Instead, the characteristics of the service recipient population must be incorporated into the assessment process.

Annual Network Inventory

Conducted in December 2003 through January 2004, the *Annual Network Inventory* provided CPSA with a baseline count of the number of personnel (categorized by certification, licensure and training) as well as the number of facilities and slots/beds.

Quantitative Data Sets

- Utilization Management Reports and Data
  - Encounter/Claims Data (e.g., service demand data) by Entitlement
  - Enrollment Data and Projections by Entitlement (e.g., Hispanic enrollment versus number of eligible Hispanics)
  - AHCCCS Eligible and Enrollment Counts and Projections by Entitlement
  - Penetration Rates by Entitlement
  - NDIC Over/Under Utilization Reports
- Population Demographics
  - By Gender, Age, Race, Ethnicity
  - By Entitlement
  - By Program
  - For Special Populations
- Cultural Needs
- Geomapping of Network Resources to CPSA Enrollees
- Quality Management Data, Particularly Timeliness of Service Delivery, for example:
  - Emergency Services
  - Referral to Assessment, Referral to First Service, Assessment to First Service
  - Follow-up Service Delivery

Qualitative Data Sets

- Grievances and Appeals
- Member Service Complaints and Problem Resolutions (categorized by type and frequency)
- Administrative Review
- Independent Case Review
- QM Provider Profiling

Stakeholder Input

- Mental Health Statistics Improvement Program (MHSIP) Perception Satisfaction Survey 2003
- Stakeholder Satisfaction Surveys
- Focus Group Data
- *CPSA Cultural Proficiency Strategic Plan*

Ad Hoc Data Requests as Needed

- Division of Developmental Disabilities (DDD) Enrollment of AHCCCS Eligibles

SUMMARY OF LOGIC MODEL ANALYSES

CPSA has evaluated network capacity for: subacute facilities capable of accepting walk-ins; inpatient services; inpatient detoxification services; residential treatment centers; Level II and Level III providers; therapeutic foster care homes; housing; pharmacies; methadone maintenance services; outpatient agencies; consumer-operated community service agencies (CSAs); peer support services; crisis response telephone services; mobile crisis services; as well as paraprofessional, behavioral health technician, behavioral health professionals, and psychiatrists/nurse practitioners/physician assistants staffing. While the majority of facility, service and staffing needs were found to be sufficient, the results of the *Logic Model* analyses indicated that service provision in GSA 3 needed to be addressed in the following areas:

GSA 3 Child/Adolescent

- Therapeutic Foster Care (TFC) – The target outcome is to increase TFC capacity with a minimum goal of one new TFC home with up to two additional beds available.
- Prescribing Clinicians – The target outcome is to increase the minimum prescribing physician availability by a minimum of 1.1 full-time equivalents (FTEs) throughout the region.

- Support Services – The target outcome is an increase of a minimum of four new support service providers to increase capacity for in-home support services with an emphasis on meeting the special needs of developmentally disabled (DDD) children.
- Recruitment and Retention of Behavioral Health Staff – The target outcome is a minimum of ten new hires by the designated Network or its subcontractors to increase the availability and accessibility of services for children and adolescents and their families through recruitment and retention of behavioral health staff with the ability to be trained cross-functionally to deliver crisis services.

GSA 3 Adult

- Therapeutic Foster Care – The target outcome is to increase the minimum capacity of five new beds equating to 1.5 new adult Therapeutic Foster Care homes.
- Prescribing Clinicians – The target goal is to increase the minimum capacity by 1.2 FTE prescribing clinicians throughout the geographic service area.
- Detoxification Services – The target outcome is the operation and management of one Level II (American Society of Addiction Medicine [ASAM] Level III.2-D) stabilization facility located adjacent to the Southeastern Arizona Psychiatric Health Facility (SEAPHF), in Benson, Arizona. The program will be accessed through the regional crisis system as well as outpatient sites with transportation to Benson provided as necessary.
- Opioid Maintenance Services – The target outcome is the development of opioid maintenance services to meet capacity through office-based administration of buprenophrine with a minimum of ten members to be served throughout the region.
- Recruitment and Retention of Behavioral Health Staff – The target outcome is an increased availability and accessibility of services for adults and their families through the recruitment and retention of staff with the ability to be trained cross-functionally to deliver crisis and Mother/Child Addiction Services (MCAS) to include the hiring of an additional six (minimum) new hires.
- Support Services – The target outcome is to increase services to help support members in attaining an optimal level of functioning by expanding home-based respite; personal care; skills training and development; non-emergency transportation; and, family support services with an emphasis on peer support services. There is also a related goal of four new support service providers.

EXPANSION OF NETWORK CAPACITY

Action steps to address the material gaps outlined above in the CPSA Provider Network have been incorporated into the *CPSA Annual Provider Network Development and Management Plan.* Implementation steps in this plan describe specific CPSA actions designed to achieve the targeted outcomes within the associated timelines.

MODEL FOR ONGOING MONITORING OF NETWORK SUFFICIENCY

CPSA has implemented two means of assessing and maintaining network sufficiency, the *CPSA Annual Provider Network Development and Management Plan* and the review of service utilization data by the NDIC.

The CPSA Network Development Team (NDT), under the supervision of the Director of Clinical Operations, is responsible for development and monitoring of the *CPSA Annual Provider Network Development and Management Plan*. This includes quarterly status updates reporting progress-to-date in the implementation of priority development areas and/or barriers encountered. The Network has assigned network development liaisons who disperse the plan within their organizations and, in turn, are responsible for quarterly status updates of the plan to the NDT. The plan focuses on priority areas for the Network's development specifically addressing those areas within the behavioral health system of care where material gaps exist and minimum standards need to be achieved. The *Logic Model* process is applied to identify gaps in sufficiency of the behavioral health service continuum. The plan identifies target outcomes, implementation action steps to be taken and timeframes to be met in collaboration with the Network and other providers. CPSA monitors progress toward and achievement of goals and outlines measures which hold the providers accountable for those action steps that have not been implemented.

CPSA will continue to use the *Logic Model* to assess network sufficiency and over/under utilization of services. The review of service utilization will be conducted by the Over/Under Utilization subgroup of the NDIC which will report its findings to the larger NDIC group for review. If the NDIC determines that further investigation or changes in service delivery patterns are required, it will be reported to the QM Committee. The QM Committee is then responsible for the dissemination of this information to the providers through the CTA Team meetings. Additionally, CPSA assertively trains personnel to assure that philosophical goals and network standards are upheld. Most recently trainings to the Network have focused on the transformation of the assessment procedure, Child and Family Teams, the introduction of standards for culturally and linguistically appropriate services and soon, the roll-out of the Adult Clinical Teams.

2-d. Assumptions for Minimum Network Requirements

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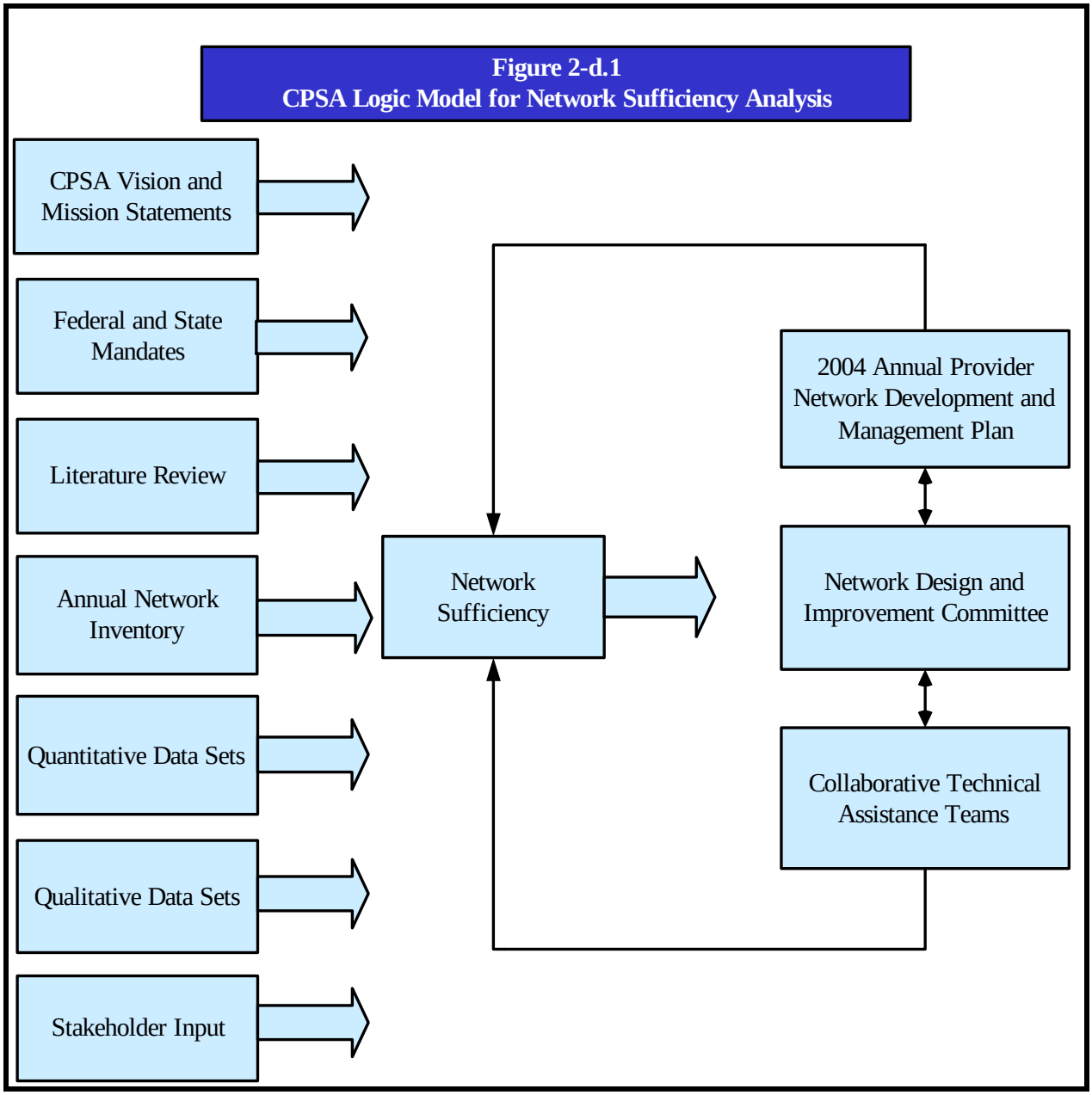
- **Familial and community supports are accessed and incorporated in treatment planning.** This is exemplified by the Child and Family Teams and the upcoming roll-out of Adult Clinical Teams.
- **The transformation of the DBHS assessment and treatment planning process is fully implemented and monitored via QM Provider Profiling.**
- **Services are delivered and treatment plans are designed in a culturally-sensitive manner**. Monitoring is conducted by the CPSA Cultural Diversity Specialist through use of the *CPSA Cultural Proficiency Strategic Plan.* This plan establishes CPSA expectations for improving members' access to quality behavioral health services by prompting, developing and maintaining a culturally- and linguistically-competent system. CPSA utilizes the survey, *Building Bridges: Tools for Developing an Organization's Cultural Competence,* as a source of the CPSA staff's cultural diversity impressions and expectations, the results of which will be incorporated into the *CPSA Cultural Proficiency Strategic Plan*. *Building Bridges,* a tool for developing an organization's cultural competence that was developed by La Frontera Center with funding from the Office of Minority Health, enables participants to rate their organization's cultural competence using a six-stage model from least to most competent. Four domains are assessed: organizational environment, public relations, human resources, and clinical issues. Results are structured into an action plan to advance cultural competence.
- **Outcomes are specified, monitored and adjusted throughout the treatment process**. The tools used are the annual ICR and CPSA's QM Provider Profiling chart reviews.
- **Network capacity is assessed and adjusted through a formalized process**. Meetings and activities of the Network Design and Improvement Committee (NDIC) and the activities of the Network Development Team (NDT) are the primary vehicles used.

ASSESSING AND MODELING NETWORK SUFFICIENCY

Numerous attempts to model mental health service delivery needs have been attempted and documented. Some of these approaches focus on the types of services offered while others focus on staff-to-member (caseload) ratios. To date, no single, comprehensive and standardized approach has been designed which can be uniformly applied to different behavioral healthcare systems. In part, this is attributable to differences in the populations, differences in needs, and barriers to accessing service, all of which may vary from one system to another. Furthermore, a given system evolves over time creating changes that must be taken into account. As such, monitoring current needs and attempting to project how they may change in the future is an appropriate approach with the most accurate information being derived from internal data sources. The *Logic Model* is a useful monitoring tool to unify this information for assessing network sufficiency.

LOGIC MODEL FOR NETWORK SUFFICIENCY ANALYSIS

As a first step, information derived from the *Annual Network Inventory* was used as a baseline for determining current network capacity. Other sources of information (data sets) are reviewed to determine if the CPSA Provider Network is meeting member needs. Results of data analyses are disseminated throughout the Networks and form a feedback loop for the maintenance of network sufficiency, as shown in Figure 2-d.1, CPSA Logic Model for Network Sufficiency Analysis.



DATA SOURCES

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While not data, per se, these philosophical underpinnings drive the direction and principles of highest quality and most appropriate delivery of mental health care treatment.

Literature Review

As previously described, while descriptions of network sufficiency in other settings can serve as examples of guidelines for sufficiency determination, they cannot be applied to any given population in a standardized fashion. Instead, the characteristics of the service recipient population must be incorporated into the assessment process.

Annual Network Inventory

Conducted in December 2003 through January 2004, the *Annual Network Inventory* provided CPSA with a baseline count of the number of personnel (categorized by certification, licensure and training) as well as the number of facilities and slots/beds.

Quantitative Data Sets

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- Encounter/Claims Data (e.g., service demand data) by Entitlement
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- AHCCCS Eligible and Enrollment Counts and Projections by Entitlement
- Penetration Rates by Entitlement
- NDIC Over/Under Utilization Reports

Population Demographics

- By Gender, Age, Race, Ethnicity
- By Entitlement
- By Program
- For Special Populations

Cultural Needs

Geomapping of Network Resources to CPSA Enrollees

Quality Management Data, Particularly Timeliness of Service Delivery, for example:

- Emergency Services
- Referral to Assessment, Referral to First Service, Assessment to First Service
- Follow-up Service Delivery

Qualitative Data Sets

Grievances and Appeals

Member Service Complaints and Problem Resolutions (categorized by type and frequency)

Administrative Review

Independent Case Review

QM Provider Profiling

Stakeholder Input

Mental Health Statistics Improvement Program (MHSIP) Perception Satisfaction Survey 2003

Stakeholder Satisfaction Surveys

Focus Group Data

CPSA Cultural Proficiency Strategic Plan

Ad Hoc Data Requests as Needed

Division of Developmental Disabilities (DDD) Enrollment of AHCCCS Eligibles

SUMMARY OF LOGIC MODEL ANALYSES

CPSA has evaluated network capacity for: subacute facilities capable of accepting walk-ins; inpatient services; inpatient detoxification services; residential treatment centers; Level II and Level III providers; therapeutic foster care homes; housing; pharmacies; methadone maintenance services; outpatient agencies; consumer-operated community service agencies (CSAs); peer support services; crisis response telephone services; mobile crisis services; as well as paraprofessional, behavioral health technician, behavioral health professionals, and psychiatrists/nurse practitioners/physician assistants staffing. While the majority of facility, service and staffing needs were found to be sufficient, the results of the *Logic Model* analyses indicated that service provision in GSA 5 needed to be addressed in the following areas:

GSA 5 Child/Adolescent

- Therapeutic Foster Care (TFC) – The target outcome is to increase TFC capacity with a minimum goal of five newly-contracted TFC homes with up to 25 additional beds available.

- Prescribing Clinicians – The target outcome is to increase the number of prescribing physicians available for children and adolescents by a minimum of 1.9 full-time equivalents (FTEs).

GSA 5 Adult

- Prescribing Clinicians – The target outcome is to increase prescribing clinician availability by a minimum of three staff members evenly distributed among the three Adult Networks.
- Support Services – The target outcome is an increase in service to help support members in attaining an optimum level of functioning by expanding home-based respite; personal care; skills training and development; non-emergency transportation; and family support services with an emphasis on peer support services. There is also a related goal of a minimum of eight new support service providers.

EXPANSION OF NETWORK CAPACITY

Action steps to address the material gaps outlined above in the CPSA Provider Network have been incorporated into the *CPSA Annual Provider Network Development and Management Plan.* Implementation steps in this plan describe specific CPSA actions designed to achieve the targeted outcomes within the associated timelines.

MODEL FOR ONGOING MONITORING OF NETWORK SUFFICIENCY

CPSA has implemented two means of assessing and maintaining network sufficiency, the *CPSA Annual Provider Network Development and Management Plan* and the review of service utilization data by the NDIC.

The CPSA Network Development Team (NDT), under the supervision of the Director of Clinical Operations, is responsible for development and monitoring of the *CPSA Annual Provider Network Development and Management Plan*. This includes quarterly status updates reporting progress-to-date in the implementation of priority development areas and/or barriers encountered. The Networks have assigned network development liaisons who disperse the plan within their organizations and, in turn, are responsible for quarterly status updates of the plan to the NDT. The plan focuses on priority areas for network development specifically addressing those areas within the behavioral health system of care where material gaps exist and minimum standards need to be achieved. The *Logic Model* process is applied to identify gaps in sufficiency of the behavioral health service continuum. The plan identifies target outcomes, implementation action steps to be taken and timeframes to be met in collaboration with the Networks and other providers. CPSA monitors progress toward and achievement of goals and outlines measures which hold the providers accountable for those action steps that have not been implemented.

CPSA will continue to use the *Logic Model* to assess network sufficiency and over/under utilization of services. The review of service utilization will be conducted by the Over/Under Utilization subgroup of the NDIC which will report its findings to the larger NDIC group for review. If the NDIC determines that further investigation or changes in service delivery patterns are required, it will be reported to the QM Committee. The QM Committee is responsible for the dissemination of this information to providers through the CTA Team meetings. Additionally, CPSA assertively trains personnel to assure that philosophical goals and network standards are upheld. Most recently these trainings to the Networks have focused on the transformation of the assessment procedure, Child and Family Teams, the introduction of standards for culturally and linguistically appropriate services and soon, the roll-out of the Adult Clinical Teams.

2-e. Provider Letters of Intent

The following letters of intent, organized in alphabetical order, represent providers who have an interest in becoming part of the CPSA Provider Network for behavioral health services in GSA 3.

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4575 E. Broadway • Tucson, Arizona 85711 • Administration 520-325-4268 or 800-959-1063 • Fax 520-318-6935

LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that ACCC Verhelst Recovery House is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

ACCC Verhelst Recovery House
936 Tovreaville Road.
Bisbee, AZ, 85603

Patrick McNary
Signature

Executive Director
Title

9/3/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Alta Vista Youth Home L.L.C. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Alta Vista Youth Home L.L.C.
4108 E. Ramsey Road
Hereford, AZ, 85615

Signature

Ex Director
Title

9/1/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Alternative Counseling Services, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Alternative Counseling Services, Inc.
~~25 16th Street~~ P.O. Box 1025
Douglas, AZ, ~~85607~~ 85608

Earl B. Brown
Signature

Owner/Clinical Director
Title

9/9/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that American Associated Druggist, Inc. dba United Drug is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

American Associated Druggist, Inc. dba United Drug
7227 N. 16th Street, Suite 160
Phoenix, AZ, 85020-5256

Signature

V.P. Managed Care
Title

9/7/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that American Drug Stores Inc. (OSCO) is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

American Drug Stores Inc. (OSCO)
3030 Cullerton Drive
Franklin ParkIL., 60131

Signature

VP of Pharmacy Services
Title

9/7/04
Date

Community Partnership of Southern Arizona
Regional Behavioral Health Authority

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Arizona Baptist Children's Service is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Arizona Baptist Children's Service
6015 W Peoria
AZ, Glendale, 85302-1213

Paul Derick Johns
Signature

PRESIDENT
Title

9/9/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Arizona's Children Association is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Arizona's Children Association
2700 S. 8th Avenue
TucsonAZ, 85713-4730

Fred Chappee / cf
Signature

CEO
Title

9/2/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Arizona State Hospital is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Arizona State Hospital
2500 E. Van Buren Street
PhoenixAZ, 85008

Signature

Title

9/7/04

Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Stephen Ball is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Stephen Ball
3002 W. Williams Road
Benson, AZ 85602

Stephen D. Ball
Signature

09-08-04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Tanya Binford, RNP is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Tanya Binford
6810 E. Calle ~~Betal Deux~~ Betelgeux
Tucson, AZ 85710

Tanya Binford NP
Signature

9-17-4
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Bob's IGA Pharmacy is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Bob's IGA Pharmacy
P.O. Box 1058
Willcox, AZ, 85644

Signature

President
Title

9-04-04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Boys and Girls Club of Bisbee is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Boys and Girls Club of Bisbee
PO Box 5205
Bisbee, AZ, 85603

Signature

Chief Professional Officer
Title

9/17/04
Date

Community Partnership of Southern Arizona
Regional Behavioral Health Authority

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Boys and Girls Club of Santa Cruz County is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Boys and Girls Club of Santa Cruz County
590 N. Tyler Avenue
Nogales, AZ, 85621

Vicki [illegible]
Signature

Executive Director
Title

9/9/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

1

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Micheal Bruwer is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Michael Bruwer
Care of:
489 N. Arroyo Blvd.
Nogales, AZ 85621

Michael Bruwer MD
Signature

9.16.04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Sharon Calvert, Ph.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Sharon Calvert, Ph.D.
489 N Arroyo Blvd
Nogales, AZ, 85621

Signature

Date 9/10/04

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Rudy Campos is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Rudy Campos
114 McCormick Canyon
Clifton, AZ, 85533

Rudy B Campos
Signature

09-05-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Luis Carlos is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Luis Carlos
2107 9th Street
Douglas, AZ. 85607

Luis Fdo. Carlos
Signature

9/27/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Carondelet Health Network is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Carondelet Health Network
350 N. Wilmot Road, O.C.C.
Tucson, AZ, 85711

Margaret Edwards RN MS
Signature

Director of Behavioral Health
Title

9-8-04
Date

1

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Chicanos Por La Causa, Inc is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Chicanos Por La Causa, Inc
1046 East Buckeye Rd
Phoenix, AZ, 85034

Signature

VP - CHHS
Title

9/13/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Joel Childs is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Joel Childs
9367 Chippewa Street
Hereford, AZ, 85615

Joel Childs
Signature

5 Sept 04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that CODAC Behavioral Health Services, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

CODAC Behavioral Health Services, Inc.
127 S. 5th Avenue
Tucson, AZ, 85705

Signature

W. Mark Clark, CEO
Title

9/02/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Barry Coe, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Barry Coe, M.D.
3185 W MockingBird Lane
Tucson, AZ, 85713

Signature

9/16/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Compass Health Care, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Compass Health Care, Inc.
2575 N. Jackrabbit
Tucson, AZ, 85745

Signature

CEO
Title

9/3/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Brigid Connolly, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Brigid Connolly, M.D.
6812 N. Oracle Rd. #100
Tucson, AZ, 85704

Brigid Connolly
Signature

9-3-04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Cypress Inn is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Cypress Inn
757 12th Street
Douglas, AZ, 85607

Esmerita Aguirre
Signature

Manager / Owner
Title

September 3, 2004
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that CyraCom is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

CyraCom
7330 N. Oracle Road
TucsonAZ, 85704

Signature

CFO
Title

September 2, 2004
Date

Community Partnership of Southern Arizona
Regional Behavioral Health Authority

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Developmental Behavioral Consultants is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Developmental Behavioral Consultants
2190 N. Grace Blvd.
ChandlerAZ, 85224

Signature

CEO
Title

9.7.04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Devereux Arizona is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Devereux Arizona
11000 N. Scottsdale Road, Ste. 260
ScottsdaleAZ, 85254

Signature

Executive Director
Title

9/7/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Douglas Association for Retarded Citizens is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Douglas Association for Retarded Citizens
P.O. Box 252
Douglas, AZ, 85607

Signature

Executive Director
Title

09-02-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Eagle Ranch is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Eagle Ranch
10570 Bell Ranch Road
Willcox, AZ, 85643

Neil Hansen
Signature

Owner
Title

9/7/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Nancy Eldredge, Ph.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Nancy Eldredge, Ph.D.
PO Box 85684
Tucson, AZ, 85754

Nancy Eldredge
Signature

9-3-04
Date

RECEIVED
SEP 3 2004

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Esperero Family Center, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Esperero Family Center, Inc.
3131 N. County Club Blvd., Suite 201
TucsonAZ, 85716

Priscilla Moore
Signature

Administrative Director
Title

9-2-04
Date

1

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Food City United Drug is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Food City United Drug
P.O. Box 488
Chandler, AZ, 85244

Edward Saka
Signature

VP of Pharmacy
Title

9/3/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Margaret Forgey is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Margaret Forgey
1701 North Douglas Avenue
Douglas, AZ, 85607

Margaret Forgey LCSW
Signature

9/9/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Fry's Food and Drug is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Fry's Food and Drug
P.O. Box 1043
TollesonAZ, 85353-1043

Signature

Manager, Prescription Benefit Programs
Title

September 7, 2004
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Maribel Gastelum is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Maribel Gastelum
104 - 21st Street
Douglas 85607

Maribel Gastelum
Signature

09-21-04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Graham County ARC is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Graham County ARC
502 Main St
Safford, AZ, 85546

Kay Mattack
Signature

Administrator
Title

9-8-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Kim Greenwood, N.P. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Kim Greenwood, N.P.
PO Box 41326
Tucson, AZ, 85717

Kim Greenwood NP
Signature

9/3/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Jesus B. Greer, Ph.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Jesus B. Greer, Ph.D.
2305 11th Street
Douglas, AZ 85607

Signature

9/18/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Ross Grimaud is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Ross Grimaud
5699 S. Mountainside Lane
Hereford, AZ, 85615

Ross Grimaud
Signature

9-5-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Healing Connections Counseling Services is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Healing Connections Counseling Services, L.L.C.
333 W. Wilcox Drive, Ste. 303
Sierra Visa, AZ, 85635

Catherine Ohrin-Greipp
Signature

Statutory Agent
Title

9/5/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Humane Society of Southern Arizona is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Humane Society of Southern Arizona
3450 N. Kelvin Blvd.
TucsonAZ, 85716

Signature

DIRECTOR OF EDUCATION
Title

9/7/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Intermountain Centers for Human Development is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Intermountain Centers for Human Development
7820 E. Broadway, Suite 100
Tucson, AZ, 85710

Signature

C.E.O.
Title

9-2-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Jewish Family & Children's Services of Southern Arizona, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Jewish Family & Children's Services of Southern Arizona, Inc.
4301 5th Street
TucsonAZ, 85711

Susan Pavin
Signature

President & CEO
Title

September 3, 2004
Date

Community Partnership of Southern Arizona
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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that K-Mart Corporation is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

K-Mart Corporation
3100 W. Big Beaver Road
Troy, MI 48084

Signature

Dale Houston RPh
Director Third Party Administration
Title

9/9/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Mona R. Kinderknecht is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Mona R. Kinderknecht
8316 S. Placita San Ardo
Tucson, AZ, 85747

Signature

9/3/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that La Frontera Center, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

La Frontera Center, Inc.
502 W 29th St.
TucsonAZ, 85713

Signature

CEO
Title

9/2/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that La Paloma Family Services, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

La Paloma Family Services, Inc.
880 S. Craycroft
TucsonAZ, 85711

David T. Bradley
Signature

PRESIDENT + EXECUTIVE DIRECTOR
Title

9/2/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Brenda Lopez is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Brenda Lopez
1540 San Antonio
AZ, Douglas, 85607

Brenda Lopez
Signature

9-10-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Mary's Mission and Developmental Center is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Mary's Mission and Developmental Center
345 Taylor Drive
Sierra Vista, AZ, 85635

William Sacer JR
Signature

CEO
Title

9-2-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Joseph R. McCaw, P.A. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Joseph R. McCaw, P.A.
489 N Arroyo Blvd
Nogales, AZ, 85621

Signature

9/12/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Medicap Pharmacy is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Medicap Pharmacy
1520 Thatcher Blvd.
Safford, AZ, 85546

Debbie L Walton
Signature

President
Title

9/3/4
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Charles Merredith is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Charles Merredith
2712 San Xavier
Sierra Vista, AZ, 85635

Charles H Merredith
Signature

3 Sept 04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Morenci Healthcare is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Morenci Healthcare
P.O. Box 159
Morenci, AZ, 85540-0159

Signature

Pharmacy Director
Title

9/3/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that National Alliance for the Mentally Ill - Southeastern Arizona is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

National Alliance for the Mentally Ill - Southeastern Arizona
P.O. Box 744
Sierra Vista, AZ, 85636

Deanna Pallinger
Signature

Executive Director
Title

9-2-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Laura K. Nelson, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Laura K. Nelson, M.D.
3646 E. Ray Road #B16-103
Phoenix, AZ, 85044

Signature

9-3-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Old Pueblo United Drug is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Old Pueblo United Drug
P.O. Box 508
Sonoita, AZ, 85637

Signature

Title

9/8/04

Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Thomas Oulette is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Thomas Oulette
~~3720 E. 23rd Street~~ 1470 W Argyle Ave
Tucson, AZ, 857~~13~~ 46

Thomas Oulette
Signature

9-8-04
Date

1

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Our Town Family Center is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Our Town Family Center
3830 E Bellevue St
Tucson, AZ, 85716-4012

Signature

Ex. Dir.
Title

9-13-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Steven Pain is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Steven Pain
6309 E. Calle Marte
Rincon, AZ 85710

Signature

090704
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Park Place Outreach & Counseling Center, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Park Place Outreach & Counseling Center, Inc.
172 S. Arizona Blvd.
Coolidge, AZ, 85228

Signature

CEO
Title

9-9-04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Joseph R. Patterson, Ph.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Joseph R. Patterson, Ph.D.
16951 S. Old Sonoita Hwy.
Vail, AZ, 85641

Joseph R Patterson
Signature

9/4/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Portable Practical Educational Preparation (PPEP) is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Portable Practical Educational Preparation (PPEP)
111 La Mina Avenue
AjoAZ, 85321

> wrong address
1021 E. Palmdale St. Suite 101/130
Tucson, AZ 85714

Signature

CEO
Title

9/9/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that PreHab of Arizona Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

PreHab of Arizona Inc.
Post Office Drawer 5860
MesaAZ, 85211

Signature

Executive Director
Title

9-08-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Presidio Counseling, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Presidio Counseling, Inc.
750 S. Craycroft, # 100
TucsonAZ, 85711

David C. Weyoy
Signature

Director
Title

09/03/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Rabiner Treatment Center is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Rabiner Treatment Center
1762 Johnson Avenue
Fort Dodge, IO, 50501

MSW

Signature

C.E.O.

Title

9/6/04

Date

1

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Regina Schools, Inc. dba Santa Rita Home is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Regina Schools, Inc. dba Santa Rita Home
10410 E Rita Ranch Road
TucsonAZ, 85747

Signature

Executive Medical Director
Title

8/2/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Rios Associates is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Rios Associates
3729 N. Bay Horse Loop
Tucson, AZ, 85718

Signature

CFO
Title

9/3/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Michael Rivers is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Michael Rivers
7510 N. Shirley
Tucson, AZ, 85741

Signature

9-7-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Safe Ride Services, Inc.is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Safe Ride Services, Inc
2001 W. Camelback Road, Ste. 430
Phoenix, AZ, 85015

Signature

General Manager
Title

9-15-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Safeway, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Final decision to participate based on review and approval of contract by Safeway's corporate legal dept.

Safeway, Inc.
2750 S. Priest Drive
TempeAZ, 85282

Angela Kadzie
Signature

Managed Care Director
Title

9-6-04
Date

Thank you,

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Sally Skinner is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Sally Skinner
2101 13th Street
Douglas, AZ 85607

Sally Skinner
Signature

9/21/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Sonora Behavioral Health Hospital, L.L.C. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Sonora Behavioral Health Hospital, L.L.C.
6050 N Corona Road, Suite #3
TucsonAZ, 85704

Signature

CEO
Title

9/2/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Southeastern Arizona Behavioral Health Services is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Southeastern Arizona Behavioral Health Services
611 W. Union
Benson, AZ, 85602

Dara S. Johnson, ACSW, LCSW
Signature

EXECUTIVE DIRECTOR / CEO
Title

9-3-04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Southeastern Arizona Consumer Run Services is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Southeastern Arizona Consumer Run Services
1201 E. Fry Blvd., Suite 3B
Sierra Vista, AZ, 85635

Signature

Chairman of Board (PRESIDENT) SEACRS
Title

Sept 7, 04
Date

Community Partnership of Southern Arizona
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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Southstar Translation is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Southstar Translation
11200 S. Sierrita Mtn. Road, #238
TucsonAZ, 85736

Margarita Solcido
Signature

Proprietor
Title

September 04, 2004
Date

Community Partnership of Southern Arizona
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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Supported Living Systems is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Supported Living Systems
7007 Katchina Court
TucsonAZ, 85715

Richard Eck
Signature

CEO
Title

9-2-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Territorial Drug Co. dba Tombstone Pharmacy is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Territorial Drug Co. dba Tombstone Pharmacy
516 Allen Street
Tombstone, AZ, 85638

John F. Nicolais
Signature

President
Title

9-16-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that The Blake Foundation is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

The Blake Foundation
6107 E. Grant Road
TucsonAZ, 85715

Rodney Jilg
Signature

C.O.O.
Title

9-7-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that The Haven is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

The Haven
1107 E. Adelaide Drive
TucsonAZ, 85719

Sharon A. Lashizer
Signature

Executive Director
Title

9/1/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that TMC Health Care - Palo Verde Mental Health Services is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

TMC Health Care - Palo Verde Mental Health Services
5301 E Grant
Tucson, AZ, 85712

Signature

Administrator
Title

9/13/2004
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Touchstone ~~Community Services~~ Behavioral Health Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Touchstone Community Services Inc.
6153 W. Olive, Ste. 1
GlendaleAZ, 85302

Signature

Chief Operating Officer
Title

9/8/04
Date

1

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that University Medical Center is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

University Medical Center Corporation
1501 N. Campbell Avenue
Tucson, AZ 85724

Signature

CFO
Title

9/21/04
Date

1

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that University Physician's Hospital at Kino is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

University Physician's Hospital at Kino
P.O. Box 26808
TucsonAZ, 85726

Signature

President/CEO
Title

9/6/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Kathleen Valencia is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Kathleen Valencia
10330 S. Palominas Rd.
Hereford, AZ 85615

Kathleen Valencia
Signature

9/03/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Martha Van Der Voort is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Martha Van Der Voort
5401 E. 10th St
Tucson, AZ, 85711

M Van Der Voort, LPC
Signature

9/2/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Flora Vance is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Flora Vance
4589 Wickersham Road
Hereford, AZ, 85615

Flora L. Vance
Signature

Sept. 3, 04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Maricela VillaLobos is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Maricela VillaLobos
[illegible]
Pirtleville, AZ. 85626

Maricela VillaLobos
Signature

9/21/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona receives funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Vista Care Facility L.L.C. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Vista Care Facility L.L.C.
4120 E Ramsey Road
HerefordAZ, 85615

Signature

Title

9/1/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Walgreens Pharmacy is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Walgreens Pharmacy
1417 Lake Cook Road, MS L459
DeerfieldIL, 60015

Signature

DIRECTOR
Title

9/7/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Wal-Mart, Inc is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Wal-Mart, Inc
702 SW 8th Street, Mail Stop 0230
Bentonville, AK, 72716-9113

Signature

National Account Manager
Title

9/12/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona receives funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Dennis D. Weimer, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Dennis D. Weimer, M.D.
4570 N 1st Ave
Tucson, AZ, 85718

Signature

9/2/04

Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Women's Transitional Project is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Women's Transitional Project
PO Box
AZ, Bisbee, 85603

Signature

ASHLEY HUDDLESTON, EXECUTIVE DIRECTOR
Title

9/10/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 3
(GSA 3)

This letter confirms that Youth Development Institute is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in one or more of the counties that comprise GSA 3 (Graham, Greenlee, Santa Cruz, Cochise) in Fiscal Year 2005-2006.

Youth Development Institute
1830 E. Roosevelt
PhoenixAZ, 85006

Signature

Executive Director
Title

9/3/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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2-e. Provider Letters of Intent

The letters of intent on the following pages represent providers who have an interest in becoming part of the CPSA Provider Network for behavioral health services in GSA 5.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that William Adama-Rappaport. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

William Adama-Rappaport
575 E. River Road
Tucson, AZ, 85704

W Ra
Signature

9/20/04
Date

Member Services: 800-771-9889 or 520-325-2093
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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Adaptive Living Institute is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Adaptive Living Institute
434 E 9th Street
Tucson, AZ, 85705

Sara L Brocca, PhD
Signature

Executive Director
Title

9/7/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Adolescent Substance Abuse Program is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Adolescent Substance Abuse Program
4222 E. Camelback, #230H
Phoenix, AZ, 85018

PhD
Signature

Clinical Director
Title

9/10/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Albertson's Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Albertson's Inc.
3030 Cullerton Drive
Franklin Park, IL, 60131

Signature

VP of Pharmacy Services
Title

9/7/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Brian Aish/Alistarvanna House is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Brian Aish/Alistravanna House
7473 N. Meredith Blvd.
Tucson, AZ 85741

Signature

9-10-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that American Drug Stores Inc. (OSCO) is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

American Drug Stores Inc. (OSCO)
3030 Cullerton Drive
Franklin Park, IL., 60131

Signature

VP of Pharmacy Services
Title

9/7/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Barbara Anderson is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Barbara Anderson
180 Sentinel Peak Rd.
Tucson, AZ 85745

Signature

9-3-04
Date

Member Services: 800-771-9889 or 520-325-2093
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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Mary Anderson is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Mary Anderson
12891 W. Wailaki Way
Tucson, AZ 85743

Mary J. Snow Anderson
Signature

9/7/04
Date

Member Services: 800-771-9889 or 520-325-2093
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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Dawn Apperson, N.P is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Dawn Apperson, N.P
3525 N Camino De Vista
Tucson, AZ, 85745

Dawn Apperson
Signature

9/3/04
Date

Member Services: 800-771-9889 or 520-325-2093
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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Arizona's Children Association is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Arizona's Children Association
2700 S. 8th Avenue
Tucson, AZ, 85713-4730

Fred Chaffee /ED
Signature

CEO
Title

9/2/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Arizona State Hospital is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Arizona State Hospital
2500 E. Van Buren Street
Phoenix, AZ, 85008

Signature

CEO
Title

9/7/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Arizona Youth Associates is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Arizona Youth Associates
4242 N. 19th Avenue, Ste. 100
Phoenix, AZ, 85015

Signature

Executive Director
Title

9.3.04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Dannette Arndt is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Dannette Arndt
1381 E. Towhee Dr.
Tucson, AZ 85706

Signature

9/7/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Kara Myrick/Bailey House is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Kara Myrick/Bailey House
2250 W. Ironwood Ridge Drive
Tucson, AZ 85745

Signature

9-10-04
Date

Member Services: 800-771-9889 or 520-325-2093
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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Philip Balch, Ph.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Philip Balch, Ph.D.
2200 E. River Road #121
Tucson, AZ, 85718

Signature

9-2-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Andrea Barrett is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Andrea Barrett
11930 S. Desert Wren
Tucson, AZ 85743

Andrea Barrett
Signature

9/7/04
Date

Member Services: 800-771-9889 or 520-325-2093
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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Beacon Group SW, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Beacon Group SW, Inc.
P.O. Box 50544
Tucson, AZ 85703

Charles F. Tiller
Signature

Vice President of Operations
Title

9/13/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Kathy Blohm is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Kathy Blohm
11108 W. Anthony Road
Tucson, AZ, 85743

Kathy Blohm
Signature

9-3-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Nicholis Blumenberg is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Nicholis Blumenberg
~~2973 W. Yorkshire Street~~ 5364 N. Puma Rd.
Tucson, AZ 85742 MARANA, AZ 85653

Signature

9/8/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Steven Bupp, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Steven Bupp, M.D.
1671 W. Grant Road
Tucson, AZ, 85745

Signature

9-7-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Ralph Burchard is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Ralph Burchard
2980 Williams Road
Benson, AZ, 85602

Ralph D. Burchard
Signature

9-9-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Cactus Counseling Associates is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Cactus Counseling Associates
201 W. Cushing Street
Tucson, AZ, 85701

Timothy R. Gray, M.S., LISAC
Signature

Owner/Director
Title

9/2/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Margaret Cain is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Margaret Cain
4455 Osage
Tucson, AZ, 85718

MCain
Signature

9 2 04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Judy Carlton is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Judy Carlton
8086 N. Widomar
Tucson, AZ, 85726

Judy Carlton
Signature

9-3-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Carondelet Health Network is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Carondelet Health Network
1802 W. St. Mary's
Tucson, AZ, 85745

Margaret Edwards RN, MSN
Signature

Director of Behavioral Health
Title

9-8-04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Freddie Carter is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Freddie Carter
4542 S. Dogwood Ave.
Tucson, AZ 85730

Freddie L. Carter
Signature

9/3/2004
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Casa de Esperanza is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Casa de Esperanza
780 S Park Centre Avenue
Green Valley, AZ, 85614

Signature

EXECUTIVE DIRECTOR
Title

9/7/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Casa de Tucson, L.L.C. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Casa de Tucson, L.L.C.
3700 W. Gailey Drive
Tucson, AZ, 85741

Anne Horsath
Signature

owner/administrator
Title

9/2/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Victor Lopez/Casa Esperanza is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Victor Lopez/Casa Esperanza
10285 E. Skycastle Way
Tucson, AZ 85730

Victor Lopez
Signature

9-7-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Catholic Community Services of Southern Arizona, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Catholic Community Services of Southern Arizona, Inc.
155 W. Helen Street
Tucson, AZ, 85703

Marguerite Hamm
Signature

CEO
Title

9-7-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Chicanos Por La Causa, Inc is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Chicanos Por La Causa, Inc
1046 East Buckeye Rd
Phoenix, AZ, 85034

Signature

VP, CHdS
Title

9/13/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Child and Family Resouces is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Child and Family Resouces
2800 E. Broadway Blvd.
Tucson, AZ, 85716

Signature

Executive Director
Title

9-1-04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Ron Chilton is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Ron Chilton
7601 S. Camino Escarpado
Tucson, AZ, 85746

Ronald J. Chilton
Signature

9/3/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Esther Clayton is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Esther Clayton
3715 E. 25th Street
Tucson, AZ, 85713

Esther Clayton
Signature

Sept 07 04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Mary Ann Coady is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Mary Ann Coady
5301 E Broadway
Tucson, AZ, 85711

MA Coady MD
Signature

9-9-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Michael W. ~~Cochrin,~~ COCHRAN M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Michael W. Cochrin, M.D.
1475 W. St. Mary's Rd
Tucson, AZ, 85745

Signature

29-03-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that CODAC Behavioral Health Services, Inc is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

CODAC Behavioral Health Services, Inc
1671 W. Grant Road
Tucson, AZ, 85745

Signature

W. Mark Clark, CEO

Title

9/7/04

Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Barry Coe, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Barry Coe, M.D.
3185 W. Mockingbird Lane
Tucson, AZ, 85713

Signature

9/16/04

Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Community Counseling Centers, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Community Counseling Centers, Inc.
2500 Show Low Lake Road
Show Low, AZ, 85901

Robert Williams, PhD
Signature

CEO
Title

9/9/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Community Psychology and Education Services is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Community Psychology and Education Services
2020 N. Forbes
Tucson, AZ, 85745

Roger Desrosiers
Signature

CEO
Title

9/2/2004
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Compass Health Care, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Compass Health Care, Inc.
2575 N. Jackrabbit
Tucson, AZ, 85745

Signature

CEO
Title

9/3/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Justine Confino, N.P. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Justine Confino, N.P.
5055 E Broadway Blvd. #A-200
Tucson, AZ, 85745

Signature

9/21/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Brigid Connolly, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Brigid Connolly, M.D.
6812 N. Oracle Rd. #100
Tucson, AZ, 85704

Signature

9-3-04

Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that COPE Behavioral Services, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

COPE Behavioral Services, Inc.
82 S. Stone Avenue
Tucson, AZ, 85701

Signature

PRESIDENT
Title

9-2-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Counseling & Consulting Services, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Counseling & Consulting Services, Inc.
2430 E. 6th Street
Tucson, AZ, 85719

Signature

Executive Director
Title

September 2, 2004
Date

1

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Coyote Task Force is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Coyote Task Force
66 E. Pennington
Tucson, AZ, 85701

Signature

executive director Coyote Task Force
Title

9-8-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Deborah Crippen is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Deborah Crippen
2375 W. Old Ajo Way
Tucson, AZ 85746

Deborah Crippen
Signature

9-3-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that CyraCom is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

CyraCom
7330 N. Oracle Road
Tucson, AZ, 85704

Signature

CFO
Title

September 2, 2004
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Danville Service of Arizona, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Danville Service of Arizona, Inc.
17 W. Wetmore, Suite 201
Tucson, AZ, 85705

Dan Padilla
Signature

REGIONAL DIRECTOR
Title

09/09/2004
Date

Community Partnership of Southern Arizona
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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Desert Dove Farms is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Desert Dove Farms
3312 N. Riverbend Circle
Tucson, AZ, 85750

Signature

Executive Director
Title

9-13-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Desert Springs Professional, L.L.C. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Desert Springs Professionals, L.L.C.
1835 E. Guadalupe, Suite 103
Tempe, AZ, 85283

Signature

Executive Director
Title

September 20, '04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Developmental Behavioral Consultants is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Developmental Behavioral Consultants
2190 N. Grace Blvd.
Chandler, AZ, 85224

Signature

CEO
Title

9.7.04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Devereux Arizona is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Devereux Arizona
11000 N. Scottsdale Road, Ste. 260
Scottsdale, AZ, 85254

James M Cole
Signature

Executive Director
Title

9/7/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Devereux Cleo Wallace is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Devereux Cleo Wallace
8405 Church Ranch Blvd.
Westminster, CO, 80021

Signature

EXECUTIVE DIRECTOR
Title

9/8/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Rainer Diaz, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Rainer Diaz, M.D.
7829 E Whileaway Pl
Tucson, AZ, 85750

Signature

9/9/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Steve Diez De Pinos, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Steve Diez De Pinos, M.D.
502 W. 29th St.
Tucson, AZ, 85713

Signature

Date 9/3/04

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Dorothy Kret & Associates is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Dorothy Kret & Associates
P.O. Box 2909
Tucson, AZ 85702

Signature

Program Director
Title

9.13.04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Jesus Perez Duarte is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Jesus Perez Duarte
~~3988 Pintop Drive~~ 615 S 9th St
Williams, AZ, 86046

Jesus P. Duarte
Signature

9/7/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Susan G. Duncan is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Susan G. Duncan
2777 N. Campbell Avenue, Suite 201
Tucson, AZ, 85719

Susan G Duncan
Signature

9-3-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that El Rio Health Center is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

El Rio Health Center
839 W. Congress
Tucson, AZ, 85745

Signature

Executive Director
Title

9-7-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Nancy Eldredge, Ph.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Nancy Eldredge, Ph.D.
PO Box 85684
Tucson, AZ, 85754

Nancy Eldredge
Signature

9-3-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Encourage Arizona is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Encourage Arizona
2030 E. Broadway Blvd., Suite ~~7~~ 15
Tucson, AZ, 85719

Felipe Perez
Signature

President
Title

9-2-04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Epidaurus, Inc., D.B.A. Amity Foundation of California is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Epidaurus, Inc., D.B.A. Amity Foundation of California
10500 E. Tanque Verde Road
Tucson, AZ, 85749

Signature

CFO
Title

9-7-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Esperaro Family Center, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Esperaro Family Center, Inc.
3131 N. Country Club Blvd., Ste. 201
Tucson, AZ 85716

Priscilla Mizer
Signature

Administrative Director
Title

9-22-04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Family Counseling Agency of Tucson, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Family Counseling Agency of Tucson, Inc.
209 S. Tucson Blvd, Suite 1
Tucson, AZ, 85716

Mary T Wilson
Signature

Executive Director
Title

9/3/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Family Support Resources, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Family Support Resources, Inc.
8037 N. 43rd Avenue, Suite 100
Phoenix, AZ, 85051

Barry D. Bacon
Signature

Vice President
Title

September 20, 2004
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Hector Fernandez-Barillas, Ph.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Hector Fernandez-Barillas, Ph.D.
2380 N Ferguson Ave. #704
Tucson, AZ, 85712

Héctor J F Barillas, ph.d.
Signature

2 Sep. 04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Florence Crittenton Services of Arizona, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Florence Crittenton Services of Arizona, Inc.
715 W. Mariposa Street
Phoenix, AZ, 85013

Holly Utzinger
Signature

Compliance
Title

9 Sept 2004
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Joseph Frazier is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Joseph Frazier
5668 E. Farmridge Drive
Tucson, AZ, 85706

Joseph Frazier
Signature

9-2-05
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Daniel Fredman, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Daniel Fredman, M.D.
2502 N. Dodge, Ste. 190
Tucson, AZ, 85716

Signature

9/2/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Samantha Frembgen, D.O. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Samantha Frembgen, D.O.
3100 N. 1st Avenue
Tucson, AZ, 85719

Signature

9/20/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Fry's Food and Drug is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Fry's Food and Drug
P.O. Box 1043
Tolleson, AZ, 85353-1043

Signature

Manager, Prescription Benefit Programs
Title

September 7, 2004
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Carol Galanos is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Carol Galanos
3131 N. Country Club Blvd. Suite 201
Tucson, AZ, 85716

Carol Galanos, MA MA LPC
Signature

9-2-04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Karl Gathof, M.D.is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Karl Gathof, M.D.
P.O. Box 26808
Tucson, AZ, 85713

Signature

9-21-04

Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Mukund Gnanadesikan, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Mukund Gnanadesikan, M.D.
2502 N. Dodge, Ste. 190
Tucson, AZ, 85716

MD
Signature

9/2/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Andrea Goerke is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Andrea Goerke
3700 N. Tucson Blvd.
Tucson, AZ 85716

Andrea Goerke
Signature

09/08/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that David Gooden is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

David Gooden
5920 E. Pima, Suite 140
Tucson, AZ, 85712

David Gooden LCSW
Signature

9-2-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Vergil Hancock, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Vergil Hancock, M.D.
2800 E. Ajo Way
Tucson, AZ, 85713

Signature

9/17/04
Date

1

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Janice Hanlon-Toth, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Janice Hanlon-Toth, M.D.
2502 N. Dodge, Ste. 190
Tucson, AZ, 85716

Signature

9-6-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Phyllis Hardin is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Phyllis Harden
3091 S. Vaughn Drive
Tucson, AZ 85730

Phyllis Harden
Signature

9/13/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Ellen Lougee/Harmony House is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Ellen Lougee/Harmony House
7218 E. Freestone Drive
Tucson, AZ 85745

Signature

9/8/04.
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Doriean Harris is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Doriean Harris
2389 W. Sumaya Place
Tucson, AZ, 85741

Doriean Harris
Signature

Sept 2, 2004
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Linda F. Harris is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Linda F. Harris
1480 W. Thatcher Street
Tucson, AZ, 85748

Linda F. Harris
Signature

9/7/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Kaye A. Haspel-Hunt is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Kaye A. Haspel-Hunt
8770 W. Bopp Road
Tucson, AZ, 85746

Kaye A. Haspel-Hunt
Signature

9-07-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Terry Hassell is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Terry Hassell
7256 W. Desertrama
Tucson, AZ, 85743

Signature

1 Sep 04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Delma Hawkins is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Delma Hawkins
1911 N. El Moraga
Tucson, AZ, 85745

Delma Hawkins
Signature

9/4/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Gary Hellman, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Gary Hellman, M.D.
575 E River Rd.
Tucson, AZ, 85704

Signature

9/17/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Mark Helms, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Mark Helms, M.D.
5055 E Broadway Blvd. # C104
Tucson, AZ, 85711

Signature

9/8/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Helping Associates is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Helping Associates
1901 N. Trekell
Casa Grande, AZ, 85222

Joan McGillicuddy, PhD, LPC
Signature

Co-Executive Director
Title

9-3-04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Helping Ourselves Pursue Enrichment, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Helping Ourselves Pursue Enrichment, Inc.
236 S. Tucson Blvd
Tucson, AZ, 85716

Regina M. Kuch-Mart
Signature

Executive Director
Title

9-3-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Sandra J. Herrington is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Sandra J. Herrington
3270 W. Camino Sasco
Tucson, AZ, 85740

Sandra J. Herrington
Signature

9.3.04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Helen Hess is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Helen Hess
~~6048 E. Tanque Verde~~ 4901 E 5th St.
Tucson, AZ, ~~85715~~ 85711

Helen Hess
Signature

9/20/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Judy Hileman, N.P is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Judy Hileman, N.P
85 W. Franklin
Tucson, AZ, 85710

Judy Mary Hileman NP
Signature

9/7/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Bonnie Hoff, N.P is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Bonnie Hoff, N.P
3100 N. 1st Ave.
Tucson, AZ, 85719

Bonnie Hoff PhD NP
Signature

9/5/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Horizon Human Services, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Horizon Human Services, Inc.
120 W. Main Street
Casa Grande, AZ, 85222

Norman E Madd
Signature

Chief Executive Officer
Title

9-7-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Humane Society of Southern Arizona is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Humane Society of Southern Arizona
3450 N. Kelvin Blvd.
Tucson, AZ, 85716

Signature

DIRECTOR OF EDUCATION
Title

9/7/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Rosa Ibarra is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Rosa Ibarra
1694 W. La Carinosa
Sahuarita, AZ 85629

Rosa Ibarra
Signature

9-2-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Information & Referral Services, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Information & Referral Services, Inc.
3130 N. Dodge Blvd.
Tucson, AZ, 85716

Signature

Executive Director
Title

8 September 2004
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Intermountain Centers for Human Development is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Intermountain Centers for Human Development
7820 E. Broadway, Suite 100
Tucson, AZ 85731

Signature

C.E.O
Title

9-2-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that J2 Laboratories is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

J2 Laboratories
3640 N. 1st Avenue, #130
Tucson, AZ, 85719

[illegible], PhD
Signature

President
Title

9/3/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Laura Jacobs is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Laura Jacobs
2700 S 8th
Tucson, AZ, 85725

Signature

9/14/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that LaDonna Jackson is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

LaDonna Jackson
8991 E. 6th Street
Tucson, AZ, 85710

Signature

September 6, 2004
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Jewish Family & Children's Services of Southern Arizona, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Jewish Family & Children's Services of Southern Arizona, Inc.
4301 5th Street
Tucson, AZ, 85711

Susan Rivin
Signature

President & CEO
Title

Sept 3, 2004
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Evelyn Jones is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Evelyn Jones
8580 E. Flory Dr.
Tucson, AZ 85710

Evelyn M Jones
Signature

9/8/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Patty Kane, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Patty Kane, M.D.
3620 N Mountain Ave
Tucson, AZ, 85719

P. Kane MD
Signature

9/9/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Cheryl A. Kantor is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Cheryl A. Kantor
4125 E. 26th Street
Tucson, AZ, 85711

Cheryl A. Kantor
Signature

9/8/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Dianne Keller, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Dianne Keller, M.D.
~~600 S Willard~~ 502. West 29th St
~~Tucson, AZ, 85326~~ Tucson Az 85713

Dianne Keller MD
Signature

9/14/04.
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Marylyn Kilgore is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Marylyn Kilgore
7450 E. Montecito
Tucson, AZ, 85710

Moe Kilgore
Signature

9-2-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Deborah ~~Elder-Kirk~~ KIRK ELDER DKE is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Deborah ~~Elder-Kirk~~ KIRK ELDER DKE
2200 E. River Road #121
Tucson, AZ, 85718

Deborah Kirk Elder LCSW
Signature

9/7/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Kord's Metro Services, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Kord's Metro Services, Inc.
P.O. Box 41715
Tucson, AZ, 85717

Diane Davis
Signature

Manager
Title

9.3.04
Date

1

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Michael S. Kuntzelman, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Michael S. Kuntzelman, M.D.
3100 N. 1st Ave.
Tucson, AZ, 85719

MD
Signature

9/8/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that La Frontera Center, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

La Frontera Center, Inc.
502 W 29th St.
Tucson, AZ, 85713

Signature

CEO
Title

9/2/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that La Paloma Family Services, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

La Paloma Family Services, Inc.
880 S. Craycroft
Tucson, AZ, 85711

David T. Bradley
Signature

President + Executive Director
Title

5/2/04.
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Kirah Clark, Laughing Moon Center is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Kirah Clark
Laughing Moon Center
4251 N. Sanders Road
Tucson, AZ, 85743

Kirah C. Clark
Signature

Administrat
Title

9-02-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Catherine Laughlin, N.P is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Catherine Laughlin, N.P
2502 N. Dodge, Ste. 190
Tucson, AZ, 85716

Catherine S. Laughlin PsyNP
Signature

9-2-04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Eva Leon is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Eva Leon
6525 E. Calle Bellatrix
Tucson, AZ, 85710

Eva C Leon
Signature

Sept 2-2004
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Maria Lopez is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Maria Lopez
2050 N. Pantano Rd., #5104
Tucson, AZ 85715

Maria N Lopez
Signature

9-3-04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Thelma Lucero is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Thelma Lucero
1386 E. Mossman Road
Tucson, AZ, 85706

Signature

9-1-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Luz Social Services is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Luz Social Services
2797 N. Introspect Drive
Tucson, AZ, 85745

Rhonda Sam
Signature

Executive Director
Title

Sept. 2, 2004
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Anne Maier, N.P is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Anne Maier, N.P
620 N Craycroft Rd
Tucson, AZ, 85711

Anne E Maier NP
Signature

9/8/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Marana Health Center is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Marana Health Center
13644 N. Sandario
Tucson, AZ, 85653

Signature

Executive Director
Title

9/3/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Ginger Marcus is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Ginger Marcus
2732 N. Martin Avenue
Tucson, AZ, 85719

Ginger Marcus
Signature

9/13/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Michael Mardis, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Michael Mardis, M.D.
620 N Craycroft Rd
Tucson, AZ, 85711

Michael J. Mardis
Signature

9/3/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Dejan Markovich, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Dejan Markovich, M.D.
350 N Wilmot
Tucson, AZ, 85711

D Markovich
Signature

9.17.04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Barbara Jean Martin is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Barbara Jean Martin
1848 W. Desert Bloom Lane
Tucson, AZ 85705

Barbara Martin
Signature

9-7-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Jose Martinez-Celaya, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Jose Martinez-Celaya, M.D.
c/o 502 W. 29th Street
Tucson, AZ, 85713

JMartinez MD
Signature

9-21-04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Diane McDaniel is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Diane McDaniel
6428 W. Tulare Way
Tucson, AZ, 85743

Diane McDaniel
Signature

9-8-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that James McDaniel, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

James McDaniel, M.D.
502 W. 29th Street
Tucson, AZ 85712

Signature

14 Sept 04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Vincent J. McHale is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Vincent J. McHale
6112 E. 20th Street
Tucson, AZ, 85711

Signature

9/8/04
Date

Member Services: 800-771-9889 or 520-325-2093
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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Elizabeth Ford, Menlo House is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Elizabeth Ford
Menlo House
1323 W. Placita Plata
Tucson, AZ, 85745

Signature

Administrator
Title

8-6-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Mentally Ill Kids in Distresss is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Mentally Ill Kids in Distresss
755 E Willletta #128
Phoenix, AZ, 85006

Signature

Executive Director
Title

9/3/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Caroline Miner, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Caroline Miner, M.D.
7040 N Camino De Fray Marco
Tucson, AZ, 85711

Signature

9/07/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Mingus Mountain Estate Residential Center, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Mingus Mountain Estate Residential Center, Inc.
10451 W. Palmeras Drive, Ste. L-105
Sun City, AZ, 85373

Signature

Executive Director
Title

9/13/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Priscilla Misner is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Priscilla Misner
3131 N. Country Club Blvd. Suite 201
Tucson, AZ, 85716

Priscilla Misner
Signature

9-2-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Donna Mistrik is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Donna Mistrik
8507 E. Sarnoff Ridge Loop
Tucson, AZ, 85710

Signature

9/1/04
Date

Member Services: 800-771-9889 or 520-325-2093
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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that James Moore is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

James Moore
4747 S. Windrose Drive
Tucson, AZ, 85730

James Moore
Signature

9/7/04
Date

Member Services: 800-771-9889 or 520-325-2093
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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Gabriel M. Morales is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Gabriel M. Morales
5121 E. 29th Street
Tucson, AZ, 85711

Gabriel Morales
Signature

9/3/04
Date

Member Services: 800-771-9889 or 520-325-2093
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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Mary Lou Murillo is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Mary Lou Murillo
517 W. Calle Garcia
Tucson, AZ, 85706

Mary Lou Murillo
Signature

9-2-04
Date

Member Services: 800-771-9889 or 520-325-2093
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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Michelle Musquiz is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Michelle Musquiz
1278 W. Calle Rancho Rio
Tucson, AZ, 85714

Michelle Musquiz
Signature

9/8/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Richard Muszynski, Ph.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Richard Muszynski, Ph.D.
PO Box 65840
Tucson, AZ, 85728

Richard Muszynski PhD
Signature

09-06-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Eddie Muzquiz is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Eddie Muzquiz
2510 W. Vereda de los Arboles
Tucson, AZ, 85746

Signature

9-8-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Marsh Myers is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Marsh Myers
2176 W. Frostwood Lane
Tucson, AZ 85745

Marsh Myers
Signature

9/7/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that National Alliance for the Mentally Ill of Southern Arizona is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

National Alliance for the Mentally Ill of Southern Arizona
40 N. Swan, Ste. 45
Tucson, AZ, 85711

Peg Flaherty
Signature

Executive Director
Title

9/7/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Arnold Nelson, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

S. Arnold Nelson, M.D.
2502 N. Dodge, Ste. 190
Tucson, AZ, 85716

S Arnold Nelson MD
Signature

9/8/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that New Horizons Behavioral Health Services, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

New Horizons Behavioral Health Services, Inc.
6871 E. Nelson
Tucson, AZ, 85730

Signature

CEO
Title

9/2/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Beth Newhouse is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Beth Newhouse
2800 E. Ajo Way
Tucson, AZ, 85713

Signature

9-21-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Emily Nickerson is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Emily Nickerson
423 N. Tucson Blvd
Tucson, AZ, 85718

Emily Nickerson LCSW
Signature

9-7-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Voislav Ognyanov, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Voislav Ognyanov, M.D.
502 W. 29th St.
Tucson, AZ, 85713

V. F. Ognyanov, M.D.
Signature

9/8/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Manuel III Olague is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Manuel III Olague
9555 E. Shiloh, #2101
Tucson, AZ, 85748

Signature

9-7-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Northe Lejana Olague is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Northe Lejana Olague
3752 N. Tres Lomas Place
Tucson, AZ, 85749

Signature

9-9-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Larry Onate, M.D is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Larry Onate, M.D.
c/o 2502 N. Dodge, Ste. 190
Tucson, AZ, 85716

Larry Onate MD
Signature

9/15/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Adam Opbroek, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Adam Opbroek, M.D.
1501 N. Campbell Avenue
Tucson, AZ, 85724

Signature

9/17/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Jennifer Ordaz is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Jennifer Ordaz
1043B Halcyon Road
Tucson, AZ, 85719

Jennifer Ordaz
Signature

9/3/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Our Town Family Center is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Our Town Family Center
3830 E Bellevue St
Tucson, AZ, 85716-4012

Signature

Ex. Dir.
Title

9-13-04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Mary Packard is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Mary Packard
14401 E. Rincon Valley Drive
Vail, AZ 85741

Mary Packard
Signature

9-8-01
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Pantano Behavioral Health is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Pantano Behavioral Health
5055 E. Broadway, Suite C-104
Tucson, AZ, 85711

Signature

CEO
Title

9/2/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that David A. Patten is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

David A. Patten
6962 E. Cactus Patch Way
Sahuarita, AZ, 85629

Signature

9/02/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that PharMerica is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

PharMerica
1728 W. Glendale Avenue
Phoenix, AZ, 85021

Signature

PHARMACY MANAGER
Title

9/3/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that William Phelps, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

William Phelps, M.D.
155 Calle Portal #700
Sierra Vista, AZ, 85636

Signature

Date 9/21/04

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Troy Pilgrim is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Troy Pilgrim
5235 N. 1st Avenue
Tucson, AZ, 85718

Troy R Pilgrim
Signature

9-1-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Pima Prevention Partnership is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Pima Prevention Partnership
330 N. Commerce Part Loop, #160
Tucson, AZ, 85745

Signature

Executive Director
Title

9/2/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Pima Youth Partnership is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Pima Youth Partnership
4239 W. Ina Road, #101
Tucson, AZ, 85741

Susan E. Wagner, Ph.D. BPN
Signature

Executive Director
Title

9-3-04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Portable Practical Educational Preparation (PPEP) is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Portable Practical Educational Preparation (PPEP)
111 La Mina Avenue
Ajo, AZ, 85321

wrong address
1061 E. Palmdale St. Suite 110/130
Tucson AZ 85714

Signature

CEO
Title

9/9/04
Date

1

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Jane Powers is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Jane Powers
9324 E. Magdalena
Tucson, AZ, 85710

Jayne Powers
Signature

9-3-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that PreHab of Arizona Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

PreHab of Arizona Inc.
Post Office Drawer 5860
Mesa, AZ, 85211

Signature

Executive Director
Title

9-08-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Presidio Counseling, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Presidio Counseling, Inc.
750 S. Craycroft, # 100
Tucson, AZ, 85711

Signature

Director
Title

09/03/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Barbara Pritchard, Ph.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Barbara Pritchard, Ph.D.
1980 E. Ft. Lowell Rd. #180
Tucson, AZ, 85719

Barbara E. Pritchard, PhD
Signature

9-2-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Providence of Arizona, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Providence of Arizona, Inc.
3602 W. Thomas Road, Ste. 10
Phoenix, AZ, 85019

Signature

Executive Director
Title

9/2/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Regina Schools, Inc. dba Santa Rita Home is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Regina Schools, Inc. dba Santa Rita Home
10410 E Rita Ranch Road
Tucson, AZ, 85747

Signature

Executive Medical Director
Title

8/2/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Irene Renteria is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Irene Renteria
511 W. Cholla
Ajo, AZ, 85321

Irene S. Renteria
Signature

9/20/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that David J. Repath is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

David J. Repath
8250 E. Golf Links Road, Suite 140
Tucson, AZ, 85730

David Repath
Signature

9/3/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that RISE, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

RISE, Inc.
732 N. Stone Avenue
Tucson, AZ, 85705

Signature

President / CEO
Title

09/03/2004
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Lyndi Rivers is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Lyndi Rivers
1355D E. Ft. Lowell
Tucson, AZ 85719

Signature

9/7/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Michael Rivers is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Michael Rivers
7510 N. Shirley
Tucson, AZ, 85741

Signature

9-7-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Bernice Roberts, D.O. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Bernice Roberts, D.O.
1779 N. Alvernon
Tucson, AZ, 85712

Bernice Roberts DO
Signature

9/18/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Bruce Roberts, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Bruce Roberts, M.D.
1701 E. Lind Rd.
Tucson, AZ, 85719

Signature

9/3/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Shannon Roberts is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Shannon Roberts
2561 W. Virginia
Tucson, AZ, 85746

Signature

9/14/04

Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Nancy Robins is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Nancy Robins
801 E. 7th St.
Tucson, AZ 85719

Nancy Robins
Signature

09-03-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Sereta Robinson, Ph.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Sereta Robinson, Ph.D.
2415 E. 6th St.
Tucson, AZ, 85719

Sereta Robinson, Ph.D.
Signature

9/4/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Itza Rodriguez is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Itza Rodriguez
3128 W. Montana St.
Tucson, AZ 85746

I Rodriguez
Signature

1/8/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Everett Rogers is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Everett Rogers
5055 E Broadway Ste C-104
Tucson, AZ, 85711

Everett Rogers
Signature

9/10/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Randall Roth is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Randall Roth
4400 N. Paseo del Barranco
Tucson, AZ 85745

Signature

7 September 2004
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Rural/Metro Corporation is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Rural/Metro Corporation
755 West Grant Road
Tucson, AZ, 85705

Signature

VP
Title

7/19/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Eileen S. Ruth is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Eileen S. Ruth
9241 E. Sixth Street
Tucson, AZ, 85710

Eileen Ruth
Signature

2 Sept 04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Safeway, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Final decision to participate based on review and approval of contract by Safeway corporate legal dept.

Safeway, Inc.
2750 S. Priest Drive
Tempe, AZ, 85282

Angela Kadzie
Signature

Managed Care Director
Title

9-6-04
Date

Thank you,

Community Partnership of Southern Arizona
Regional Behavioral Health Authority

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Elias Sanchez is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Gloria
~~Elias~~ Sanchez
28757 E. Annie Lane
Marana, AZ, 85653

Signature

9-7-04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Magda Sanchez is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Magda Sanchez
14475 W. Applejack
Tucson, AZ, 85736

Signature

9/8/04

Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Katherine Sanderlin, M.D is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Kathryn Sanderlin, M.D.
c/o 2502 N. Dodge, Ste. 190
Tucson, AZ, 85716

Kathryn Sanderlin
Signature

9-15-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Melissa See is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Melissa See
9612 E. Paseo Juan Tabo
Tucson, AZ, 85747

Signature

9-2-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Patricia Harvey/Seraphim House is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Patricia Harvey/Seraphim House
3121 N. Swan Rd., #249
Tucson, AZ 85712

Patricia Harvey
Signature

9/8/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Victor Serna is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Victor Serna
9429 E. Myra
Tucson, AZ, 85730

Victor Serna
Signature

9/3/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Gail Shultz, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Gail Shultz, M.D.
6838 N Corte Calabaza
Tucson, AZ, 85704

Signature

9.2.04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Elizabeth Siwarski is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Elizabeth Siwarski
c/o 502 W. 29th Street
Tucson, AZ, 85713

Elizabeth Siwarski LCSW
Signature

9/20/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Jack Smith is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Jack Smith
341 W. Placita de la Poza
Tucson, AZ 85704

Jack Smith
Signature

9-2-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Joe and Dewanna Smith are interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Joe and Dewanna Smith
712 S. Kenyon Ct.
Tucson, AZ 85710

Dewanna Smith
Signature

9/14/04
Date

Member Services: 800-771-9889 or 520-325-2093
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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Sonora Behavioral Health Hospital, L.L.C. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Sonora Behavioral Health Hospital, L.L.C.
6050 N Corona Road, Suite #3
Tucson, AZ, 85704

Signature

CEO
Title

9/2/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Martin Sodomski, M.D is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Martin Sodomski, M.D.
1181 N Eldorado Pl
Ste. 319
Tucson, AZ, 85715

Signature

9-15-02

Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona receives funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Sonora Quest Laboratories is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Sonora Quest Laboratories
1255 W. Washington
Tempe, AZ, 85281

Jorge Santis
Signature

Chief Operating Officer
Title

9-7-04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Southeastern Arizona AIDS Foundation is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Southeastern Arizona AIDS Foundation
375 S. Euclid Avenue
Tucson, AZ, 85719

Anne Maley
Signature

Executive Director
Title

Sept 2, 2004
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Southern Arizona Center Against Sexual Assault is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Southern Arizona Center Against Sexual Assault
1632 N. Country Club
Tucson, AZ, 85716

Budget Rocci
Signature

President & CEO
Title

9/2/2004
Date

Community Partnership of Southern Arizona
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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Southern Arizona Mental Health Corporation is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Southern Arizona Mental Health Corporation
2502 N. Dodge, Ste. 190
Tucson, AZ, 85716

Carol Little
Signature

CEO
Title

9/2/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Southstar Translation is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Southstar Translation
11200 S. Sierrita Mtn. Road, #238
Tucson, AZ, 85736

Margarita Salcido
Signature

Proprietor
Title

September 04, 2004
Date

Community Partnership of Southern Arizona
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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Southwest Ambulance of Tucson dba Kord's Southwest is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Southwest Ambulance of Tucson dba Kord's Southwest
755 West Grant Road
Tucson, AZ, 85705

Signature

VP
Title

9/10/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Lincoln Sperry is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Lincoln Sperry
10181 E. Constitution Place
Tucson, AZ, 85748

J. Lincoln Sperry
Signature

9-6-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Supported Living Systems is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Supported Living Systems
7007 Katchina Court
Tucson, AZ, 85715

Signature

CEO
Title

9-2-08
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that SW Children Services dba PARC Place is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

SW Children Services dba PARC Place
2190 N. Grace
Chandler, AZ, 85225

Signature

CEO
Title

9-7-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Priscilla Tellis, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Priscilla Tellis, M.D.
c/o 502 W. 29th Street
Tucson, AZ, 85713

Priscilla Tellis
Signature

9-23-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Texas Neuro Rehab - Neuro Institute of Austin, L.P. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Texas Neuro Rehab - Neuro Institute of Austin, L.P.
1106 W. Dittmar
Austin., TX, 78745

Signature

CEO
Title

9/8/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that The Blake Foundation is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

The Blake Foundation
6107 E. Grant Road
Tucson, AZ, 85715

Rodney Lily
Signature

C.O.O.
Title

9-7-04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that The Guidance Center is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

The Guidance Center
2187 N. Vickey Street
Flagstaff, AZ, 86004

Linda Cowan
Signature

CEO
Title

9/8/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that The Haven is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

The Haven
1107 E. Adelaide Drive
Tucson, AZ, 85719

Sharon A. Lashier
Signature

Executive Director
Title

9/1/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that The New Foundation is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

The New Foundation
1200 N. 77th Street
Scottsdale, AZ, 85257

Jewel Owens
Signature

President/CEO
Title

9-6-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that The Sassy House is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

The Sassy House
4470 N. Sassy Drive
Tucson, AZ, 85731

Sheila M Bennett
Signature

9/7/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that TMC Health Care - Palo Verde Mental Health Services is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

TMC Health Care - Palo Verde Mental Health Services
5301 E Grant
Tucson, AZ, 85712

Signature

Administrator

Title

9/13/2004

Date

Community Partnership of Southern Arizona
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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that TOMAR, L.L.C. dba Tom's Pharmacy is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

TOMAR, L.L.C. dba Tom's Pharmacy
P.O. Box 87
Ajo, AZ 85321

Martha L. Brunson
Signature

President
Title

9/15/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Total Transit, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Total Transit, Inc.
2110 N. Dragoon Street
Tucson, AZ, 85745

Signature

Tucson GM
Title

8-3-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Touchstone ~~Community Services~~ Behavioral Health Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Touchstone Community Services Inc.
6153 W. Olive, Ste. 1
Glendale, AZ, 85302

Signature

Chief Operating Officer
Title

9/8/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Tri Phase Group Home is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Tri Phase Group Home
1575 E. Betsy Lane, Unit D.
Gilbert, AZ 85296

Sherri McKinney
Signature

Director
Title

9-20-04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Tucson Residence Foundation is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Tucson Residence Foundation
5049 E. Broadway Blvd., #1W
Tucson, AZ, 85711

Signature

Executive Director
Title

September 7, 2004
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Tucson Urban League is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Tucson Urban League
2305 S. Park Avenue
Tucson, AZ, 85713

Signature

President and CEO
Title

9/3/04
Date

Community Partnership of Southern Arizona
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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Tanya Underwood, D.O. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Tanya Underwood, D.O.
502 W. 29th St.
Tucson, AZ, 85713

Signature

9/3/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that University of Arizona Department of Psychology is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

University of Arizona Department of Psychology
1503 E. University Blvd.
Tucson, AZ, 85721

Signature

Director of Clinical Training
Title

9/7/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that University of Arizona/Recovery through Integration Support & Empowerment is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

University of Arizona/Recovery through Integration Support & Empowerment
1450 N. Cherry Avenue, Room 134
Tucson, AZ, 85719

Beth G. Stoneking, PhD.
Signature

Director and Assistant Professor
Title UofA - RISE Dept. of Family and Community Medicine

9/9/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that University Medical Center is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

University Medical Center Corporation
1501 N. Campbell Avenue
Tucson, AZ 85724

Signature

CFO
Title

9/21/07
Date

1

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that University Physician's Hospital at Kino is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

University Physician's Hospital at Kino
P.O. Box 26808
Tucson, AZ, 85726

Signature

President / CEO
Title

9/06/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Amalia Urias is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Amalia Urias
7343 N. Pilgrim Place
Tucson, AZ 85741

Amalia F Urias
Signature

9-7-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Martha Van der Voort is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Martha Van der Voort
5401 E. 10th Street
Tucson, AZ 85711

Signature

Date 9/3/04

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Kathryn Vercillo is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Kathryn Vercillo
2009 N. Rosemary
Tucson, AZ 85716

Signature

9/7/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Verde Valley Guidance Clinic, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Verde Valley Guidance Clinic, Inc.
600 S. Willard
Cottonwood, AZ, 86326

Robert D. Carter
Signature

CEO
Title

9/14/2004
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Mary Vincenz is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Mary Vincenz
3100 N. 1st Avenue
Tucson, AZ, 85719

Signature

9-21-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Sue Vines is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Sue Vines
2810 W. Placita Estrada
Tucson, AZ, 85735

Sue Vines
Signature

9-7-04
Date

Member Services: 800-771-9889 or 520-325-2093
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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Vista Care Facility L.L.C. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Vista Care Facility L.L.C.
4120 E Ramsey Road
Hereford, AZ, 85615

Signature

Ex. Director
Title

9/1/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Walgreens Pharmacy is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Walgreens Pharmacy
1417 Lake Cook Road, MS L459
Deerfield, IL, 60015

Signature

Director
Title

9/7/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Wal-Mart, Inc is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Wal-Mart, Inc
702 SW 8th Street, Mail Stop 0230
Bentonville, AK, 72716-9113

Signature

National Account Manager
Title

9/17/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Jean Ware is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Jean Ware
3131 N. Country Club Blvd. Suite 201
Tucson, AZ, 85716

Jean Ware, LCSW
Signature

9/3/04
Date

Member Services: 800-771-9889 or 520-325-2093
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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Tammy Watts is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Tammy Watts
12240 W. Picture Rocks Rd.
Tucson, AZ 85743

T. M. Watts
Signature

Sept. 07, 2004
Date

1

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that WEDCO Employment Center, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

WEDCO Employment Center, Inc.
5055 E. Broadway Blvd., C-214
Tucson, AZ, 85711

Signature

Pres
Title

9-7-04
Date

1

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that William Westdyke is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

William Westdyke
1410 N. Van Buren Ave.
Tucson, AZ 85712

Signature

9.3.04
Date

Member Services: 800-771-9889 or 520-325-2093
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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Madria Williams, 7th Street House is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Madria Williams
7th Street House
5511 E. 7th Street
Tucson, AZ, 85711

Madria Williams 7th Street House
Signature

Administrator
Title

8-0704
Date

1

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Nancy Williams is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Nancy Williams
350 N. Wilmot
Tucson, AZ, 85711

Signature

09/20/09
Date

Member Services: 800-771-9889 or 520-325-2093
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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Robert Winsky, M.D. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Robert L. Winsky, Jr., M.D.
7531 E. Lurlene Dr.
Tucson, AZ, 85730-1817

Robert Winsky, Jr MD
Signature

9-13-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Beth H. Winters is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Beth H. Winters
3131 N. Country Club Blvd. Suite 201
Tucson, AZ, 85716

Signature

9-7-04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Youth Development Institute is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Youth Development Institute
1830 E. Roosevelt
Phoenix, AZ, 85006

David Cocom
Signature

Executive Director
Title

9/3/04
Date

1

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Youth Evaluation and Treatment Centers, Inc. is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Youth Evaluation and Treatment Centers, Inc.
4414 North 19th Avenue
Phoenix, AZ, 85015

Signature

Chief Executive Officer
Title

9/2/04
Date

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Virgina Zeeb is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Virgina Zeeb
608 E. Roger Road
Tucson, AZ, 85705

Virginia Zeeb
Signature

09.04.04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

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LETTER OF INTENT
GEOGRAPHIC SERVICE AREA 5
(GSA 5)

This letter confirms that Dolores Zimmerman is interested in participating as part of the Community Partnership of Southern Arizona (CPSA) behavioral health provider network. This letter further confirms an intent to enter into a contractual relationship to provide Therapeutic Foster Care services to eligible members in Pima County (GSA 5) in Fiscal Year 2005-2006.

Dolores Zimmerman
1735 W. Sunridge Drive
Tucson, AZ, 85737

Dolores A. Zimmerman
Signature

9/2/04
Date

Member Services: 800-771-9889 or 520-325-2093
The Community Partnership of Southern Arizona received funding from the Arizona Department of Health Services and the Substance Abuse and Mental Health Services Administration. An ADA/EEO/AA employer.

1

2-f. List of Providers – Attachment D

A list of providers for GSA 3 that CPSA intends to have as part of the Provider Network at the start of the contract is provided below.

Table 2-f.1 – GSA 3 List of Providers for GSA 3

					Population Served			
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
02	85712	TMC Health Care - Palo Verde Mental Health Services	2695 N. Craycroft	Tucson	X	X		X
02	85724	University Medical Center	1501 N. Campbell Avenue	Tucson		X		X
02	85726	University Physician's Hospital at Kino	P.O. Box 26808	Tucson		X	X	X
02	85745	Carondelet Health Network	1601 W. St. Mary's Road	Tucson		X	X	X
03	85540	Morenci Healthcare	P.O. Box 159	Morenci	X	X	X	X
03	85546	American Associated Druggist dba United Drug	755 Central Avenue	Safford	X	X	X	X
03	85546	Medicap Pharmacy	1520 Thatcher Blvd.	Safford	X	X	X	X
03	85552	Safeway, Inc.	2125 N. U.S. Highway 70	Thatcher	X	X	X	X
03	85552	Wal-Mart, Inc.	2281 W. 190, N. Highway 70	Thatcher	X	X	X	X
03	85602	Safeway, Inc.	599 W. 4th Street	Benson	X	X	X	X
03	85603	Safeway, Inc.	101 Naco Highway	Bisbee	X	X	X	X
03	85607	Food City United Drug	1300 San Antonio Avenue	Douglas	X	X	X	X
03	85607	Safeway, Inc.	90 5th Street	Douglas	X	X	X	X
03	85607	Wal-Mart, Inc.	204 W. 5th Street	Douglas	X	X	X	X
03	85621	K-Mart Corporation	300 W. Mariposa Road	Nogales	X	X	X	X
03	85621	Walgreens Pharmacy	409 W. Mariposa Road	Nogales	X	X	X	X
03	85621	Wal-Mart, Inc.	351 Mariposa Road	Nogales	X	X	X	X
03	85635	American Drug Stores, Inc. (OSCO)	2090 E. Fry Boulevard	Sierra Vista	X	X	X	X

Table 2-f.1 – GSA 3 List of Providers for GSA 3								
					Population Served			
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
03	85635	Food City United Drug	85 S. Highway 92	Sierra Vista	X	X	X	X
03	85635	Fry's Food and Drug	4351 E. Highway 90	Sierra Vista	X	X	X	X
03	85635	K-Mart Corporation	2011 E. Fry Boulevard	Sierra Vista	X	X	X	X
03	85635	Walgreens Pharmacy	1950 E. Fry Boulevard	Sierra Vista	X	X	X	X
03	85635	Wal-Mart, Inc.	Plaza Vista 657, State Highway 90	Sierra Vista	X	X	X	X
03	85637	Old Pueblo United Drug	3272 Highway 82	Sonoita	X	X	X	X
03	85638	Territorial Drug Co. dba Tombstone Pharmacy	512 Allen Street	Tombstone	X	X	X	X
03	85643	Safeway, Inc.	650 N. Bisbee Avenue	Willcox	X	X	X	X
03	85644	Bob's IGA Pharmacy	900 W. Rex Allen	Willcox	X	X	X	X
08	85044	Nelson, Laura K.	3646 E. Ray Road #B16-103	Phoenix	X	X	X	X
08	85540	Bruwer, Michael	Burro Alley & Coronado Boulevard	Morenci	X	X	X	X
08	85548	Bruwer, Michael	620 Central Avenue	Safford	X	X	X	X
08	85602	Bruwer, Michael	590 S. Ocotillo Avenue	Benson	X	X	X	X
08	85602	Connolly, Brigid	590 S. Ocotillo Avenue	Benson	X	X	X	X
08	85602	Sullivan II, William R.	470 S. Ocotillo Avenue	Benson	X	X	X	X
08	85621	Coe, Barry	32 Blvd. Del Rey David	Nogales	X	X	X	X
08	85635	Connolly, Brigid	185 S. Moorman Avenue	Sierra Vista	X	X	X	X
08	85635	Weimer, Dennis D.	185 S. Moorman Avenue	Sierra Vista	X	X	X	X
11	85540	Calvert, Sharon	Burro Alley & Coronado Boulevard	Morenci	X	X	X	X
11	85603	Calvert, Sharon	214 Bisbee Road	Bisbee	X	X	X	X

Table 2-f.1 – GSA 3 List of Providers for GSA 3								
					Population Served			
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
11	85607	Calvert, Sharon	1701 N. Douglas Avenue	Douglas	X	X	X	X
11	85607	Greer, Jesus B.	1701 N. Douglas Avenue	Douglas	X	X	X	X
11	85621	Calvert, Sharon	32 Blvd. Del Rey David	Nogales	X	X	X	X
11	85635	Calvert, Sharon	185 S. Moorman Avenue	Sierra Vista	X	X	X	X
11	85635	Calvert, Sharon	620 Central Avenue	Sierra Vista	X	X	X	X
11	85641	Patterson, Joseph R.	16951 S. Old Sonoita Hwy.	Vail	X	X	X	X
11	85643	Calvert, Sharon	250 N. Haskell Avenue	Willcox	X	X	X	X
11	85701	Eldredge, Nancy	377 S. Meyer Avenue	Tucson	X	X	X	X
18	85621	McCaw, Joseph R.	489 N. Arroyo Boulevard	Nogales		X		
19	85602	Greenwood, Kim	470 S. Ocotillo Avenue	Benson	X	X	X	X
19	85602	Greenwood, Kim	470 S. Ocotillo Avenue	Benson	X	X	X	X
19	85602	Greenwood, Kim	470 S. Ocotillo Avenue	Benson	X	X	X	X
19	85602	Greenwood, Kim	470 S. Ocotillo Avenue	Benson	X	X	X	X
19	85602	Greenwood, Kim	590 S. Ocotillo Avenue	Benson	X	X	X	X
19	85602	Greenwood, Kim	590 S. Ocotillo Avenue	Benson	X	X	X	X
19	85603	Greenwood, Kim	185 S. Moorman Avenue	Sierra Vista	X	X	X	X
19	85603	Greenwood, Kim	214 Bisbee Road	Bisbee	X	X	X	X
19	85603	Greenwood, Kim	214 Bisbee Road	Bisbee	X	X	X	X
19	85621	Binford, Tanya	32 Blvd. Del Rey David	Nogales	X	X	X	X
19	85635	Greenwood, Kim	185 S. Moorman Avenue	Sierra Vista	X	X	X	X

Table 2-f.1 – GSA 3 List of Providers for GSA 3								
					Population Served			
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
19	85635	Hill, Gay C.	1840 Paseo San Luis	Sierra Vista	X	X	X	X
19	85643	Greenwood, Kim	250 North Haskell Avenue, #6	Willcox	X	X	X	X
19	85719	Binford, Tanya	470 S. Ocotillo Avenue	Benson	X	X	X	X
19	85720	Greenwood, Kim	5215 N. Sabino Canyon Road	Tucson	X	X	X	X
28	85015	Safe Ride Services, Inc.	2001 W. Camelback Road, Ste. 430	Phoenix	X	X	X	X
39	85603	Ramos, Deborah	2366 S. Bower Street	Bisbee	X			
39	85607	Barba, Natalia	4738 Pioneer A-1	Douglas	X			
39	85607	Carlos, Luis F.	2107 8th Street	Douglas	X			
39	85607	Gastelum, Maribel	1542 21st Street	Douglas	X	X	X	X
39	85607	Lopez, Brenda	1540 San Antonio	Douglas	X			
39	85607	Skinner, Sally	2101 14th Street	Douglas	X			
39	85626	Villalobos, Maricela	204 E. Palm Avenue	Pirtleville	X			
71	85008	Arizona State Hospital	2500 E. Van Buren Street	Phoenix	X	X	X	X
71	85704	Sonora Behavioral Health Hospital, L.L.C.	6050 N Corona Road Suite #3	Tucson	X	X	X	X
71	85711	Carondelet Health Network	350 N. Wilmot Road	Tucson		X	X	X
74	50501	Rabiner Treatment Center	1762 Johnson Avenue	Fort Dodge, IA	X			
74	85009	Chicanos Por La Causa, Inc.,	3640 W. Grant Street	Phoenix		X	X	X
74	85223	Park Place Outreach & Counseling Center, Inc.	13626 Del Rio Drive	Arizona City	X			
74	85226	Developmental Behavioral Consultants	2355 E. Elmwood	Mesa	X			
74	85254	Devereux Arizona	6421 E. Eugie Terrace	Scottsdale	X			

Table 2-f.1 – GSA 3 List of Providers for GSA 3								
					Population Served			
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
74	85254	Devereux of Arizona	6429 E. Eugie Terrace	Scottsdale	X			
74	85302	Arizona Baptist Children's Service	17402 N. 39th Avenue	Glendale	X			
74	85308	Arizona Baptist Children's Service	60115 W. Peoria Avenue	Glendale	X			
74	85602	Southeastern Arizona Behavioral Health Services	470 S. Ocotillo Avenue	Benson	X	X	X	X
74	85602	Southeastern Arizona Behavioral Health Services	472 S. Ocotillo Avenue	Benson		X	X	X
74	85602	Southeastern Arizona Behavioral Health Services	646 Union Street	Benson	X	X	X	X
74	85615	Alta Vista Youth Home L.L.C.	4108 E. Ramsey Road	Hereford	X			
74	85615	Mary's Mission and Developmental Center	8360 S. Highway 92	Hereford	X			X
74	85635	Mary's Mission and Developmental Center	345 Taylor Drive	Sierra Vista	X			X
74	85643	Eagle Ranch	10570 Bell Ranch Road	Willcox	X			
74	85711	Supported Living Systems	5501 E. 8th Street	Tucson	X			
74	85711	Supported Living Systems	5626 E. 2nd Street	Tucson	X			
74	85713	Arizona's Children Association	2700 S. 8th Avenue	Tucson	X			
74	85716	Compass Health Care, Inc.	2502 N. Dodge, Suite 100	Tucson		X	X	X
74	85716	Sonora Behavioral Health Hospital, L.L.C.	2502 N. Dodge Blvd., Suite 160	Tucson	X			
74	85716	Supported Living Systems	3327 E. Broadway Blvd.	Tucson	X			
74	85719	The Haven	1107 E. Adelaide Drive	Tucson		X	X	X
74	85730	La Paloma Family Services, Inc.	4321 South Evergreen	Tucson	X			
74	85747	Regina Schools, Inc. dba Santa Rita Home	10410 E Rita Ranch Road	Tucson	X			
74	85749	Intermountain Centers for Human Development	8551 E. Tanque Verde Road	Tucson	X			

Table 2-f.1 – GSA 3 List of Providers for GSA 3								
					Population Served			
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
77	85006	Jewish Family & Children's Services of Southern Arizona, Inc.	2033 N. 7th Street	Phoenix	X			
77	85017	Jewish Family & Children's Services of Southern Arizona, Inc.	3306 W. Catalina Drive	Phoenix	X			
77	85029	Devereux Arizona	2432 W. Peoria Avenue, Suite #1047	Phoenix	X			
77	85031	Chicanos Por La Causa, Inc.	4602 W. Indian School	Phoenix	X	X		X
77	85203	PreHab of Arizona Inc.	1655 E. University	Mesa	X			
77	85210	Jewish Family & Children's Services of Southern Arizona, Inc.	1930 S. Alma School Road, #a104	Mesa	X			
77	85251	Jewish Family & Children's Services of Southern Arizona, Inc.	7434 E. Stetson Dr, Suite 160	Scottsdale	X			
77	85302	Touchstone Behavioral Health	6153 W. Olive, Suite 1	Glendale	X			
77	85308	Jewish Family & Children's Svcs. of Southern Arizona, Inc.	6376 W. Bell Road	Glendale	X			
77	85540	Southeastern Arizona Behavioral Health Services	Burro Alley & Coronado Boulevard	Morenci	X	X	X	X
77	85546	The Blake Foundation	250 W. 15th Street	Safford	X			
77	85548	Mary's Mission and Developmental Center	10750 S. Highway 191	Safford	X			
77	85548	Southeastern Arizona Behavioral Health Services	620 Central Avenue	Safford	X	X	X	X
77	85602	Southeastern Arizona Behavioral Health Services	590 S. Ocotillo Avenue	Benson	X	X	X	X
77	85602	Southeastern Arizona Behavioral Health Services	732 W. 4th Street	Benson	X	X	X	X
77	85603	ACCC Verhelst Recovery House	936 Tovreaville Road.	Bisbee		X	X	X
77	85603	Southeastern Arizona Behavioral Health Services	212-214 Bisbee Road	Bisbee	X	X	X	X
77	85607	Alternative Counseling Services, Inc.	25 16th Street	Douglas		X	X	X
77	85607	Southeastern Arizona Behavioral Health Services	1701 N. Douglas Avenue	Douglas	X	X	X	X

Table 2-f.1 – GSA 3 List of Providers for GSA 3								
					Population Served			
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
77	85615	Vista Care Facility L.L.C.	4120 E Ramsey Road	Hereford	X			
77	85621	Southeastern Arizona Behavioral Health Services	32 Blvd. Del Rey David	Nogales	X	X	X	X
77	85635	Healing Connections Counseling Services	333 W. Wilcox Drive, Ste. 303	Sierra Vista	X	X	X	X
77	85635	Mary's Mission and Developmental Center	4116 Avenida Cochise Suite N	Sierra Vista	X	X	X	X
77	85635	Southeastern Arizona Behavioral Health Services	185 S. Moorman Avenue	Sierra Vista	X	X	X	X
77	85635	Southeastern Arizona Behavioral Health Services	382 E. Wilcox Drive	Sierra Vista	X	X	X	X
77	85635	Southeastern Arizona Behavioral Health Services	75 Colonia de Salud, Suite B100	Sierra Vista	X	X	X	X
77	85635	The Blake Foundation	1939A South Frontage Road	Sierra Vista	X			
77	85643	Southeastern Arizona Behavioral Health Services	250 N. Haskell Avenue, #6	Willcox	X	X	X	X
77	85705	Compass Health Care, Inc.	202 E. Mohave	Tucson		X	X	X
77	85710	Intermountain Centers for Human Development	7820 E. Broadway Blvd., Suite 100	Tucson	X	X	X	X
77	85711	Presidio Counseling, Inc.	750 S. Craycroft # 100	Tucson	X			
77	85712	Devereux Arizona	6141 E. Grant Road	Tucson	X	X		
77	85713	La Frontera Center, Inc.	502 W. 29th Street	Tucson	X	X	X	X
77	85713	Portable Practical Educational Preparation	806 E. 46th Street	Tucson	X	X	X	X
77	85715	The Blake Foundation	6107 E. Grant Road	Tucson		X	X	X
77	85716	Esperero Family Center, Inc.	3131 N Country Club Blvd., #201	Tucson	X			
77	85716	Our Town Family Center	3830 E. Bellevue	Tucson	X			
77	85719	CODAC Behavioral Health Services, Inc.	3100 N. 1st Avenue	Tucson		X	X	X
77	85725	Arizona's Children Association	2700 S. 8th Avenue	Tucson	X			

Table 2-f.1 – GSA 3 List of Providers for GSA 3								
					Population Served			
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
77	85725	Arizona's Children Association	2820 S. 8th Avenue	Tucson	X			
77	86326	Verde Valley Guidance Clinic, Inc.	600 S. Willard	Cottonwood	X	X	X	X
85	85540	Garrett, Deborah	Burro Alley & Coronado	Morenci	X	X	X	X
85	85548	Garrett, Deborah	620 Central Avenue	Safford	X	X	X	X
85	85607	Forgey, Margaret	1701 North Douglas Avenue	Douglas	X	X	X	X
85	85621	Garrett, Deborah	32 Blvd. Del Rey David	Nogales	X	X	X	X
87	85282	Cregut, Elene	2019 South Sierra Vista Drive	Tempe	X			
87	85603	Pinto, Marie	214 Bisbee Road	Bisbee	X	X	X	X
87	85603	Van Der Voort, Martha	214 Bisbee Road	Bisbee	X	X	X	X
87	85607	Pinto, Marie	1701 N. Douglas Avenue	Douglas	X			
87	85621	Cloutier, Jerry	489 N. Arroyo Boulevard	Nogales	X	X	X	X
87	85621	Ruiz, Carolyn	32 Blvd. Del Rey David	Nogales	X	X	X	X
87	85635	Pinto, Marie	185 S. Moorman Avenue	Sierra Vista	X	X	X	X
A2	85705	Compass Health Care, Inc.	2835 N. Stone Avenue	Tucson		X	X	X
A2	85705	La Paloma Family Services, Inc.	240 W. Navajo	Tucson	X			
A2	85710	La Paloma Family Services, Inc.	8400 E. Timrod Street	Tucson	X			
A2	85711	La Paloma Family Services, Inc.	5457 E. 6th Street	Tucson	X			
A2	85712	La Paloma Family Services, Inc.	1654 N. Rosemont	Tucson	X			
A2	85712	La Paloma Family Services, Inc.	1718 N. McKinley	Tucson	X			
A3	85546	Graham County ARC	502 Main Street	Safford		X	X	X

Table 2-f.1 – GSA 3 List of Providers for GSA 3								
					Population Served			
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
A3	85603	Boys and Girls Club of Bisbee	405 Arizona Street	Bisbee	X			
A3	85603	Women's Transitional Project	240 O'Hara Street	Bisbee	X	X	X	X
A3	85607	Cypress Inn	757 12th Street	Douglas		X		X
A3	85607	Douglas Association for Retarded Citizens	P.O. Box 252	Douglas		X	X	X
A3	85621	Boys and Girls Club of Santa Cruz County	590 N. Tyler Avenue	Nogales	X			
A3	85635	Southeastern Arizona Consumer Run Services	1201 E. Fry Boulevard., Suite 3B	Sierra Vista		X		
A3	85716	Humane Society of Southern Arizona	3450 N. Kelvin Blvd.	Tucson	X	X	X	X
A5	85533	Campos, Rudy	114 McCormick Canyon	Clifton	X			
A5	85602	Ball, Stephen	3002 W. Williams Road	Benson	X			
A5	85602	Burchard, Ralph	2980 Williams Road	Benson	X			
A5	85615	Childs, Joel	9367 Chippewa Street	Hereford	X			
A5	85615	Grimaud, Ross	5699 S. Mountainside Lane	Hereford	X			
A5	85615	Valencia, Kathleen	10330 S. Palominas Road	Hereford	X			
A5	85615	Vance, Flora	4589 Wickersham Road	Hereford	X			
A5	85635	Merredith, Charles	2712 San Xavier	Sierra Vista	X			
A5	85710	Pain, Steven	6309 E. Calle Marte	Rincon	X			
A5	85713	Oulette, Thomas	3720 E. 23rd Street	Tucson	X			
A5	85741	Rivers, Michael	7510 N. Shirley	Tucson	X			
A5	85747	Kinderknecht, Mona R.	8316 S. Placita San Ardo	Tucson	X			
B1	85006	Youth Development Institute	1830 E. Roosevelt	Phoenix	X	X		

Table 2-f.1 – GSA 3 List of Providers for GSA 3								
					Population Served			
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
B1	85615	Vista Care Facility L.L.C.	4120 E Ramsey Road	Hereford	X			
B3	85017	Arizona Baptist Children's Service	3115 W. Missouri	Phoenix	X			
B3	85203	PreHab of Arizona Inc.	1311 E. University Drive	Mesa	X			
B3	85203	PreHab of Arizona Inc.	3505 E. University Drive	Mesa	X			
B3	85203	PreHab of Arizona Inc.	960 N. Stapley	Mesa	X			
B3	85216	PreHab of Arizona Inc.	2613 S. Power Road	Mesa	X			
B3	85725	Arizona's Children Association	2700 S. 8th Avenue	Tucson	X			
B5	85602	Southeastern Arizona Behavioral Health Services	470 S. Ocotillo Avenue	Benson		X	X	X
B5	85716	Compass Health Care, Inc.	2502 N. Dodge, Ste. 100	Tucson		X	X	X
N/A	85636	National Alliance for the Mentally Ill - Southeastern Arizona	P.O. Box 744	Sierra Vista	X	X	X	X
N/A	85704	CyraCom International	7330 N. Oracle Road	Tucson	X	X	X	X
N/A	85718	Rios and Associates	3729 N. Bay Horse Loop	Tucson	X	X	X	X
N/A	85736	Southstar Translation	11200 S. Sierrita Mtn. Road, #238	Tucson	X	X	X	X

2-f. List of Providers – Attachment D

A list of providers for GSA 5 that CPSA intends to have as part of the Provider Network at the start of the contract is provided below.

Table 2-f.1 – GSA 5 List of Providers for GSA 5

				Populations Served				
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
02	85712	TMC Health Care - Palo Verde Mental Health Services	2695 N. Craycroft	Tucson	X	X		X
02	85724	University Medical Center	1501 N. Campbell Avenue	Tucson		X		X
02	85726	University Physician's Hospital at Kino	P.O. Box 26808	Tucson		X	X	X
02	85745	Carondelet Health Network	1601 W. St. Mary's	Tucson		X	X	X
03	85021	PharMerica	1728 W. Glendale Avenue	Phoenix	X	X	X	X
03	85023	Fry's Food and Drug	18420 N. 19th Avenue	Phoenix	X	X	X	X
03	85040	Fry's Food and Drug	520 E. Baseline Road	Phoenix	X	X	X	X
03	85203	Fry's Food and Drug	1900 E. University Drive	Mesa	X	X	X	X
03	85228	Safeway, Inc.	1449 N. Arizona Blvd.	Coolidge	X	X	X	X
03	85257	Fry's Food and Drug	7700 E. McDowell Road	Scottsdale	X	X	X	X
03	85306	PharMerica	5310 W. Thunderbird Road	Glendale	X	X	X	X
03	85321	TOMAR, L.L.C. dba Tom's Pharmacy	40 Plaza Avenue	Ajo	X	X	X	X
03	85338	Fry's Food and Drug	390 N. Litchfield Road	Goodyear	X	X	X	X
03	85614	American Drug Stores, Inc. (OSCO)	240 W. Continental	Green Valley	X	X	X	X
03	85614	Walgreens Pharmacy	313 W. Esperanza Blvd.	Green Valley	X	X	X	X
03	85614	Walgreens Pharmacy	375 W. Continental Road	Green Valley	X	X	X	X
03	85614	Wal-Mart, Inc.	18705 S. Frontage Road	Green Valley	X	X	X	X
03	85635	Walgreens Pharmacy	3800 W. Ina Road	Tucson	X	X	X	X

Table 2-f.1 – GSA 5 List of Providers for GSA 5								
				Populations Served				
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
03	85701	Walgreens Pharmacy	44 N. Stone Avenue	Tucson	X	X	X	X
03	85704	Albertson's Inc.	5085 N. La Canada	Tucson	X	X	X	X
03	85704	American Drug Stores, Inc. (OSCO)	6484 N. Oracle Road	Tucson	X	X	X	X
03	85704	Fry's Food and Drug	7951 N. Oracle Road	Tucson	X	X	X	X
03	85704	Walgreens Pharmacy	1415 W. River Road	Tucson	X	X	X	X
03	85704	Walgreens Pharmacy	7114 N. Oracle Road	Tucson	X	X	X	X
03	85705	Fry's Food and Drug	555 E. Grant Road	Tucson	X	X	X	X
03	85705	Walgreens Pharmacy	1351 W. Prince Road	Tucson	X	X	X	X
03	85705	Walgreens Pharmacy	2411 N. Oracle Road	Tucson	X	X	X	X
03	85705	Walgreens Pharmacy	4080 N. Oracle Road	Tucson	X	X	X	X
03	85705	Wal-Mart, Inc.	455 E. Wetmore Road	Tucson	X	X	X	X
03	85706	Walgreens Pharmacy	525 W. Valencia Road	Tucson	X	X	X	X
03	85710	Albertson's Inc.	6401 E. 22nd Street	Tucson	X	X	X	X
03	85710	American Drug Stores, Inc. (OSCO)	7499 E. Broadway Road	Tucson	X	X	X	X
03	85710	Fry's Food and Drug	7050 E. 22nd Street	Tucson	X	X	X	X
03	85710	Fry's Food and Drug	7812 E. Speedway	Tucson	X	X	X	X
03	85710	Fry's Food and Drug	9401 E. 22nd Street	Tucson	X	X	X	X
03	85710	Walgreens Pharmacy	2560 S. Kolb Road	Tucson	X	X	X	X
03	85710	Walgreens Pharmacy	6767 E. Broadway Blvd.	Tucson	X	X	X	X
03	85710	Walgreens Pharmacy	8730 E. Broadway Blvd.	Tucson	X	X	X	X

Table 2-f.1 – GSA 5 List of Providers for GSA 5								
				Populations Served				
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
03	85710	Walgreens Pharmacy	9495 E. Speedway Blvd.	Tucson	X	X	X	X
03	85710	Wal-Mart, Inc.	7150 E. Speedway	Tucson	X	X	X	X
03	85711	American Drug Stores, Inc. (OSCO)	865 E. Grant Road	Tucson	X	X	X	X
03	85711	Fry's Food and Drug	4150 E. 22nd Street	Tucson	X	X	X	X
03	85711	Walgreens Pharmacy	3910 E. 22nd Street	Tucson	X	X	X	X
03	85711	Walgreens Pharmacy	4700 E. Broadway Blvd.	Tucson	X	X	X	X
03	85711	Walgreens Pharmacy	5504 E. 22nd Street	Tucson	X	X	X	X
03	85712	Fry's Food and Drug	2480 N. Swan Road	Tucson	X	X	X	X
03	85712	Fry's Food and Drug	3920 E. Grant Road	Tucson	X	X	X	X
03	85712	Walgreens Pharmacy	2415 N. Alvernon	Tucson	X	X	X	X
03	85712	Walgreens Pharmacy	4685 E. Grant Road	Tucson	X	X	X	X
03	85712	Walgreens Pharmacy	5455 E. Speedway Blvd.	Tucson	X	X	X	X
03	85713	American Drug Stores, Inc. (OSCO)	3754 S. 16th Avenue	Tucson	X	X	X	X
03	85713	Fry's Food and Drug	3640 S. 16th Avenue	Tucson	X	X	X	X
03	85713	Walgreens Pharmacy	1900 S. 6th Avenue	Tucson	X	X	X	X
03	85713	Walgreens Pharmacy	605 W. Ajo Way	Tucson	X	X	X	X
03	85714	Fry's Food and Drug	2001 E. Irvington	Tucson	X	X	X	X
03	85714	Fry's Food and Drug	902 W. Irvington	Tucson	X	X	X	X
03	85714	Walgreens Pharmacy	1880 E. Irvington Road	Tucson	X	X	X	X
03	85715	Albertson's Inc.	6600 E. Grant Road	Tucson	X	X	X	X

Table 2-f.1 – GSA 5 List of Providers for GSA 5								
				Populations Served				
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
03	85715	American Drug Stores, Inc. (OSCO)	6895 E. Sunrise Drive	Tucson	X	X	X	X
03	85715	Walgreens Pharmacy	7115 E. Tanque Verde Road	Tucson	X	X	X	X
03	85716	American Drug Stores, Inc. (OSCO)	615 N. Alvernon Way	Tucson	X	X	X	X
03	85716	Walgreens Pharmacy	3330 E. Speedway	Tucson	X	X	X	X
03	85718	American Drug Stores, Inc. (OSCO)	4748 E. Sunrise	Tucson	X	X	X	X
03	85718	Walgreens Pharmacy	4910 N. 1st Avenue	Tucson	X	X	X	X
03	85719	Albertson's Inc.	2854 N. Campbell	Tucson	X	X	X	X
03	85719	El Rio Community Health Center Pharmacy	1101 E. Broadway Blvd.	Tucson	X	X	X	X
03	85719	Fry's Food and Drug	4036 N. 1st Avenue	Tucson	X	X	X	X
03	85719	Walgreens Pharmacy	1900 E. Grant Road	Tucson	X	X	X	X
03	85719	Walgreens Pharmacy	3180 N. Campbell Avenue	Tucson	X	X	X	X
03	85730	American Drug Stores, Inc. (OSCO)	7901 E. Golf Links Road	Tucson	X	X	X	X
03	85730	Fry's Food and Drug	7050 E. Golf Links Road	Tucson	X	X	X	X
03	85730	Walgreens Pharmacy	9470 E. Golf Links Road	Tucson	X	X	X	X
03	85737	Albertson's Inc.	10805 N. Oracle Road	Oro Valley	X	X	X	X
03	85737	American Drug Stores, Inc. (OSCO)	10390 N. La Canada Drive	Oro Valley	X	X	X	X
03	85737	Fry's Food and Drug	10661 N. Oracle Road	Tucson	X	X	X	X
03	85737	Walgreens Pharmacy	10405 N. La Canada Drive	Oro Valley	X	X	X	X
03	85737	Walgreens Pharmacy	11951 N. 1st Avenue	Oro Valley	X	X	X	X
03	85739	Walgreens Pharmacy	12965 N. Oracle Road	Oro Valley	X	X	X	X

Table 2-f.1 – GSA 5 List of Providers for GSA 5								
				Populations Served				
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
03	85741	Albertson's Inc.	7300 N. La Cholla Blvd.	Tucson	X	X	X	X
03	85741	American Drug Stores, Inc. (OSCO)	3785 W. Ina Road	Marana	X	X	X	X
03	85741	Fry's Food and Drug	3770 W. Ina Road	Tucson	X	X	X	X
03	85741	Walgreens Pharmacy	2150 W. Orange Grove Road	Tucson	X	X	X	X
03	85741	Walgreens Pharmacy	2175 W. Ina Road	Tucson	X	X	X	X
03	85742	Walgreens Pharmacy	9220 N. Thornydale Road	Tucson	X	X	X	X
03	85743	Fry's Food and Drug	7870 N. Silverbell	Marana	X	X	X	X
03	85743	Walgreens Pharmacy	7800 N. Cortaro Road	Tucson	X	X	X	X
03	85743	Walgreens Pharmacy	9250 N. Coachline Blvd.	Tucson	X	X	X	X
03	85745	Albertson's Inc.	1350 N. Silverbell Road	Tucson	X	X	X	X
03	85745	El Rio Community Health Center Pharmacy	839 W. Congress	Tucson	X	X	X	X
03	85745	Walgreens Pharmacy	1549 W. St. Mary's Road	Tucson	X	X	X	X
03	85745	Walgreens Pharmacy	2180 W. Grant Road	Tucson	X	X	X	X
03	85746	American Drug Stores, Inc. (OSCO)	1900 W Valencia Road	Tucson	X	X	X	X
03	85746	Walgreens Pharmacy	1550 W. Valencia Road	Tucson	X	X	X	X
03	85746	Walgreens Pharmacy	2929 W. Valencia Road	Tucson	X	X	X	X
03	85746	Wal-Mart, Inc.	1650 W. Valencia Road	Tucson	X	X	X	X
03	85747	Walgreens Pharmacy	9184 E. Valencia Road	Tucson	X	X	X	X
03	85748	Albertson's Inc.	9595 E. Broadway Blvd.	Tucson	X	X	X	X
03	85748	Walgreens Pharmacy	10315 E. Broadway Blvd.	Tucson	X	X	X	X

Table 2-f.1 – GSA 5 List of Providers for GSA 5								
				Populations Served				
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
03	85748	Walgreens Pharmacy	1145 S. Harrison Road	Tucson	X	X	X	X
03	85749	American Drug Stores, Inc. (OSCO)	8920 E. Tanque Verde Road	Tucson	X	X	X	X
03	85749	Walgreens Pharmacy	9115 E. Tanque Verde Road	Tucson	X	X	X	X
03	85750	Walgreens Pharmacy	5625 E. River Road	Tucson	X	X	X	X
03	85750	Walgreens Pharmacy	7877 E. Snyder Road	Tucson	X	X	X	X
03	85757	Fry's Food and Drug	10450 N. La Canada Drive	Oro Valley	X	X	X	X
03	85901	Safeway, Inc.	900 W. Deuce of Clubs	Show Low	X	X	X	X
03	86001	Fry's Food and Drug	201 N. Switzer Canyon Road	Flagstaff	X	X	X	X
03	86322	American Drug Stores, Inc. (OSCO)	522 Finnie Flat Road	Camp Verde	X	X	X	X
04	85034	Laboratory Corporation of America	3930 E. Watkins, Suite 300	Phoenix	X			
04	85281	Sonora Quest Laboratories	1255 W. Washington	Tempe	X	X	X	X
04	85719	J2 Laboratories	3640 N. 1st Avenue, #130	Tucson	X	X	X	X
06	85705	Rural/Metro Corporation	755 West Grant Road	Tucson	X	X	X	X
06	85705	Southwest Ambulance of Tucson dba Kord's Southwest	755 West Grant Road	Tucson	X	X	X	X
08	85051	Parker, Joel	10000 N. 31st Avenue, D201	Phoenix		X	X	X
08	85701	Coady, Mary Ann	1002 N. Country Club Road	Tucson		X	X	X
08	85701	Coady, Mary Ann	101 S. Stone Avenue	Tucson		X	X	X
08	85701	Coady, Mary Ann	2437 N. Stone Avenue	Tucson		X	X	X
08	85701	Coady, Mary Ann	732 N. Stone Avenue	Tucson		X	X	X
08	85701	Coady, Mary Ann	801 W. Congress	Tucson		X	X	X

Table 2-f.1 – GSA 5 List of Providers for GSA 5								
				Populations Served				
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
08	85701	Connolly, Brigid	101 S. Stone Avenue	Tucson		X	X	X
08	85701	Diaz, Rainer	1002 N. Country Club Road	Tucson		X	X	X
08	85701	Diaz, Rainer	101 S. Stone Avenue	Tucson		X	X	X
08	85701	Diaz, Rainer	732 N. Stone Avenue	Tucson		X	X	X
08	85701	Hancock, Virgil	1002 N. Country Club Road	Tucson		X	X	X
08	85701	Hancock, Virgil	101 S. Stone Avenue	Tucson		X	X	X
08	85701	Hancock, Virgil	2437 N. Stone Avenue	Tucson		X	X	X
08	85701	Hancock, Virgil	732 N. Stone Avenue	Tucson		X	X	X
08	85701	Opbroek, Adam	1002 N. Country Club Road	Tucson		X	X	X
08	85701	Opbroek, Adam	1002 N. Country Club Road	Tucson		X	X	X
08	85701	Opbroek, Adam	101 S. Stone Avenue	Tucson		X	X	X
08	85701	Opbroek, Adam	2437 N. Stone Avenue	Tucson		X	X	X
08	85701	Opbroek, Adam	3332 N. Los Altos	Tucson		X	X	X
08	85701	Opbroek, Adam	732 N. Stone Avenue	Tucson		X	X	X
08	85701	Rosario, Nelson	101 S. Stone Avenue	Tucson		X	X	X
08	85701	Rosario, Nelson	2437 N. Stone Avenue	Tucson		X	X	X
08	85701	Tellis, Priscilla	260 S. Scott Avenue	Tucson		X	X	X
08	85701	Winsky, Robert	101 S. Stone Avenue	Tucson		X	X	X
08	85704	Coady, Mary Ann	1331 W. Giaconda Way	Tucson		X	X	X
08	85704	Coady, Mary Ann	7020 N. Antonietta	Tucson		X	X	X

Table 2-f.1 – GSA 5 List of Providers for GSA 5								
				Populations Served				
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
08	85704	Connolly, Brigid	6812 N. Oracle Road, Suite 100	Tucson		X	X	X
08	85704	Diaz, Rainer	1331 W. Giaconda Way	Tucson		X	X	X
08	85704	Diaz, Rainer	7020 N. Antonietta	Tucson		X	X	X
08	85704	Hancock, Virgil	1331 W. Giaconda Way	Tucson		X	X	X
08	85704	Hancock, Virgil	7020 N. Antonietta	Tucson		X	X	X
08	85704	Opbroek, Adam	1331 W. Giaconda Way	Tucson		X	X	X
08	85704	Opbroek, Adam	7020 N. Antonietta	Tucson		X	X	X
08	85704	Rosario, Nelson	1331 W. Giaconda Way	Tucson		X	X	X
08	85704	Rosario, Nelson	7020 N. Antonietta	Tucson		X	X	X
08	85705	Coady, Mary Ann	3332 N. Los Altos	Tucson		X	X	X
08	85705	Coady, Mary Ann	535 E. Drachman	Tucson		X	X	X
08	85705	Diaz, Rainer	3332 N. Los Altos	Tucson		X	X	X
08	85705	Diaz, Rainer	535 E. Drachman	Tucson		X	X	X
08	85705	Hancock, Virgil	3332 N. Los Altos	Tucson		X	X	X
08	85705	Hancock, Virgil	535 E. Drachman	Tucson		X	X	X
08	85705	Markovich, Dejan	1475 N. Oracle Road	Tucson		X	X	X
08	85705	Opbroek, Adam	535 Drachman	Tucson		X	X	X
08	85705	Rosario, Nelson	3332 N. Los Altos	Tucson		X	X	X
08	85705	Rosario, Nelson	535 E. Drachman	Tucson		X	X	X
08	85711	Coady, Mary Ann	5301 E. Broadway Blvd.	Tucson		X	X	X

Table 2-f.1 – GSA 5 List of Providers for GSA 5								
				Populations Served				
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
08	85711	Diaz, Rainer	5301 E. Broadway Blvd.	Tucson		X	X	X
08	85711	Gnanadesikan, Mukund	620 N. Craycroft Road	Tucson	X			
08	85711	Hancock, Virgil	5301 E. Broadway Blvd.	Tucson		X	X	X
08	85711	Hanlon-Toth, Janice	4901 E. 5th Street	Tucson		X	X	X
08	85711	Hellman, Gary	5055 E. Broadway Blvd., Suite C-104	Tucson	X			
08	85711	Helms, Mark	5055 E. Broadway Blvd., Suite C-104	Tucson	X			
08	85711	Kuntzelman, Michael S.	4901 E. 5th Street	Tucson		X	X	X
08	85711	Mardis, Michael	620 N. Craycroft Road	Tucson	X			
08	85711	Miner, Caroline	5055 E. Broadway Blvd., Suite C-104	Tucson	X			
08	85711	Opbroek, Adam	5301 E. Broadway Blvd.	Tucson		X	X	X
08	85711	Rogers, Everett	5055 E. Broadway, Suite C-104	Tucson	X			
08	85711	Rosario, Nelson	5301 E. Broadway Blvd.	Tucson		X	X	X
08	85711	White, Linda	620 N. Craycroft Road	Tucson	X			
08	85712	Kane, Patricia	2222 N. Craycroft, Suite 120	Tucson		X	X	X
08	85712	Keller, Dianne	2222 N. Craycroft , Suite 120	Tucson		X	X	X
08	85712	Martinez-Celaya, Jose	2222 N. Craycroft Suite 120	Tucson	X	X	X	X
08	85712	McDaniel, James	2222 N. Craycroft, Suite 120	Tucson		X	X	X
08	85712	Ognyanov, Voislav	2222 N. Craycroft, Suite 120	Tucson	X	X	X	X
08	85713	Coady, Mary Ann	2980 E. Ajo Way	Tucson		X	X	X
08	85713	Coe, Barry	502 W. 29th Street	Tucson		X	X	X

Table 2-f.1 – GSA 5 List of Providers for GSA 5								
				Populations Served				
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
08	85713	Diaz, Rainer	2800 E. Ajo Way	Tucson		X	X	X
08	85713	Diaz, Rainer	2980 E. Ajo Way	Tucson		X	X	X
08	85713	Diez De Pinos, Steve	502 W. 29th Street	Tucson		X	X	X
08	85713	Hancock, Virgil	2980 E. Ajo Way	Tucson		X	X	X
08	85713	Hanlon-Toth, Janice	502 W. 29th Street	Tucson		X	X	X
08	85713	Keller, Dianne	502 W. 29th Street	Tucson		X	X	X
08	85713	Martinez-Celaya, Jose	502 W. 29th Street	Tucson	X	X	X	X
08	85713	McDaniel, James	502 W. 29th Street	Tucson		X	X	X
08	85713	Onate, Larry	260 S. Scott Avenue	Tucson		X	X	X
08	85713	Onate, Larry	502 W. 29th Street	Tucson	X	X	X	X
08	85713	Opbroek, Adam	2800 E. Ajo Way	Tucson		X	X	X
08	85713	Opbroek, Adam	2980 E. Ajo Way	Tucson		X	X	X
08	85713	Roberts, Bruce	502 W. 29th Street	Tucson		X	X	X
08	85713	Rosario, Nelson	2800 E. Ajo Way	Tucson		X	X	X
08	85713	Rosario, Nelson	2980 E. Ajo Way	Tucson		X	X	X
08	85714	Coe, Barry	1210 E. Pennsylvania	Tucson		X	X	X
08	85714	Coe, Barry	1601 E. Apache Park Place	Tucson		X	X	X
08	85714	Coe, Barry	2222 N. Craycroft, Suite 120	Tucson		X	X	X
08	85714	Diez De Pinos, Steve	1210 E. Pennsylvania	Tucson		X	X	X
08	85714	Gathof, Karl	1210 E. Pennsylvania	Tucson	X	X	X	X

Table 2-f.1 – GSA 5 List of Providers for GSA 5								
				Populations Served				
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
08	85714	Gathof, Karl	1601 E. Apache Park Place	Tucson	X	X	X	X
08	85714	Kane, Patricia	1210 E. Pennsylvania	Tucson		X	X	X
08	85714	Kane, Patricia	1601 E. Apache Park Place	Tucson		X	X	X
08	85714	Keller, Dianne	1210 E. Pennsylvania	Tucson		X	X	X
08	85714	Keller, Dianne	1601 E. Apache Park Place	Tucson		X	X	X
08	85714	McDaniel, James	1210 E. Pennsylvania	Tucson		X	X	X
08	85714	McDaniel, James	1601 E. Apache Park Place	Tucson		X	X	X
08	85714	Tellis, Priscilla	1601 E. Apache Park Place	Tucson		X	X	X
08	85715	Sodomsky, Martin	1181 E. El Dorado Place, Ste. 319	Tucson		X		
08	85716	Adamas-Rappaport, Willima	2502 N. Dodge, Ste. 100	Tucson		X	X	X
08	85716	Cochran, William	2502 N. Dodge, Ste. 100	Tucson		X	X	X
08	85716	Fredman, Daniel	2502 N. Dodge, Suite 190	Tucson	X	X	X	X
08	85716	Gathof, Karl	2502 N. Dodge Blvd., Suite 190	Tucson		X	X	X
08	85716	Gnanadesikan, Mukund	2502 N. Dodge Blvd., Suite 190	Tucson		X	X	X
08	85716	Hanlon-Toth, Janice	2502 N. Dodge Blvd., Suite 190	Tucson		X	X	X
08	85716	Nelson, Arnold S.	2502 N. Dodge Blvd., Suite 190	Tucson		X	X	X
08	85716	Onate, Larry	2502 N. Dodge, Suite 190	Tucson	X	X	X	X
08	85716	Phelps, William	2502 N. Dodge, Ste. 100	Tucson		X	X	X
08	85716	Sanderlin, Kathryn	2502 N. Dodge, Suite 190	Tucson	X	X	X	X
08	85716	Shultz, Gail	2502 N. Dodge, Ste. 100	Tucson		X	X	X

Table 2-f.1 – GSA 5 List of Providers for GSA 5								
				Populations Served				
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
08	85719	Bupp, Steven	3100 N. 1st Avenue	Tucson	X	X	X	X
08	85719	Bupp, Steven	4901 E. 5th Street	Tucson	X	X	X	X
08	85719	Coady, Mary Ann	1101 E. Broadway Blvd.	Tucson		X	X	X
08	85719	Coe, Barry	3620 N. Mountain Avenue	Tucson	X	X	X	X
08	85719	Connolly, Brigid	3100 N. 1st Avenue	Tucson		X	X	X
08	85719	Diaz, Rainer	1101 E. Broadway Blvd.	Tucson		X	X	X
08	85719	Gathof, Karl	3100 N. 1st Avenue	Tucson		X	X	X
08	85719	Gathof, Karl	4901 E. 5th Street	Tucson		X	X	X
08	85719	Hancock, Virgil	1101 E. Broadway Blvd.	Tucson		X	X	X
08	85719	Hanlon-Toth, Janice	3100 N. 1st Avenue	Tucson		X	X	X
08	85719	Kane, Patricia	3620 N. Mountain Avenue	Tucson		X	X	X
08	85719	Keller, Dianne	3620 N. Mountain Avenue	Tucson		X	X	X
08	85719	Kuntzelman, Michael S.	3100 N. 1st Avenue	Tucson		X	X	X
08	85719	Nelson, Arnold S.	3100 N. 1st Avenue	Tucson		X	X	X
08	85719	Opbroek, Adam	1101 E. Broadway Blvd.	Tucson		X	X	X
08	85719	Rosario, Nelson	1101 E. Broadway Blvd.	Tucson		X	X	X
08	85745	Bupp, Steven	1671 W. Grant Road	Tucson	X	X	X	X
08	85745	Coady, Mary Ann	2800 W. Goret	Tucson		X	X	X
08	85745	Diaz, Rainer	2800 W. Goret	Tucson		X	X	X
08	85745	Diaz, Rainer	801 W. Congress	Tucson		X	X	X

Table 2-f.1 – GSA 5 List of Providers for GSA 5								
				Populations Served				
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
08	85745	Gathof, Karl	1671 W. Grant Road	Tucson		X	X	X
08	85745	Hancock, Virgil	2800 W. Goret	Tucson		X	X	X
08	85745	Hancock, Virgil	801 W. Congress	Tucson		X	X	X
08	85745	Hanlon-Toth, Janice	1671 W. Grant Road	Tucson		X	X	X
08	85745	Kuntzelman, Michael S,	1671 W. Grant Road	Tucson		X	X	X
08	85745	Opbroek, Adam	2800 W. Goret	Tucson		X	X	X
08	85745	Opbroek, Adam	801 W. Congress	Tucson		X	X	X
08	85745	Rosario, Nelson	2800 W. Goret	Tucson		X	X	X
08	85745	Rosario, Nelson	801 W. Congress	Tucson		X	X	X
11	85701	Eldredge, Nancy	377 S. Meyer Avenue	Tucson	X	X	X	X
11	85712	Fernandez-Barillas, Hector	6041 E. Grant Road, Suite 101	Tucson		X	X	X
11	85713	Muszynski, Richard	502 W. 29th Street	Tucson	X			
11	85715	Pritchard, Barbara	1200 N. El Dorado Place, Suite 800	Tucson		X		
11	85718	Balch, Philip	2200 E. River Road, #12	Tucson	X	X	X	X
11	85719	Pritchard, Barbara	1980 E. Ft. Lowell Road	Tucson		X		
11	85719	Robinson, Sereta	2415 E. 6th Street	Tucson	X			
11	85728	Muszynski, Richard	4440 N. Campbell Avenue	Tucson	X			
19	85705	Confino, Justine	1475 N. Oracle Road	Tucson		X	X	X
19	85711	Apperson, Dawn	620 N. Craycroft Road	Tucson	X			
19	85711	Hess, Helen A.	4901 E. 5th Street	Tucson		X	X	X

Table 2-f.1 – GSA 5 List of Providers for GSA 5								
				Populations Served				
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
19	85711	Hileman, Judy	5301 E. Broadway Blvd.	Tucson		X	X	X
19	85711	Hoff, Bonnie	4901 E. 5th Street	Tucson		X	X	X
19	85711	Maier, Anne	620 N. Craycroft Road	Tucson	X			
19	85713	Confino, Justine	2980 E. Ajo Way	Tucson		X	X	X
19	85713	Loyla, Gladys	502 W. 29th Street	Tucson		X	X	X
19	85713	Siwarski, Elizabeth	502 W. 29th Street	Tucson		X	X	X
19	85716	Laughlin, Catherine	2502 N. Dodge, Suite 190	Tucson	X	X	X	X
19	85716	Loyla, Gladys	2502 N. Dodge, Suite 190	Tucson		X	X	X
19	85719	Hess, Helen A.	3100 N. 1st Avenue	Tucson		X	X	X
19	85719	Hoff, Bonnie	3100 N. 1st Avenue	Tucson		X	X	X
19	85719	Newhouse, Beth	3100 N. 1st Avenue	Tucson		X	X	X
19	85719	Vincenz, Mary	3100 N. 1st Avenue	Tucson		X	X	X
19	85719	Vincenz, Mary	4901 E. 5th Street	Tucson		X	X	X
19	85719	Webber, Beverly	3100 N. 1st Avenue	Tucson		X	X	X
19	85743	Williams, Nancy	6060 N. Desert Foothills	Tucson		X	X	X
19	85745	Hess, Helen A.	1671 W. Grant Road	Tucson		X	X	X
19	85745	Newhouse, Beth	1671 W. Grant Road	Tucson		X	X	X
19	85745	Vincenz, Mary	1671 W. Grant Road	Tucson		X	X	X
28	85717	Kord's Metro Services, Inc.	P.O. Box 41715	Tucson	X	X	X	X
28	85745	Total Transit, Inc.	2110 N. Dragoon Street	Tucson	X			

Table 2-f.1 – GSA 5 List of Providers for GSA 5								
				Populations Served				
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
31	85714	Underwood, Tanya	1210 E. Pennsylvania	Tucson		X	X	X
31	85716	Roberts, Bernice	2502 N. Dodge, Ste. 100	Tucson		X	X	X
31	85719	Frembgen, Samantha	3100 N. 1st Avenue	Tucson		X	X	X
39	85321	Renteria, Irene	511 W. Cholla	Ajo	X			
39	85653	Kramer, Catherine	37293 S. Bootleg Court	Marana	X			
39	85711	Tucson Residence Foundation	5049 E. Broadway Blvd., #1W	Tucson		X	X	X
39	85712	Danville Service of Arizona, Inc.	4659 E. North Street	Tucson	X	X	X	X
39	85719	Borders, Vickie L.	2416 E. Drachman	Tucson	X			
39	85745	Community Psychology and Education Services	2020 N. Forbes	Tucson	X	X	X	X
39	85749	Olague, Grace	3642 N. Tres Lomas Drive	Tucson	X			
71	80021	Devereux Cleo Wallace	8405 Church Ranch Blvd.	Westminster, CO	X			
71	85006	St. Luke's Behavioral Health Center	1800 E. Van Buren Street	Phoenix		X		X
71	85008	Arizona State Hospital	2500 E. Van Buren Street	Phoenix	X	X	X	X
71	85704	Sonora Behavioral Health Hospital, L.L.C.	6050 N Corona Road, Suite #3	Tucson	X	X	X	X
71	85711	Carondelet Health Network	350 N. Wilmot Road	Tucson		X	X	X
74	85006	Youth Development Institute	1050-A N. 19th Street	Phoenix	X	X		
74	85006	Youth Development Institute	1050-B North 19th Street	Phoenix	X	X		
74	85013	Florence Crittenton Services of Arizona, Inc.	715 W. Mariposa Street	Phoenix	X			
74	85013	Ironwood Residential	10010 N. 36th Avenue	Phoenix		X		X
74	85013	Arizona Health Care	110 West Camelback Rd.	Phoenix		X		

Table 2-f.1 – GSA 5 List of Providers for GSA 5								
				Populations Served				
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
74	85015	Arizona Youth Associates	3939 E. University	Phoenix	X			
74	85018	Youth Evaluation and Treatment Centers, Inc.	4246 N. 35th Avenue	Phoenix	X			
74	85021	Youth Evaluation and Treatment Centers, Inc.	8935 N. 17th Drive	Phoenix	X			
74	85023	Crocus Residential	3048 W. Crocus Drive	Phoenix		X		X
74	85224	Developmental Behavioral Consultants	4515 W. Mercury Way	Chandler	X			
74	85224	Developmental Behavioral Consultants	2706 W. Warner Road	Chandler	X			
74	85226	Developmental Behavioral Consultants	3192 W. Thude Drive	Chandler	X			
74	85254	Devereux Arizona	6401 E. Eugie Terrace	Scottsdale	X			
74	85254	Devereux Arizona	6411 E. Eugie Terrace	Scottsdale	X			
74	85254	Devereux Arizona	6421 E. Eugie Terrace	Scottsdale	X			
74	85257	The New Foundation	1200 N. 77th Street	Scottsdale	X			
74	85283	Developmental Behavioral Consultants	2010 E. Diamond Drive	Tempe	X			
74	85296	Tri Phase Group Home	1575 E. Betsy Lane, Unit D.	Gilbert	X			
74	85301	Arizona Youth Associates	5115 W. Myrtle	Glendale	X			
74	85301	Arizona Youth Associates	5125 W. Myrtle	Glendale	X			
74	85301	Youth Evaluation and Treatment Centers, Inc.	4854 W. Hayward	Glendale	X			
74	85615	Alta Vista Youth Home L.L.C	4108 E. Ramsey Road	Hereford	X			
74	85704	Community Psychology and Education Services	5548 N. Grande Avenue	Tucson		X	X	X
74	85704	COPE Behavioral Services, Inc.	1331 W. Giaconda Way	Tucson		X	X	X
74	85704	COPE Behavioral Services, Inc.	7020 N. Antonietta Drive	Tucson		X	X	X

Table 2-f.1 – GSA 5 List of Providers for GSA 5								
				Populations Served				
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
74	85705	CODAC Behavioral Health Services, Inc.	700 N. 7th Avenue	Tucson	X	X	X	X
74	85705	Compass Health Care, Inc.	2835 N. Stone Avenue	Tucson		X	X	X
74	85705	COPE Behavioral Services, Inc.	3332 N. Los Altos	Tucson		X	X	X
74	85705	COPE Behavioral Services, Inc.	535 E. Drachman	Tucson		X	X	X
74	85711	Supported Living Systems	5120 E. Alberta Drive	Tucson	X			
74	85711	Supported Living Systems	5501 E. 8th Street	Tucson	X			
74	85711	Supported Living Systems	5626 E. 2nd Street	Tucson	X			
74	85712	La Frontera Center, Inc.	4156 E. Pima	Tucson		X	X	X
74	85712	Supported Living Systems	4809 E. Towner	Tucson	X			
74	85716	Compass Health Care, Inc.	2950 N. Dodge Blvd.	Tucson			X	X
74	85716	Compass Health Care, Inc.	3333 E. Grant Road	Tucson	X	X		
74	85716	Compass Health Care, Inc.	2502 N. Dodge Blvd., Suite 100	Tucson		X	X	X
74	85716	Intermountain Centers for Human Development	3626 E. Lee	Tucson		X		X
74	85716	Sonora Behavioral Health Hospital, L.L.C.	2502 N. Dodge Blvd., Suite 160	Tucson	X			
74	85716	Supported Living Systems	100 S. Avenida de Palmas	Tucson		X	X	X
74	85716	Supported Living Systems	3327 E. Broadway Blvd.	Tucson	X			
74	85719	The Haven	1107 E. Adelaide Drive	Tucson	X	X	X	X
74	85730	La Paloma Family Services, Inc.	4321 South Evergreen	Tucson	X			
74	85730	New Horizons Behavioral Health Services, Inc.	6871 E. Nelson	Tucson		X	X	X
74	85741	Casa de Tucson, L.L.C.	3700 W. Gailey Drive	Tucson	X			

Table 2-f.1 – GSA 5 List of Providers for GSA 5								
				Populations Served				
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
74	85742	La Frontera Center, Inc.	10845 N. Thornydale Road	Tucson		X	X	X
74	85745	CODAC Behavioral Health Services, Inc.	502 N. Silverbell	Tucson		X	X	X
74	85745	Community Psychology and Education Services	1612 N. Mohave, Suite 1 & 2	Tucson		X	X	X
74	85745	COPE Behavioral Services, Inc.	2800 W. Goret	Tucson		X	X	X
74	85745	La Frontera Center, Inc.	1900 W. Speedway	Tucson		X	X	X
74	85745	La Frontera Center, Inc.	1441 S. No le Hace	Tucson		X	X	X
74	85747	Regina Schools, Inc. dba Santa Rita Home	10410 E Rita Ranch Road	Tucson	X			
74	85749	Epidaurus, Inc., D.B.A. Amity Foundation of California	10500 E. Tanque Verde Road	Tucson		X	X	X
74	85749	Intermountain Centers for Human Development	8551 E. Tanque Verde Road	Tucson	X			
74	86314	Mingus Mountain Estates	3801 Robert Road	Prescott Valley	X			
74	86327	Mingus Mountain Estates	100 Dewey Road	Dewey	X			
77	85004	Arizona's Children Association	2833 N. 3rd Street	Phoenix	X			
77	85006	Youth Development Institute	1830 E. Roosevelt	Phoenix	X			
77	85015	Youth Evaluation and Treatment Centers, Inc.	4414 North 19th Avenue	Phoenix	X			
77	85018	Adolescent Substance Abuse Program	4222 E. Camelback, #230H	Phoenix	X			
77	85019	Providence of Arizona, Inc.	3602 W. Thomas Road	Phoenix	X			
77	85028	Touchstone Behavioral Health	4714 E. Shea Blvd., Suite D-110	Phoenix	X			
77	85051	Family Support Resources, Inc.	8037 N. 43rd Avenue, Suite 100	Phoenix	X			
77	85203	PreHab of Arizona Inc.	1655 E. University Dive	Mesa	X			
77	85222	Helping Associates	1901 N. Trekell	Casa Grande	X			

Table 2-f.1 – GSA 5 List of Providers for GSA 5								
				Populations Served				
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
77	85222	Horizon Human Services, Inc.	120 W. Main Street	Casa Grande	X			
77	85225	Arizona's Children Association	600 W. Ray Road	Chandler	X			
77	85228	Horizon Human Services, Inc.	5497 W. McCartney Road	Coolidge	X			
77	85257	The New Foundation	1200 N. 77th Street	Scottsdale	X			
77	85302	Desert Springs Professionals, L.L.C.	8802 N. 61st Avenue	Glendale	X			
77	85321	Portable Practical Educational Preparation (PPEP)	111 La Mina Avenue	Ajo		X	X	
77	85364	Arizona's Children Association	103 E. 24th Street	Yuma	X			
77	85374	Arizona's Children Association	11327 W. Bell, #3	Surprise	X			
77	85501	Arizona's Children Association	20 Ice House Canyon	Globe	X			
77	85501	Horizon Human Services, Inc.	478 Hagen Hill Road	Globe	X			
77	85614	Casa de Esperanza	780 S Park Centre Avenue	Green Valley	X	X	X	X
77	85653	Marana Health Center	13644 N. Sandario	Marana	X	X	X	X
77	85701	Cactus Counseling Associates	201 W. Cushing Street	Tucson			X	X
77	85701	COPE Behavioral Services, Inc.	101 S. Stone Avenue	Tucson		X	X	X
77	85701	La Frontera Center, Inc.	260 S. Scott Avenue	Tucson		X	X	X
77	85701	La Frontera Center, Inc.	102 E. Council	Tucson		X	X	X
77	85703	Catholic Community Services of Southern Arizona, Inc.	155 W. Helen Street	Tucson		X	X	X
77	85705	Adaptive Living Institute	434 E 9th Street	Tucson		X		
77	85705	Center for Behavioral Health Tucson, Inc.	368 E. Grant Road, Suite C	Tucson		X	X	X
77	85705	Compass Health Care, Inc.	202 E. Mohave	Tucson		X	X	X

Table 2-f.1 – GSA 5 List of Providers for GSA 5								
				Populations Served				
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
77	85705	COPE Behavioral Services, Inc.	1475 N. Oracle Road	Tucson		X	X	X
77	85705	COPE Behavioral Services, Inc.	2437 N. Stone Avenue	Tucson		X	X	X
77	85705	COPE Behavioral Services, Inc.	3332 N. Los Altos	Tucson		X	X	X
77	85705	Counseling & Consulting Services, Inc.	738 N. 5th Avenue, #215	Tucson		X	X	X
77	85706	Chicanos Por La Causa	251 W. Irvington Road	Tucson	X	X	X	X
77	85711	CODAC Behavioral Health Services, Inc.	4901 E. 5th Street	Tucson		X	X	X
77	85711	COPE Behavioral Services, Inc.	5301 E. Broadway	Tucson		X	X	X
77	85711	Jewish Family & Children's Services of Southern Arizona, Inc.	4301 E. 5th Street	Tucson	X		X	X
77	85711	Pantano Behavioral Health	5055 E. Broadway Blvd., Suite C-104	Tucson	X			
77	85711	Presidio Counseling, Inc.	750 S. Craycroft, # 100	Tucson	X			
77	85711	Providence of Arizona, Inc.	620 N. Craycroft	Tucson	X			
77	85711	Supported Living Systems	925 S. Craycroft	Tucson		X	X	
77	85712	Community Psychology and Education Services	2662 N. Alvernon Way, #D131	Tucson		X	X	X
77	85712	Devereux Arizona	6141 E. Grant Road	Tucson	X	X		
77	85712	La Frontera Center, Inc.	2222 N. Craycroft, #112 & #120	Tucson		X	X	X
77	85712	Mark Youth & Family Care Campus	4653 E. Pima Street	Tucson	X	X	X	X
77	85713	Arizona's Children Association	2820 S. 8th Avenue	Tucson	X			
77	85713	COPE Behavioral Services, Inc.	2980 E. Ajo Way	Tucson		X	X	X
77	85713	La Frontera Center, Inc.	502 W 29th Street	Tucson	X	X	X	X

Table 2-f.1 – GSA 5 List of Providers for GSA 5								
				Populations Served				
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
77	85713	Portable Practical Educational Preparation	806 E. 46th Street	Tucson	X	X	X	X
77	85714	La Frontera Center, Inc.	1210 E. Pennsylvania Avenue	Tucson		X	X	X
77	85714	Portable Practical Education Preparation	1021 E. Palmdale, Ste. 110 & 130	Tucson	X	X	X	X
77	85715	The Blake Foundation	1011 N. Craycroft, #301	Tucson	X			
77	85715	The Blake Foundation	6107 E. Grant Road	Tucson		X	X	X
77	85716	Arizona's Children Association dba Las Familias	3618 E. Pima Street	Tucson			X	
77	85716	Arizona's Children Association	3210 E. Ft. Lowell, Suite 103	Tucson	X			
77	85716	Community Psychology and Education Services	3201 E. Seneca, #251	Tucson		X	X	X
77	85716	Compass Health Care, Inc.	3333 E. Grant Road	Tucson		X		
77	85716	Esperero Family Center, Inc.	3131 N. County Club Blvd., Suite 201	Tucson	X			
77	85716	Family Counseling Agency of Tucson, Inc.	209 S. Tucson Blvd, Suite 1	Tucson		X	X	
77	85716	Our Town Family Center	3830 E. Bellevue	Tucson	X			
77	85716	Southern Arizona Center Against Sexual Assault	1632 N. Country Club	Tucson		X	X	X
77	85719	CODAC Behavioral Health Services, Inc.	3100 N. 1st Avenue	Tucson		X	X	X
77	85719	COPE Behavioral Services, Inc.	1101 E. Broadway Blvd.	Tucson		X	X	X
77	85719	Counseling & Consulting Services, Inc.	2430 E. 6th Street	Tucson	X	X	X	X
77	85719	La Frontera Center, Inc.	3620 N. Mountain Avenue	Tucson		X	X	X
77	85725	Arizona's Children Association	2700 S. 8th Avenue	Tucson	X			
77	85731	Intermountain Centers for Human Development	7820 E. Broadway Blvd., Suite 100	Tucson	X	X	X	X
77	85740	Providence of Arizona, Inc.	7229 N. Thornydale, Ste. 117 & 155	Tucson	X			

Table 2-f.1 – GSA 5 List of Providers for GSA 5								
				Populations Served				
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
77	85745	CODAC Behavioral Health Services, Inc	1671 W. Grant Road	Tucson		X	X	X
77	85745	Community Psychology and Education Services	2020 N. Forbes, Suite 105	Tucson		X	X	X
77	85745	COPE Behavioral Services, Inc.	801 W. Congress	Tucson			X	X
77	85901	Community Counseling Centers, Inc.	2500 Show Low Lake Road	Show Low	X			
77	86001	Arizona's Children Association	906 W. University Bldg. B., Suite 130	Flagstaff	X			
77	86004	Arizona's Children Association	2717 N. Steves Blvd., Suite 6	Flagstaff	X			
77	86004	The Guidance Center	2187 N. Vickey Street	Flagstaff	X			
77	86004	The Guidance Center	2224 E. Cedar Avenue, Suite 1	Flagstaff	X			
77	86004	The Guidance Center	301 S. 7th Street	Williams	X			
77	86004	The Guidance Center	420 N. San Francisco Street	Flagstaff	X			
77	86301	Arizona's Children Association	302 W. Willis Street, Suite 103	Prescott	X			
77	86326	Verde Valley Guidance Clinic, Inc.	600 S. Willard	Cottonwood	X	X	X	X
77	86401	Mohave Mental Health Clinic, Inc.	2002 Stockton Hill Road	Kingman	X			
78	78666	Psychiatric Solutions, Inc.	120 Bert Brown Road	San Marcos, TX	X			
85	85705	Zeeb, Virginia	608 E. Roger Road	Tucson		X	X	X
85	85712	Gooden, David	5920 E. Pima, Suite 140	Tucson	X			
85	85716	Misner, Priscilla	3131 N. Country Club Blvd. Suite 201	Tucson	X	X	X	X
85	85716	Ware, Jean	3131 N. Country Club Blvd. Suite 201	Tucson	X			
85	85716	Winder, Susan	48 N. Tucson Blvd., Suite 100	Tucson	X			
85	85718	Kirk-Elder, Deborah	2200 E. River Road	Tucson		X	X	X

Table 2-f.1 – GSA 5 List of Providers for GSA 5								
				Populations Served				
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
85	85718	Nickerson, Emily	423 N. Tucson Blvd	Tucson	X			
85	85719	Marcus, Ginger	2732 N. Martin Avenue	Tucson	X			
87	85711	Van Der Voort, Martha	5401 E. 10th Street	Tucson	X	X	X	X
87	85712	Roberts, Virginia	5210 E. Pima Street	Tucson		X	X	X
87	85713	Jacobs, Laura	2820 N. 8th Avenue	Tucson		X	X	X
87	85716	Galanos, Carol	3131 N. Country Club Blvd. Suite 201	Tucson	X			
87	85716	Winters, Beth H.	3131 N. Country Club Blvd. Suite 201	Tucson	X			
87	85719	Duncan, Susan G.	2777 N. Campbell Avenue, Suite 201	Tucson		X	X	X
87	86303	Dunn, Elizabeth	115 E. Goodwin, Ste. D	Prescott	X			
A2	85705	Compass Health Care, Inc.	2835 N. Stone Avenue	Tucson		X	X	X
A2	85705	La Paloma Family Services, Inc.	240 W. Navajo	Tucson	X			
A2	85710	La Paloma Family Services, Inc.	8400 E. Timrod Street	Tucson	X			
A2	85711	La Paloma Family Services, Inc.	5457 E. 6th Street	Tucson	X			
A2	85712	La Paloma Family Services, Inc.	1654 N. Rosemont	Tucson	X			
A3	85701	Coyote Task Force	66 E. Pennington	Tucson		X	X	X
A3	85705	Beacon Group SW, Inc.	308 W. Glenn	Tucson		X		
A3	85705	RISE, Inc.	732 N. Stone Avenue	Tucson		X	X	X
A3	85711	Mentally Ill Kids in Distress	3928 E. 5th Street	Tucson	X	X	X	X
A3	85711	WEDCO Employment Center, Inc.	5055 E. Broadway Blvd., C-214	Tucson		X		X
A3	85713	Tucson Urban League	2305 S. Park Avenue	Tucson	X			

Table 2-f.1 – GSA 5 List of Providers for GSA 5								
				Populations Served				
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
A3	85716	Helping Ourselves Pursue Enrichment, Inc.	236 S. Tucson Blvd.	Tucson		X		
A3	85716	Humane Society of Southern Arizona	3450 N. Kelvin Blvd.	Tucson	X	X	X	X
A3	85719	Dorothy Kret & Associates	1502 E. Broadway Blvd.	Tucson		X		
A3	85719	Encourage Arizona	2030 E. Broadway Blvd., Suite 7	Tucson		X		
A3	85719	University of Arizona/Recovery through Integration Support & Empowerment	1450 N. Cherry Avenue, Room 134	Tucson		X		
A3	85721	University of Arizona Department of Psychology	1503 E. University Blvd.	Tucson	X			
A3	85745	Luz Social Services	2797 N. Introspect Drive	Tucson	X			
A3	85750	Desert Dove Farms	3312 N. Riverbend Circle	Tucson	X			
A5	85282	Saxton, Randy	4614 S. Los Feliz Drive	Tempe	X			
A5	85602	Ball, Stephen	3002 W. Williams Road	Benson	X			
A5	85602	Burchard, Ralph	2980 Williams Road	Benson	X			
A5	85629	Ibarra, Rosa	1694 W. La Carinosa	Sahuarita	X			
A5	85629	Patten, David A.	6962 E. Cactus Patch Way	Sahuarita	X			
A5	85641	Packard, Mary	14401 E. Rincon	Vail	X			
A5	85653	Sanchez, Elias	28757 E. Annie Lane	Marana		X	X	X
A5	85704	Smith, Jack and Janet	341 W. Placity de la Poza	Tucson		X	X	X
A5	85705	Martin, Barbara Jean	1848 W. Desert Broom Lane	Tucson	X			
A5	85706	Arndt, Danette	1381 Towhee Drive	Tucson	X			
A5	85706	Frazier, Joseph	5668 E. Farmridge Drive	Tucson	X			

Table 2-f.1 – GSA 5 List of Providers for GSA 5								
				Populations Served				
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
A5	85706	Lucero, Thelma	1386 E. Mossman Road	Tucson	X			
A5	85706	Murillo, Mary Lou	517 W. Calle Garcia	Tucson	X			
A5	85710	Jackson, LaDonna	8991 E. 6th Street	Tucson		X		
A5	85710	Jones, Evelyn	8580 E. Flory Drive	Tucson	X			
A5	85710	Kilgore, Marylyn	7450 E. Montecito	Tucson	X			
A5	85710	Leon, Eva	6525 E. Calle Bellatrix	Tucson	X			
A5	85710	Mistrik, Donna	8507 E. Sarnoff Ridge Loop	Tucson	X			
A5	85710	Pain, Steven	6309 E. Calle Marte	Tucson	X			
A5	85710	Powers, Jane	9324 E. Magdalena	Tucson	X			
A5	85710	Ruth, Eileen S.	9241 E. Sixth Street	Tucson	X			
A5	85710	Smith, Joe and Dewanna	712 S. Kenyon Court	Tucson	X			
A5	85711	7th Street House	5511 E. 7th Street	Tucson		X	X	
A5	85711	Kantor, Cheryl A.	4125 E. 26th Street	Tucson	X			
A5	85711	McHale, Vincent J.	6112 E. 20th Street	Tucson				X
A5	85711	Morales, Gabriel M.	5121 E. 29th Street	Tucson	X			
A5	85712	Patty Harvey dba Seraphim House	3121 N. Swan Road, # 249	Tucson		X	X	X
A5	85712	Westdyke, William	1410 S. Palominas Road	Tucson	X			
A5	85713	Clayton, Esther	3715 E. 25th Street	Tucson		X		X
A5	85714	Musquiz, Michelle	1278 W. Calle Rancho Rio	Tucson	X			
A5	85715	Lopez, Maria	2050 N. Pantano Road, #5104	Tucson	X			

Table 2-f.1 – GSA 5 List of Providers for GSA 5								
				Populations Served				
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
A5	85716	Goerke, Andrea	3700 N. Tucson Blvd.	Tucson	X			
A5	85716	Vercillo, Kathryn	2009 N. Rosemary	Tucson	X			
A5	85718	Cain, Margaret	4455 Osage	Tucson	X			
A5	85718	Gaia, Felice T.	5225 N. 1st Avenue	Tucson	X			
A5	85718	Pilgrim, Troy	5235 N. 1st Avenue	Tucson	X			
A5	85719	Ordaz, Jennifer	1043B Halcyon Road	Tucson	X			
A5	85719	Rivers, Lyndi	1355D E. Ft. Lowell	Tucson	X			
A5	85719	Robins, Nancy	801 E. 7th Street	Tucson	X			
A5	85726	Carlton, Judy	8086 N. Widomar	Tucson	X			
A5	85730	Carter. Freddie	4542 S. Dogwood	Tucson	X			
A5	85730	Ellen Lougee dba Harmony House	7218 E. Freestone Drive	Tucson		X	X	X
A5	85730	Hardin, Phyllis	3091 S. Vaughn Drive	Tucson	X			
A5	85730	Moore, James	4747 S. Windrose Drive	Tucson	X			
A5	85730	Repath, David J.	8250 E. Golf Links Road, Suite 140	Tucson	X			
A5	85730	Serna, Victor	9429 E. Myra	Tucson	X			
A5	85730	Victor Lopez dba Casa Esperanza	10285 E. Skycastle Way	Tucson		X	X	X
A5	85731	The Sassy House	4470 N. Sassy Drive	Tucson		X	X	
A5	85735	Roberts, Shannon	3657 S. Double Echo Road	Tucson	X			
A5	85735	Vines, Sue	2810 W. Placita Estrada	Tucson		X		
A5	85736	Sanchez, Magda	14475 W. Applejack	Tucson	X			

Table 2-f.1 – GSA 5 List of Providers for GSA 5								
				Populations Served				
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
A5	85737	Zimmerman, Dolores	1735 W. Sunridge Drive	Tucson	X			
A5	85740	Herrington, Sandra J.	3270 W. Camino Sasco	Tucson	X			
A5	85741	Anna & Brian Aishh dba Alistarvanna House	7473 N. Meredith Blvd.	Tucson		X	X	X
A5	85741	Harris, Doriean	2389 W. Sumaya Place	Tucson	X			
A5	85741	Rivers, Michael	7510 N. Shirley	Tucson	X			
A5	85741	Urias, Amalia	7343 N. Pilgrim Place	Tucson		X	X	X
A5	85742	Blumenberg, Nicholis	5364 N. Pima Road	Marana	X			
A5	85743	Anderson, Mary	12891 W. Wailaki Way	Tucson	X			
A5	85743	Barrett, Andrea	11930 S. Desert Wren	Tucson	X			
A5	85743	Blohm, Kathy	11108 W. Anthony Road	Tucson	X			
A5	85743	Hassell, Terry	7256 W. Desertrama	Tucson	X			
A5	85743	Laughing Moon Center	4251 N. Sanders Road	Tucson		X	X	
A5	85743	McDaniel, Diane	6428 W. Tulare Way	Tucson	X			
A5	85743	Steven G. Shaw dba Crystal Rose House	12875 W. Ole Ragged Top Place	Tucson		X	X	
A5	85743	Watts, Tammy	12240 W. Picture Rocks Road	Tucson	X			
A5	85745	Anderson, Barbara	180 Sentinel Park Road	Tucson	X			
A5	85745	Hawkins, Delma	1911 N. El Moraga	Tucson	X			
A5	85745	Kara Myrick dba Bailey House	2250 W. Ironwood Ridge Drive	Tucson		X	X	X
A5	85745	Menlo House	1323 W. Placita Plata	Tucson		X	X	
A5	85745	Myers, Marsh	2176 W. Frostwood Lane	Tucson	X			

Table 2-f.1 – GSA 5 List of Providers for GSA 5								
				Populations Served				
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
A5	85745	Roosma, Chris	2228 W. Silverbell Tree Drive	Tucson	X			
A5	85745	Roth, Randall	4400 N. Paseo del Barranco	Tucson	X			
A5	85746	Chilton, Ron	7601 S. Camino Escarpado	Tucson	X			
A5	85746	Crippen, Debbie	2375 W. Old Ajo Way	Tucson	X			
A5	85746	Haspel-Hunt, Kaye A.	8770 W. Bopp Road	Tucson		X		
A5	85746	Muzquiz, Eddie	2510 W. Vereda de los Arboles	Tucson	X			
A5	85746	Rodriguez, Itza	3128 W. Montana Street	Tucson	X			
A5	85746	San Joaquin House	7380 S. Vista Del Arroyo	Tucson		X	X	
A5	85747	See, Melissa	9612 E. Paseo Juan Tabo	Tucson	X			
A5	85748	Harris, Linda F.	1480 W. Thatcher Street	Tucson	X			
A5	85748	Olague, Manuel III	9555 E. Shiloh, #2101	Tucson	X			
A5	85748	Sperry, Lincoln	10181 E. Constitution Place	Tucson	X			
A5	85749	Olague, Northe Lejana	3752 N. Tres Lomas Place	Tucson	X			
A5	86046	Duarte, Jesus Perez	3988 Pintop Drive	Williams	X			
B1	78745	Texas Neuro Rehab - Neuro Institute of Austin, L.P.	1106 W. Dittmar	Austin, TX.	X			
B1	78765	The Oaks Psychiatric Hospital dba The Oaks Treatment Center	P.O. Box 4008	Austin, TX.	X			
B1	80021	Devereux Cleo Wallace	8405 Church Ranch Blvd.	Westminister, CO	X			
B1	85006	Youth Development Institute	1830 E. Roosevelt	Phoenix	X	X		
B1	85225	SW Children Services dba PARC Place	2190 N. Grace	Chandler	X			

Table 2-f.1 – GSA 5 List of Providers for GSA 5								
				Populations Served				
Provider Type #	Zip Code	Provider Name	Provider Street Address	City	Child	SMI	GMH	SA
B1	85254	Devereux Arizona	6436 E. Sweetwater Avenue	Scottsdale	X			
B1	85615	Vista Care Facility L.L.C.	4120 E Ramsey Road	Hereford	X			
B1	86314	Mingus Mountain Estate Residential Center, Inc.	HC76 Hwy 89a North/Forest Service Road 151	Prescott Valley	X			
B3	85203	PreHab of Arizona Inc.	1311 E. University Drive	Mesa	X			
B3	85203	PreHab of Arizona Inc.	3505 E. University Drive	Mesa	X			
B3	85203	PreHab of Arizona Inc.	960 N. Stapley	Mesa	X			
B3	85216	PreHab of Arizona Inc.	2613 S. Power Road	Mesa	X			
B3	85257	The New Foundation	1200 N. 77th Street	Scottsdale	X			
B3	85713	Arizona's Children Association	2700 S. 8th Avenue	Tucson	X			
B5	85714	La Frontera Center, Inc.	1601 E. Apache Park Place	Tucson		X	X	X
B5	85716	Compass Health Care, Inc.	2502 N. Dodge, Ste. 100	Tucson		X	X	X
B5	85716	Southern Arizona Mental Health Corporation	2502 N. Dodge, Ste. 190	Tucson	X	X	X	X
B5	85745	Carondelet Health Network	1802 W. St. Mary's	Tucson		X	X	X
N/A	85704	CyraCom International	7330 N. Oracle Road	Tucson	X	X	X	X
N/A	85711	National Alliance for the Mentally Ill of Southern Arizona	40 N. Swan, Ste. 45	Tucson	X	X	X	X
N/A	85718	Rios and Associates	3729 N. Bay Horse Loop	Tucson	X	X	X	X
N/A	85736	Southstar Translation	11200 S. Sierrita Mountain Road, #238	Tucson	X	X	X	X
S2	85716	Information & Referral Services, Inc.	3130 N. Dodge Blvd.	Tucson	X	X	X	X

2-g. Securing Additional Providers

CPSA recognizes the importance of securing a diverse array of qualified service providers to continue to meet the immediate and ongoing needs of members and families. Annually, CPSA engages in a process to assess the sufficiency of the Provider Network. Through the Network Design and Improvement Committee (NDIC), CPSA strategically and analytically determines changes in service demand by applying the *DBHS Logic Model for Network Sufficiency Analysis* (*Logic Model*). Through this process, CPSA determines network sufficiency, changes in service demand, under/over utilization, and potential gaps in services by analyzing multiple data sets and reviewing practice patterns and provider organization and structural information. One outcome of this process is the *CPSA Annual Provider Network Development and Management Plan*, which identifies targeted outcomes, by population, with specific action steps to be taken and timeframes to be met in collaboration with identified partners and community stakeholders.

The Provider List, response 2-f, represents the qualified service providers CPSA intends to have in place to begin the contract on July 1, 2005. Specifically, areas targeted for further development include:

- Oral Interpreting and Translation Services;
- Transportation Services;
- Therapeutic Foster Care;
- Culturally Rich Resource Agencies;
- Expansion of Detoxification Services; and,
- Peer and Family Support Services.

The Network Development Team (NDT), under the direction and oversight of the Director of Clinical Operations, leads the implementation of network development activities.

Oral Interpreting and Translation Services

With the roll-out of mandated language proficiencies and guidelines as described in the *National Standards for Culturally and Linguistically Appropriate Services (CLAS)*, issued by the Office of Minority Health, ongoing development activities in this area will continue to be a priority for CPSA. Southeastern Arizona Behavioral Health Services (SEABHS), the designated Network for GSA 3, provides telephone interpreter and TTY (Teletypewriter) services for the hearing impaired to crisis services after hours through ProtoCall Services, Inc. CPSA will assess for any gaps in the provision of services and provide interpreter services as needed to meet best practice standards. Along with interpretation, another priority is to train culturally and linguistically proficient staff. To this end CPSA has developed a contract with Rios and Associates. Rios and Associates has a long history of providing cultural and linguistic training for the medical community. Coordination has begun for Rios and Associates to develop and implement assessment structures and training protocols to enhance and develop culturally and linguistically competent behavioral health staff.

To further these efforts, CPSA will engage in an assessment of all outpatient sites for the availability of language lines, translation of written material, and interpreting services to assure compliance with the CLAS standards and the President's New Freedom Commission on Mental Health report, section 3.1., "Improve Access to Quality Care that is Culturally Competent."

Transportation Services

Based on a recent analysis of the current transportation services available in GSA 3, CPSA has determined that expansion of emergency and non-emergency transportation providers is needed to ensure the accessibility of these services to all Title XIX/Title XXI members and persons with serious mental illness (SMI) and their families, and to enhance member choice for all levels of care. None of the services described below are intended to circumvent the 911 emergency response system.

- **Emergency Transportation Providers** – Ambulance service for non-emergency transports between Level I facilities and/or other levels of care are based on the immediate needs of the member. CPSA has identified several qualified providers who are AHCCCS registered and hold a valid Certificate of Necessity issued by the Department of Health Services, Bureau of Emergency Medical Service (DHS/BEMS). CPSA will require SEABHS, to initiate contracts with a minimum of four emergency transportation providers to ensure coverage throughout the four Southeastern counties.
- **Non-Emergency Transportation Providers** – CPSA will expand the availability of this service through ongoing development of Child Protective Services (CPS)/Division of Developmental Disabilities (DDD) Title XIX Certified

Habilitation providers. Eligible providers have been identified and are in the process of contracting for services in Douglas, Bisbee, and Pirtleville. Services will be provided to the areas of Naco, Palominas, Hereford, Tombstone, McNeal, Double Adobe and Elfrida. Efforts will continue to recruit and secure additional Habilitation providers to provide non-emergency transportation services within the communities where members reside.

Therapeutic Foster Care Services

CPSA continues to develop and secure qualified Therapeutic Foster Care (TFC) providers to serve both children and adults throughout the Southeastern counties. Currently, seven TFC families are under contract and providing care for up to 25 children in Cochise County. Efforts will focus on expanding TFC providers serving children in Santa Cruz, Graham and Greenlee counties along with the development of adult TFC providers throughout the region.

CPSA identified Intermountain Centers for Human Development, Inc. and Arizona's Children Association, designated DES placement agencies, as qualified providers with demonstrated expertise in developing, training and retaining new foster families. A meeting held with CPSA, Intermountain Centers for Human Development, Inc., Arizona's Children Association and SEABHS resulted in the identification of targeted priority areas for development. Initial development activities will focus on communities in Graham County (Safford); Cochise County (Sierra Vista, Douglas, Benson and Willcox); and, Santa Cruz County (Nogales).

Although CPSA has developed seven TFC homes for children, activities will continue to ensure an expansion of the capacity from 25 children to 27 children with the development of at least one new TFC home. Intense efforts will continue in the development of adult TFC homes throughout this service area. CPSA will contract with TFC homes with a capacity of serving five to eight adults.

Culturally Rich Resource Agencies

With close proximity to the Mexican border, Santa Cruz and Cochise counties have a high percentage of Hispanics/Latinos, as do Graham and Greenlee counties. As cited by the President's New Freedom Commission on Mental Health report, section 3.2, "Improve Access to Quality Care in Rural and Geographically Remote Areas," Hispanic/Latino persons, particularly in rural areas, experience disproportionate lack of access to quality behavioral health care. Some families are more acculturated and respond to the typical prevention and treatment strategies. However, for the more traditional families, these strategies are often unsuccessful in either engaging or retaining them in services. It is, therefore, important to integrate traditional methods of healing with behavioral health treatment, such as in the use of *curanderismo* (using a spiritual modality as the focal point) or by accessing *promotoras* (Latinas to promote healthy living within their community). Native Americans, Asian Americans and African Americans are also a part of the populations of each of the four counties in GSA 3.

To help address the diversity of CPSA members, culturally-rich resource agencies must become part of the system of care. Listed below are specific agencies with which CPSA will hold contracts to ensure culturally rich and proficient services are available:

- **Healing Connections Counseling Services** is comprised of multi-cultural behavioral health professionals (Native American, African American, and Latino) who are committed to ethical and culturally relevant holistic healing, treatment and recovery services for adults, teens, children and families. Staff is bilingual and capable of providing services to monolingual Spanish speakers.
- **Mary's Mission and Development Center** began in 1997 with Office of Behavioral Health Licensing (OBHL) licensed therapeutic residential services for young boys in Cochise County and surrounding areas. With the strong leadership and direction of its founder and CEO, Major William Lacey, services were expanded to include a licensed girl's home in Hereford, designated crisis beds in the boy's home, and an outpatient service site in Sierra Vista. With an award by DES to expand crisis shelter beds, a ten-bed program will begin serving children in Safford.

Detoxification Services

Through current development activities, CPSA will have in place by July 2005, a residential, social model detoxification program in Benson, ideally close in proximity to the SEABHS Psychiatric Health Facility (PHF) and the Benson Hospital site. Over the next five years, CPSA will continue its development efforts to create additional programs so that members can receive care within their own communities. CPSA, based on utilization data and needs assessments, will explore development of an OBHL Level I Subacute facility similar to that in GSA 5. This facility will be equivalent to the American Society of Addiction Medicine (ASAM) *Patient Placement Criteria (PPC) Level III* Medically Monitored program.

Peer & Family Support Services

During the next year, CPSA will develop a comprehensive training, support and supervision plan for members and family members who have the desire and capacity to become a Peer (Recovery) Support Specialist or Family Support Specialist. CPSA has demonstrated, through its existing and ongoing subcontracts with peer and family support agencies, that having a strong peer support delivery system is the best way to recruit new Peer (Recovery) Specialists and/or Family Support Specialists. Members and family members see their peers working successfully within the system and being respected as valuable contributors to success at both the individual/family and system levels.

CPSA will subcontract with an organization to establish ongoing recruitment, training, supervision, support and employment services for Peer (Recovery) Support Specialists and Family Support Specialists. In addition, the scope of work for this contractor would include exploring collaborations with academic institutions that will work in concert and with the CPSA system to develop opportunities for Specialists who desire to go on to additional career opportunities through higher education.

In addition, CPSA will contract with a provider in GSA 3 to hire 1.5 Full-time Equivalent (FTE) Peer (Recovery) Support Specialists and develop peer support services in at least one outpatient site for members receiving substance use disorder services (including those with co-occurring disorders), as described in the *Substance Abuse Prevention and Treatment Block Grant Spending Plan.*

Summary

The development of a Provider Network that is sufficient and meets the needs of its members is continuous and requires diligence in the analysis of data and awareness of all cultural aspects and changes in service demand that may impact the continuum. CPSA has been able to specify certain development activities anticipated for the next year, and the system is poised and ready to respond to any unforeseen or unpredicted change in service demand in these areas.

2-g. Securing Additional Providers

CPSA recognizes the importance of securing a diverse array of qualified service providers to continue to meet the immediate and ongoing needs of members and their families. Annually, CPSA engages in a process to assess the sufficiency of the Provider Network. Through the Network Design and Improvement Committee (NDIC), CPSA strategically and analytically determines changes in service demand by applying the DBHS *Logic Model for Network Sufficiency Analysis* (*Logic Model*). Through this process, CPSA determines network sufficiency, changes in service demand, under/over utilization, and potential gaps in services by analyzing multiple data sets and reviewing practice patterns and provider organization and structural information. One outcome of this process is the *CPSA Annual Provider Network Development and Management Plan*, which identifies targeted outcomes, by population, with specific action steps to be taken and timeframes to be met in collaboration with identified partners and community stakeholders.

The Provider List, response 2-f, represents the qualified service providers that CPSA intends to have in place to begin the contract on July 1, 2005. Specifically, areas targeted for further development include:

- Oral Interpreting and Translation services;
- Transportation Services;
- Therapeutic Foster Care;
- In-home Support Services;
- Culturally-Rich Resource Agencies; and,
- Peer and Family Support Services.

The Network Development Team (NDT), under the direction and oversight of the Director of Clinical Operations, leads the implementation of network development activities.

Oral Interpreting and Translation Services

With the roll-out of mandated language proficiencies and guidelines as described in the *National Standards for Culturally and Linguistically Appropriate Services (CLAS)*, issued by the Office of Minority Health, ongoing development activities in this area will continue to be a priority for CPSA. CPSA has secured a letter of intent with Tucson-based CyraCom International, a telephone interpreter service that specializes in medical and behavioral health settings. CPSA will assess for any gaps in the provision of services and provide interperter services as needed to meet best practice standards. Along with interpretation, another priority is to train culturally and linguistically proficient staff. To this end CPSA has developed a contract with Rios and Associates. Rios and Associates has a long history of providing cultural and linguistic training for the medical community. Coordination has begun for Rios and Associates to develop and implement assessment structures and training protocols to enhance and develop culturally and linguistically competent behavioral health staff.

To further these efforts, CPSA will engage in an assessment of all outpatient sites for the availability of language lines, translation of written material, and interpreting services to assure compliance with the CLAS standards and the President's New Freedom Commission on Mental Health report, section 3.1., "Improve Access to Quality Care that is Culturally Competent."

Transportation Services

Based on a recent analysis of the current transportation services available in Pima County, CPSA has determined that expansion of emergency and non-emergency transportation providers is needed to ensure the accessibility of these services to all Title XIX/Title XXI members and persons with serious mental illness (SMI) and their families, and to enhance member choice for all levels of care. None of the services described below are intended to circumvent the 911 emergency response system.

- **Emergency Transportation Providers** – Ambulance service for non-emergency transports between Level I facilities, and/or other levels of care, is based on the immediate needs of the member. CPSA will expand the availability of these services by adding the community-wide crisis services provider and the community detoxification services provider to the centralized agreement already in place with two qualified ambulance providers serving Pima County.
- **Non-Emergency Transportation Providers** – CPSA will ensure the availability of this service throughout the service area by contracting directly with at least one Provider Type 26 that will be accessible to the Comprehensive Service Networks (Networks), community-wide crisis services provider and the detoxification services provider.

Additional development activities will continue to target Child Protective Services (CPS)/Division of Developmental Disabilities (DDD) Title XIX Certified Habilitation providers, particularly in the rural areas of Pima County, for the provision of non-emergency transportation services.

Through these program development activities, CPSA will ensure that a full array of transportation providers are readily available to members and families, thus, providing various options and a choice of providers.

Therapeutic Foster Care Services

CPSA's commitment to the development of Therapeutic Foster Care service throughout the system is evidenced by the number of foster families currently under contract and providing services to members. For children, CPSA leads the state with 69 foster families (212 beds) and 13 adult foster families (29 beds). With the utilization of these services at capacity for children, CPSA will continue to work closely with the three local DES Licensing Agencies (Intermountain Centers for Human Development, Inc., Arizona's Children Association and Devereux Arizona) to develop additional foster care families. In accordance with the *CPSA Annual Provider Network Development and Management Plan*, CPSA will secure an additional five new Therapeutic Foster Care families with an additional 25 beds to expand the capacity for children to 237 beds by the beginning of the contract, July 1, 2005.

In-Home Support Services

With the implementation of the Arizona Vision and Principles and the overarching Arizona System Principles, member and family involvement and easy access to care were included among the many goals for the behavioral health system. Supporting these principles, the Covered Services Initiative rolled out in 2001 and broadened the array of Title XIX/Title XXI services to include the provision of in-home services. Since then, significant accomplishments have been made as evidenced by the expansion of in-home services through the development of Habilitation providers, Community Service Agencies (CSAs) and Therapeutic Foster Care (TFC) homes. With the intent of further expanding these services to meet the demands of rural Pima County, CPSA will focus its efforts on developing in-home service that include respite care, family support services, personal care services and living skills training.

Culturally Rich Resource Agencies

As cited by the President's New Freedom Commission on Mental Health report, section 3.2, "Improve Access to Quality Care in Rural and Geographically Remote Areas," Hispanics and Latinos, particularly in rural areas, experience disproportionate lack of access to quality behavioral health care. Pima County is home to a diverse population of approximately 850,000 people, with Hispanic/Latinos and Asians among the fastest growing populations in Tucson. Some families are more acculturated and respond to the typical prevention and treatment strategies. However, for the more traditional families, these strategies are often unsuccessful in either engaging or retaining them in services and fall short of meeting their needs. Therefore, it is important to integrate traditional methods of healing with behavioral health treatment such as in the use of *curanderismo* (using a spiritual modality as the focal point) or by accessing *promotoras* (Latinas trained to promote healthy living within their community).

To help address the diversity of members, culturally-rich resource agencies must become part of the system of care. Below is a list of specific agencies with which CPSA will hold contracts to ensure culturally rich and proficient services to diverse populations.

- **Chicanos Por La Causa (CPLC)** became part of the Tucson community in 1969 and is an Office of Behavioral Health Licensing (OBHL) licensed agency dedicated to providing advocacy and greater social and economic opportunities for Hispanics and other minorities. Services include substance abuse prevention, youth leadership development, tutoring, and a charter school. With the recent co-location of La Frontera Center Inc. at CPLC's Totecalli Charter School on Tucson's southside, CPSA is working collaboratively to foster similar partnerships with the other two Children's Networks. The development of additional co-located sites will focus on stressed and underserved areas of the community.
- **Tucson Urban League (TUL)** is a non-profit, multi-cultural agency that promotes social and economical equality through advocacy, youth prevention programs, charter schools, neighborhood development and employment assistance. CPSA will contract with TUL as a CSA to provide life skills, family support, health promotion, pre-job training and non-emergency transportation services to members residing in the rural underserved areas of GSA 5.
- **Luz Social Services, Inc. (Luz)** is a non-profit, multi-cultural, community-based agency that serves the Latino community through prevention, social services and educational programs. As a CPSA funded Prevention provider, Luz understands the system of care and CPSA's commitment to providing culturally diverse services to youth and families. CPSA will contract with Luz as a CSA to provide an array of support services to Latino youth and families in the most stressed and underserved areas of Pima County.

Peer Support Services

CPSA will develop an integrated workforce for peer support services for both adults and children throughout the region. During the next year, CPSA will develop a comprehensive training, support and supervision plan for members and family members who have the desire and capacity to become a Peer (Recovery) Support Specialist or Family Support Specialist. CPSA has demonstrated, through its existing and ongoing subcontracts with peer and family support agencies, that having a strong peer support delivery system is the best way to recruit new Peer (Recovery) Support Specialists and/or Family Support Specialists. Members and family members see their peers working successfully within the system and being respected as valuable contributors to success at both the individual/family and system level.

CPSA will contract with providers in GSA 5 to hire the equivalent of three Full-time Equivalent (FTE) Peer (Recovery) Support Specialists, positions which can be filled by engaging 8-12 persons to provide peer support as described in the *Substance Abuse Prevention and Treatment Block Grant Spending Plan.*

CPSA will subcontract with an organization to establish ongoing recruitment, training, supervision, support and employment services for Peer (Recovery) Support Specialists and Family Support Specialists. In addition, the scope of work for this contractor will include exploring collaborations with academic institutions that will work in concert and with the CPSA system to develop opportunities for Specialists who desire to go on to additional career opportunities through higher education.

Summary

The development of a Provider Network that is sufficient and meets the needs of its members is continuous and requires diligence in the analysis of data and awareness of all cultural aspects and changes in service demand that may impact the continuum. CPSA has been able to specify certain development activities anticipated for the next year, and the system is poised and ready to respond to any unforeseen or unpredicted change in service demand in these areas.

2-h. Assessment of Cultural and Linguistic Needs

To provide the highest quality, accessible, and effective behavioral health services, cultural competency through integration of cultural strengths is infused into all levels of the behavioral health system of care. The goal is for all behavioral health service providers within the CPSA continuum to demonstrate behaviors and attitudes that enable them to work effectively cross-culturally. Ongoing self-assessment and measurement of cultural domains provide CPSA direction toward further growth to meet the goal of cultural proficiency. As a result of thorough ongoing self-assessments and consultation with experts in the field of culture, such as National Center for Cultural Competence, CPSA believes that "culture" cannot be defined only through cultural indicators such as ethnicity, race or language. Rather than limiting the scope in defining culture, CPSA embraces a conceptual framework of a much broader definition: *Culture is viewed as an array of strengths that enables an individual or family to benefit from supportive and culturally relevant behavioral health services.*

ASSESSMENT OF CULTURAL AND LINGUISTIC NEEDS

CPSA utilizes enrollment, Title XIX/Title XXI eligibility, and data from the 2000 U.S. Census Bureau to monitor the potential and current population. CPSA engages in an extensive and continuous review of cultural and linguistic indicator sets in relation to behavioral health needs. CPSA carefully considers utilization review data; encountered services; census data including demographic characteristics and risk factors; Member Services data; member complaints; data regarding linguistic isolation, and information on availability and accessibility of services. This ongoing review is conducted through the use of cross-department analysis, the utilization of the *DBHS Logic Model for Network Sufficiency Analysis (Logic Model)* and geoaccess maps. The 2000 U.S. Census Bureau data are utilized to interpret population comparisons in terms of growth patterns, social economic status, racial composition and population density. Through this comparison, patterns emerge that define challenges relative to providing accessible and available culturally and linguistically appropriate behavioral health services.

As a result of the cross-department analysis, factors such as outreach and engagement strategies surfaced related to issues of belief systems and trust. Linguistic factors were taken into consideration, as translation and interpreter services remained a major focus. Belief systems of members and their families are seen as key aspects of culture impacting a family's view of behavioral health services. These aspects of culture were acknowledged and further analyzed to gain insight into the existing challenges and used in the development and implementation of the *CPSA Cultural Proficiency Strategic Plan*. The *Plan* addresses training, assessment, service planning and existing service gaps. CPSA Network Design and Improvement Committee (NDIC) periodically reviews the CPSA Provider Network and continuum of care to ensure capacity to serve enrolled members with sufficient qualified providers, in compliance with contract requirements. This review also identifies system challenges and opportunities for improvement in accordance with best practices. A specific area of focus for NDIC is on cultural and linguistic data sets in relation to availability and accessibility of services, including over/under utilization by at-risk populations and those with Limited English Proficiency (LEP).

To further address the cultural and linguistic needs of GSA 3, a cross-section of stakeholders primarily from Cochise County participated in key stakeholder groups in May 2004 to provide input on various areas of system improvement. The groups included providers, community agency representatives, advocates, members and family members. For the other three GSA 3 counties, written surveys were distributed to similar groups to gain input in the areas of accessibility and availability of services, family involvement, and cultural competence. CPSA is utilizing the results to develop and implement action steps targeting gaps in the provision of culturally and linguistically appropriate behavioral health services across the system.

In addition to evaluating the community's cultural needs, assessing complexities and nuances of the individual and family culture is crucial. To help determine cultural and linguistic needs, the strengths, needs and culture discovery process is implemented through the Child and Family Teams in the Children's System of Care. In this process, strengths of the family and individual are highlighted and the use of natural supports is optimized. The belief systems of an individual and their family are considered key factors that impact the way behavioral health services are both implemented and received. Measurement of the strengths, needs and culture discovery process has revealed consistently high cultural fidelity rates by youth and caregivers over time. For the purpose of replicating the fidelity rates, and meeting CPSA's high cultural standards for members and their families, the strengths, needs and culture discovery will be utilized as a tool in the future for all populations served.

CULTURAL AND LINGUISTIC NEEDS OF MEMBERS IN GSA 3

Based on analysis of data, stakeholder input and ongoing review of the service continuum, CPSA has arrived at these conclusions regarding the cultural and linguistic needs of its members:

- To ensure culturally and linguistically appropriate services, CPSA must have system-wide goals and training and monitoring methodologies in place on those goals throughout the Provider Network.
- To ensure that in both the short and long term there are sufficient numbers of qualified behavioral health professionals to meet the changing population, CPSA must be involved with the education and training of future potential behavioral health providers.
- CPSA understands that traditional outreach efforts are not sufficient to reach geographically and culturally diverse populations and new outreach strategies must be developed.
- Serving diverse populations increases the need to have more treatment and service choices and the Provider Network must expand accordingly.
- Although bilingual, many people choose to receive services in the language with which they are most comfortable; and, therefore, the behavioral health system must be prepared to provide this option along the continuum of care.
- There are many "cultures" that make up the populations in need of behavioral health services that are known to be underserved, and CPSA and its Provider Network must continue to find ways to reach these populations through collaborative partnerships with agencies and organizations that have an understanding of and access to these groups.
- Although increasing the availability of transportation is one method of ensuring that members and their families are able to access the needed services, with regard to accessibility, CPSA and its Provider Network must go beyond basic transportation solutions and look at innovative methods of providing services that meet the needs of members.

STRATEGIES

The following strategies will be used to ensure the provision of culturally and linguistically appropriate services and to recruit and retain service providers with the needed competencies.

Cultural Proficiency Strategic Plan

In keeping with the direction of the *National Standards for Culturally and Linguistically Appropriate Services (CLAS)*, issued by the Office of Minority Health, and the President's New Freedom Commission on Mental Health report, CPSA continues to develop strategies to enhance the availability and accessibility of culturally and linguistically appropriate services in GSA 3. These strategies are delineated in the *CPSA Cultural Proficiency Strategic Plan* developed through input from both internal and external stakeholders. These strategies are action-oriented and strengths-based, derived from the *Logic Model*, and are responsive to demographic, census and enrollment data analysis. The CPSA Cultural Diversity Specialist addresses and analyzes sufficiency and gaps in providing culturally and linguistically appropriate services to members on an ongoing basis and collaborates with the Comprehensive Service Network's (Network's) Cultural Liaisons and community cultural leaders to develop and strengthen the development and integration of culturally rich resource agencies in GSA 3. The Cultural Diversity Specialist acts as a liaison disseminating information gathered through participation on the DBHS Cultural Competency Steering Committee and also ensures that behavioral health specific cultural trainings are available in both Spanish and English.

Through the joint efforts of the Cultural Diversity Specialist and the Southeast Regional Manager, CPSA joined the Sierra Vista Cultural Diversity Council. In partnership with this Council, the Cultural Diversity Specialist developed a strategic plan inclusive of the cultural and linguistic needs of GSA 3.

Training

The training, Documenting Culture in Assessments and Service Plans, is another opportunity for behavioral health staff to receive pertinent training on assessment and service plans inclusive of culture and linguistic needs. The training was designed and is implemented in a collaborative effort among the CPSA Director of Performance Improvement and Quality Management, Training Manager and Cultural Diversity Specialist. Through the use of role-plays, cultural scenarios, and experiential learning tools, workshop participants explore definitions of culture, share ideas and strategies, solicit information and gather concrete examples of ways to provide culturally effective behavioral health services. The training also emphasizes CPSA's commitment to the Arizona Vision and Principles training, offered in Spanish, and the relevance of respecting the child and family's unique cultural heritage and connections to natural supports. Since the inception of this specific training, the GSA 3 Network has improved its ability to more effectively capture cultural elements and document them.

Bilingual Outreach Efforts

CPSA utilizes several diverse outreach efforts to increase awareness of behavioral health resources and supports. These efforts include *The Wellness Messenger*, CPSA's newsletter available in Spanish and English, designed to educate members and their families about healthy lifestyle choices and resources and to promote culturally appropriate events such as community health fairs, traditional ceremonies, and faith-based gatherings. The importance of reaching out to the

Spanish speaking community at all levels is prioritized through the availability of bilingual printed materials, and media resources including radio and television. The CPSA Web site is also used to reach the Spanish speaking population and can be accessed through the CPSA Home page using the *En Español* (In Spanish) button. From this button, the site visitor is directed to a Spanish version CPSA Home page. The links (*eslabones*) are useful as they direct the site visitor to local, state and national sites where information on behavioral health issues is available in Spanish. CPSA will continue to use technology as a mechanism to effectively inform members with Limited English Proficiency (LEP) about events, trainings, and service availability. CPSA has also developed the largest video teleconference capacity in the state, including nine sites in GSA 3, which increases the ability to serve the dispersed concentration of populations across the four county region.

Access for the Physically Disabled

In addition to serving the cultural needs of the Hispanic/Latino communities of GSA 3, CPSA is dedicated to serving the needs of the physically challenged including persons with hearing and visual impairment who are in need of behavioral health services. Services for the hearing impaired are provided by the Community Outreach Program for the Deaf (COPD) and through TTY (Teletypewriter) telephone services. Crucial signage is provided in Braille and all buildings have been adapted to meet accessibility standards for non-ambulatory members. CPSA also maintains partnerships with state agencies to serve dually-enrolled Division of Developmental Disabilities (DDD) members and collaborates with regional Arizona Long Term Care System (ALTCS) providers in the area. CPSA will continue to partner with providers who demonstrate proficiencies in working with these special needs populations.

Culturally Rich Resource Agencies and Co-location

It is a fundamental strategy at CPSA to partner with community agencies. In GSA 3, an abundance of community agencies have been in existence for years providing an array of services to diverse populations. In the four county region, CPSA has developed direct contracts with a number of "culturally rich resource agencies" and actively collaborates to increase accessibility of culturally appropriate community supports. These culturally rich resource agencies enhance the existing outpatient sites for a total of 13 outpatient sites and eight intake sites strategically placed throughout the region. Mary's Mission, a social service agency located in Cochise and Graham counties, provides quality therapeutic services to children and their families in the community. Mary's Mission has 14 African American staff members, seven Hispanic/Latino staff and one Native American staff. In addition to providing culturally competent services within the communities served, Mary's Mission is building a new service site in Safford.

CPSA has also initiated a direct contract with Healing Connections, another culturally rich resource agency in Sierra Vista. This organization is committed to multi-cultural methods of providing respectful and effective healing and learning approaches based upon each person's unique needs. Healing Connections provides counseling in both Spanish and English.

CPSA is exploring partnerships and co-location opportunities with three Federally Qualified Health Centers (FQHCs). To bridge the gap between general medical care and behavioral health, integration of health care is the optimal model of service delivery. This best practice integration successfully exists in Pima County through a co-located site between COPE Behavioral Services, Inc. and El Rio Community Health Centers. Morenci Health Clinic in Greenlee County, Mariposa Health Clinic in Santa Cruz, and Chiracahua Health Center in Cochise County are all examples of providers that have had success in meeting the cultural and linguistic needs of members in these counties. These centers are awarded special government funding for the provision of health care services to underserved populations and communities and have been instrumental in the delivery of health promotion activities delivered by *promotoras (*culturally competent outreach healthcare workers). Mariposa Health Clinic, in Santa Cruz County, has effectively used the p*romotora* model. Additionally, Cochise College, in Douglas, has developed an educational program to further recruit and train *promotoras.*

CPSA will partner with and take advantage of the Hispanic/Latino cultural commitment of the Border Health Foundation Organization. This agency focuses on issues specific to the border communities, including Native American communities, both in Arizona and the neighboring state of Sonora, Mexico. This agency has been involved with the Center for Substance Abuse Prevention (CSAP), Arizona-Sonora Substance Abuse Surveillance and Program Planning, a family-strengthening program called Border Center for the Application of Prevention Technology (CAPT), and is committed to HIV/AIDS prevention in the border communities.

Chicanos Por La Causa (CPLC), a well know culturally rich resource agency, holds a direct contract with CPSA and has a site located in Santa Cruz County designed to serve rural community housing needs. CPLC has been an advocate for Hispanic and Latino families since its inception. CPSA will partner with CPLC to expand behavioral health services to

Santa Cruz County and potentially all four counties in GSA 3. Parents Anonymous recently became an affiliate of CPLC. Parents Anonymous holds a license to deliver behavioral health services. Parents Anonymous offers parent groups, parent education, teen services, volunteer services, and community outreach and parent information programs. Parents Anonymous offers services and programs that are readily accessible, cost-effective, volunteer-based and culturally diverse.

Services to Persons with Limited English Proficiency (LEP)

Best practices indicate that people benefit most from receiving behavioral health services in the language with which they feel most comfortable and by an approach that is culturally familiar to them. To address areas of language isolation, the availability of Spanish-speaking staff throughout the system of care is a key factor in effective provision of behavioral health services. Nearly 50 percent of the CPSA Member Services staff is bilingual in Spanish. In addition, one staff member is proficient in Mandarin Chinese and one is American Sign Language capable. In GSA 3, 40 percent of the crisis team evaluators are bilingual and 30 percent of Clinical Liaisons are bilingual. At the Nogales outpatient facility, 50 percent of clinical staff is Spanish speaking. CPSA continues to prioritize action steps toward the development of an adequate number of Spanish-speaking staff throughout the entire region. Concentrated recruitment and retention efforts continue to cultivate a workforce reflective of the racial, ethnic and cultural make-up of the community.

The crisis service's after hours telephone line offers interpreter services for language capabilities through ProtoCall Services, Inc. CPSA will assess for gaps in the provision of services and provide interpreter services as needed to meet best practice standards. Along with interpretation, another priority is to train culturally and linguistically proficient staff. Toward this end CPSA has developed a contract with Rios and Associates. Rios and Associates has a long history of providing cultural and linguistic training for the medical community. Coordination has begun for Rios and Associates to develop and implement linguistic and cultural assessment structures and training protocols to enhance and develop culturally and linguistically competent behavioral health staff.

CPSA has distributed an assessment tool to determine the educational needs of current behavioral health staff. The data from this survey will be used to develop a culturally and linguistically competent education program designed to assist in recruiting and retaining behavioral health staff, particularly Spanish speakers. CPSA's Higher Education Initiative with academic institutions is focused on cultural proficiency and linguistically competent staff. Social work programs at the university-level and Cochise and Pima Community Colleges are working with CPSA to develop multiple levels of continuing education for behavioral health staff. These programs will not only weave culture and language training throughout course work, but will also provide specialized language classes oriented towards behavioral health linguistic proficiency standards.

To serve the Native American population in Graham County, CPSA conducts ongoing assessment of existing services in this region for cultural appropriateness to the ethnic composition of primarily Apache tribal members. Outreach services will continue to the Gila Valley Youth Club, San Carlos Social Services offices, and the San Carlos Apache Tribe's Older Adult Centers. Each agency has staff who speak the Apache language to assist members with LEP. CPSA uses resources such as the San Carlos Apache Social Services as part of the Child and Family Team system of natural community supports. A group of CPSA representatives recently met with the San Carlos Apache Tribal Council to further explore and develop collaboration to address the behavioral health needs in the community.

2-h. Assessment of Cultural and Linguistic Needs

To provide the highest quality, accessible, and effective behavioral health services, cultural competency through integration of cultural strengths is infused into all levels of the behavioral health system of care. The goal is for all behavioral health service providers within the CPSA continuum to demonstrate behaviors and attitudes that enable them to work effectively cross-culturally. Ongoing self-assessment and measurement of cultural domains provide CPSA direction toward further growth to meet the goal of cultural proficiency. As a result of thorough ongoing self-assessments and consultation with experts in the field of culture, such as National Center for Cultural Competence, CPSA believes that "culture" cannot be defined only through cultural indicators such as ethnicity, race or language. Rather than limiting the scope in defining culture, CPSA embraces a conceptual framework of a much broader definition: *Culture is viewed as an array of strengths that enables an individual or family to benefit from supportive and culturally relevant behavioral health services.*

ASSESSMENT OF CULTURAL AND LINGUISTIC NEEDS

CPSA utilizes enrollment, Title XIX/Title XXI eligibility, and data from the 2000 U.S. Census Bureau to monitor the potential and current population. CPSA engages in an extensive and continuous review of cultural and linguistic indicator sets in relation to behavioral health needs. CPSA carefully considers utilization review data; encountered services; census data including demographic characteristics and risk factors; Member Services data; member complaints; data regarding linguistic isolation, and information on availability and accessibility of services. This ongoing review is conducted through the use of cross-department analysis, the utilization of the *DBHS Logic Model for Network Sufficiency Analysis (Logic Model)* and geoaccess maps. The 2000 U.S. Census Bureau data are utilized to interpret population comparisons in terms of growth patterns, social economic status, racial composition and population density. Through this comparison, patterns emerge that define challenges relative to providing accessible and available culturally and linguistically appropriate behavioral health services.

As a result of the cross-department analysis, factors such as outreach and engagement strategies surfaced related to issues of belief systems and trust. Linguistic factors were taken into consideration, as translation and interpreter services remained a major focus. Belief systems of members and their families are seen as key aspects of ways culture impacts a family's view of behavioral health services. These aspects of culture were acknowledged and further analyzed to gain insight into the existing challenges and used in the development and implementation of the *CPSA Cultural Proficiency Strategic Plan*. The *Plan* addresses training, assessment, service planning and existing service gaps. CPSA Network Design and Improvement Committee (NDIC) periodically reviews the CPSA Provider Network and continuum of care to ensure capacity to serve enrolled members with sufficient qualified providers, in compliance with contract requirements. This review also identifies system challenges and opportunities for improvement in accordance with best practices. A specific area of focus for NDIC is on cultural and linguistic data sets in relation to availability and accessibility of services, including over/under utilization by at-risk populations and those with Limited English Proficiency (LEP).

To further address the cultural and linguistic needs of GSA 5, a cross-section of stakeholders from Pima County participated in key stakeholder groups from May to July 2004 to provide input on various areas of system improvement. The groups included providers, community agency representatives, advocates, members and family members. The groups provided input in the areas of accessibility and availability of services, family involvement, and cultural competence. CPSA is utilizing the results to develop and implement action steps targeting gaps in the provision of culturally and linguistically appropriate behavioral health services across the system.

In addition to evaluating the community's cultural needs, assessing complexities and nuances of the individual and family culture is crucial. To help determine cultural and linguistic needs, the strengths, needs and culture discovery process is implemented through the Child and Family Teams in the Children's System of Care. In this process, strengths of the family and individual are highlighted and the use of natural supports is optimized. The belief systems of an individual and their family are considered key factors that impact the way behavioral health services are both implemented and received. Measurement of the strengths, needs and culture discovery process has revealed consistently high cultural fidelity rates by youth and caregivers over time. For the purpose of replicating the fidelity rates, and meeting CPSA's high cultural standards for members and their families, the strengths, needs and culture discovery will be utilized as a tool in the future for all populations served.

CULTURAL AND LINGUISTIC NEEDS OF MEMBERS IN GSA 5

Based on analysis of data, stakeholder input and ongoing review of the service continuum, CPSA has arrived at these conclusions regarding the cultural and linguistic needs of its members:

- To ensure culturally and linguistically appropriate services, CPSA must have system-wide goals and training and monitoring methodologies in place on those goals throughout the Provider Network.
- To ensure that in both the short and long term there are sufficient numbers of qualified behavioral health professionals to meet the changing population, CPSA must be involved with the education and training of future potential behavioral health providers.
- CPSA understands that traditional outreach efforts are not sufficient to reach geographically and culturally diverse populations and new outreach strategies must be developed.
- Serving diverse populations increases the need to have more treatment and service choices and the Provider Network must expand accordingly.
- Although bilingual, many people choose to receive services in the language with which they are most comfortable; and, therefore, the behavioral health system must be prepared to provide this option along the continuum of care.
- There are many "cultures" that make up the populations in need of behavioral health services that are known to be underserved and CPSA and its Provider Network must continue to find ways to reach these populations through collaborative partnerships with agencies and organizations that have an understanding of and access to these groups.

STRATEGIES

The following strategies will be used to ensure the provision of culturally and linguistically appropriate services and to recruit and retain service providers with the needed competencies.

CPSA Cultural Proficiency Strategic Plan

The formation of the CPSA Cultural Diversity Advisory Council (CDAC) is an example of the commitment by CPSA to ensure culturally proficient services throughout the continuum of care. The CDAC, originally mandated by the federal grant, Project MATCH (Multi-Agency Team for Children) and expanded to represent all service populations, is made up of diverse community members, including family members, staff from community social service agencies and representatives (Cultural Liaisons) from the Networks. The CDAC meets monthly and reports directly to the CPSA Board of Directors, thus creating the ability to impact change at the highest system levels. In fact, it was from a CDAC recommendation that the CPSA Cultural Diversity Specialist position was developed and filled. That position is now an integral lead in the development and implementation of the *CPSA Cultural Proficiency Strategic Plan*.

In keeping with the direction of the *National Standards for Culturally and Linguistically Appropriate Services (CLAS)*, issued by the Office of Minority Health, along with the President's New Freedom Commission on Mental Health report, CPSA continues to develop strategies to enhance the availability and accessibility of culturally and linguistically appropriate services in GSA 5. These strategies are delineated in the *CPSA Cultural Proficiency Strategic Plan* developed through input from both internal and external stakeholders. These strategies are action-oriented and strengths-based, derived from the *Logic Model*, and are responsive to demographic census and enrollment data analysis. The CPSA Cultural Diversity Specialist addresses and analyzes sufficiency and gaps in providing culturally and linguistically appropriate services to members on an ongoing basis and collaborates with the Comprehensive Service Networks' Cultural Liaisons and community cultural leaders to develop and strengthen the development and integration of culturally rich resource agencies in Pima County. The Cultural Diversity Specialist acts as a liaison disseminating information gathered through participation on the DBHS Cultural Competency Steering Committee and also ensures that behavioral health specific cultural trainings are available in both Spanish and English.

Long Term Recruitment Plan for Behavioral Health Professionals

In recognition of the need to take a proactive stance toward the development of long-term recruitment and retention of qualified and culturally competent behavioral health staff, CPSA has recently launched a Higher Education Initiative. Partners working collaboratively on the development of this initiative include representatives from academic institutions such the University of Arizona, Arizona State University School of Social Work, Northern Arizona University, Pima Community College, Cochise College and the University of Phoenix. Currently under consideration is the development of programs at the Associate Degree, Undergraduate Degree and Advanced Degree levels designed for staff members currently employed in the behavioral health field with a priority focus to target Hispanic/Latino staff. Potential incentives include financial support and internships to create a stronger career path, which could result in greater job satisfaction and retention. CPSA staff will coordinate efforts with the DBHS Behavioral Health Higher Education Partnership currently working on similar goals statewide.

Training

The training, Documenting Culture in Assessments and Service Plans, is another opportunity for behavioral health staff to receive pertinent training on assessment and service plans inclusive of culture and linguistic needs. The training was

designed and is implemented in a collaborative effort among the CPSA Director of Performance Improvement and Quality Management, Training Manager, and Cultural Diversity Specialist. Through the use of role-plays, cultural scenarios, and experiential learning tools, workshop participants explore definitions of culture, share ideas and strategies, solicit information and gather concrete examples of ways to provide culturally effective behavioral health services. The training also emphasizes CPSA's commitment to the Arizona Vision and Principles training, offered in Spanish, and the relevance of respecting the child and family's unique cultural heritage and connections to natural supports. Since the inception of this specific training, the GSA 5 Networks have improved their ability to more effectively capture cultural elements and document them.

Bilingual Outreach Efforts

CPSA utilizes several diverse outreach efforts to increase awareness of behavioral health resources and supports. These efforts include *The Wellness Messenger*, CPSA's newsletter available in Spanish and English, designed to educate members and their families about healthy lifestyle choices and resources and to promote culturally appropriate events such as community health fairs, traditional ceremonies, and faith-based gatherings. The importance of reaching out to the Spanish speaking community at all levels is prioritized through the availability of bilingual printed materials, and media resources including radio and television. The CPSA Web site is used to reach the Spanish speaking population and can be accessed through the CPSA Home page using the *En Español* (In Spanish) button. From this button, the site visitor is directed to a Spanish version CPSA Home page. The links (*eslabones*) are useful as they direct the site visitor to local, state and national sites where information on behavioral health issues is available in Spanish. CPSA will continue to use technology as a mechanism to effectively inform members with Limited English Proficiency (LEP) about events, trainings, and service availability. CPSA has also developed the largest video teleconference capacity in the state, which increases the ability to serve the urban and rural areas of Pima County. Of significance is the expansion of video teleconference to the remote region of Sells, located on the Tohono O'odham Reservation.

Access for the Physically Disabled

In addition to serving the cultural needs of the Hispanic/Latino communities of GSA 5, CPSA is dedicated to serving the needs of the physically challenged including persons with hearing and visual impairment who are in need of behavioral health services. Services for the hearing impaired are provided by the Community Outreach Program for the Deaf (COPD) and through TTY (Teletypewriter) telephone services. Crucial signage is provided in Braille and all buildings have been adapted to meet accessibility standards for non-ambulatory members. CPSA also maintains partnerships with state agencies to serve dually-enrolled Division of Developmental Disabilities (DDD) members and collaborates with regional Arizona Long Term Care System (ALTCS) providers in the area. CPSA will continue to partner with providers who demonstrate proficiencies in working with these special needs populations.

Culturally Rich Resource Agencies

Based on extensive analysis of data and stakeholder input, CPSA has recruited specific agencies throughout Southern Arizona deemed "culturally rich resource agencies," as evidenced by their commitment to serve culturally diverse populations and retain behavioral health staff reflective of the distinct communities served. Opportunities have increased for CPSA to partner with culturally rich resource agencies to provide services in the historically underserved south and west sides of Tucson. Agencies such as Tucson Urban League, Luz Social Services and Chicanos Por La Causa (CPLC) provide an array of behavioral health services and are considered culturally proficient. The accessibility and availability of these strategically dispersed agencies broaden the cultural diversity scope offered to members and their families. Proven successes and strategies utilized by these agencies add to the best practices already in place throughout the service area. Direct contracts have been pursued and implemented with the ability to co-locate and target ethnically underrepresented areas of the community.

Outreach to Sexual Minority Youth

A progressive example of culturally diverse community collaboration is the Federal grant awarded to Pima County entitled the Prism Project. CPSA is currently involved with the implementation of this five million dollar Federal grant. The Prism Project is a community partnership which includes: the Pima County Health Department; CODAC Behavioral Health Services; Wingspan, Southern Arizona's Lesbian, Gay, Bisexual and Transgender Community Center; Southern Arizona AIDS Foundation, and the University of Arizona Southwest Institute for Research on Women. The focus is on increasing capacity to offer culturally responsive substance abuse and HIV/AIDS services to sexual minority youth of color and their multiethnic peers inclusive of HIV risk reduction counseling and testing. This capacity enhancement project will reach a total of 1,960 individuals. The goals of the program will be achieved by conducting outreach and pre-treatment, integrating substance abuse treatment and HIV risk reduction activities, creating formal referral systems, and linking youth to support services. The achievement of these goals will create Pima County's only culturally responsive substance abuse treatment and HIV risk reduction services for sexual minority youth of color and their multiethnic peers.

In addition, the project's development of a formalized referral system with relevant support services will foster a responsive social service gateway for sexual minority youth of color.

Intake and Outpatient Sites in Rural Pima County

Rural Pima County includes a number of diverse communities such as Marana, Catalina, Ajo, Sahuarita and Green Valley. To better serve members in rural Pima County, CPSA has strategically located intake and outpatient sites to meet the needs of rural members and their families. The Marana Clinic serves a largely agricultural area and is a Federally Qualified Health Center (FQHC) dedicated to meeting the needs of underserved populations. This location provides improved accessibility and availability of services for CPSA members and their families who would otherwise have to travel up to 35 miles for services. Catalina Community Services collaborates with Project PPEP (Portable Practical Education Preparation) to provide behavioral health services. Project PPEP holds a direct contract with CPSA and serves members in Ajo, located 120 miles west of Tucson. Intermountain Centers for Human Development provides culturally relevant behavioral health services for Native American members and their families on the Tohono O'odham Reservation. Additionally, CPSA has a provider, Casa de Esperanza, which serves the communities of Green Valley, Sahuarita, Amado, and Continental. Services include psychiatric care, medications, counseling and outreach.

Services to Persons with Limited English Proficiency (LEP)

To ensure that all members can access behavioral health services in the language with which they feel most comfortable and proficient, CPSA has ensured that staff at all levels in the system are bilingual, emphasizing engagement of members and families with LEP. CPSA's responsibility to direct resources for LEP speakers is further evidenced by the fact that nearly 50 percent of the CPSA Member Services staff is bilingual in Spanish. In addition, one staff member is proficient in Mandarin Chinese, and one is American Sign Language capable. Twenty-two percent of the community-wide crisis services provider staff is bilingual while 44 percent of the prescribing staff is bilingual, including the Medical Director. In addition, more than 20 percent of the Clinical Liaisons in GSA 5 are bilingual. CPSA has secured a Letter of Intent from CyraCom, International, a Tucson-based telephone interpreter service that specializes in medical and behavioral health settings. CPSA will assess for any gaps in the provision of services and provide interpreter services as needed to meet best practice standards. Another priority is to train culturally and linguistically proficient staff.

Toward this end, CPSA has developed a contract with Rios and Associates. Rios and Associates has a long history of providing cultural and linguistic training for the medical community. Coordination has begun for Rios and Associates to develop and implement linguistic and cultural assessment structures and training protocols to enhance and develop culturally and linguistically competent behavioral health staff. CPSA has distributed an assessment tool to determine the educational needs of current behavioral health staff. The data from this survey will be used to develop a culturally and linguistically competent education program designed to assist in recruiting and retaining behavioral health staff, particularly Spanish speakers.

Another critical action step is the development of La Frontera's Spanish speaking Child and Family Team which was highlighted at the *Winter 2004 System of Care Conference*, in San Antonio, Texas. Also, Providence Service Corporation has one Child and Family Team in which six of the seven team members speak Spanish. The areas served by these culturally competent Teams are the predominantly south and west areas of Tucson extending into rural Pima County. Successful examples of partnering include the collaboration between La Frontera Center and Chicanos Por La Causa (CPLC). CPLC will provide services from their Toltecalli Charter School on Tucson's Southside to fully integrate the Child and Family Team process. Services will be offered primarily in Spanish. This allows for accessibility in an area where traditional outreach activities have presented a challenge in engaging the Hispanic/Latino community.

Additionally, COPE Behavioral Services has co-located with El Rio Community Health Centers to provide services from their site in downtown Tucson. Of the nine workers based there, eight speak Spanish fluently, including the psychiatrist. This site has been very successful in meeting the needs of Spanish speaking members. CODAC Behavioral Health Services also offers *Mujer Sana* (Healthy Woman), a program which is conducted in Spanish**.** *Mujer Sana* is dedicated to working with women who have domestic violence, health and/or legal issues and are in need of behavioral health and support services.

2-i. Specialty Providers

CPSA ensures the availability of specialty services to differing member populations with varied treatment needs through planning, organizing, and implementing a qualified Provider Network. The management of the Provider Network includes establishing and maintaining a comprehensive array of services to meet the needs of enrolled members. The continuum of care must provide a range of specialty services for children, adolescents and adults to address specific diagnoses with medically necessary covered services. On an ongoing basis, the scope of services in the continuum is evaluated and an analysis of the gaps is made.

CPSA staff focuses on identifying minimum standards to meet the need for specialty services using assumptions developed through the analysis of data. Key to the assessment of the need for specialty services is utilization data, enrollment information, geoaccess mapping, and demographic data, including information about culture and ethnicity. The analyses of these data lead to the identification of the assumptions, which are used to develop minimum network requirements.

In GSA 3, the current designated Comprehensive Service Network (Network), Southeastern Arizona Behavioral Health Services (SEABHS), is contracted to deliver a continuum of care, including specialty services that are provided directly or through subcontracts. At this point, CPSA is concerned that treatment options may become limited as more and more services are delivered in-house and the numbers of subcontracts are reduced. Although SEABHS has geoaccessible sites, recruitment and retention of qualified, certified specialty providers remain a challenge.

In a recent review of currently held contracts by SEABHS, and those held by CPSA, it became clear that considerable redundancy in the number of contracts and duplication of effort in execution of the contracts exist. CPSA will modify the current process for contracting with providers in the CPSA service delivery system to reduce this redundancy and duplication of effort. The Network is expected to meet the service needs of its assigned members. The Network may provide services directly or through subcontracts with specialty providers. While the contracting process provides a foundation for a system of care, CPSA staff recognizes the need to augment the current contracting process. CPSA will increase the number of contracts it holds directly with specialty providers, while maintaining the contracting integrity of the Network. As the contracting process has become more important in CPSA's ongoing monitoring activities, CPSA acknowledges the need to have a greater role in the contracting process at the Network level to ensure Provider Network sufficiency. This is particularly true in ensuring the availability of specialty services.

The expansion of direct contracts held by CPSA will begin in July 2005, with those providers offering services to special populations. Examples of areas to be addressed early in the process to expand the number of direct contracts held by CPSA are: Level I facilities; agencies serving persons living in rural areas; areas in need of increased opportunities for member choice; services for infants and toddlers (birth through four years), pregnant teenagers and young adults 18-21 years of age; and, specialty providers with cultural proficiency, including translation services.

The purpose of expanding the number of contracts held directly by CPSA is to:

- Increase availability of service options for special populations and special treatment needs;
- Improve contract monitoring of specialty subcontracts;
- Reduce redundancy in number of duplicate contracts;
- Support small agencies to receive sufficient referrals and revenue to continue to participate in the CPSA service delivery system;
- Align incentives for all providers; and,
- Assure opportunities for member choice.

RATIONALE TO DETERMINE AREAS OF SPECIALIZATION NEEDED

The rationale used to determine the areas of specialization needed within the CPSA continuum of care is based on recognition of significant and continued demand for new or reconfigured behavioral health treatment. CPSA uses an ongoing evaluation process to assess the status of the current Provider Network and to identify material gaps in service. The evaluation process includes:

- Solicitation of input from stakeholders and other community resources;
- Discussion of information with CPSA staff;
- Review of utilization, enrollment and demographic data;

- Review of complaints, problem resolutions and grievances/appeals related to inability to access treatment or lack of treatment options;
- Review of cultural/ethnicity data;
- Discussion with advocacy groups such as Mentally Ill Kids in Distress (MIKID) and National Alliance for the Mentally Ill of Southeastern Arizona (NAMI-SEA); and,
- Input from consumers and family members through Community Councils of the CPSA Board of Directors.

Once the input is analyzed and assimilated by the Network Development Team, in conjunction with CPSA's Executive Management Team (EMT), actions are taken to make additions to and changes in the service delivery system. CPSA has designed a process to quickly respond to new or changing demands for services. The assessment of need is expedited and completed within ten working days. The CPSA procurement process is bypassed if an urgent, immediate or emergency need for a specific treatment modality or level of care is established. The contracting process is rapid and responsive to the urgency of the assessed need. The agency or individual is assisted in obtaining an AHCCCS identification number and in meeting licensure regulations, if not currently licensed by the Office of Behavioral Health Licensing (OBHL). Because CPSA will hold direct contracts for many specialty services, the time needed to implement a new or amended treatment option will be abbreviated and rapid.

The designated Network is expected to provide specialty services, such as cognitive behavioral therapy or therapy for reactive attachment disorder. If Network staff members are not prepared to deliver specialized services, the Network may access a contract held directly by CPSA for such services or may elect to add such treatment availability within its own Network through independent licensed practitioners certified in a specialty area. CPSA Network Development and Managers from the Clinical Operations area will ensure that specialty services are readily available to members with diagnostic disorders in need of specialty treatment and to meet unmet needs of special populations.

POPULATIONS IN NEED OF SPECIALIZED SERVICES

CPSA views the following populations as those with special needs and will ensure sufficient contracts are in place, sufficient treatment options are available, and sufficient choice of service providers exists to meet the needs of members enrolled in the CPSA service delivery system and their families.

Pregnant or Parenting Women and Pregnant Teenagers

CPSA maintains the Mother/Child Addiction Services (MCAS) Program to supplement the substance use and general mental health services available through the established continuum of care. The MCAS Resource Center in GSA 3 is expanding to address needs of pregnant/parenting women and to focus on the needs of pregnant/parenting teenagers. Because 60 percent of AHCCCS eligibles are Latino, the use of the *promotora* model in the MCAS program is especially important as specialty services are provided to the CPSA members enrolled in substance use disorder programs. Culturally proficient providers employed by SEABHS or contracted directly by CPSA deliver specialty substance use disorder services within the framework of integrated treatment best practices and the evidence-based *Best Practices for the Adult Populations.*

Persons with Co-occurring Disorders: Substance Use and Mental Illness

Network staff members are prepared to provide treatment to persons with co-occurring disorders. CPSA staff recognizes the significant number of enrolled adult members with serious mental illness who have a co-occurring substance use disorder. The adult member with serious mental illness and substance use disorder is also frequently receiving services in the MCAS program or has dependent children and participates in the Arizona Families F.I.R.S.T. (Families in Recovery Succeeding Together) (AFF) program. CPSA is approaching services to all adults with a focus on integrated treatment. Trainings with Dr. David Mee-Lee, a national expert on American Society of Addiction Medicine (ASAM) criteria, have occurred on a regular basis and have included integrated treatment for adolescents. This has particular importance for adolescents turning 18. Telephone consultations with Dr. Mee-Lee and staff members from CPSA and SEABHS were provided to refine integrated treatment skills at the direct service level.

Persons Living in Remote Areas of GSA 3

CPSA has surveyed GSA 3 recipients, stakeholders and community representatives to determine the needs of persons in remote areas. CPSA will hold direct contracts with providers who are able to serve remote areas or will hold direct contracts with providers of non-emergency transportation, such as Habilitation or Community Service Agencies (CSAs), to augment services delivered by SEABHS. This will assist in meeting the needs of members living in remote areas of GSA 3.

Persons with a Dual Diagnosis: Mental Illness and Developmental Disability

In collaboration with the Division of Developmental Disabilities (DDD), CPSA has established special programs and services to meet the needs of dually-diagnosed children and adults served in both the DDD and behavioral health systems. In GSA 3, specialty services for persons who are developmentally disabled, mentally ill and have a substance use disorder are focused on collaborative service planning. Specialty providers having skills to address the treatment needs of the dually-diagnosed members are contracted through SEABHS. Regularly scheduled meetings with DDD, District 6 staff, CPSA's Southeast Regional Manager, and SEABHS arrange for readily available specialty services. An example of a collaborative planning process occurred during one of the meetings in which DDD staff identified the need for specialized assessment techniques designed to address dually diagnosed adults. Based on suggestions from DDD staff, several clinicians were recognized as having the special skills required for a comprehensive assessment. As a result, SEABHS contracted with two of the clinicians to assure the availability of specialized assessment for the dually-diagnosed population.

Infants and Toddlers – Birth through Four Years

CPSA will hold a direct contract with an agency that specializes in the assessment of newborns, infants and toddlers to identify developmental needs, behavioral health needs and family needs. The Blake Foundation, using the DBHS assessment process, will participate as the point of contact for the 24-hour response requests for children up to four years of age. The Blake Foundation will use community resources, with which it has an ongoing working relationship, to arrange services external to the behavioral health system of care. Children four years old and under who require behavioral health services will be enrolled with CPSA and assigned to the Network according to established procedure and treated along with their biological family members. If the child is with foster parents, those parents will be encouraged to participate for support. If the child is eventually severed from his/her biologic parents, treatment will always have permanency as a goal. CPSA continues to offer training to the Network staff, in conjunction with the Arizona Early Intervention Project (AzEIP), to assure specialty services are available to serve this population.

Children and Adolescents in Adoption Subsidy Program

Children and adolescents in permanent placement through adoption are recognized as a priority population. Services are focused on meeting the needs of the adoptive parent(s), as well as the child or adolescent. The Child and Family Team, facilitated by the Clinical Liaison or the trained Facilitator, uses the Arizona Vision and Principles to support and strengthen the adoption by utilizing natural supports.

SPECIAL MODALITIES TO ADDRESS SPECIFIC CONDITIONS AND DISORDERS

In addition to directing specialty services to special populations, CPSA ensures competency within the Network or through the direct contracting process to address specific conditions or disorders and to offer specific modalities identified through use of the DBHS assessment process. One such modality is psychotherapy, including cognitive behavioral interventions and variants such as dialectical behavior-type therapy. CPSA will ensure the availability of the following treatment modalities:

Intensive In-Home Support and Outpatient Services by Culturally Proficient Providers

CPSA's commitment to the elimination of disparities in behavioral health treatment is a central focal point within the organization and in the delivery of services to all members and their families in Southeastern Arizona. Evidence of efforts to achieve equitable care is exemplified by various targeted action steps accomplished over the past year, including the development and implementation of CPSA's *Cultural Proficiency Strategic Plan*. Foundational elements of the plan are the newly acquired linkages with culturally enhanced community agencies as integral partners in the provision of service delivery. CPSA has adopted the *National Standards for Culturally and Linguistically Appropriate Services (CLAS)* issued by the Office of Minority Health and now highlighted as a section within the *Cultural Proficiency Strategic Plan.* To assure quality behavioral health care for the diverse populations within Southeastern Arizona, CPSA has established direct contracts with culturally proficient agencies such as Chicanos Por La Causa, which has recently merged with Parents Anonymous.

Another mechanism for increasing culturally proficient providers will be through the exploration of additional partnerships among behavioral health providers and Federally Qualified Health Care providers (such as the one creating the co-location of El Rio Community Health Centers and COPE Behavioral Services in GSA 5). In GSA 3 there are clinics serving Elfrida, Douglas, Nogales, Patagonia, Morenci, Duncan and Safford that could potentially become health and behavioral health care sites.

Intensive Outpatient Services Focused on Adolescent Substance Use

SEABHS currently offers a full continuum of outpatient behavioral health services to positively impact the community's substance using youth. Most of these services are delivered in-house and include prevention and education groups, screening and assessment, alcohol/drug education classes, peer groups, and individual and family therapy. Intensive outpatient services focused on substance using behaviors, however, are provided only through subcontracted arrangements with various agencies.

CPSA will assist the designated Network in GSA 3 to develop internal intensive outpatient services for substance abusing youth with high acuity needs. Development of these intensive outpatient levels of care will provide another service option to the providers; a more accessible and appropriate level of care for some youth; and, ideally, fewer inpatient referrals within the system.

Continuing in the spirit of system-wide collaboration, CPSA remains actively engaged with diverse stakeholders and local experts to strengthen the behavioral health system's response to youth substance abuse. The community-based Youth Substance Abuse Workgroup targets development of meaningful partnerships with community resources and CPSA Community Councils to focus attention on the specialized treatment needs of adolescents with substance abuse issues. These specialized needs include early intervention and aftercare.

Intensive Outpatient Services Focused on Young Adults Age 18-21 years

Adolescents who turn 18 and remain in the treatment system have special needs and their family members also require support and/or treatment. The clinical decision making process used in the Child and Family Team and integrated with the Adult Clinical Team identifies the need for specialty services, particularly those related to independent living, peer support and family support. While these services, per se, are not viewed as specialty services, the development of an integrated Young Adult Team used to make clinical decisions is unique and will lead to the implementation of specialty services directed to young adults 18 through 21 years of age.

Treatment of Eating Disorders

CPSA is currently investigating increasing the availability of services for adolescents and adults with eating disorders and plans to enter into direct contracts for this service. Each Child and Family Team or Adult Clinical Team will be expected to consider this specialized treatment option based on team recommendations.

Treatment for Sexual/Physical Abuse

Specialized services are available through SEABHS to address the unique needs of members who are experiencing physical or sexual abuse. Following the completion of the assessment process, or sooner as need is identified, the service plan is designed to include specialty services from staff privileged to address the treatment needs of this population.

2-i. Specialty Providers

CPSA ensures the availability of specialty services to differing member populations with varied treatment needs through planning, organizing, and implementing a qualified Provider Network. The management of the Provider Network includes establishing and maintaining a comprehensive array of services to meet the needs of enrolled members. The continuum of care must provide a range of specialty services for children, adolescents and adults to address specific diagnoses with medically necessary covered services. On an ongoing basis, the scope of services in the continuum is evaluated and an analysis of the gaps is made in the service continuum.

CPSA staff focuses on identifying minimum standards to meet the need for specialty services using assumptions developed through the analysis of data. Key to the assessment of the need for specialty services is utilization data, enrollment information, geo-access mapping, and demographic data, including information about culture and ethnicity. The analyses of these data lead to the identification of the assumptions, which are used to develop minimum network standards.

In a recent review of currently held contracts by the Comprehensive Service Networks (Networks) and those held by CPSA, it became clear that considerable redundancy in the number of contracts and duplication of effort in execution of the contracts exist. CPSA will modify the current process for contracting with providers in the CPSA service delivery system to reduce this redundancy and duplication of effort. CPSA currently contracts directly with Networks. Each Network is expected to meet the service needs of its assigned members. The Network may provide services directly or through subcontracts with specialty providers. While the contracting process provides a foundation for a system of care, CPSA staff recognizes the need to augment the current contracting process. CPSA will increase the number of contracts it holds directly with specialty providers, while maintaining the contracting integrity of the Networks. As the contracting process has become more important in CPSA's ongoing monitoring activities, CPSA acknowledges the need to have a greater role in the contracting process at the Network level to ensure Provider Network sufficiency. This is particularly true in ensuring the availability of specialty services.

The expansion of direct contracts held by CPSA will begin in 2005 with those providers offering services to special populations. Examples of areas to be addressed early in the process to expand the number of direct contracts held by CPSA are: Level I facilities; agencies serving persons living in rural areas; areas in need of increased opportunities for member choices; services for infants and toddlers (birth through four years), pregnant teenagers and young adults 18-21 years of age; and, specialty providers with cultural proficiency, including translation services.

The purpose of expanding the number of contracts held directly by CPSA is to:

- Increase availability of service options for special populations and special treatment needs;
- Improve contract monitoring of specialty subcontracts;
- Reduce redundancy in number of duplicate contracts held among Networks;
- Support small agencies to receive sufficient referrals and revenue to continue to participate in the CPSA service delivery system;
- Align incentives for all providers; and,
- Assure opportunities for member choice.

RATIONALE TO DETERMINE AREAS OF SPECIALIZATION NEEDED

The rationale used to determine the areas of specialization needed within the CPSA continuum of care is based on recognition of significant and continued demand for new or reconfigured behavioral health treatment. CPSA uses an ongoing evaluation process to assess the status of the current Provider Network and to identify material gaps in service. The evaluation process includes:

- Solicitation of input from stakeholders and other community resources;
- Discussion of information with CPSA staff;
- Review of utilization, enrollment and demographic data;
- Review of complaints, problem resolutions and grievances/appeals related to inability to access treatment or lack of treatment options;
- Review of cultural/ethnicity data;
- Discussion with advocacy groups such as Mentally Ill Kids in Distress (MIKID) and National Alliance for the Mentally Ill of Southern Arizona (NAMISA); and,
- Input from consumers and family members through Community Councils of the CPSA Board of Directors.

Once the input is analyzed and assimilated by the Network Development Team, in conjunction with CPSA's Executive Management Team (EMT), actions are taken to make additions to and changes in the service delivery system. CPSA has designed a process to quickly respond to new or changing demand for services. The assessment of need is expedited and completed within ten working days. The CPSA procurement process is bypassed if an urgent, immediate or emergency need for a specific treatment modality or level of care is established. The contracting process is rapid and responsive to the urgency of the assessed need. The agency or individual is assisted in obtaining an AHCCCS identification number and in meeting licensure regulations, if not currently licensed by the Office of Behavioral Health Licensing (OBHL). Because CPSA will hold direct contracts for most specialty services, the time needed to implement a new or amended treatment option will be abbreviated and rapid.

Each Network is expected to provide specialty services, such as cognitive behavioral therapy or therapy for reactive attachment disorder. If Network staff members are not prepared to deliver specialized services, the Network may access a contract held directly by CPSA for such services or may elect to add such treatment availability within its own Network through independent licensed practitioners certified in a specialty area. CPSA Network Development and Managers from the Clinical Operations area will ensure that specialty services are readily available to members with diagnostic disorders in need of specialty treatment and to meet unmet needs of special populations.

POPULATIONS IN NEED OF SPECIALIZED SERVICES

CPSA views the following populations as those with special needs and will ensure sufficient contracts are in place, sufficient treatment options are available and sufficient choice of service providers exists to meet the needs of members enrolled in the CPSA service delivery system and their families.

Pregnant or Parenting Women and Pregnant Teenagers

CPSA maintains the Mother/Child Addiction Services (MCAS) Program to supplement the substance use and general mental health services available through the established continuum of care. The MCAS Resource Center offers gender-specific services as well as support for dependent children. Through the Arizona Families F.I.R.S.T. (Families in Recovery Succeeding Together) (AFF) Program, women with dependent children and their family members are offered a continuum of services for behavioral health problems related to substance use.

Persons with Co-occurring Disorders: Substance Use and Mental Illness

In the 2001 procurement process for Comprehensive Service Networks, CPSA moved to an integrated service delivery approach for adults. Each Adult Network provides services to adults with serious mental illness as well those with substance use and general mental health disorders. Network staff members are prepared to provide treatment to persons with co-occurring disorders. CPSA staff recognizes the significant number of enrolled adult members with serious mental illness who have a co-occurring substance use disorder. The adult member with serious mental illness and substance use disorder is also frequently receiving services in the MCAS program or has dependent children and participates in the AFF program. CPSA is approaching services to all adults with a focus on integrated treatment. Trainings with Dr. David Mee-Lee, a national expert on American Society of Addiction Medicine (ASAM) Criteria, have occurred on a regular basis and have included integrated treatment for adolescents. This has particular importance for adolescents turning 18. Telephone consultations with Dr. Mee-Lee with staff members from CPSA, the Networks, and Compass Health Care were provided to refine integrated treatment skills at the direct service level.

Persons Living in Rural Areas

CPSA held a focus group in July 2004 to learn more about the special needs and special characteristics of members living in rural areas. The group also discussed mechanisms to assist the Networks in offering treatment services in rural areas. Key to ensuring the availability of a comprehensive continuum of care is the ability to address the cultural, ethnic and religious preferences of the person seeking behavioral health services. In 2005, CPSA will hold direct contracts with rural providers in GSA 5 to better meet the needs of members living in rural areas of Pima County.

Persons with a Dual Diagnosis: Mental Illness and Developmental Disability

In collaboration with the Division of Developmental Disabilities (DDD), CPSA has established special programs/services to meet the needs of dually diagnosed children and adults served in both the DDD and behavioral health systems. An example of coordinated treatment is the psychiatric clinic at the DDD Community Resource Center operated by DDD and supported by the Networks, which provides medication management for adults with serious mental illness. The psychiatric services are the responsibility of the behavioral health system and DDD provides the facility, a nurse to coordinate appointments, and a pharmacologist to assist the psychiatrist. Another example of cooperative efforts to serve this population is the DDD/CPSA Joint Venture. This program provides community-based services with special emphasis on coordination of care. The members participating in the joint venture are at high-risk of

frequent hospitalization, transfer to Arizona State Hospital, or arrest and incarceration. The service plan incorporates specialty services for dually diagnosed persons, including a crisis plan to avert disruption of the placement and day treatment and/or a vocational rehabilitation work plan. Both the assigned Network case manager and the DDD Support Coordinator collaborate to develop a service plan to address special needs.

Planning for dually diagnosed adolescents turning 18 is underway. CPSA has identified those children in the CPSA system and approximately 18 months prior to turning 18 years old, the children will begin working with the Adult System to plan their transition process and treatment services for continuity of care.

Fragile, Vulnerable Elderly with Concomitant Medical Disorders

Coordination of care with the acute care system is essential in providing for the special needs of the elderly, particularly those who are fragile and have co-morbid medical conditions. CPSA holds a direct contract to serve this population in Pima County. Elderly persons who are experiencing behavioral health problems are referred to a specialized program targeting the needs of a geriatric population. The program, Community Counseling Coalition for the Elderly (CCCE), offers screening, evaluation, diagnosis, psychological testing, as well as individual, family, group and in-home therapy. The CCCE has combined the efforts and experience of three long established and well respected social service agencies: Jewish Family and Children's Services; Family Counseling Agency; and, Catholic Community Services of Southern Arizona. Together, those three agencies are available to provide behavioral health services to elderly members throughout Pima County. The program staff is experienced in working with members of diverse cultural and ethnic backgrounds and bilingual staff members are available, as necessary, to meet the needs of individual members. Emphasis is on member participation and empowerment and improving the quality of life and functional level of vulnerable older adults. The provision of quality, cost-effective, in-home behavioral health services and support is a preferred alternative to frequent hospitalizations or skilled nursing facility placement.

In addition, CPSA recognizes the need to address the depression experienced by many elderly persons through prevention and early intervention. Efforts have begun to investigate elderly suicide where an initial review of the literature reveals that elderly suicide in men is related to placement in a nursing home. Discussions are underway to develop a preventive approach through training of nursing home staff to assess for risk and safety and arrange for early intervention.

Infants and Toddlers – Birth Through Four Years

CPSA will hold a direct contract with an agency that specializes in the assessment of newborns, infants and toddlers to identify developmental needs, behavioral health needs, and family needs. The Blake Foundation, using the DBHS assessment process, will participate as the point of contact for the 24-hour response requests for children up to four years old. The Blake Foundation will use community resources, with which it has an ongoing working relationship, to arrange services external to the behavioral health system of care. Children four and under who require behavioral health services will be enrolled with CPSA and assigned to a Network according to established procedure and treated along with their biological family members. If the child is with foster parents, those parents will be encouraged to participate for support. If the child is eventually severed from his/her biologic parents, treatment will always have permanency as a goal. CPSA continues to offer training to the Network staff in conjunction with the Arizona Early Intervention Project (AzEIP) to assure specialty services are available to serve this population.

Children and Adolescents in Adoption Subsidy Program

Children and adolescents in permanent placement through adoption are recognized as a priority population. Services are focused on meeting the needs of the adoptive parent(s), as well as the child or adolescent. The Child and Family Team, facilitated by the Clinical Liaison or the trained Facilitator, uses the Arizona Vision and Principles to support and strengthen the adoption by utilizing natural supports.

Persons Who Are Homeless

SAMHSA's Center for Mental Health Services reports that 66 percent of homeless persons have a substance use and/or mental health disorder. To address the special needs of the homeless population, CPSA funds Readily Accessible People Program (RAPP) Project CONNECT, a program of La Frontera Center, Inc.

The RAPP Team provides daily proactive street outreach and weekly outreach clinics at homeless shelters, seeking out and engaging homeless individuals with a serious mental illness or a co-occurring disorder who are not enrolled with CPSA. An estimated 2,500 outreach contacts are made each year. Other potential participants are referred to RAPP by homeless providers, the Southern Arizona VA Health Care System, SAMHC Behavioral Health Services, the Pima County jail, the Tucson Police Department, the Pima County Sheriff's Department, probation and parole, the Department of Corrections, faith-based groups, and concerned citizens. During outreach, the team provides basic supplies such as

blankets, towels, hygiene kits, food boxes, hats, socks, gloves, clothing and water. The full continuum of services provided by RAPP also includes:

- Engagement and assessment;
- Intensive case management;
- Substance abuse treatment, including non-traditional services such as acu-detox, Reiki, reflexology and massage;
- Medication management and education;
- Placement in crisis and transition beds;
- Referrals to the Sonora House, a HUD safe haven project;
- *Critical Time Intervention Program* to provide assistance for participants during their transition from the RAPP program to the RBHA system; and,
- *Request To Locate Program* that searches for individuals who have disappeared and attempts to reconnect them with case managers and family.

Opportunities exist to improve coordination of care for homeless persons who are mentally ill or require services for co-occurring disorders. Peer support, employment opportunities, assistance in applying for public benefits and non-traditional, culturally sensitive support services are examples of areas CPSA is exploring to increase services to homeless members.

SPECIAL MODALITIES TO ADDRESS SPECIFIC CONDITIONS AND DISORDERS

In addition to directing specialty services to special populations, CPSA ensures competency within the Networks or through the direct contracting process to address specific conditions or disorders and to offer specific modalities identified through use of the DBHS assessment process. One such modality is psychotherapy, including cognitive behavioral interventions and variants such as dialectical behavior-type therapy. CPSA will ensure the availability of the following treatment modalities:

Intensive In-Home Support and Outpatient Services by Culturally Proficient Providers

CPSA's commitment toward the elimination of disparities in behavioral health treatment is a central focal point within the organization and in the delivery of services to all members and their families in urban and rural Southern Arizona. Evidence of efforts to achieve equitable care is exemplified by various targeted action steps accomplished over the past year, including the development and implementation of CPSA's *Cultural Proficiency Strategic Plan*. Foundational elements of the plan are the newly acquired linkages with culturally enhanced community agencies as integral partners in the provision of service delivery. CPSA has adopted the *National Standards for Culturally and Linguistically Appropriate Services (CLAS)* issued by the Office of Minority Health and now highlighted as a section within the *Cultural Proficiency Strategic Plan*. To assure quality behavioral health care for the diverse populations within Southern Arizona, CPSA has established direct contracts with culturally proficient agencies such as Chicanos Por La Causa (CPLC), Luz Social Services, and the Tucson Urban League. Co-location of providers such as La Frontera Center and CPLC already exists in high-risk areas of urban Pima County to focus on accessibility and availability of services for Latino youth and their families. Additional co-located services exist within the Adult System of Care between COPE Behavioral Services at El Rio Community Health Centers, which is classified as a Federally Qualified Health Center (FQHC). To meet the CLAS standards, CPSA has entered into direct contractual agreements with translation and interpretation agencies to provide the array of language access services. Clearly, CPSA values cultural diversity and is committed to embracing and implementing cultural diversity strategies through direct contracts with those specialty providers.

Intensive Outpatient Services Focused on Adolescent Substance Use

CPSA's Networks currently offer a full continuum of outpatient behavioral health services to positively impact the community's substance abusing youth. Most of these services are delivered in-house and include prevention and education groups, screening and assessment, alcohol/drug education classes, peer groups, and individual and family therapy. Intensive outpatient services focused on substance abusing behaviors, however, are not offered in-house by any of the Networks. Instead, this level of care is provided only through subcontracted arrangements with various agencies.

A two-year goal for CPSA is to assist the Networks in developing their own internal intensive outpatient services for substance abusing youth with high acuity needs. Development of these intensive outpatient levels of care will provide another service option to the Network staff, a more accessible and appropriate level of care for some youth, and ideally, fewer inpatient referrals within the system.

Continuing in the spirit of system-wide collaboration, CPSA remains actively engaged with diverse stakeholders and local experts to strengthen the behavioral health system's response to youth substance abuse. The community-based Youth Substance Abuse Workgroup is currently focused on forging meaningful partnerships with larger CPSA Community Councils, specifically the Children's Community Council, to both expand its audience and refine its mission. Over the past two and a half years, the Workgroup has been guided by the primary charge: to ensure that an adequate array of specialized prevention, intervention, and aftercare services are available for adolescents with substance abuse issues by identifying gaps in services and promoting best practices and training opportunities.

Intensive Outpatient Services Focused on Young Adults Age 18-21 Years

Adolescents who turn 18 and remain in the treatment system have special needs and their family members also require support and/or treatment. The clinical decision making process used in the Child and Family Team and integrated with the Adult Clinical Team identifies the need for specialty services particularly those related to independent living, peer support and family support. While these services, per se, are not viewed as specialty services, the development of an integrated Young Adult Team used to make clinical decisions is unique and will lead to the implementation of specialty services directed at young adults 18 through 21 years of age.

Treatment of Eating Disorders

CPSA is currently investigating increasing the availability of services for adolescents and adults with eating disorders and plans to enter into direct contracts for this service. Each Child and Family Team or Adult Clinical Team will be expected to consider this specialized treatment option based on team recommendations.

Substance Use Disorder Services for Youth Involved in Juvenile Drug Court

Pima County Juvenile Drug Court has recently returned to the community in a collaborative multi-systemic care approach to meet the needs of youth who become court-involved primarily due to their substance use behaviors. While the Drug Court is committed to providing weekly status hearings, intensive probation surveillance, parent education classes, and randomized drug screenings, the behavioral health community is expected to provide an appropriate array of services to therapeutically impact and support the child and his/her family participating in the Drug Court. To ensure the program's integrity and success, Drug Court strives to be a highly coordinated effort among the CPSA Networks, non-Network providers, schools, and all court-related personnel. Currently CPSA, through its administration of a Federal System of Care grant, is developing a proposal to collaborate with CODAC Behavioral Health Services' Step Forward Strengthening Communities Youth program to evaluate Drug Court services. Specifically, these funds will enable the University of Arizona to collect data every three months to track and evaluate the effectiveness of Drug Court's use of multiple levels of treatment and longer-term interventions.

All children referred to the Pima County Juvenile Drug Court are considered for participation via staffing attended by the child's assigned probation officer, a Network representative, public defender, County prosecutor, and Drug Court administrators. Once a child has been accepted into the Drug Court program, he/she is scheduled for orientation with the Drug Court administrators and then referred to the Step Forward program at CODAC for an initial baseline screening and entry into the Step Forward/University of Arizona evaluation. Drug Court participants are re-evaluated every three months with the data compounding to an aggregated report that will provide comprehensive analysis of treatment effectiveness across various service agencies and participant demographics. For Drug Court participants who are Title XIX/Title XXI eligible and enrolled with a Network, service plans will be family-driven and provided in adherence to the Child and Family Team model. The Child and Family Teams will coordinate and authorize additional treatment services collaboratively with the child, family, clinicians, and court officials. Non-Title XIX children will receive behavioral health services through either their own private insurance plan or through CODAC's Step Forward outpatient program.

Treatment for Sexual/Physical Abuse

CPSA works collaboratively with Las Familias, now a program of Arizona's Children Association, which provides treatment to victims and perpetrators of sexual/physical abuse. Las Familias offers individual, group and family services and contracts with each of the CPSA Networks to offer services to those populations throughout Pima County. Each Child and Family Team or Adult Clinical Team will be expected to avail themselves of this treatment option based on team recommendations.

CPSA will continue to assess the scope of services in the continuum of care and evaluate the need for additional specialty services and modalities needed to appropriately serve its members.

2-j. Prescriber Capacity

DETERMINING AND MAINTAINING SUFFICIENT PRESCRIBER CAPACITY

CPSA will maintain the sufficiency of prescribing clinicians through a variety of collaborative mechanisms and contract requirements with its Comprehensive Service Networks (Networks). CPSA contracts with its Networks for the delivery of all clinical services, including psychiatric assessment and prescription of medications to members. Each Network is responsible for maintaining a sufficient number of prescribing clinicians such that all DBHS and AHCCCS requirements are met. CPSA is responsible to monitor and assist Networks in maintaining that sufficiency.

In the fall of 2003, CPSA submitted information to DBHS regarding the current prescribing capacity for GSA 3 and GSA 5. This information was then consolidated by DBHS and sent to AHCCCS. In preparation for response to this solicitation, CPSA again analyzed the current prescribing capacity by GSA. To do this, CPSA compared the estimated prescribing clinician hours *needed Per User Per Year* (PUPY) *to PUPY availability* to determine possible shortages in the system. The comparative process required two steps: a) Analysis of PUPY Need; and, b) Analysis of PUPY Availability.

Analysis of Hours PUPY Needed

The number of hours PUPY needed was based on a formula that included two variables:

- The average number of sessions per year needed for adult and child members receiving medications. The estimated need (six sessions per year, plus one evaluation session per year) was determined by a workgroup, consisting of the CPSA Chief Medical Officer and Medical Directors of the Networks, and was based on past experience.
- The average length of sessions with a prescriber (one half hour per session, and one hour for an evaluation session) was also determined by the workgroup mentioned above.

The formula for determining needed hours for members (adults and children) is:

Hours PUPY needed *= (Number of sessions x hours per session) + (1 evaluation session x 1 hour)*

Given the formula above, it was determined that the average necessary hours PUPY was approximately 4.0:

4 Hours PUPY *= (6 sessions x ½ hour per session) + (1 session x 1 hour)*

Analysis of PUPY Availability

To determine the availability of prescribing clinician time, the following variables were used:

- Total hours of prescriber availability per year was based on the number of clinical hours available for each prescriber working within the Adult and Children's Systems of Care;
- Total enrollment for children and adults as of July 2004;
- Percent of enrolled members who receive medication. The data indicate that one-third of enrolled children and 60 percent of all enrolled adults receive medication.

The formula for determining availability is:

PUPY Availability *= (Prescriber hours per week ÷ Number Enrolled ÷ Percent Taking Medication)* x *52 weeks*

Based on the variables above and the formula for determining PUPY, the ability is:

Table 2-j.1 PUPY Analysis

	GSA	PUPY Availability	Prescriber Hours per Week	Number Enrolled	Percent Taking Medication
Adults	GSA 3	**4.91**	252	4449	60%
	GSA 5	**5.17**	1062	17805	60%
Children	GSA 3	**4.80**	60	1970	33%
	GSA 5	**6.91**	318	7250	33%

Based on the assumptions made, the number of hours available is sufficient to meet the expected demand.

Comparison to 2003

The data submitted to DBHS in the fall of 2003 demonstrated a shortage of prescribing clinician time in GSA 3. In the 2003 assessment, there were 44 hours of prescriber time/week for children and 161 hours/week for adults. At the time of this submission, there are now 59.8 hours of prescriber time/week for children and 252.2 hours/week for adults. This translates into a *PUPY Availability* in GSA 3 of 4.80 for children and 4.91 for adults, both greater than the calculated *PUPY Needed* of 4.0 hours.

A causal analysis of the shortage in GSA 3 led to a more detailed understanding of the challenges CPSA faces in maintaining sufficient prescribing capacity. Chief among the challenges are:

- A national shortage of psychiatrists, particularly child psychiatrists;
- A shortage of psychiatrists willing to work in the public sector due to issues of compensation, personal satisfaction, and the perception that resources are limited to treat the most needy members of society; and,
- An accompanying shortage of bilingual (English/Spanish) speaking psychiatrists. Rural areas have additional challenges since, as a cohort, psychiatrists tend to live in metropolitan areas or in suburban areas with easy access to metropolitan areas. This is in part due to the perception that there are fewer social/cultural opportunities and greater social and professional isolation in rural areas.

CPSA will continue to use its video teleconference (VTC) system not only to provide more direct service, but also to increase the frequency of direct professional contact and to provide continuing medical education for prescribers.

In the 2003 assessment of prescriber sufficiency, the hours in GSA 5 were sufficient. However, when CPSA factored in qualitative data elements, it became apparent that an increase in hours was needed. In the 2003 assessment, there were 112 hours/week of prescriber time available for children and 882 hours/week available for adults. There are now 318 hours available for children and 1,062 hours available for adults. These changes represent an increase of 206 hours for children and 180 hours for adults. According to the formula above, and referenced in Table 2.j.1, PUPY Analysis, the *PUPY Availability* in GSA 5 is 6.91 for children and 5.17 for adults.

Buprenorphine

At the present time, CPSA is implementing buprenorphine as a covered service for the treatment of opiate addiction. In order to meet current federal regulations, CPSA and its Networks have formed the Opioid Treatment Workgroup. This group will be responsible for establishing uniform guidelines across the Provider Network for the use of buprenorphine. The group has and will continue to problem solve as this newer treatment is implemented as a best practice for persons with opiate dependence.

GSA 3 has no opioid replacement therapy programs. However, the Network in GSA 3 presently has one physician who is authorized to prescribe buprenorphine. Given the rural nature of GSA 3 and the distance many opiate dependent individuals would have to travel to a methadone maintenance clinic, CPSA believes that buprenorphine is a logical alternative for many persons with opiate dependence in the region. CPSA will assure that the GSA 3 Network has at least two physicians who are authorized to prescribe buprenorphine in an office-based setting who will see members in several locations in GSA 3.

In GSA 5, each Network will be required to have a minimum of two physicians who are trained and credentialed to prescribe and oversee buprenorphine therapy. In addition, one opioid replacement therapy program plans to do the induction phase of buprenorphine, stabilize the person on a regular dose of the drug, and then transfer to an outpatient site for individuals who will need maintenance therapy. Members may then choose clinic-based or office-based treatment with buprenorphine.

Monitoring

CPSA monitors the sufficiency of Network prescribing capacity in several ways;

- Quarterly reports from the Networks detail gains and losses of prescriber staff. A loss of 0.5 full-time equivalents (FTE) is considered material as the ability of the Network is compromised in meeting required appointment standards. When that occurs, Networks are contractually required to recruit additional prescribing staff.
- CPSA also uses qualitative data such as complaints or reports from the AHCCCS Health Plan Behavioral Health Coordinators or primary care providers, as well as data from its own Member Services regarding difficulty scheduling appointments with a prescribing clinician, grievances and appeals, and mortality reports.

- In 2004, CPSA Performance Improvement (PI) and Quality Management (QM), in conjunction with the CPSA Chief Medical Officer, performed the first of what will be an annual focused review of medication services, with specific attention to AHCCCS and DBHS requirements and the *DBHS Clinical Guidance Documents.*

Guided by the *DBHS Logic Model for Network Sufficiency Analysis (Logic Model),* CPSA utilizes all of this information to assure the sufficiency of its prescribing network and addresses insufficiencies through the Collaborative Technical Assistance (CTA) Team meetings held monthly with each Network.

Future Efforts

With the implementation of the contract award, CPSA will take a more prominent role in assisting Networks in recruiting and retaining psychiatrists, psychiatric nurse practitioners and physician's assistants. Activities will include:

- Collaboratively establishing minimum Network requirements for prescribing clinician FTEs;
- Reinforcing already established relationships with training programs at the University of Arizona College of Medicine and College of Nursing;
- Establishing new relationships with other training programs in Arizona and around the country to attract new psychiatrists, nurse practitioners and physician's assistants to Southern and Southeastern Arizona;
- Directing attention to connect with the National Association of Hispanic Psychiatrists and the National Hispanic Medical Association to attract more bilingual/bicultural psychiatrists to the region;
- Providing technical assistance to Networks with recruitment and retention of prescribing clinicians. This may include assisting with advertising, working with search companies, and developing compensation packages and productivity standards that help maintain the workforce of prescribing clinicians;
- Furthering development of VTC usage particularly in rural areas; and,
- Developing a satisfaction survey for prescribing clinicians as a method of improving staff retention.

2-k. Recruitment and Retention of Behavioral Health Providers

CPSA is committed to working in partnership with its contracted providers to recruit and retain qualified behavioral health professionals and paraprofessionals in sufficient numbers to meet the needs of the behavioral health system. Internally, CPSA views recruitment and retention of qualified staff as a cross-departmental issue. Currently, several CPSA departments are working together in efforts to enhance the system's ability to recruit and retain qualified staff who can serve members and families in their language of preference, in geographically accessible locations, and who have the skills and training required by the *DBHS Provider Manual* and licensure.

STAFF RECRUITMENT AND RETENTION EFFORTS

In 2000, the CPSA Board of Directors commissioned an ad hoc committee to explore and make recommendations on the recruitment, retention, training, salary and benefits of staff across the Provider Network. A Human Resources (HR) Task Force was convened including CPSA and Human Resource Managers from the Comprehensive Service Networks (Networks) and the community-wide crisis services provider and the detoxification services provider in GSA 5. The training issue was tasked to an existing Training Committee, but other issues were addressed through a system-wide survey which was distributed throughout the Provider Network. The results of the survey showed high and consistent turnover rates, with a high percent of turnover related to salary, and identified that recruitment, selection, orientation, performance management and supervisory skills contributed to turnover.

The HR Task Force expanded into an ongoing group including even broader provider representation. The HR Task Force will continue to meet monthly at CPSA to examine issues of consistency across the system including joint recruitment, minimum qualifications and standards, staff development and other potential collaborative efforts among CPSA and providers.

Recently, input was obtained through what is now referred to as the Behavioral Health Human Resources Group regarding turnover rates within the behavioral health system, reasons for staff leaving their positions, destination upon resignation, and strategies to help improve staff retention. The following was reported:

- **Staff Turnover Rates and Trends** – Based on a poll of Human Resource Directors, annual staff turnover within the behavioral health system ranges from 18 percent to 40 percent, depending on the agency. It appears that turnover is higher among direct care staff such as case managers and behavioral health technicians than administrative or clinical staff such as nurses and master's level therapists.
- **Primary Reasons for Staff Leaving** – Reasons for leaving stated by staff included: salary freeze with no yearly increase; on-call staff not being utilized on a regular basis; poor quality of supervision; different expectations of the job between the individual and the employer; high caseloads; and, lack of advancement opportunities.
- **Destination Upon Resignation** – Professional, executive, and administrative staff tend to remain in the behavioral health system, while direct care staff tends to shift to other industries or pursue further educational opportunities.
- **Suggestions for Improving Retention of Trained and Qualified Employees** – Improvement of the interview process to better explain the expectations of the position; observation by the applicant of someone doing the job to determine if this is the type of work the applicant would like to pursue; better compensation for behavioral health staff; reduced caseloads; better training of supervisors to improve the quality of supervision; and reduced dependence on on-call staff by moving people to employee status.

A number of action steps have resulted from the work of the Behavioral Health Human Resources Group, as well as through CPSA cross-departmental activities. These initiatives include the following:

- A Behavioral Health Job Web site (www.cpsajobs.org) was created to facilitate advertising for and recruiting of qualified behavioral health staff in Southern Arizona via electronic means. As the cost of newspaper advertising continues to escalate, and more and more people are seeking employment through the Internet, this innovation will make it possible for a job seeker to access job openings with CPSA as well as nearly a dozen provider agencies. This will be the first known recruiting consortium for behavioral health agencies in Arizona and could potentially serve as a model for the state. The Web site is operated by Jobing.com for CPSA and providers.
- CPSA is taking a proactive stance toward the development of long-term recruitment and retention, through the CPSA Higher Education Initiative comprised of academic stakeholders including Cochise College, the University of Arizona, Arizona State University School of Social Work, Northern Arizona University, Pima Community College, and the University of Phoenix. Under consideration is the development of programs at the Associate Degree, Undergraduate Degree and Advanced Degree levels designed for staff members currently employed in the

behavioral health system, with a priority to target bilingual, bicultural staff. Potential incentives include financial support and internships to create stronger career paths in behavioral health.

- In early 2004, CPSA and many of its providers participated in the Arizona Council of Human Service Providers Compensation Survey. This information will be of assistance to the system as service providers throughout the state align compensation more accurately with the Arizona job market in an effort to compensate staff more fairly and to improve staff retention.
- CPSA and three of its Networks, formed a Health Insurance Consortium effective October 2003 to: improve the quality of health insurance options available to their employees; stabilize or reduce health insurance costs to the organizations and their staff; and, improve the capacity to recruit and retain qualified staff by having quality healthcare available at an affordable cost.

RETENTION AND RECRUITMENT OF BEHAVIORAL HEALTH PROVIDERS

The recruitment and retention of behavioral health staff has historically been an issue for both urban and rural areas. This dilemma is further exacerbated in rural communities due to issues of commensurate salaries, uncompensated travel time, and limited opportunities for advancement. In an effort to impact these challenges, specific activities across the Provider Network are underway to recruit and/or retain staff to meet specific requirements outlined in the *CPSA Provider Network Development and Management Plan*.

Behavioral Health Technicians and Behavioral Health Professionals

Physician recruitment and retention is a priority for CPSA. The Chief Medical Officer and Associate Medical Director are personally exploring contacts within the pre-med community to increase potential early interest in behavioral health care in Arizona, as well as to reinforce already established formal relationships with training programs at the University Of Arizona, College of Medicine. To broaden outreach efforts, new relationships are being established with medical training programs around the country. CPSA is also targeting outreach efforts to the National Association of Hispanic Psychiatrists and the National Hispanic Medical Association to attract more bilingual, bicultural physicians. Recruitment efforts for physicians are especially focused on qualified child psychiatrists to meet the needs for psychiatric evaluation and participation in the Child and Family Teams.

CPSA's Network Development staff developed a survey designed to assess the training and education needs and preferences of provider staff. The survey was distributed to provider staff through their respective Human Resource departments and returned to CPSA for analysis. This information will be utilized in discussions with higher education institutions (see Higher Education Initiative above) to help formulate programs and courses of study as well as locations and times for offerings to behavioral health service providers. CPSA's Network Development Team meets on a regular basis with the providers to help identify, prioritize, and resolve material gaps in services and to improve the quality of services provided to the members. The recruitment, development, and retention of qualified, culturally diverse and responsive staff are key to the provision of services. CPSA's newly hired Cultural Diversity Specialist is available to assist Networks with training and recruitment of a more culturally diverse workforce throughout the system.

Paraprofessionals

CPSA has made a commitment to increase the numbers of Peer (Recovery) Support Specialists and Family Support Specialists in both GSAs. In FY 2006, CPSA will subcontract with an organization to establish ongoing recruitment, training, supervision, support and employment services for Recovery and Family Support Specialists. This agency will be responsible for recruiting members and family members to become Peer (Recovery) or Family Support Specialists for the CPSA system through advertisements in CPSA publications, outreach to case managers and clinicians, and attendance and presentations at member-attended events. The scope of work will also include exploring collaborations with academic institutions for the provision of classes leading to an Associate of Arts degree in behavioral health or psychosocial rehabilitation; supporting the retention of these Specialists by being the "one-stop" agency that provides ongoing training and educational opportunities; providing support groups; and, acting as a "broker" for the member with the Network and/or with ADES/Rehabilitation Services Administration (RSA) to secure vocational supports for which they are eligible. These services would be available to any Peer (Recovery) or Family Support Specialist actively providing peer/family support in the CPSA system.

STAFF TRAINING AND DEVELOPMENT EFFORTS TO INCREASE RETENTION

CPSA's Training staff meets regularly with the Training Coordinators from the Networks to ensure that all required trainings are delivered and to review staff training needs. As a group, they work cooperatively to develop training opportunities, including classroom training, video teleconferencing, and electronic training modules offered via the Internet in order to meet the training and development needs of staff. The Behavioral Health Human Resources Group

and the Network Training Coordinators are working collaboratively to identify redundancies in training and staff development activities.

New Employee Orientation

By July 2006, CPSA will standardize and expand New Employee Orientation (NEO) throughout the Provider Network. Employee surveys from the provider agencies have indicated that employees of agencies that provide a solid NEO feel more prepared for their jobs and better able to fulfill their responsibilities. New Employee Orientation is important because it lays a foundation for the new employee's entire career with the organization. In addition to the knowledge and skills taught in NEO, the time involved provides the opportunity to stress key system values such as recovery, strengths-based services, and the role of culture.

Additional training topics will be required for all new employees within ninety days of hire. These will build on the foundation provided in orientation and further develop the skills necessary to deliver clinical services in accordance with the Arizona System Principles, Arizona Vision and Principles and Principles for Persons with a Serious Mental Illness. Emphasis will be placed on the fidelity of instruction by ensuring that sessions simulate the environment in which the knowledge or skill is to be reproduced by the learner. NEO and follow-up training has been shown to help increase employee satisfaction and overall retention.

Video Teleconferencing Network

CPSA's extensive video teleconferencing (VTC) network is an important tool in addressing the training and staff development needs of behavioral health staff in rural and remote areas of the two GSAs. VTC is used for meetings, trainings, and other staff development activities whenever possible to allow staff working across the Provider Network to take full advantage of much more of the training available in the system.

Supervisory Skills

Training alone is not enough to develop a competent clinician. Supervision is one significant factor in supporting the development of new skills and knowledge into daily practice. Supervisors will also continue to be actively involved in key training sessions both prior to delivery of the session, at the time of the session, and thereafter. The Children's Networks currently employ Coaches to support the Child and Family Teams. These Coaches help in the development and delivery of formal training sessions and provide coaching to Child and Family Team staff to support fidelity to the model. These staff members receive ongoing specialized training and consultation in the coaching function. In addition, training is offered to teach supervisors and other experienced staff in both the Adult and Children's Networks how to coach staff to help them integrate the knowledge and skills learned in formal training sessions at the work site. Within one year of the contract renewal, CPSA will have standardized clinical supervision training available to all staff members who perform that role.

Collaborative Technical Assistance Teams

The Collaborative Technical Assistance (CTA) Teams were initiated in early 2003 as a cooperative approach to information exchange, problem solving and system development between CPSA and provider staff. The goals of the CTA Teams are to enhance partnerships with providers and to focus on issues of mutual concern to ensure the delivery of quality behavioral health services in compliance with contract requirements. CPSA staff facilitates monthly CTA Team meetings with the Networks as well as with the community-wide crisis services provider and the detoxification services provider in GSA 5. Recruitment and retention are ongoing issues for discussion and problem solving at the CTA Team meetings. The CTA Team process has increased CPSA's ability to disseminate ideas and best practices utilized by one agency to the rest of the Provider Network, in this and a variety of other areas.

In summary, CPSA will continue to monitor staff turnover and retention trends across the Provider Network and develop plans in conjunction with the providers to address these issues. CPSA has established a strong and cooperative relationship with providers and will continue to assist them to develop, hire, train, and retain qualified paraprofessionals, behavioral health technicians, and behavioral health professionals to meet the needs of members and their families.

2-l. Recruitment and Retention of Peer Support Providers

CPSA has supported the recruitment and retention of behavioral health recipients and family members as providers of peer support by subcontracting with a number of consumer-run, family-run and other agencies providing support and recovery-based services using a peer-to-peer approach. The President's New Freedom Commission on Mental Health report, *Achieving the Promise: Transforming Mental Health Care in America* states that "recovery… (is) the process in which some people are able to live, work, learn, and participate fully in their communities…". The integration of members and family members as providers in the CPSA system expands the range of services and supports available in the continuum of care. Studies show that consumer-run services and member providers can broaden access to support, engage more individuals in traditional mental health services, and serve as a resource in the recovery process. Because of their experiences, member providers bring different attitudes, motivations, and insights into the treatment encounter. Guided by the Arizona System Principles, Principles for Person with Serious Mental Illness, Arizona Vision and Principles, and best practices, CPSA will recruit and retain members and family members for training and preparation for employment as Peer (Recovery) Support Specialists and Family Support Specialists.

CHILDREN'S SYSTEM

Peer Support

Currently, in GSA 5, primary peer support is provided through a Community Service Agency (CSA), the University of Arizona's (U of A) Peer Mentor Program. This CSA was developed through a collaboration process with the U of A and has been providing services for the past four years. Children are paired with a mentor from the U of A student body and matched on common interests, preferences, and the particular needs of the child. Each pair spends four hours together one day per week participating in activities such as going to the park, watching a movie, and doing craft projects.

In addition to the services provided by the U of A Peer Mentor Program, CPSA will continue to expand peer support services in GSA 5. CPSA is currently engaged in meetings with Child Protective Services (CPS) and the Arizona's Young Adult Program (AYAP). AYAP focuses on the youth who are in foster care and are in the process of transitioning out of the CPS system. AYAP graduates (former foster children) in Pima County will be recruited to be actively involved with the planning workgroup and in becoming mentors for current foster care children. The plan will focus on the needs of CPS children who are 16 years of age or older and their unique needs in transitioning to adulthood. The program will be similar in format to the U of A program. Peer mentoring services will support these youth in achieving their goals of independence, vocational and life skills, and connection to natural supports.

In GSA 3, CPSA is approaching the development of peer support for children through expansion of its relationship with certified CSAs such as The Boys and Girls Clubs. Work is currently being done on this as a part of the *Comprehensive Medical and Dental Plan (CMDP) Development Plan.*

Family Support

In 2000, CPSA developed a *Workforce Development Plan* to prepare family members to work at the Comprehensive Service Networks (Networks) as Family Support Specialists. Currently each of the Networks employs Family Support Specialists who are available from the time of assessment and service planning through the delivery of services. Having another family member walk families through the process has been invaluable in engaging individuals and their family members in treatment. Family Support Specialists advocate for the family's needs; attend court hearings; answer questions related to services; assist in linking to and engaging with natural community and faith-based supports; assist families with locating community resources, such as food banks and housing assistance; and, provide a "listening ear."

CPSA has contracted with Mentally Ill Kids in Distress (MIKID) to provide a nationally-recognized training curriculum on the role of Family Support Specialists, developed by Pat Mills, a national trainer and family member. MIKID staff has attended her train-the-trainer course and now trains all Family Support Specialists working in the Children's System. MIKID also provides monthly family support meetings for family members working as Family Support Specialists.

CPSA will, by July 2005, expand the role of family members in the provision of services to other family members in the following ways:

- Family Support Specialists will be recruited, trained and employed by MIKID, or a comparable agency, in the preparation and employment of family members.
- Networks will be required to participate in the training, recruitment and employment of Family Support Specialists to deliver services at each agency.
- The Family Advisory Council, which is currently overseen by MIKID, will be required to complete an annual family satisfaction survey, to be completed by 10 percent of family members of enrolled persons.

ADULT SYSTEM

Peer Support

At present, the majority of peer support services for adults are delivered through direct subcontracts with three consumer-run or consumer-directed organizations. During FY 2003, these organizations encountered more than $1,653,000 in peer support services. Additionally, CPSA's Adult Networks provide peer support services through member resource centers, support groups and pre-vocational and vocational programs. (In FY 2003, a value of more than $500,000 was encountered by the Networks in peer support services.) Peers are currently providing classes on Wellness Recovery Action Plans (WRAP), Team Solutions, and Self Management and Recovery Training (SMART) at consumer-run programs. CSPA holds direct contracts with the following consumer-run/consumer-directed agencies:

Southeastern Arizona Consumer-Run Services (SEACRS) – provides services through the Comfort Zone Wellness and Recovery Center, in Sierra Vista. The Comfort Zone provides psychosocial, pre-vocational, vocational and educational support, and recreational activities for adults with behavioral health disorders who reside in GSA 3. The Comfort Zone operates within a peer support/recovery-based model. Currently SEACRS is in the process of expanding to open at least one additional center and is providing outreach services throughout the four counties in GSA 3. SEACRS members have expressed an interest in becoming Peer (Recovery) Support Specialists and have sought out preliminary training in recovery.

HOPE, Inc. – a consumer-run agency with which CPSA has held a subcontract since 1995, provides two discreet programs. The Peer Mentor Program is a community-based, peer-to-peer support network. Individuals who wish to serve as Peer Mentors complete a 40-hour training program. Peer Mentors interact with and support other members in their recovery through four venues: 1) telephone "Warm-Line;" 2) hospital visitation; 3) planned social and recreational activities; and, 4) "WarmLink Arizona", an unmoderated e-mail discussion list. HOPE's Nueva Luz Resource and Advocacy Center is a consumer-run drop-in center that offers members a warm and welcoming environment. Activities include: informal socializing, reading, playing games, arts and crafts; educational and support groups (such as hosting 12-Step meetings); CompuPeer (computers available for use by members); and, organized off-site activities, such as community bowling teams, attending spring training baseball games, and participating in conferences. Nueva Luz also provides homeless members with access to showers, laundry facilities, and an address and phone number for mail and messages.

Coyote Task Force – has held a CPSA contract for over nine years and operates two programs. Our Place Clubhouse provides psychosocial, pre-vocational and vocational rehabilitation services for adults with serious mental illness within a clubhouse model. The Clubhouse offers five distinct units, all of which are staffed by member employees or volunteers: Membership Services, Transitional Employment, Kitchen, Thrift Shop and the Work Internship Exploration Program. Café '54 is the latest venture for this agency and an exciting opportunity for members to obtain actual real work experience in a restaurant setting. It was developed for use as a training facility for members with serious mental illness. The restaurant, which is staffed primarily by members, provides training in all aspects of restaurant operation and management through supported employment, transitional employment, job coaching, job development, and placement in the community. All job coaches are themselves members.

Family Support

Family support services are provided through direct contracts with the National Alliance for the Mentally Ill of Southern Arizona (NAMISA) in Pima County and the National Alliance for the Mentally Ill of Southeastern Arizona (NAMI-SEA) in GSA 3. Both of these organizations maintain resource libraries and community resource centers, provide advocacy services for both persons with serious mental illness and their families and conduct support groups for family members. Additionally, both organizations also provide the NAMI-developed *Family-to-Family*, *Visions for Tomorrow*, and *In Our Own Voice* educational programs for families. CPSA also financially supports the position of Bilingual Advocate to provide advocacy and outreach to Latino families at NAMISA and plans to fund a similar position at NAMI-SEA in the next contract year.

CSPA is currently developing an action plan to create new opportunities for the employment of behavioral health recipients and family members as Recovery and Family Support Specialists that will outline the specific steps in building the necessary workforce. For several years, CPSA has facilitated and participated in various activities to build its knowledge base and enhance the familiarity of the Networks with recovery-based assessment, treatment planning and delivery of treatment and support services. Examples of the groundwork that has been laid to promote understanding of the interconnection between the recovery model, vocational services, peer and family support and the role of the Adult Clinical Team include:

- Participating in the development of the *Collaborative Regional Vocational Plan*, with ADES/Rehabilitation Services Administration (RSA), and subsequent development of a specific recovery-based plan for vocational services delivery in GSA 3 and GSA 5.
- Incorporating training modules on recovery, developed by Dr. Beth Stoneking, of the U of A R.I.S.E. (Recovery thru Integration, Support and Empowerment) Program into the CPSA training calendar. Modules are now offered throughout the year, co-trained by Dr. Stoneking and CPSA's Vocational Rehabilitation Specialist.
- Sponsoring one representative from each Adult Network to be educated on *Team Solutions* and *Solutions for Wellness* (educational/health promotion programs developed by Eli Lilly Inc.).
- Sponsoring the August 2003 presentation of the DBHS Peer Support Training.
- Sponsoring the workshop on peer support and recovery presented in August 2004 by META Services, Inc. to Network and provider CEOs, directors, supervisors and clinicians.

Because of CPSA's efforts and progress in creating an integrated system of care for adults, every initiative, project and document is scrutinized for ways to incorporate and address all adult members. It is CPSA's intention to develop an integrated workforce for peer support for all adult members. CPSA will develop a core curriculum to address required competencies for all Peer (Recovery) Specialists and Family Support Specialists and additional training and internships for individuals wishing to work in a specific area. The following steps will be completed by July 2005:

- Create a curriculum that incorporates elements from various sources and modules, including: the DBHS Peer Support curriculum; information from the Center for Substance Abuse Treatment State Health Care Reform Technical Assistance project; local, regional and national programs; and, experts such as Mary Ellen Copeland.
- Adapt the WRAP Training to address not only psychiatric, but also substance use disorders/issues or co-occurring disorders (i.e., "integrate" the curriculum).
- Incorporate the adapted WRAP training as the first phase of the Recovery Support Specialist training.
- Develop a training plan/schedule through December 2005. Conduct the first training to peers identified by Compass Health Care, the Networks and other providers who will be working with members with substance use disorders or co-occurring disorders.
- Amend the GSA 3 Network subcontract to require the hiring of 1.5 full-time equivalent (FTE) Peer (Recovery) Support Specialists, that can be filled by 3-4 persons; and develop, at minimum, peer support services at one outpatient site for members receiving substance use disorders services (including those with co-occurring disorders).
- Subcontract with Compass Health Care, Inc. to develop and support a team of Peer (Recovery) Support Specialists who will provide outreach, engagement, individual and group peer support services to women participating at the Mother/Child Addiction Services (MCAS) Resource Center. Women will be recruited from the Compass Health Care Women's Transitional Living Program.
- Ensure that additional Peer (Recovery) Support Specialists are hired as described in the *SAPT Block Grant Spending Plan* for a total of 3 FTEs, that can be filled by 8-12 persons, to provide services in settings that serve other high-risk members, such as those coming out of detoxification services but refusing additional treatment; members needing wraparound services to live independently; or other members disengaged from the behavioral health system.

To create the infrastructure for ongoing training and retention of Peer (Recovery) and Family Support Specialists, during FY 2006, CPSA will partner with ADES/RSA in making training available and ensure that the program leads to employment and/or opens a career path for interested members. In addition, CPSA will subcontract with an organization to establish ongoing recruitment, training, supervision, support and employment services for Peer (Recovery) and Family Support Specialists. This agency will be responsible for recruiting members and family members to become Peer (Recovery) or Family Support Specialists for the CPSA system through advertisements in CPSA publications, outreach to case managers and clinicians, and attendance and presentations at member-attended events. The scope of work for this contractor would also include: exploring collaborations with academic institutions for the provision of classes leading to an Associate of Arts degree in behavioral health or psychosocial rehabilitation; supporting the retention of these Specialists by being the "one-stop" agency that provides ongoing training and educational opportunities; providing support groups; and, acting as a "broker" for the member with the Network and/or with ADES/RSA to secure the vocational supports for which they are eligible. These services would be available to any Peer (Recovery) or Family Support Specialist actively providing peer/family support in the CPSA system.

2-m. Continuity of Care for Youth Reaching the Age of Majority

CPSA ensures that youth who reach the age of majority are provided continuity of care without service disruptions or mandatory changes in providers. Through the CPSA policies and procedures and through practice, as outlined in the *Practice Improvement Protocol (PIP) 7*, "Transitioning to Adult Services" and the *Provider Manual*, CPSA ensures that treatment needs of youth and their families are met in a timely, competent manner and that a "seamless transition of children into adult services" occurs as described in *PIP # 7*.

For youth who are in the care and custody of the state and reach the age of majority, CPSA ensures that the focus on continuity of care and timely sharing of information are at the forefront of the service planning process. The goal of the service planning process is to ensure that treatment is tailored to meet the age-specific needs of the youth. The service plan must address the needs of the family and/or guardian for supportive services as the youth prepares for adulthood as well as and the needs of youth for peer support.

ROLE OF THE COMPREHENSIVE SERVICE NETWORK

The assigned Comprehensive Service Network (Network) is responsible for providing continuity of care for the youth reaching the age of majority. For the two CPSA Networks currently serving both children and adults (Southeastern Arizona Behavioral Health Services [SEABHS] and La Frontera Center), transition of youth from the children's system of care to the adult system of care is an internal process where staff and subcontracted providers who serve both children and adults are engaged to assist in the transition with little or no disruption to the youth or family. For the other two Children's Networks in GSA 5 (Providence Service Corporation and Pantano Behavioral Health Services), new mechanisms are being put into place to address both clinical responsibilities as well as funding mechanisms.

One mechanism under development is the creation of the Young Adult Teams, which are jointly staffed with experts with age-related competencies from the Adult and Children's Systems of Care. The focus of the team is to work with the youth on continuing behavioral health treatment and addressing life skills development in preparation for independence. The Young Adult Team works within the framework of the Child and Family Team to bridge the transition process, with a strong focus on the youth taking the leadership role and self-management of treatment issues. The Child and Family Team will provide support and mentoring to allow the youth to begin facilitation of the Child and Family Team as the Team evolves into a Young Adult Team. The youth may choose additional persons to be members of his/her team and to have a stronger voice in the types of services and supports he/she feels would be most beneficial. The focus of the Young Adult Team is to provide seamless preparation for adulthood beginning at age 16. Youth are able to focus on living skills, vocational skills and peer support to prepare them for independence throughout the transition process. A funding mechanism to support the Youth Adult Team as the youth transitions to an Adult Network is currently under discussion

ROLE OF CPSA

CPSA designs and implements a system of care that supports youth as they move toward the age of majority. CPSA is actively working with the Children's Networks to ensure that line staff have been trained on *PIP #7* and understand the need to identify a child no later than his/her 16th birthday if an evaluation to determine eligibility as a person with serious mental illness is appropriate. CPSA has made arrangements for a smooth transition of the youth into the Young Adult Team and later into a functional Adult Clinical Team. An organized method to ensure continuity of care and consistent clinical team members who participate in the treatment decision making process is essential to assist the youth in remaining engaged in the behavioral health treatment system as he/she gains independence and confidence and is increasingly able to self-manage his/her treatment process.

CPSA will hold direct contracts with qualified providers of support and rehabilitation services to receive both Adult and Children's funding. CPSA will request that Networks use a number of strategies to maintain the current provider, when appropriate, (according to the treatment team), such as single case agreements. Through direct contracts, CPSA will make available to the Young Adult Team a variety of services to support the youth in moving toward self-management and independence. In collaboration with Child Protective Services (CPS), CPSA meets with Networks and other community agencies to identify and address the needs of youth reaching the age of majority. To further enhance the quality of services to youth reaching adulthood, CPSA is engaging Foster Care Alumni to provide consultation to CPSA and Network staff. This input is invaluable in understanding the needs of children turning 18 and planning appropriately for systems change.

SERVICE INTEGRATION

Children receiving service from the behavioral health system may also have a parent (or parents) enrolled in the Adult System of Care. It is important that the Networks, through the Child and Family Teams and the Adult Clinical Teams,

work in concert to ensure continuity of care and service delivery. The focus of the service delivery system has shifted from individual treatment to family-centered treatment to provide quality care to the entire family unit. In their role as service coordinators, the Child and Family Team and the Adult Clinical Team will work to ensure coordination of treatment services, integration of treatment teams and a focus on the Arizona Vision and Principles. This approach is supported by CPSA mandates to identify and contract with service providers who offer behavioral health services to integrated populations, which includes adults, children and/or adolescents. In cases where a sibling is also served through a Network, Member Services moves swiftly and efficiently to assign the other family member(s) to the same Network. CPSA also ensures family voice and choice when selecting a Network. If the Network does not serve all populations, an expanded contracting process will be used to integrate services for all family members. For example, currently CPSA uses the Arizona Families F.I.R.S.T. (Families in Recovery Succeeding Together) (AFF) program as an opportunity to serve parents of dependent children. Because Networks are included in the list of contractors for the provision of AFF services, parents and children can be served by the same service provider.

In summary, CPSA ensures that the child and family are assisted with preparation for transition to adult services through coordination of care, peer and family support and a flexible, expanded contracting process. Any change of providers for a youth reaching the age of majority will be a clinical decision of the treatment team and not a result of funding. In keeping with the family-centered approach to behavioral health care, CPSA will insure that the Provider Networks in GSA 3 and GSA 5 will allow for all family members to receive services from a single provider, regardless of Network assignment.

2-n. Transportation Infrastructure

GSA 3 is comprised of a vast geographic area covering close to 14,000 square miles. Although there are larger communities within the region, such as Sierra Vista, Nogales and Benson, the majority of the area is undeveloped and rural with an average population of less than 20 people per square mile. Accessible transportation services that include both emergency and non-emergency transportation can pose challenges given the rural landscape of this region.

The Comprehensive Service Network (Network) for GSA 3, Southeastern Arizona Behavioral Health Services (SEABHS), initially assesses the member's need for support services, including non-emergency transportation services, during the Core Assessment process. Transportation needs, whether for the member or family members, are included in the member's service plan and are continually re-assessed. Intensity or frequency of transportation services are addressed based on any known changes in need (e.g., change in residency, supports offered by family or friends, or loss of current transportation provider).

The transportation infrastructure described herein details the infrastructure currently in place and additional enhancements to be added by July 1, 2005, to ensure sufficient and accessible transportation services for all Title XIX/Title XXI members and persons with serious mental illness (SMI) and their families residing in the four Southeastern counties of GSA 3.

NON-EMERGENCY TRANSPORTATION SERVICES

Non-emergency transportation is provided for members and/or family members who are unable to arrange or pay for their own transportation or who do not have access to free transportation to and from medically necessary covered behavioral health services. While most urban settings can rely on public transit systems to meet some of the needs of members and the community at large, this is not the case for most of the communities within GSA 3. To meet the needs of CPSA members in these communities, the majority of transportation services are provided by SEABHS staff using site-assigned vehicles and passenger vans.

SEABHS has strategically located 15 delivery sites throughout the region. These sites are owned and operated by the Network and include 11 outpatient sites; one Level I site (Psychiatric Health Facility); and three Level II sites. These sites serve the communities of Benson, Sierra Vista, Douglas, Nogales, Safford, Morenci, Willcox and Bisbee. Each site has a minimum of one 8- to 12-passenger van with many sites having a fleet of vehicles that includes additional 8- to 12-passenger vans, 7-passenger mini vans, and one or more cars. These vehicles are assigned to the program for the sole purpose of transporting members and/or family members to behavioral health appointments, specialty provider appointments, recreational outings, vocational appointments, local schools, and other locations necessary for the member to achieve his or her service plan goals. Each site has dedicated staff (Transportation Aide, Case Manager Aide or Behavioral Health Technician [BHT]) who provides transportation services within each community and outlying areas. Staff works closely with the Child and Family Teams and the Adult Clinical Teams to coordinate transportation services to ensure that members and/or family members are not arriving sooner than one hour before their scheduled appointment and not waiting for more than one hour after their appointment has concluded. Case Managers and BHTs also transport members and/or family members, as needed, and in the event that the Transportation Aide is not available. It is estimated that 95 percent of transportation services provided to members and/or family members are delivered through staff.

Scattered throughout the four Southeastern counties is some form of public transportation. In the communities of Nogales, Sierra Vista, Bisbee and Douglas, limited bus service is available and accessible to members. These services may be limited by schedule times, days and even routes (coverage of the community), but are utilized if it meets the needs of the member. SEABHS provides free bus passes regularly to members and/or family members who can access public transit systems. Taxi providers are rarely used as few communities offer this service.

There are situations when a higher level of transport is needed to ensure the safety and welfare of the member. To meet this need, SEABHS currently contracts with an AHCCCS registered Non-Emergency Transportation Provider Type 26. The scope of services provided includes ambulatory transportation via cars or vans. Van transports for persons needing wheelchair accessibility or stretcher capability are available. Currently, this service provider responds to all of the communities within the region, and is used more extensively in the communities of Safford and Willcox when in-house transportation from the Network isn't available (e.g., transporting from a clinic site to the Psychiatric Health Facility [PHF] in Benson).

CPSA believes that a broader array of non-emergency transportation providers is needed to offer members and/or family members choice and convenience when selecting a transportation provider. To that end, CPSA will expand the

availability of this service through ongoing development of Child Protective Services (CPS)/Division of Developmental Disabilities (DDD) Title XIX Certified Habilitation Providers. Eligible providers have been identified and are in the process of contracting for services in Douglas, Bisbee, and Pirtleville. Services will be provided to the areas of Naco, Palominas, Hereford, Tombstone, McNeal, Double Adobe and Elfrida. Efforts will continue to recruit and secure additional Habilitation providers to provide non-emergency transportation services within GSA 3 communities.

EMERGENCY TRANSPORTATION SERVICES

In the event of a medical or life threatening situation, the 911 emergency system should always be initiated. However, in situations where planned transports are necessary for members who require a higher level of transport than that of a non-emergency provider, an ambulance provider (Provider Type 06) is utilized.

An ambulance provider must be issued a Certificate of Necessity by the Department of Health Services, Bureau of Emergency Medical Service (DHS/BEMS) to operate an ambulance service in the State of Arizona. The Certificate of Necessity identifies the type of ambulance service (air or ground) and the level of medical support (advanced or basic). In addition, the Certificate of Necessity designates the service area (geographical boundary) and response times. For the rural communities in GSA 3, a single ambulance provider is not feasible due to the mandated response times stipulated in the Certificate of Necessity. There are a number of qualified ambulance providers throughout the region capable of providing this level of transport within each community or service area.

Based on an analysis of the services currently available in GSA 3, CPSA has determined that additional emergency transportation providers are needed to ensure the accessibility of these services to members and their families and to enhance member choice of providers for this level of care. CPSA has identified several qualified providers who are AHCCCS registered and are holders of a valid Certificate of Necessity issued by the DHS/BEMS. CPSA will require SEABHS to initiate contracts with a minimum of four emergency transportation providers to ensure availability across each county and accessibility by members who require this level of transport. These services are designated for pre-planned transports within GSA 3 and may require occasional transports to Pima County.

REPORTING & MONITORING OF TRANSPORTATION SERVICES

Transportation services that are provided in-house by SEABHS are reported under the auspices of an outpatient clinic. CPSA acknowledges that these services are underreported as Title XIX expenditures (encounter data) due to many factors. The CPSA Network Development Team will continue to focus its efforts on specific technical assistance trainings and educational opportunities directed toward dispelling myths and misunderstandings that surround this support service. Transportation services provided by contracted providers are reported with more regularity and within the guidelines set forth in the *DBHS Covered Behavioral Health Services Guide.*

CPSA will ensure that transportation services provided by contracted providers are reported with greater regularity. Through the Network Design and Improvement Committee (NDIC), CPSA will continue to monitor the availability of non-emergency and emergency transportation services throughout the region. Regular monitors will include review of utilization data to determine if additional providers are warranted to meet the needs of members.

SUMMARY

The primary provision of non-emergency transportation services is by the Network staff using a fleet of vans and other vehicles. Due to the rural character of the four counties, providing non-emergency transportation via agency staff is the most efficient, cost-effective way to ensure accessible and available services in the communities where members reside. Emergency transportation accessibility is addressed through multiple contracts with qualified providers to ensure geographical coverage among the counties. Additional enhancements to the transportation infrastructure will continue to be analyzed by CPSA to ensure that the capacity of services and array of provider types are available to meet the needs of a growing population in this service area.

2-n. Transportation Infrastructure

Pima County covers a vast geographical area comprised of metropolitan Tucson and pockets of rural communities, such as Vail, Ajo, Sells, Marana, Three Points, Avra Valley, Green Valley and Catalina. The Tohono O'odham Reservation is also a part of the GSA 5 area. Similar to the rural region of GSA 3, ensuring an accessible infrastructure of various levels of non-emergency and emergency transportation services can be challenging.

A member's need for ongoing support services, including transportation services, is initially determined during the Core Assessment process. Transportation needs, whether it is for the member or family members, is included in the member's service plan and is continually re-assessed throughout the member's length of treatment or involvement with CPSA. The intensity or frequency of transportation services provided are addressed based on any known changes in need (e.g., change in residency, supports offered by family or friends, or loss of current transportation provider).

The five Comprehensive Service Networks (Network) in Pima County are charged with providing a full continuum of care to adults and children. In addition to the Networks, CPSA contracts with a community-wide crisis services provider (SAMHC Behavioral Health Services) and a detoxification services provider (Compass Health Care), the latter two co-located at the newly renovated Plaza Arboleda, in Tucson. The transportation infrastructure described herein details the infrastructure currently in place and additional enhancements to be added by July 1, 2005 to ensure sufficient and accessible transportation services for all Title XIX/Title XXI members and persons with serious mental illness (SMI) and their families.

NON-EMERGENCY TRANSPORTATION SERVICES

Non-emergency transportation is provided to members and/or family members who are unable to arrange or pay for their transportation or who do not have access to free transportation to access medically necessary covered behavioral health services. Throughout metropolitan Tucson, the public transportation system is widely accessible to members and/or family members; however, a significant portion of non-emergency transportation continues to be provided by provider staff, especially in the rural communities. It is estimated that more than 90 percent of all non-emergency transportation is provided in-house by agency staff.

Agency-Provided Transportation Services – Non-emergency transportation is primarily provided by Network or provider staff using a fleet of vans and other vehicles. Outpatient and residential sites have vehicles assigned to the program for the sole purpose of transporting members and/or family members to and from behavioral health appointments, specialty provider appointments, recreational outings, vocational appointments, local schools, and other locations needed for the member to achieve his or her service plan goals. Many sites have dedicated staff who provides this service, while other sites utilize Aides, Case Managers and Behavioral Health Technicians (BHTs) depending on the need of the member. Staff works closely with the Child and Family Teams and the Adult Clinical Teams to coordinate transportation services to ensure that members and/or family members are not arriving sooner than one hour before their scheduled appointment and not waiting for more than one hour after their appointment has concluded. To augment this service, Networks frequently distribute free bus passes and taxi vouchers to members and/or family members electing to access these services. There are also a variety of free transportation services offered to targeted populations, such as the elderly and/or disabled, which are also utilized by members and coordinated through the Networks.

Like the Networks, both SAMHC and Compass Health Care offer in-house transportation services to members and/or family members. In 2003, these programs were strategically co-located at Plaza Arboleda, which is within a short walking distance of bus stops. Although many individuals seeking services utilize the public transportation system, others are often brought to the facility by friends or family members. For persons in the region experiencing a crisis, mobile crisis teams are dispatched to the location of the crisis, often transporting the person back to the crisis facility for further evaluation and/or treatment. While in treatment, persons may require non-emergency transportation for medical clearance or other community appointments, all of which are provided by SAMHC or Compass Health Care. Upon discharge from these services, transportation is provided through in-house transportation, free bus or taxi vouchers to ensure the member's safe return to his/her home or place of residence.

Contracted Non-emergency Transportation Services – There are situations when a higher level of non-emergency transport is needed to ensure the safety and welfare of the member. To meet this need, several Networks currently contract with an AHCCCS registered Non-Emergency Transportation Provider Type 26. The scope of these services includes ambulatory transportation via taxi, cars, vans and minivans. Van transports for persons needing wheelchair accessibility or stretcher capability are available throughout GSA 5.

CPSA believes that a broad array of non-emergency transportation providers is needed to offer members and/or family members choice and convenience when selecting a transportation provider To further expand and enhance the availability of transportation services throughout Pima County, CPSA will contract directly with non-emergency transportation provider(s) with a proven capacity to meet the needs of members, particularly those members who reside in rural communities. These non-emergency transportation services will be accessible by the Networks, SAMHC and Compass Health Care. Additional development activities will continue to target Child Protective Services (CPS)/Division of Developmental Disabilities (DDD) Title XIX Certified Habilitation Providers, particularly in the rural areas, for the provision of non-emergency transportation services.

EMERGENCY TRANSPORTATION SERVICES

Transportation services provided by an emergency transportation provider shall not be used to circumvent the 911 emergency system for those situations that require an immediate emergent response. However, in situations where planned transports are necessary for members who require a higher level of transport than that of a non-emergency transportation provider, an ambulance provider (Provider Type 06) is used for this service.

An ambulance provider must be issued a Certificate of Necessity by the Department of Health Services, Bureau of Emergency Medical Service (DHS/BEMS) to operate an ambulance service in the State of Arizona. The Certificate of Necessity identifies the type of ambulance service (air or ground), the level of medical support (advanced or basic), and designates the service area (geographical boundary) and response times. Several years ago, CPSA, in partnership with Networks, began to contract directly with emergency transportation providers to eliminate the duplication of contracts and to ensure the availability and accessibility of this level of transport for all members served throughout Pima County. CPSA will continue this contracting arrangement and currently holds direct contracts with two qualified AHCCCS registered ambulance providers. Under the auspices of the centralized agreements, each Network, regardless of the population served, has access to these services. Contracting with more than one ambulance provider guarantees a rapid response time and availability. The coverage for these services includes the rural areas within Pima County. In addition, each Network benefits from the reduced rate (30 percent of general public rates issued by DHS/BEMS) negotiated by CPSA. This level of transportation supports pre-planned/scheduled transports from/to a Level I facility from/to a step-down or lower level of care. By July 1, 2005, CPSA will expand these centralized agreements to include SAMHC and Compass Health Care.

REPORTING & MONITORING OF TRANSPORTATION SERVICES

CPSA acknowledges that these services are underreported as Title XIX expenditures (encounter data) due to many factors. The Network Development Team will continue to focus its efforts on specific technical assistance trainings and educational opportunities directed toward dispelling myths and misunderstandings that surround this support service. Transportation services provided by contracted providers are reported with more regularity and within the guidelines set forth in the *DBHS Covered Behavioral Health Services Guide.*

CPSA will ensure that transportation services provided by contracted providers are reported with greater regularity. Through the Network Design and Improvement Committee (NDIC), CPSA will continue to monitor the availability of non-emergency and emergency transportation services throughout the region. Regular monitors will include review of utilization data to determine if additional providers are warranted to meet the needs of members and their families.

SUMMARY

The primary provision of non-emergency transportation services are provided by the agency staff using fleets of vans and other vehicles. Although Pima County is thought of as an urban area by most people, there are pockets of rural communities within its boundaries. Particularly in the rural part of the county, providing non-emergency transportation through agency staff is the most efficient, cost-effective way to provide accessible and available services in the communities where members reside. Emergency transportation accessibility is addressed through a centralized contract held directly by CPSA; however, additional enhancements to the infrastructure will continue to be explored to ensure that the capacity of services and array of provider types are available to meet the needs of a growing population.

2-o. Videoconferencing Capabilities

The CPSA Video Teleconferencing (VTC) network (Rural Linkages Teleconferencing Project) was created in 1998 through ADHS Tobacco Tax funds. It was developed to strengthen access to care, offer choices for specialty services, and address geographical distances which impede access to care. The President's New Freedom Commission on Mental Health report recommends the "use of health technology and telehealth to improve access and coordination of mental health care, especially for Americans in remote areas or in underserved populations." As the VTC network continues to expand and CPSA evaluates the use of VTC, in terms of number and types of sessions (clinical treatment, consultations, behavioral health-related training, and meetings), it is clear that the CPSA system is in line with the Commission's goal.

The original VTC network consisted of seven sites in Pima County, five sites in the four Southeastern counties and the DBHS site. The VTC network in GSA 3 has expanded to nine fully operational sites (eight treatment sites across the four-county area and the CPSA's Southeast Regional Office [SERO], in Sierra Vista). CPSA has a total of 28 room systems at 24 sites throughout Southern and Southeastern Arizona plus connections to other networks or systems. On the following page, Figure 2-o.1-GSA 3, CPSA's VTC Network in GSA 3, depicts the CPSA VTC sites as well as the other teleconference/telemedicine networks with which it is connected.

Use of the VTC network offers opportunities for clinicians to provide direct treatment service to members and families, case management, coordination of care with practitioners in other areas and support services. One example of increased coordination of care is the use of VTC by providers to offer adjunct clinical sessions to their members in the Arizona State Hospital. This shared treatment assists with transition upon discharge and offers family members an opportunity to participate in service planning and the discharge planning process. It affords provider and RBHA staff the opportunity to participate in regularly scheduled and ad hoc meetings with DBHS staff.

The VTC network is particularly helpful in accessing culturally proficient staff to interact with a member or family member. Participation in education/training activities and administrative or managerial conferences or meetings is readily available. For example, provider and RBHA staff are able to participate through VTC in Psychiatric Grand Rounds from the University of Arizona College of Medicine. Benefits of the VTC network include increased access to psychiatric and case management services, particularly to individuals in remote areas; increased access to continuing education programming/distance learning opportunities; and, decreased time and expense associated with travel, trainings and technical assistance.

Reimbursement for telemedicine services follows customary charges for the delivery of the appropriate service code(s). The *DBHS Covered Behavioral Health Services Guide* provides guidance concerning approved service codes for use in recording clinical services delivered by VTC. Treatment services using VTC technology are not jeopardized by licensure restrictions, scope of practice limitations or inability to encounter services. The videoconferencing equipment is owned by CPSA and made available to the behavioral health system of care through placement of equipment at CPSA offices, Network locations, and at ADHS/DBHS. Through the use of ancillary equipment, videoconferencing can include point-to-point presentations and the transfer of information through the *Smart Board* and document camera where writing or documents can be presented and shared directly on the video monitor.

Southeastern Arizona Behavioral Health Services (SEABHS), the designated provider in GSA 3, utilizes VTC regularly to provide treatment consultations, to involve families in service planning sessions, and to expand psychiatric services. VTC in GSA 3 offers opportunity for increasing staff and member satisfaction by maximizing member interactions with psychiatrists and other prescribers without increasing travel time. VTC helps to improve retention of staff through reduction of travel time and greater employee satisfaction.

Use of the VTC in FY 2004 was down from FY 2003 due to SEABHS staff turnover; SEABHS infrastructure changes resulting in T1 disruptions; and administration relocation. Increased efforts are underway to expand the use of VTC, particularly related to increasing use for clinical services. The CPSA Video Teleconference Coordinator attends the Collaborative Technical Assistance (CTA) Team meetings for SEABHS to increase visibility for VTC and will offer training and technical assistance and visit each treatment site in GSA 3 to improve the understanding of the advantage for VTC in the clinical setting.

CPSA TRAINING CENTER

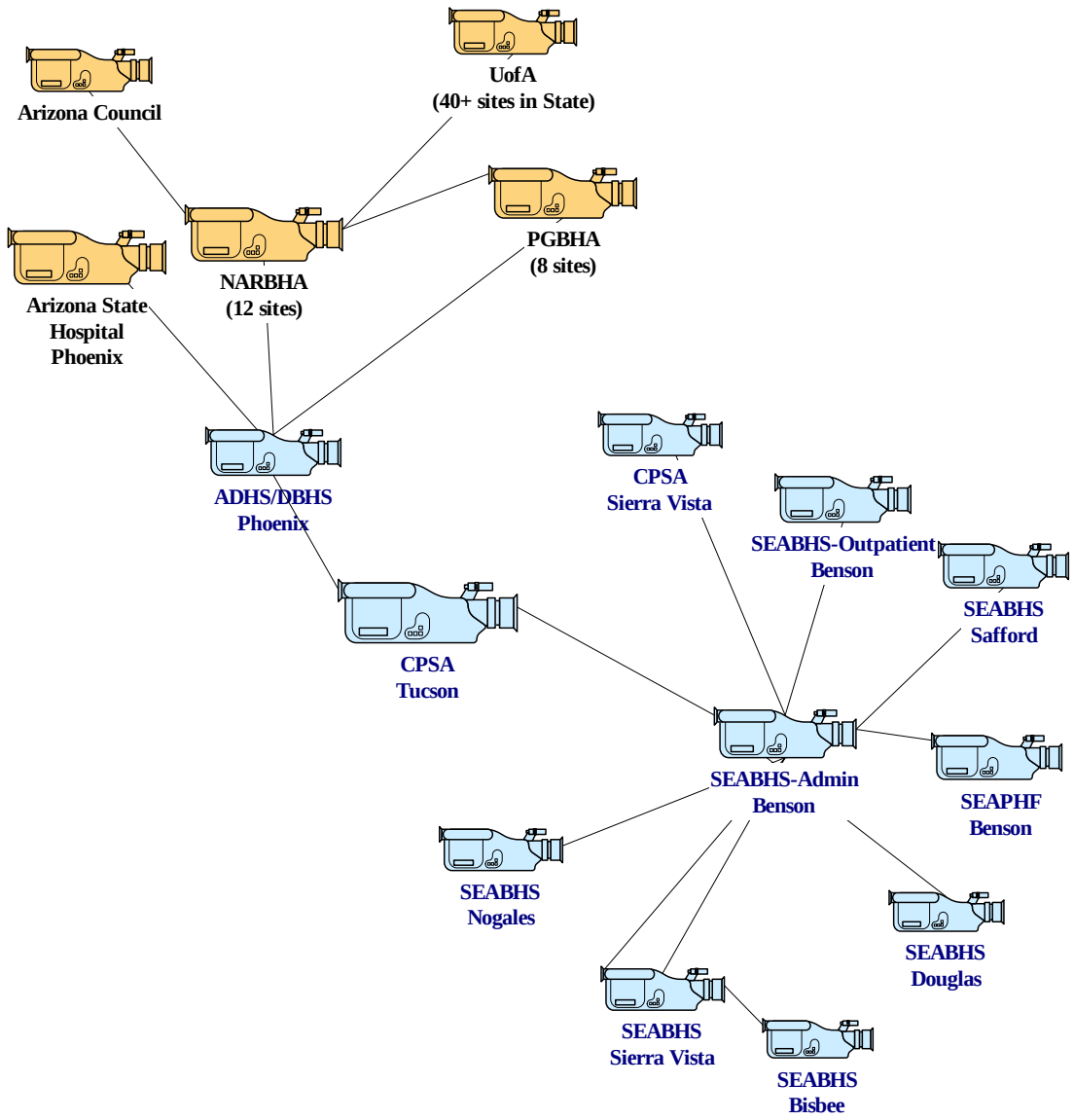
The CPSA Training Center at Plaza Arboleda, in Tucson, provides a venue for a variety of activities in support of the behavioral health system for Southern and Southeastern Arizona. A unique feature of the CPSA Training Center is the capacity to use the alternative technology of VTC, which is a valuable tool for communicating and providing training throughout the CPSA Provider Network, especially in rural communities. The Training Center's video teleconferencing

equipment is available in the largest room at Plaza Arboleda which seats 100 people. CPSA also devotes a smaller conference room seating 15 to VTC technology. In fiscal year 2003-2004, over 55 training sessions were video teleconferenced to a variety of the communities served in Southeastern Arizona.

DISTANCE LEARNING NETWORK

Several times each month, CPSA offers live satellite distance learning broadcasts provided by the Distance Learning Network (DLN) which are designed for physicians, pharmacists, nurses and psychologists. DLN's Behavioral Healthcare Network is a satellite-based Continuing Medical Education (CME) broadcast network delivering CME programs to healthcare professionals throughout North America. These free satellite broadcasts are offered throughout the year by DLN in joint partnership with the University of Florida College of Medicine.

Figure 2-o.1-GSA 3 CPSA's VTC Network in GSA 3



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The original VTC network consisted of seven sites in Pima County, five sites in the four Southeastern counties and the DBHS site. Currently, there are 14 fully operational sites within the GSA 5 network (13 in GSA 5 and 1 at DBHS), and expansion is underway to a fifteenth site, Mentally Ill Kids in Distress (MIKID). The recent GSA 5 expansions since the fall of 2002, include: the Marana Health Clinic; Casa de Esperanza, in Green Valley; the CPSA locations at 4733 E. Broadway and 2502 N. Dodge, in Tucson; and, Intermountain Centers for Human Development, in Tucson and on the Tohono O'Odham Reservation in Sells. The expansion to the MIKID site, while offering service, training and meeting capability, will allow for opportunity for peer support to families. In total, CPSA has 28 room systems at 24 sites throughout Southern and Southeastern Arizona plus connections to other networks or systems. On the following page, Figure 2-o.1-GSA 5, CPSA's VTC Network in GSA 5, depicts the CPSA VTC sites, as well as the other teleconference/telemedicine networks with which it is connected.

Use of the VTC network offers opportunities for clinicians to provide direct treatment service to members and families, case management, coordination of care with practitioners in other areas and support services. One example of increased coordination of care is the use of VTC by providers to offer adjunct clinical sessions to their members in the Arizona State Hospital. This shared treatment assists with transition upon discharge and offers family members an opportunity to participate in service planning and the discharge planning process. It affords provider and RBHA staff the opportunity to participate in regularly scheduled and ad hoc meetings with DBHS staff, such as quarterly population-specific statewide meetings attended by CPSA Network Managers.

The VTC network is particularly helpful in accessing culturally proficient staff to interact with a member or family member. Participation in education/training activities and administrative or managerial conferences or meetings is readily available. For example, provider and RBHA staffs are able to participate through VTC in Grand Rounds from the University of Arizona College of Medicine. Benefits of the VTC network include increased access to psychiatric and case management services, particularly to individuals in remote areas of Pima County; increased access to continuing education programming/distance learning opportunities; and decreased time and expense associated with travel, trainings and technical assistance.

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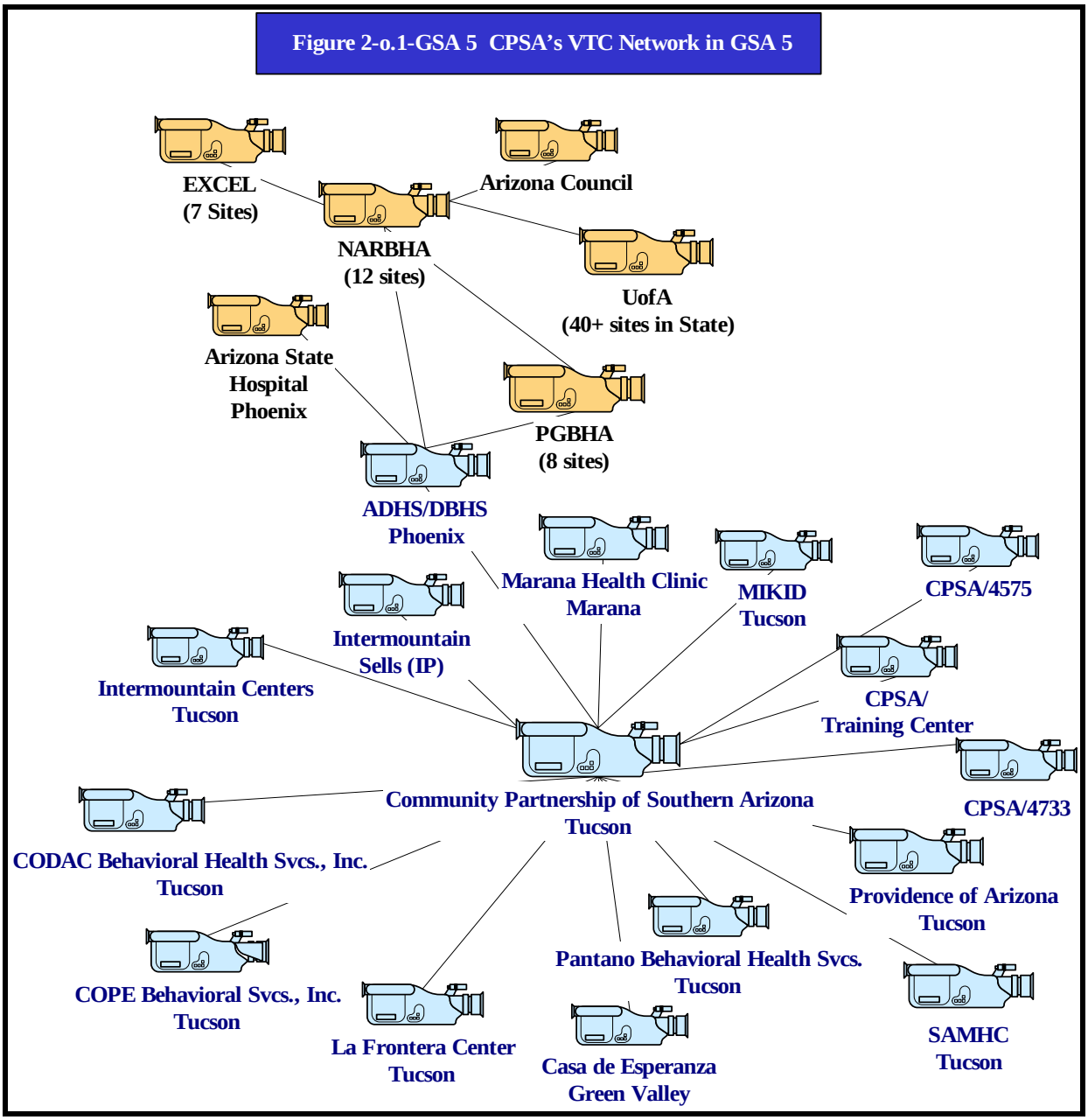

Figure 2-o.1-GSA 5 CPSA's VTC Network in GSA 5

TELEHEALTH PROGRAM

Arizona Physician's IPA, in conjunction with CPSA providers, have implemented a pilot study by offering innovative telemedicine services designed for CPSA members who have co-occurring medical and psychiatric disorders; difficulty adhering to ongoing treatment; and/or, are at-risk for health care problems that will require crisis and/or emergency services. Currently, 12 members are enrolled in the pilot video telephone program and have a TeleHealth® system installed in their home that allows for two-way interactive telecommunication between the member and their Health Care and Mental Health Care providers. The technology that drives the telemedicine interface is a unit called the Care Companion Station. In addition to providing audio/visual interface, the technology allows for remote monitoring of blood pressure, weight, pulse oximetry and blood glucose. The unit used by the provider staff allows for real time displays and downloading of all peripheral measures. The TeleHealth® program is being evaluated through the measures of: quality of life; depression; health status; member and staff satisfaction; and utilization of health care services.