

<b>DBHS Executive Team</b>	<b>Name</b>	<b>Contact Information</b>	
Deputy Director	Laura K. Nelson, M.D.	<a href="mailto:laura.nelson@azdhs.gov">laura.nelson@azdhs.gov</a>	(602) 364-4566
Assistant Director	Bob Sorce, J.D.	<a href="mailto:robert.sorce@azdhs.gov">robert.sorce@azdhs.gov</a>	(602) 364-4628
Chief Medical Officer	Rodgers Wilson, M.D.	<a href="mailto:rodgers.wilson@azdhs.gov">rodgers.wilson@azdhs.gov</a>	(602) 364-4567
Chief Financial Officer	David Reese	<a href="mailto:david.reese@azdhs.gov">david.reese@azdhs.gov</a>	(602) 364-4703
Bureau Chief: Consumer Rights	Margery Ault	<a href="mailto:margery.ault@azdhs.gov">margery.ault@azdhs.gov</a>	(602) 364-4525
Bureau Chief: Contract Compliance	Victoria Navarra, J.D.	<a href="mailto:victoria.navarra@azdhs.gov">victoria.navarra@azdhs.gov</a>	(602) 364-4670
Bureau Chief: Grants Management and Data	Melissa Thomas	<a href="mailto:melissa.thomas@azdhs.gov">melissa.thomas@azdhs.gov</a>	(602) 364-4651
Bureau Chief: Psychosocial Rehabilitation	Paige Finley	<a href="mailto:paige.finley@azdhs.gov">paige.finley@azdhs.gov</a>	(602) 364-4622
Bureau Chief: Quality Management Operations	Mari Bilderback	<a href="mailto:mari.bilderback@azdhs.gov">mari.bilderback@azdhs.gov</a>	(602) 364-1233

### Subject Matter Experts

If you have questions, require assistance or need clarification, please contact the person listed below according to the appropriate subject area.

<b>Subject Area(s)</b>	<b>Name</b>	<b>Contact Information</b>	
Adult Medical/Psychiatric Issues	Rodgers Wilson, M.D.	<a href="mailto:rodgers.wilson@azdhs.gov">rodgers.wilson@azdhs.gov</a>	(602) 364-2149
Adult Provider Network	Tom Klemko	<a href="mailto:tom.klemko@azdhs.gov">tom.klemko@azdhs.gov</a>	(602) 364-4624
AHCCCS Health Plans (Physical Healthcare)	Shannon Shiver	<a href="mailto:shannon.shiver@azdhs.gov">shannon.shiver@azdhs.gov</a>	(602) 364-4863
Arizona State Hospital	Shannon Shiver	<a href="mailto:shannon.shiver@azdhs.gov">shannon.shiver@azdhs.gov</a>	(602) 364-4863
Audit Standards/Fraud and Abuse	Tim Stanley	<a href="mailto:tim.stanley@azdhs.gov">tim.stanley@azdhs.gov</a>	(602) 364-4781
Child Welfare (CPS)	Steve Lazere	<a href="mailto:steve.lazere@azdhs.gov">steve.lazere@azdhs.gov</a>	(602) 364-4627
Children's Medical/Psychiatric Issues	Sara Salek, M.D.	<a href="mailto:sara.salek@azdhs.gov">sara.salek@azdhs.gov</a>	(602) 364-2149
Children's Provider Network	Kim Engle	<a href="mailto:kim.engle@azdhs.gov">kim.engle@azdhs.gov</a>	(602) 364-1076
Communications/Public Relations	Sarah Henley	<a href="mailto:sarah.henley@azdhs.gov">sarah.henley@azdhs.gov</a>	(602) 364-4754
Community Service Agency (CSA)	Margaret Russell	<a href="mailto:margaret.russell@azdhs.gov">margaret.russell@azdhs.gov</a>	(602) 364-4658
Contract Compliance (T/RBHA)	Jami Snyder	<a href="mailto:jami.synder@azdhs.gov">jami.synder@azdhs.gov</a>	(602) 364-4669
Contract Development (including IGA/ISA)	Marissa Castro, J.D.	<a href="mailto:marissa.castro@azdhs.gov">marissa.castro@azdhs.gov</a>	(602) 364-0801
Covered Services Guide	Kayla Caisse	<a href="mailto:kayla.caisse@azdhs.gov">kayla.caisse@azdhs.gov</a>	(602) 364-4731
Cultural Competency	Victoria Navarra, J.D.	<a href="mailto:victoria.navarra@azdhs.gov">victoria.navarra@azdhs.gov</a>	(602) 364-4670
Customer Service/Complaints	Lou Anne Allard	<a href="mailto:lou.anne.allard@azdhs.gov">lou.anne.allard@azdhs.gov</a>	(602) 364-4558
Data Systems and Application Development	Ana Roscetti	<a href="mailto:ana.roscetti@azdhs.gov">ana.roscetti@azdhs.gov</a>	(602) 364-4519
Data Validation & Encounters	Kayla Caisse	<a href="mailto:kayla.caisse@azdhs.gov">kayla.caisse@azdhs.gov</a>	(602) 364-4731
Developmental Disabilities	Shannon Shiver	<a href="mailto:shannon.shiver@azdhs.gov">shannon.shiver@azdhs.gov</a>	(602) 364-4863
Encounters/Claims	Terri Speaks	<a href="mailto:OPS@azdhs.gov">OPS@azdhs.gov</a>	(602) 364-4701
Grants Management	Heather Mathews	<a href="mailto:heather.mathews@azdhs.gov">heather.mathews@azdhs.gov</a>	(602) 364-4649
Grievance and Appeals	Kara Burke, J.D.	<a href="mailto:kara.burke@azdhs.gov">kara.burke@azdhs.gov</a>	(602) 364-4572
Housing	Brenda Robbins	<a href="mailto:brenda.robbins@azdhs.gov">brenda.robbins@azdhs.gov</a>	(602) 364-1356
Human Rights & SMI Advocates	Cheryl Koch-Martinez, J.D.	<a href="mailto:cheryl.koch-martinez@azdhs.gov">cheryl.koch-martinez@azdhs.gov</a>	(602) 364-4573
Individual and Family Affairs	Kathy Bashor	<a href="mailto:kathy.bashor@azdhs.gov">kathy.bashor@azdhs.gov</a>	(602) 364-4629
Justice Systems	James De Jesus	<a href="mailto:james.dejesus@azdhs.gov">james.dejesus@azdhs.gov</a>	(602) 364-4610

Medicaid/Medicare	Margaret Russell	<a href="mailto:margaret.russell@azdhs.gov">margaret.russell@azdhs.gov</a>	(602) 364-4658
Provider Complaints	Terri Speaks	<a href="mailto:OPS@azdhs.gov">OPS@azdhs.gov</a>	(602) 364-4701
Provider Manual/Policies and Procedures	Margaret Russell	<a href="mailto:margaret.russell@azdhs.gov">margaret.russell@azdhs.gov</a>	(602) 364-4658
Prevention Services	Lisa Shumaker	<a href="mailto:lisa.shumaker@azdhs.gov">lisa.shumaker@azdhs.gov</a>	(602) 364-4594
Public Records Requests	Sarah Henley	<a href="mailto:sarah.henley@azdhs.gov">sarah.henley@azdhs.gov</a>	(602) 364-4754
Quality Management/Utilization Management	Mari Bilderback	<a href="mailto:mari.bilderback@azdhs.gov">mari.bilderback@azdhs.gov</a>	(602) 364-1233
Training	Ali DeLaTrinidad	<a href="mailto:ali.delatrinidad@azdhs.gov">ali.delatrinidad@azdhs.gov</a>	(602) 364-4659
Tribal issues	Michael Allison	<a href="mailto:michael.allison@azdhs.gov">michael.allison@azdhs.gov</a>	(602) 364-1041
Vocational Rehabilitation/Employment	Paige Finley	<a href="mailto:paige.finley@azdhs.gov">paige.finley@azdhs.gov</a>	(602) 364-4622