

DBHS Executive Team	Name	Contact Information	
Deputy Director	Laura K. Nelson, M.D.	laura.nelson@azdhs.gov	(602) 364-4566
Assistant Director	Mike Fronske	michael.fronske@azdhs.gov	(602) 364-4567
Assistant Director	Bob Sorce, J.D.	robert.sorce@azdhs.gov	(602) 364-4567
Chief Medical Officer	Rodgers Wilson, M.D.	rodgers.wilson@azdhs.gov	(602) 364-2149
Chief Financial Officer	David Reese	david.reese@azdhs.gov	(602) 364-4703
Bureau Chief: Clinical and Recovery Operations	VACANT		
Bureau Chief: Consumer Rights	Margery Ault	margery.ault@azdhs.gov	(602) 364-4525
Bureau Chief: Contract Compliance	Victoria Navarra	victoria.navarra@azdhs.gov	(602) 364-4670
Bureau Chief: Grants Management and Data	Melissa Thomas	melissa.thomas@azdhs.gov	(602) 364-4592
Bureau Chief: Network (Adult)	Justin Chase	justin.chase@azdhs.gov	(602) 364-4665
Bureau Chief: Network (Children)	Brian Lensink	brian.lensink@azdhs.gov	(602) 364-4652
Bureau Chief: Psychosocial Rehabilitation	Paige Finley	paige.finley@azdhs.gov	(602) 364-4622
Bureau Chief: Quality Management Operations	VACANT		

Subject Matter Experts

If you have questions, require assistance or need clarification, please contact the person listed below according to the appropriate subject area.

Subject Area(s)	Name	Contact Information	
Adult Medical/Psychiatric Issues	Rodgers Wilson, M.D.	rodgers.wilson@azdhs.gov	(602) 364-2149
Adult Provider Network	Justin Chase	justin.chase@azdhs.gov	(602) 364-4665
AHCCCS Health Plans (Physical Healthcare)	Shannon Shiver	shannon.shiver@azdhs.gov	(602) 364-4863
Arizona State Hospital	Shannon Shiver	shannon.shiver@azdhs.gov	(602) 364-4863
Audit Standards/Fraud and Abuse	Tim Stanley	tim.stanley@azdhs.gov	(602) 364-4781
Child Welfare (CPS)	Steve Lazere	steve.lazere@azdhs.gov	(602) 364-4627
Children's Medical/Psychiatric Issues	Sara Salek, M.D.	sara.salek@azdhs.gov	(602) 364-2149
Children's Provider Network	Brian Lensink	brian.lensink@azdhs.gov	(602) 364-4652
Communications/Public Relations	Sarah Henley	sarah.henley@azdhs.gov	(602) 364-4754
Community Service Agency (CSA)	Margaret Russell	margaret.russell@azdhs.gov	(602) 364-4658
Contract Compliance (T/RBHA)	Jami Snyder	jami.synder@azdhs.gov	(602) 364-4669
Contract Development (including IGA/ISA)	Marissa Castro, J.D.	marissa.castro@azdhs.gov	(602) 364-0801
Covered Services Guide	Kayla Caisse	kayla.caisse@azdhs.gov	(602) 364-4731
Cultural Competency	Teresita Oaks	teresita.oaks@azdhs.gov	(602) 364-4908
Customer Service/Complaints	Lou Anne Allard	lou.anne.allard@azdhs.gov	(602) 364-4558
Data Systems and Application Development	Melissa Thomas	melissa.thomas@azdhs.gov	(602) 364-4592
Data Validation & Encounters	Kayla Caisse	kayla.caisse@azdhs.gov	(602) 364-4731
Developmental Disabilities	Shannon Shiver	shannon.shiver@azdhs.gov	(602) 364-4863
Encounters/Claims	Terri Speaks	OPS@azdhs.gov	(602) 364-4701
Grants Management	Heather Ellis	heather.ellis@azdhs.gov	(602) 364-4632
Grievance and Appeals	Kara Burke, J.D.	kara.burke@azdhs.gov	(602) 364-4572

Housing	Brenda Robbins	brenda.robbs@azdhs.gov	(602) 364-1356
Human Rights & SMI Advocates	Cheryl Koch-Martinez, J.D.	cheryl.koch-martinez@azdhs.gov	(602) 364-4573
Individual and Family Affairs	Amy Winterberg	amy.winterberg@azdhs.gov	(602) 364-4593
Justice Systems	James De Jesus	james.dejesus@azdhs.gov	(602) 364-4610
Medicaid/Medicare	Margaret Russell	margaret.russell@azdhs.gov	(602) 364-4658
Provider Complaints	Terri Speaks	OPS@azdhs.gov	(602) 364-4701
Provider Manual/Policies and Procedures	Margaret Russell	margaret.russell@azdhs.gov	(602) 364-4658
Prevention Services	Lisa Shumaker	lisa.shumaker@azdhs.gov	(602) 364-4594
Public Records Requests	Sarah Henley	sarah.henley@azdhs.gov	(602) 364-4754
Quality Management/Utilization Management	Michelle Ryan	michelle.ryan@azdhs.gov	(602) 364-4629
Training	Ali DeLaTrinidad	ali.delatrinidad@azdhs.gov	(602) 364-4659
Tribal issues	Lydia Hubbard-Pourier	lydia.hubbard-pourier@azdhs.gov	(602) 364-1745
Vocational Rehabilitation/Employment	Paige Finley	paige.finley@azdhs.gov	(602) 364-4622