Policy Attachment 1805.1

PROVIDER CLAIMS DISPUTES CONTACT LIST

Contacts for Resolving Issues Informally:

- For actions/decisions by the RBHA, contact: [RBHA should put in name of Contact]:
- For TRBHA claim related issues contact: AHCCCS Provider Assistance Unit (602) 417-7670
- For actions/decisions by ADHS/DBHS, contact:
  
  ADHS/DBHS Office of Program Support  
  150 N. 18th Ave, 2nd Floor  
  Phoenix, Arizona 85007  
  (602) 364-4731

Mailing Address for Filing an Initial Claim Dispute:

- For claim disputes related to actions/decisions by the RBHA contact [RBHA should put in name of Contact]
- For claim disputes related to actions/decisions by ADHS/DBHS including disputes of a TRBHA claim payment issue:

  ADHS/DBHS Office of Grievance and Appeals  
  150 N 18th Ave, 2nd Floor  
  Phoenix, Arizona 85007  
  Phone: (602) 364-4575  
  Fax: (602) 364-4591

Mailing Address for Filing a Request for Administrative Hearing:

  ADHS/DBHS Office of Grievance and Appeals  
  150 N 18th Ave, 2nd Floor  
  Phoenix, Arizona 85007  
  Phone: (602) 364-4575  
  Fax: (602) 364-4591

Mailing Address for Filing a Review of ADHS Director’s Final Decision Related to Title XIX/XXI Services:

  ADHS Office of Administrative Counsel  
  1740 Building, Suite 203  
  Phoenix, Arizona 85007  
  Phone: (602) 542-1020  
  Fax: (602) 542-1062