

## PM ATTACHMENT 5.6.1

### PROVIDER CLAIMS DISPUTES CONTACT LIST

#### Contacts for Resolving Issues Informally:

- For actions/decisions by the RBHA, contact: **[RBHA should put in name of Contact]**:
- For TRBHA claim related issues contact: AHCCCS Provider Assistance Unit (602) 417-7670
- For actions/decisions by ADHS/DBHS, contact:

ADHS/DBHS Office of Program Support  
150 N. 18<sup>th</sup> Ave, 2<sup>nd</sup> Floor  
Phoenix, Arizona 85007  
(602) 364-4713

#### Mailing Address for Filing an Initial Claim Dispute:

- For claim disputes related to actions/decisions by the RBHA contact **[RBHA should put in name of Contact]**
- For claim disputes related to actions/decisions by ADHS/DBHS including disputes of a TRBHA claim payment issue:

ADHS/DBHS Office of Grievance and Appeals  
150 N 18<sup>th</sup> Ave, 2<sup>nd</sup> Floor  
Phoenix, Arizona 85007  
(602) 364-4575  
(602) 364-4591

#### Mailing Address for Filing a Request for Administrative Hearing:

ADHS/DBHS Office of Grievance and Appeals  
150 N 18<sup>th</sup> Ave, 2<sup>nd</sup> Floor  
Phoenix, Arizona 85007  
(602) 364-4575  
(602) 364-4591

#### Mailing Address for Filing a Review of ADHS Director's Final Decision Related to Title XIX/XXI Services:

ADHS Office of Administrative Counsel,  
150 N 18<sup>th</sup> Ave, 4<sup>th</sup> Floor  
Phoenix, Arizona 85007  
(602) 542-1020  
(602) 542-1062