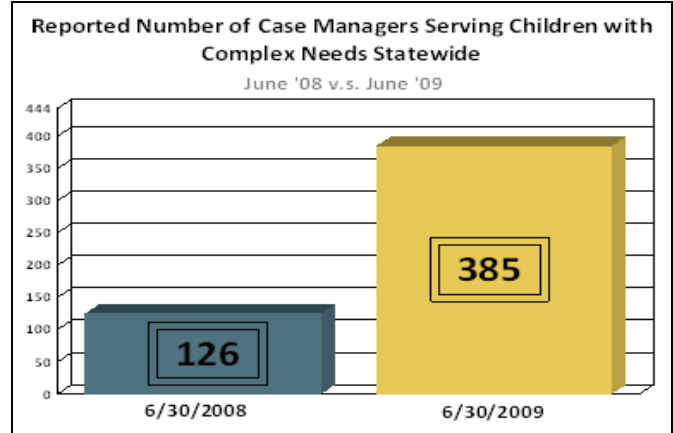


# Children's System of Care Quarterly Report – FY2009 / Q4

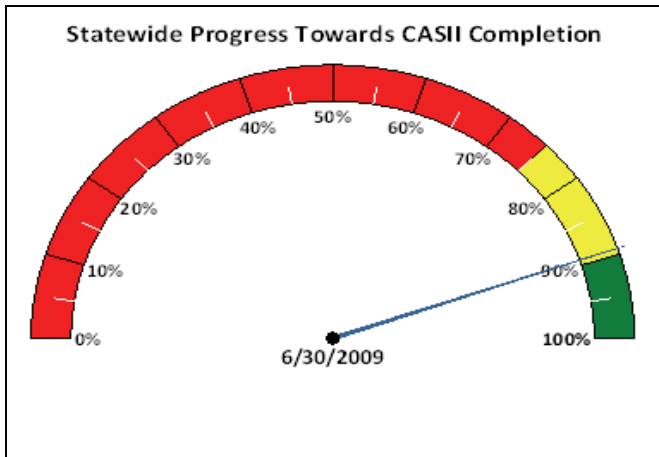
Arizona Department of Health Services (ADHS)  
Division of Behavioral Health Services (DBHS)

## Case Manager Expansion

DBHS identified that children with the most complex needs require case managers with a low case load level. In 2008, DBHS received the first capitation increases for each of FYs 2008, 2009 and 2010. There has been a significant increase in the number of Case Managers throughout Fiscal Year 2009. This growth is due to the focus applied statewide to the expansion of Case Managers for children with complex needs. Between June 2008 and June 2009 there has been an overall increase of 259 Case Managers serving children with complex needs across the State, more than triple the original amount



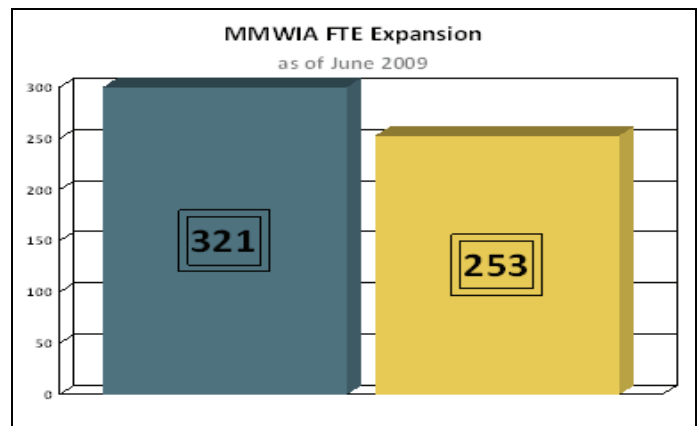
## Statewide Progress Toward CASII Completion



To determine the service intensity needs of children, the Child and Adolescent Service Intensity Instrument (CASII) was implemented on July 1, 2008. Every child who is age 6 or older and has been enrolled more than 55 days should have a CASII completed measuring their level of service intensity. As of June 30, 2009, 29,233 CASIIs have been completed for children enrolled at least 55 days, putting the statewide total at 89%.

## FTE Expansion

The expansion of Support and Rehabilitation services through the statewide Meet Me Where I Am (MMWIA) initiative has been supported with approximately \$17.2 million for Fiscal Year 2009. The funding sets an expectation statewide for approximately 253 full-time equivalent staff or FTEs. The combined statewide total FTE count is now above the expectation with approximately 321 FTEs. Some RBHAs, recognizing the importance of this initiative, have gone above and beyond expectations and staffed to levels higher than their own expansion targets.



Reported # of FTEs

Expected # of FTEs