

OPS Tidbits is a monthly publication of the Arizona Department of Health Services, Office of Program Support
150 North 18th Avenue suit 280, Phoenix, AZ 85007
<http://www.azdhs.gov/bhs/tidbits>

Children's Rehabilitative Services Contract Awarded

On June 25, 2008, the Arizona Department of Health Services awarded a contract for the provision of Children's Rehabilitative Services (CRS) throughout the state to Arizona Physicians IPA, Inc. The first contract term will be from October 1, 2008 through September 30, 2010, with the option to renew for up to 24 additional months, for a possible total of four years.

CRS provides family-centered medical treatment, rehabilitation and related support services for children under age 21 with qualifying chronic and disabling conditions, and served over 23,000 children last year in four regional multispecialty interdisciplinary clinics throughout the state. Under the new contract, more services such as pharmacy and therapies will be available in community-based settings closer to members' home.

"APIPA offers an extensive network of physician specialists," said Joan Agostinelli, CRS Administrator. "We are looking forward to working with APIPA and our stakeholders to provide well-coordinated family-centered care to CRS members."

APIPA has served the needs of Arizona's medically underserved populations for more than 25 years through the AHCCCS program, including the acute care needs of CRS children.

More information will become available before October 1, 2008 to inform members of clinic availability and how to continue to access care.

For more information, members may call the Arizona Department of Health Services' Office for Children with Special Health Care Needs with questions at 602-542-1860 or email OCSHCN@azdhs.gov.

Coding Q & A



Can the H0038 (codes self help/peer support) and H2016 (comprehensive community support services) be billed on the same day?



No these two codes cannot be billed on the same day. The reason why is the code H0038 (codes self help/peer support) is to be used for services of less than 3 hours in duration. Where as code H2016 (comprehensive community support services) is a per diem code that should be used when the peer support service is 3 hours or more in duration (see page 88 & 89 of the Covered Services Guide).

!! Edit Alerts !!



An Edit Alert is a faxed and/or e-mailed notice of system enhancements or changes. The Office of Program Support strives to ensure all Edit Alerts are communicated to all program participants in an accurate and reliable manner. Edit Alerts will be distributed when the information is first made available and again in the following monthly publication of Tidbits.

Implemented:

New/Changed Edit Alert

Tracking Number: 133

Implemented:

Reference Title Anesthesia Max Units

Notification Date: July 1, 2008

Expected Implementation Date: June 30, 2008

ADHS will provide 90 days notice when possible

Change Description:

ADHS has resolved a systems problem causing procedure code 00104, Anesthesia for ECT, to reject for error code N148, Units of Service greater than Max Daily Unit allowed. Encounters mistakenly rejected for this error may now be resubmitted.

ADHS has resolved a systems problem causing procedure code 00104 (Anesthesia for ECT) to reject for error code N148 (units of service greater than max daily units allowed). Encounters mistakenly rejected for this error may now be submitted.

New/Changed Edit Alert

Tracking Number: 134

Implemented:

Reference Title H0015 and H2033 Procedures Added

Notification Date: July 18, 2008

Expected Implementation Date: July 1, 2008

ADHS will provide 90 days notice when possible

Change Description:

ADHS has added two new procedure codes available for behavioral health clients effective July 1, 2008:

H0015 - Alcohol and/or Drug services: intensive outpatient (treatment program that operates at least 3 hours/day and at least 3 days/week and is based on an individualized treatment plan), including assessment, counseling, crisis intervention, and activity therapy or education

- Procedure Daily Max = 1
- Places of Service
 - 11 (Office)
 - 22 (Outpatient Hospital)
 - 50 (FQHC)
 - 53 (Community Mental Health Center)
 - 72 (Rural Health Clinic)
- Category of Service = 47 (Behavioral Health)
- Provider Types
 - 77 (Outpatient Clinic)
 - 85 (Licensed Clinical Social Worker)
 - 86 (Licensed Marriage and Family Therapist)
 - 87 (Licensed Professional Counselor)
 - A4 (Licensed Independent Substance Abuse Counselor)
- Non Facility Rate = By report

H2033 - Multisystemic therapy for juveniles, per 15 minutes

- Procedure Daily Max = 24
- Maximum Age = 21
- Places of Service
 - 11 (Office)
 - 12 (Home)
 - 22 (Outpatient Hospital)
 - 50 (FQHC)
 - 53 (Community Mental Health Center)
 - 72 (Rural Health Clinic)
- Category of Service = 47 (Behavioral Health)
- Provider Types
 - 77 (Outpatient Clinic)
 - 85 (Licensed Clinical Social Worker)
 - 86 (Licensed Marriage and Family Therapist)
 - 87 (Licensed Professional Counselor)
 - A4 (Licensed Independent Substance Abuse Counselor)
- Non Facility Rate = By report

Please note that these new procedure codes (H0015 and H2033) may not be billed on the same day. And neither of these new procedure codes (H0015 nor H2033) may be billed on the same day as any accommodation revenue code.

This change will enable ADHS/DBHS to be more in sync with AHCCCS' system and will decrease the number of encounters pending at AHCCCS.

ADHS has added two new procedure codes available for behavioral health clients effective July 1, 2008: H0015 & H2033. These two new codes cannot be billed on the same day as each other and cannot be billed on the same day as any accommodation revenue code.

Not Implemented:

New/Changed Edit Alert

Tracking Number: 131

Implemented:

Reference Title AHCCCS Online

Notification Date: June 25, 2008

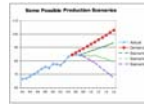
Expected Implementation Date: December, 2008

ADHS will provide 90 days notice when possible

Change Description:

ADHS requested and AHCCCS has agreed to add the CRS information from the AHCCCS FYI Data screen (RP215) to the AHCCCS Online web application.

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ADHS Encounter Production Schedule – Key Dates and Events

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FTP Processing Activities Contractor Submission Deadlines:	July 2008	August 2008	September 2008
1. Deadline for New Day Encounter File Submission to ADHS - 12:00 P.M.	Fri 06/27/08	Fri 07/31/08	Fri 08/29/08
2. Deadline for corrected Pend Encounters	Mon 06/30/08 12:00 PM	Mon 08/04/08 12:00 PM	Tues 09/02/08 12:00 PM
3. New Day & Corrected Pends due to AHCCCS (12 noon)	Wed 07/02/08	Wed 08/06/08	Wed 09/03/08
AHCCCS Processing			
Files available from AHCCCS (5pm)	Fri 07/11/08	Fri 08/15/08	Fri 09/12/08
Pended & Adjudicated Encounters Available to Regional Contractors by 5:00 p.m.	Mon 07/14/08	Mon 08/18/08	Mon 09/15/08

Note: Any date change on the part of AHCCCS will result in a ADHS date change.

Changes in PMMIS

Code updates

CPT codes 93797 (physician services for outpatient cardiac rehabilitation; without continuous ECG monitoring (per session)) and 93798 (physician services for outpatient cardiac rehabilitation; with continuous ECG monitoring (per session)) has had the following changes:

- Coverage code is now 01 (Covered Service/Code Available) effective 07/01/2005
- Place of Service (POS) 49 (Independent Clinic) has an effective begin date of July 1, 2005
- Place of Service (POS) 20 (Urgent Care Facility) has been end dated effective January 1, 2003

Age Limits

- The minimum age on the CPT code J1190 (Injection, Dexrazoxane Hydrochloride, per 250 mg) has been removed.
- The minimum age on the diagnosis code 332.1 (Secondary Parkinsonism) has been removed.
- The minimum age on the CPT code L1499 (Spinal Orthosis, not otherwise specified) has been removed.

Category of Service

Category of Service (COS) 30 (Home health nurse service) has been added to the following codes on PMMIS screen RF769 (Medical Categories of Service):

- 99601 (Home infusion/specialty drug administration, per visit (up to 2 hours)); with an effective date of October 1, 2003.
- 99602 (Home infusion/specialty drug administration, per visit (up to 2 hours)); each additional hour (list separately in addition to code for primary procedure) with an effective date of January 1, 2004.

Sign Language or Oral Interpretive Services

Sign language or oral interpretive services are services provided to a client and/or their families, with limited proficiency with the English language or other communication barriers (e.g. sight or sound) during counseling or other treatment activities, which will allow the person to obtain maximum benefit from the services.

These services must be provided by staff interpreters, contract interpreters, or through a telephone service from an individual behavioral health provider's office, agency, or facility. Providers of sign language or oral interpretive services do not need to be registered with AHCCCS but they must bill through an AHCCCS-registered provider. Interpreters must be provided free of charge to Title XIX/XXI eligible persons, persons determined to have a Serious Mental Illness, and applicants to ensure appropriate delivery of covered behavioral health services.

There are two billing limitations when billing for these services:

1. The sign language or oral interpretive service code must be billed in combination with a code for a behavioral health service that cannot be delivered effectively without the availability of sign language or interpreter services. Sign language and oral interpretation services are not Title XIX/XXI reimbursable and are an administrative cost.
2. For OBHL licensed inpatient and residential facilities, sign language or oral interpretive services are included in the per diem rate and should not be billed separately by the facility.



DHS Encourages Electronic Claims

The Arizona Department of Health Services requests all CRS contractors and RBHAs to encourage their providers to submit claims electronically. The benefits of electronic claim submissions include faster claims processing, more accurate claims entry, and more cost efficiency than manual data entry.

CRS contacts for electronic claims filing information:

Luz Valle	Yuma	(928) 336-7362
	CRS	LValle@yumaregional.org
Russ Zaucha	Tucson	(520) 324-3209
	CRS	Russ.Zaucha@tmcaz.com
Debi Ford	Phoenix	(602)406-3071
	CRS	Debi.Ford@CHW.EDU
Josie Vaughan	Flagstaff	(928) 773-2054 x14202
	CRS	vaughaj@nahealth.com



Security IDs for All BHS Secure Systems

Any person needing access to the PMMIS system must submit the required paperwork and use the individual ID assigned from AHCCCS Data Security during the registration process. Under no circumstance should there be any "sharing" of user names and/or passwords. Currently there is no limit (within reason) on the number of users available to the sites; individual providers are not authorized access to PMMIS through the Division.

The Compliance Division, Contracts Development Office must authorize all requests for access to CIS, Office of Human Rights, Office of Grievance and Appeals, Issue Resolution System and PMMIS (AHCCCS) databases. In order to obtain access to any of these databases, please fax or mail a copy of the appropriate User Access Request Form, User Affirmation Statement, or Confidentiality Agreement to Stacy Mobbs at (602) 364-4762.

If you have any questions, please contact Stacy Mobbs by telephone at (602) 364-4670 or by e-mail at Stacy.Mobbs@azdhs.gov.



Who Do I Call??

If you need assistance, please contact your assigned Office of Program Support Representative:

Eunice Argusta	Gila River Navajo Nation Pascua Yaqui White Mountain	(602) 364-4526 arguste@azdhs.gov
Javier Higuera	CPSA 26 & 27	(602) 364-4715 higuerj@azdhs.gov
Gary Szymanski	Magellan Value Options	(602) 364-4677 szymang@azdhs.gov
Renee Chavez	NARBHA	(602) 364-4734 chavezr@azdhs.gov
Jerri Gray	Cenpatico 02 & 22	(602) 364-1479 grayj@azdhs.gov
Donna Logan	CRS	(602) 364-4716 Logand@azdhs.gov



DES Contact Number

For any changes in member enrollment (i.e. name changes, demographic changes, etc.)

DES Communications Center

Maricopa County: (602) 542-9935
Statewide: 1-800-352-8401



Office of Program Integrity

If you need assistance or to report an incident of suspected fraud, waste and/or abuse, please contact us at:

Tim Stanley	Chief	(602) 364-4781 stanleti@azdhs.gov
Bobby Rivera	Manager	(602) 364-4702 riveraro@azdhs.gov
Sandra Reyes	Investigative Analyst	(602) 364-4426 reyess@azdhs.gov
Stephanie Ortiz	Admin	(602) 364-4437 ortizs@azdhs.gov

If you wish to remain anonymous, you may make a report through our Fraud and Abuse Hotline at (602) 364-3758 (locally) or 1-866-569-4927 (toll free).

If you prefer, you may write to:

Tim Stanley, Chief, Bureau of Audit Standards
Arizona Department of Health Services
Office of the Deputy Director
150 N. 18th Avenue, Suite 280
Phoenix, Arizona 85007

Or Email us at:

ReportFraud@azdhs.gov

All reports are kept confidential and may be reported to other agencies.