

OPS Tidbits is a monthly publication of the Arizona Department of Health Services, Office of Program Support
150 North 18th Avenue suite 280, Phoenix, AZ 85007
<http://www.azdhs.gov/bhs/tidbits>

Procedures and Modifiers and Edits, OH MY!

Encounters are subject to edits targeting procedure codes, modifiers, category of services, maximum allowed units, provider types, and places of service all with many different variables. Many times the OPS representatives are asked where to find the information on these variables.

Reference files are provided to ADHS contractors to include the AHCCCS coverage and limitations on procedure codes, revenue codes, and modifiers. The files provided are:

Provider Profile Record Layout: Includes information on the provider type, category of service, form type, and the coverage periods for procedure codes.

Provider File Record Layout: Includes information related to AHCCCS registered providers such as provider ID, NPI, status, provider type, and provider demographic information.

Reference Files: Include information related to procedure codes, modifiers, restrictions/limitations, and coverage periods. There are three reference files provided: REFER01, REFER02 and REFER03 (OPFS).

ADHS contractors are encouraged to become familiar with the information provided in these files and utilize the information to ensure accurate submission of encounters.

The DBHS Client Information System (CIS) File Layout and Specifications Manual have information on the reference files provided to the RBHAs and can be found at: <http://www.azdhs.gov/bhs/cis.pdf>. Currently there is no file layout for CRS.

The AHCCCS Reference file information can be found in Chapter Five of the AHCCCS Encounter Manual found at:

<http://www.ahcccs.state.az.us/Publications/GuidesManuals/EncounterManual/default.asp>

Coding Q & A



If a Case Manager uses their home phone to call members/clients, can this be billed using place of service 12 (Home)?



No, this is very similar to the cell phone rule. The home phone is an extension of the office and therefore place of service 11 (Office) should be used when billing this.

!! Edit Alerts !!



An Edit Alert is a faxed and/or e-mailed notice of system enhancements or changes. The Office of Program Support strives to ensure all Edit Alerts are communicated to all program participants in an accurate and reliable manner. Edit Alerts will be distributed when the information is first made available and again in the following monthly publication of Tidbits.

Implemented:

New/Changed Edit Alert

Tracking Number: 109

Implemented:

Reference Title Insurance Dollars on Void Encounters - IMPLEMENTED

Notification Date: June 4, 2008

Expected Implementation Date: June 4, 2008
ADHS will provide 90 days notice when possible

Change Description:

The following edit will be added as a result of the implementation of the AHCCCS Validator:

An edit will be added to reject voids that have an amount greater than zero in any of the Medicare fields or the Other Insurance field. (SSR 2447)

An edit will be added to reject voids that have an amount greater than zero in any of the Medicare fields or the Other Insurance field.

New/Changed Edit Alert

Tracking Number: 121 Implemented:

Reference Title Admit date on 837P voids

Notification Date: June 4, 2008

Expected Implementation Date: June 4, 2008
ADHS will provide 90 days notice when possible

Change Description:

(SSR 2599)
ADHS has added an edit requiring the admit date be submitted on 837P voided encounters when the place of service is:

21 - Inpatient Hospital
51 - Inpatient Psychiatric Facility
52 - Psych Facility Partial Hospitalization
55 - Residential Substance Abuse Treatment Facility
56 - Psychiatric Residential Treatment Center

These encounters are currently being rejected by the AHCCCS Validator.

ADHS has added an edit requiring the admit date be submitted on 837p voided encounters when the place of service is 21, 51, 52, 55, or 56.

New/Changed Edit Alert

Tracking Number: 122 Implemented:

Reference Title CRS duplicate tooth surface edit

Notification Date: June 5, 2008

Expected Implementation Date: May 20, 2008
ADHS will provide 90 days notice when possible

Change Description:

(SSR 2592) ADHS has added an edit to reject dental encounters submitted with duplicate tooth surfaces on same encounter.

These encounters are currently being rejected by the AHCCCS Validator.

ADHS has added an edit to reject dental encounters submitted with duplicate tooth surfaces on the same encounter.

New/Changed Edit Alert

Tracking Number: 123 Implemented:

Reference Title CRS Dental code edit

Notification Date: June 5, 2008

Expected Implementation Date: May 20, 2008
ADHS will provide 90 days notice when possible

Change Description:

(SSR 2593) ADHS has added an edit to reject dental encounters submitted with any procedure code other than Dxxxx.

CPT codes and HCPCS codes other than Dxxxx must be billed on a 1500.

Encounters are currently being rejected by the AHCCCS Validator.

ADHS has added an edit to reject dental encounters submitted with any procedure code other than DXXXX.

CPT and HCPCS codes other than DXXXX must be billed on a 1500.

New/Changed Edit Alert

Tracking Number: 127 Implemented:

Reference Title Admission source code - IMPLEMENTED

Notification Date: June 24, 2008

Expected Implementation Date: June 24, 2008
ADHS will provide 90 days notice when possible

Change Description:

(SSR 2615) ADHS plans to add an edit to check for valid admission source code on the UB92.

Encounters are currently being rejected in the AHCCCS Validator.

ADHS plans to add an edit to check for valid admission source code on the UB92.

New/Changed Edit Alert

Tracking Number: 128 Implemented:

Reference Title Patient status edit - IMPLEMENTED

Notification Date: June 24, 2008

Expected Implementation Date: June 24, 2008
ADHS will provide 90 days notice when possible

Change Description:

(SSR 2616) ADHS plans to add an edit to check for valid patient status code on the UB92.

Encounters are currently being rejected in the AHCCCS Validator.

ADHS plans to add an edit to check for valid patient status code on the UB92.

New/Changed Edit Alert

Tracking Number: 129 Implemented:

Reference Title DRG code edit change - IMPLEMENTED

Notification Date: June 20, 2008

Expected Implementation Date: June 19, 2008
ADHS will provide 90 days notice when possible

Change Description:

(SSR 2644) ADHS plans to make the following changes to the DRG code edits:

- The DRG code will no longer be a required field.
- If a DRG code is submitted on an encounter, it must be a valid code per the existing DRG code table. If the submitted code is not on this table, the encounter will be rejected and the site will need to remove the DRG code before resubmitting the encounter.
- The existing DRG code table will no longer be updated.

ADHS plans to make the following changes to the DRG code edits:

- The DRG code will no longer be a required field
- If a DRG code is submitted on an encounter, it must have a valid code per the existing DRG code table
- The existing DRG code table will no longer be updated

Not Implemented:**New/Changed Edit Alert**Tracking Number: 124 Implemented:

Reference Title CRS admit date on 837P

Notification Date: June 5, 2008

Expected Implementation Date: ASAP
ADHS will provide 90 days notice when possible**Change Description:**

(SSR 2591) ADHS plans to add an edit to reject 1500 encounters if no admission date is present, when submitted with a place of service:

21 - Inpatient Hospital
 51 - Inpatient Psychiatric Facility
 52 - Psych Facility Partial Hospitalization
 55 - Residential Substance Abuse Treatment Facility
 56 - Psychiatric Residential Treatment Center

These encounters are currently being rejected by the AHCCCS Validator.

ADHS plans to add an edit to reject 1500 encounters if no admission date is present, when submitted with a place of service of 21, 51, 52, 55, or 56.

New/Changed Edit AlertTracking Number: 125 Implemented:

Reference Title CRS - Billed amount balancing edits

Notification Date: June 5, 2008

Expected Implementation Date: ASAP
ADHS will provide 90 days notice when possible**Change Description:**

(SSR 2614) ADHS plans to add the following balancing edits:

UB LINE LEVEL
 An edit will be added for a line level check to ensure that the paid amount plus the uncovered amount does not exceed the billed amount.

UB & 1500 HEADER LEVEL
 An edit will be added for a header level check to ensure that the total paid amount plus the Medicare paid amount plus other insurance paid amounts does not exceed the total billed amount.

Encounters not meeting these balancing criteria will be rejected.

These encounters are currently being rejected by the AHCCCS Validator.

ADHS plans to add the following balancing edits:

- UB line level- An edit will be added for a line level check to ensure that the paid amount plus the uncovered amount does not exceed the billed amount.
- UB & 1500 header level- An edit will be added for a header level check to ensure that the total paid amount plus the Medicare paid amount plus other insurance paid amounts does not exceed the total billed amount.

New/Changed Edit AlertTracking Number: 130 Implemented:

Reference Title Primary Language Mandatory

Notification Date: June 19, 2008

Expected Implementation Date: August 19, 2008
ADHS will provide 90 days notice when possible**Change Description:**

(SSR 2647) ADHS plans to add an edit to ensure that a valid Primary Language code is submitted on every intake. Intakes submitted with no Primary Language code or an invalid Primary Language code will be rejected.

ADHS plans to add an edit to ensure that a valid primary language code is submitted on every intake. Intakes submitted with no primary language code or an invalid primary language code will reject.

New/Changed Edit AlertTracking Number: 126 Implemented:

Reference Title CRS - Duplicate address lines

Notification Date: June 5, 2008

Expected Implementation Date: ASAP
ADHS will provide 90 days notice when possible**Change Description:**

(SSR 2630) ADHS plans to add an edit to ensure that the first address line and the second address line submitted for the CLIENT'S ADDRESS are not the same.

ADHS also plans to add an edit to ensure that the first address line and the second address line submitted for the INSURED'S ADDRESS are not the same.

These encounters are currently being rejected by the AHCCCS Validator.

ADHS plans to add an edit to ensure that the first address line and the second address line submitted for the Client's Address are not the same.

ADHS also plans to add an edit to ensure that the first address line and the second address line submitted for the Insured's Address are not the same.

New/Changed Edit AlertTracking Number: 132 Implemented:

Reference Title "F" and "H" Encounter Override Update

Notification Date: June 30, 2008

Expected Implementation Date: ASAP
ADHS will provide 90 days notice when possible**Change Description:**

To meet AHCCCS requirements and requirements outlined in the ADHS Covered Behavioral Health Service Guide, ADHS plans to make the following changes to the encounter "F" override indicator:

- Eliminate accommodation revenue codes and H0018 and H0019 from the "F" override of the B5 billing limitations.
- The "F" override will bypass the B5 billing limitations for:

T1019
 H2014
 H2014HQ
 S5110
 H0038
 H2017

when billed in conjunction with:

S5109 HA
 S5109 HB
 S5109 HC

- Add a new override indicator of "H". This override indicator will bypass the B5 billing limitations for:

H0038
 S5110

when billed in conjunction with Level I accommodation revenue codes:

- Level II and Level III encounters will be required to comply with all B5 billing limitations.

Please address any questions regarding these changes to the ADHS Policy Office.

To meet AHCCCS requirements and requirements outlined in the ADHS Covered Behavioral Health Services Guide, ADHS plans to make the following changes to encounter override indicators "F" & "H".

Demographic Test Files Now Accepted Twice Daily

The RBHAs now have the opportunity to submit test files for demographics twice daily. The designated day for submitting test files is Wednesday. The test files must be placed on the Sherman directory in u01/p/h74/rbhaftp/documents/HIPAA_TEST/RBHAnn*(nn = RBHA ID) Name the files udemognn.darbha.yyyymmdd.01 (ensuring "01" is placed on the latter end of the file name for the first file) for the first file of the day, informing the designated OPS rep of the first file at or prior to 10 am AZ time that morning. Please name the files udemognn.darbha.yyyymmdd.02 (ensuring "02" is placed on the latter end of the file name for the second file) and inform the designated OPS Rep of the second file of the day at or prior to 3 pm AZ time that afternoon.

The results of the test files will be posted on the Sherman directory in /u01/p/h74/rbhaftp/documents/HIPAA_TEST/RBHAnn*. Please ensure that the designated OPS Rep is notified prior to placing any test files on the server.

2008 Holiday Schedule for ADHS

Independence Day - Friday, July 4, 2008
 Labor Day - Monday, September 1, 2008
 Columbus Day - Monday, October 13, 2008
 Veterans' Day - Tuesday, November 11, 2008
 Thanksgiving Day - Thursday, November 27, 2008
 Christmas Day - Thursday, December 25, 2008.

The Arizona State Observed Holidays can be found at:
<http://www.azlibrary.gov/links/holidays.cfm>

NPI News for Medicare FFS Providers

As of May 23, 2008, Medicare FFS will require and send NPI-Only in ALL provider identifier fields for all transactions where a provider identifier is required. If a provider sends Medicare a transaction with a Medicare legacy identifier in any of the provider fields, the claim will be rejected. These transactions include all electronic and paper claims (837I, 837P, NCPDP, DDE and paper CMS-1500 and UB-04), the 276/277 claims status transaction, the 270/271 eligibility transaction, 835 remittance advice and SPR paper remittance.

PMMIS SYSTEM UPDATES

Please note the following system changes in PMMIS.

CPT Code 67113 Update

Effective with dates of service on or after January 1, 2008, the CPT code 67113 (repair of complex retinal detachment (eg, proliferative vitreoretinopathy, stage c-1 or greater, diabetic traction retinal detachment, retinopathy of prematurity, retinal tear of greater than 90 degrees), with vitrectomy and membrane peeling, may include air, gas, or silicone oil tamponade, cryotherapy endolaser photocoagulation, drainage of subretinal fluid, scleral buckling, and/or removal of lens repair of complex retinal detachment (eg, proliferative)) has been added to the following provider types:

08 MD-Physician
 31 DO-Physician Osteopath
 43 Ambulatory Surgical Center (ASC)

In addition procedure code 67113 has been added to Group 7 of the ASC table (RF115).

Limit(s)

J2792-(Injection, RHO D Immune Globulin, intravenous, human, solvent detergent 100 IU)

Effective for dates of service on or after May 21, 2008, the procedure daily maximum is now 375 (previously 999).

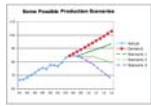
J9035-(Injection, Bvacizumab 10 mg)

Effective for dates of service on or after May 21, 2008, the procedure daily maximum is now 225; with a laboratory limit of 225 and a frequency of 1 per week.

TPL Website Correction

The web address for submission of AHCCCS recipient Third Party Liability (TPL) information updates for verification is:

<https://cmts.hmsy.com/tplreferrals/>

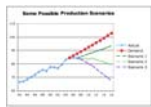


BHS Encounter Production Schedule – Key Dates and Events

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Events / Cycle	April 2008	May 2008	June 2008
Run H74603 New Day	Wed 03/26/08	Thurs 05/01/08	Wed 05/28/08
IT submit bba notifications to AHCCCS for acceptance	Mon 03/31/08	Thurs 05/01/08	Fri 05/30/08
Deadline for DelDup File submission to OPS (12 noon)	Mon 03/31/08	Thurs 05/01/08	Fri 05/30/08
Deadline for RBHA CIS on-line pend corrections & deletes to OPS	Mon 03/31/08	Mon 05/05/08	Mon 06/02/08
Run H74609 Create Pend correction file for AHCCCS	Tues 04/01/08	Tues 05/06/08	Tues 06/03/08
IT submit bba notification to AHCCCS for acceptance	Fri 04/04/08	Fri 05/09/08	Fri 06/06/08
New Day & Corrected Pends due to AHCCCS (12 noon)	Fri 04/04/08	Fri 05/09/08	Fri 06/06/08
AHCCCS Processing			
Files available from AHCCCS (5pm)	Fri 04/11/08	Fri 5/16/08	Fri 06/13/08
Receive AHCCCS notification			
Run H74614 Pend Reset			
Run H74607 Pend Load	Mon 04/14/08	Mon 05/19/08	Mon 06/16/08
Run H74611 Adjudication			
Cycle Completed – Files available from BHS			

Note: Any date change on the part of AHCCCS will result in a BHS date change.



CRS Encounter Production Schedule – Key Dates and Events

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FTP Processing Activities Contractor Submission Deadlines:	April 2008	May 2008	June 2008
1. Deadline for New Day Encounter File Submission to ADHS/CRSA - 12:00 P.M.	Mon 03/31/08 12:00 PM	Fri 05/02/08 12:00 PM	Mon 06/02/08 12:00 PM
2. Deadline for corrected Pend Encounters	Tues 04/1/08 12:00 PM	Mon 05/05/08 12:00 PM	Tues 06/03/08 12:00 PM
3. New Day & Corrected Pends due to AHCCCS (12 noon)	Fri 04/04/08	Fri 05/09/08	Fri 06/06/08
AHCCCS Processing			
Files available from AHCCCS (5pm)	Fri 04/11/08	Fri 05/16/08	Fri 06/13/08
Pended & Adjudicated Encounters	Mon 04/14/08	Mon 05/19/08	Mon 06/16/08
Available to CRS Regional Contractors by 5:00 p.m.	04/14/08	05/19/08	06/16/08

Note: Any date change on the part of AHCCCS will result in a ADHS date change.



DES Contact Number

For any changes in member enrollment (i.e. name changes, demographic changes, etc.)

DES Communications Center

Maricopa County: (602) 542-9935
Statewide: 1-800-352-8401



ADHS Encourages Electronic Claims

The Arizona Department of Health Services requests all CRS Contractors and RBHAs to encourage their providers to submit claims electronically. The benefits of electronic claim submissions include faster claims processing, more accurate claims entry, and more cost efficiency than manual data entry.

CRS contacts for electronic claims filing information:

Luz Valle	Yuma	(928) 336-7362
	CRS	LValle@yumaregional.org
Russ Zaucha	Tucson	(520) 324-3209
	CRS	Russ.Zaucha@tmcaz.com
Debi Ford	Phoenix	(602) 364-4708
	CRS	mobbss@azdhs.gov
Josie Vaughan	Flagstaff	(928) 773-2054 x14202
	CRS	vaughaj@nahealth.com



Security IDs for All BHS Secure Systems

Any person needing access to the PMMIS system must submit the required paperwork and use the individual ID assigned from AHCCCS Data Security during the registration process. Under no circumstance should there be any 'sharing' of user names and/or passwords. Currently there is no limit (within reason) on the number of users available to the sites; individual providers are not authorized access to PMMIS through the Division.

The Office of Program Integrity must authorize all requests for access to CIS, Office of Human Rights, Office of Grievance and Appeals, Issue Resolution System and PMMIS (AHCCCS) databases. In order to obtain access to any of these databases, please fax or mail a copy of the appropriate User Access Request Form, User Affirmation Statement, or Confidentiality Agreement to Stacy Mobbs at (602) 364-4736.

If you have any questions, please contact Stacy Mobbs by telephone at (602) 364-4708 or by e-mail at mobbss@azdhs.gov.



Office of Program Integrity

If you need assistance or to report an incident of suspected Fraud, Waste and/or Abuse, please contact us at:

Tim Stanley	Chief	(602) 364-4781 stanleti@azdhs.gov
Bobby Rivera	Manager	(602) 364-4702 riveraro@azdhs.gov
Stacy Mobbs	Analyst	(602) 364-4708 mobbss@azdhs.gov
Sandra Reyes	Analyst	(602) 364-4426 reyess@azdhs.gov
Stephanie Ortiz	Admin	(602) 364-4437 ortizs@azdhs.gov

If you wish to remain anonymous, you may make a report through our Fraud and Abuse Hotline at (602) 364-3758 (locally) or 1-866-569-4927 (toll free).

If you prefer, you may write to:

Tim Stanley, Chief, Bureau of Audit Standards
Arizona Department of Health Services
Office of the Deputy Director
150 N. 18th Avenue, Suite 280
Phoenix, Arizona 85007

Or Email us at:

ReportFraud@azdhs.gov

All reports are kept confidential and may be reported to other agencies.



Who Do I Call??

If you need assistance, please contact your assigned Office of Program Support Representative:

Eunice Argusta	Gila River Navajo Nation Pascua Yaqui White Mountain	(602) 364-4526 arguste@azdhs.gov
Javier Higuera	CPSA 26 & 27	(602) 364-4715 hiqueri@azdhs.gov
Gary Szymanski	Magellan Value Options	(602) 364-4677 szymang@azdhs.gov
Renee Chavez	NARBHA	(602) 364-4734 chavezr@azdhs.gov
Jerri Gray	Cenpatico 02 & 22	(602) 364-1479 grayj@azdhs.gov
Donna Logan	CRS	(602) 364-4716 Logannd@azdhs.gov