

**DEPARTMENT OF HEALTH SERVICES  
DIVISION OF ASSURANCE AND LICENSURE  
OFFICE OF MEDICAL FACILITIES  
SUBSTANTIVE POLICY STATEMENT  
#SP-010-ALS-OMF**

**HOSPICE SERVICES  
CLARIFICATION OF REQUIREMENTS IN R9-10-808(B)(5)**

*This substantive policy statement is advisory only. A substantive policy statement does not include internal procedural documents that only affect the internal procedures of the agency and does not impose additional requirements or penalties on regulated parties or include confidential information or rules made in accordance with the Arizona Administrative Procedure Act. If you believe that this substantive policy statement does impose additional requirements or penalties on regulated parties, you may petition the agency under Arizona Revised Statutes Section 41-1033 for a review of the statement.*

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Pursuant to A.R.S. § 32-1601(10) and R9-10-808(B)(5)(b), the Department considers a volunteer to be qualified to provide nursing assistant services or home health aide services for a hospice or hospice inpatient facility licensed by the Department pursuant to 9 A.A.C. 10, Article 8, if the volunteer:

1. Provides nursing assistant services or home health aide services to the hospice without compensation; and
  2. Meets hospice staff requirements in R9-10-805 for orientation, in-service education, and tuberculosis testing.
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