

OASIS QIES Technical Support Office

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Home

Medicare.gov's Availability of Auxiliary Aids & Services Posted 10/2014

For information about the availability of auxiliary aids and service, please visit:
<http://www.medicare.gov/about-us/nondiscrimination/nondiscrimination-notice.html>

Minimum System Requirements for Home Health Agencies, Hospice Providers, Long Term Care Facilities, Inpatient Rehabilitation Facilities and Long Term Care Hospitals.

NEW: FY2015 System Requirements [PDF 23KB] Effective 10/01/2014 - 09/30/2015

FY2014 System Requirements [PDF 22KB] Effective 10/01/2013 - 09/30/2014

For all Medicare-Certified Agencies: (updated 04/08/2013)

There is still time to sign up for Home Health Care CAHPS (HHCAHPS). Please go to the official HHCAHPS website at <https://homehealthcahps.org> to register for HHCAHPS and to authorize your HHCAHPS survey vendor. If you are an agency with 59 or less patients in the period of April 1, 2012 and March 31, 2013, go to the HHCAHPS website to complete an HHCAHPS Participation Exemption Form for the CY 2015 Annual Payment Update. Please email HHCAHPS@rti.org with any questions about HHCAHPS.

FAQ - CMSNet VPN Issues (posted 01/22/2013)

NEW: FAQ - CMSNet VPN Issues [PDF 65KB]

State Website Help (02/08/2006)

The link below provides instructions to help users who receive messages similar to "Page cannot be displayed; try back later" on State websites.
[Clearing Cache in Internet Explorer.pdf](#)

CMSNet Information

[CMSNet Information](#)
(Select to access CMSNet Submission Access)

Access Request Information / Forms

All providers must request a CMSNet User ID to access secure CMS sites (e.g., submissions pages / reports) unless an otherwise secure connection has been established.

[ePOC \(Nursing Home Facilities\)](#)

[MDS \(Nursing Home Facilities\)](#)

[OASIS \(Home Health Agencies\)](#)

[Hospice / IRF / LTCH / Swing Bed](#) (Hospice Providers, Inpatient Rehabilitation Facilities, Long-Term Care Hospitals, Swing Beds)

State and Federal Personnel ONLY (State Agency, CMS RO/CO, ASPEN, AO & VA Users)
[National Data Access Requests](#) NOT for Providers

The [OASIS QTSO](#) homepage

The main homepage for QTSO is shown above and is titled "QIES Technical Support Office". Technical guides & resources for Home Health Agencies (HHA) reporting OASIS data are stored and updated by CMS at this site. Using the website's links on the left (within blue box), providers can navigate and locate certain OASIS materials. [Blue](#) website links open new webpages or contain PDF format downloads.

This document will serve as an outline and walkthrough for HHA providers. Only relevant links from the website will be included and can be identified on images by a [red](#) box.

Link 1. [Home](#) ([link to screen](#))

General alerts and updates are available on the main page with a posting date included. The 'Home' page contains links to CMSNet and Access Request Information/Forms (*found on the far right*). New HHA providers needing OASIS Access Information will need to submit CMSNet Access Request Form and an Individual QIES Request Form using the step-by-step instructions provided [here](#).

Link 2. OASIS (Home Health Agencies) ([link to screen](#))

This link can be found within the homepage on the far right side. Existing HHA providers can add/remove individual users (aka QIES credentials) by submitting the OASIS Individual User Account Request form found on this page. A total of 2 individual users per facility are allowed by CMS. Other forms/requests provided on this page are not common therefore are not covered in this guide.

OASIS Access Information

Individual Access

Requesting access to CMS systems requires two steps to obtain two separate login IDs.

Step 1:

Use the [CMSNet Online Registration](#) application to request a CMSNet User ID. The CMSNet ID is needed to access secure CMS sites (e.g., submissions pages/reports) unless an otherwise secure connection has been established.

[CMSNet Online Registration Instructions](#) [PDF 444 KB]

Step 2:

Use the QIES online User Registration tool to obtain a QIES Submission ID. Once you have registered for a CMSNet User ID, you will receive an email from MDCN.moo@realmetstopba.com containing your login information. Using this information you will connect through the 'CMS Secure Access Service'.

Once securely connected, select the 'CMS QIES Systems for Providers' link to access the QIES online 'User Registration' tool. New users must utilize the online 'User Registration' tool to obtain a QIES Submission login ID (the only exception is Corporate/Third-Party accounts).

Please NOTE: CMS allows a total of TWO (2) Individual User accounts per facility.

Corporate and Third-Party Access

Corporate and Third-Party users must use the appropriate form below to request a CMSNet User ID and QIES User ID. This form should also be used to remove existing user accounts. The forms must be sent to the QTSO Help Desk for processing.

Note: Individual users must use the online registration system (see steps 1 and 2).

[OASIS Corporate Access Request](#) [PDF 120 KB] (Only use this form to request Corporate ID or update Corporate account.)

[OASIS Third-Party Service Bureau Access Request](#) [PDF 221 KB] (Only use this form to request Third-Party ID or update Third-Party account.)

[OASIS Individual User Account Request](#) [PDF 224 KB] (Only use this form to remove individual accounts or request additional users.)

[CMSNet Access Request Form](#) (Only use this form to remove individual access or request access if online registration is unavailable.)

Instructions: [Completing and Saving a PDF Form Electronically](#) [PDF 77 KB]

CMS Links

CMS Data Entry Software

[HAVEN Software - HHA Data Entry](#)
[RAVEN Software - MDS Data Entry](#)

Hospice CMS Links - Hospice Quality Reporting

IRP-PAI CMS Links - IRP-PAI

MDS CMS Links

[MDS 3.0 Public Request Report](#) (Posted 06-18-2012)
[RUG-III Version 8.00](#)
[Federal Register Notice via GPO System Tuesday, May 12, 1998](#)
[SIC Prescription Payment System](#)

[MDS 3.0 for Nursing Homes and Swing Bed Providers](#)
[MDS 3.0 RAU Manual \(DIP 21 87 MB\)](#)
[MDS 3.0 Technical Information \(Submission Specifications, Item Sets, RUG III / IV, CATS Specifications\)](#)
[MDS 3.0 Training Materials \(Manuals, Item Sets\)](#)

[MDS 2.0 Overview](#)
[MDS 2.0 Software / Specification](#)
[MDS 2.0 Forms with Section IV - June 2005](#)
[MDS 2.0 Revised LTV PAI Manual \(DIP 1.15 MB\)](#)
[MDS 2.0 OASIS Appendices](#)

OASIS / HHA CMS Links

[CMS OASIS Overview](#)
[CMS OASIS Data Step](#)
[CMS OASIS Data Specifications](#)
[CMS OASIS Regulation](#)
[OASIS and FTR](#)
[CMS OASIS Users Manual](#)
[CMS OASIS Questions and Answers](#)

Swing Bed Provider CMS Links

[CMS SWB-IRP Swing Bed Provider Home Page](#)
[Swing Bed IRP Form \(FTR\)](#)
[Revised Swing Bed Training Manual - Version 1, October 2003](#)

Link 3. CMS Links ([link to screen](#))

This page provides a list of general links to certain resources found within the Centers of Medicare & Medicaid Services website (<https://www.cms.gov/>). General jHAVEN and OASIS information from CMS can be accessed by clicking on the links in this page. Please note these links will direct you outside of QTSO.



Link 4. [jHAVEN/HAVEN](#) (link to screen)

Although a variety of 3rd party vendors exist, CMS provides Home Health Agencies with the free software, jHAVEN, to complete OASIS assessments. Guides and Downloads relating to this application are available in this page. A second page relating to frequently asked questions (FAQ) about this application is also provided. Please note: HAVEN is the previous version of the current application, jHAVEN, and should remain installed if the provider wishes to retain OASIS B1 data.

jHAVEN / HAVEN Download

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SPECIAL ALERT: The HAVEN application should NOT be uninstalled. (Posted 12/24/2014)

HAVEN contains both OASIS-B1 and OASIS-C data. HAVEN is the ONLY application that will read, maintain and report OASIS B1 data. If the user wishes to retain their OASIS B1 data, the user MUST NOT uninstall HAVEN.

The Migration process will move OASIS-C data from HAVEN into jHAVEN. OASIS-B1 data will NOT be migrated.

MIGRATION ALERT: (Posted 01/15/2015)

For Providers who have NOT yet migrated OASIS-C data from HAVEN into jHAVEN, please use the newly updated Migration Software; see jHAVEN Migration Tool Setup 1.0.1.exe. This new version of migration has been updated to eliminate the flickering screen issue.

Providers who HAVE COMPLETED their migrations, DO NOT download the new Migration Tool and DO NOT re-migrate your data.

jHAVEN Downloads/Documentation	File Name
jHAVEN 1.0.1 - (Posted 02/18/2015) jHAVEN software Release (Version 1.0.1) is now available to download. The following enhancements have been made: <ol style="list-style-type: none">The SSN resident match Criteria 3 & Criteria 6 has been enhanced.The correct Status for patients between 18 and 19 years of age has been corrected.The ability to View All assessments for a patient from the Patient Screen has been added.	jHAVEN 1.0.1 is an upgrade to the jHAVEN 1.0.0 application. jHAVEN Guides jHAVEN_InstallationGuide_1.0.1.pdf(1.78 MB) jHAVEN_UserGuide_v1.0.1.pdf(10.7 MB) jHAVEN Install File (This install contains the stand-alone and client version of jHAVEN) jHAVEN_Standalone_Readme_Text_1.0.1.txt(1 KB) jHAVENSetup-1.0.1.exe(136 MB) Alert for jHAVEN Client/Server users! All users who are utilizing the client/server option must upgrade ALL jHAVEN Client installations to the latest version before logging in. Failure to do so will result in a corrupt database and loss of patient information. Attention! NEW jHAVEN Users only Verify which type of jHAVEN you would like to install (Standalone or Network Client/Server) and follow the appropriate readme.txt and installation guide instructions:

Link 5. [OASIS](#) (link to screen)

This link contains five pages dedicated to OASIS though only [Download](#), [OASIS User Guides & Training](#) and [FAQ](#) are displayed. The Automation/Education Coordinator links list the contacts for every state but Arizona specific Automation/Education Coordinators can be found [here](#). One key resource on the 'Download' page is the pdf outlining a common OASIS submission – Quick Reference Guide to OASIS Submissions and Final Validation Reports. Other relevant downloads and updates can be found here.

OASIS Download

Skip Navigation

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Download [OASIS User Guides & Training](#) [FAQ](#) [Automation Coordinators](#) [Education Coordinators](#)

[CMS.gov - OASIS-C1 Implementation](#)

[CMS.gov - OASIS Data Set](#)

[CMS.gov - OASIS Data Specifications](#)

[CMS.gov - HH Quality Reporting Requirements](#)

[CMS.gov - HH Quarterly Reporting Measures](#)

[CMS.gov - Home Health Star Ratings](#)

[Quick Reference Guide to OASIS Submissions and Final Validation Reports](#)

The entire OASIS Submission User's Guide is available on the [OASIS User Guides & Training](#) page.

Announcement: Home Health Claims Matching (posted: 03/20/2015)

The second page contains the most up-to-date manuals and guides for OASIS C1. Sections relating to CMS submission and using CMSNet are found using the 'OASIS Submission User's Guide'. Other Resources below this link (highlighted below) reference previous versions of OASIS and should be used with careful consideration. Items above 'Guides and Manuals' are quarterly FAQ-type memos provided by CMS. This pdf's are a great resource when troubleshooting technical errors. Similar Q & A documents pre-2013 can be found in the 3rd page, 'FAQ', also known as the FAQ archive.

Link 6. Providers [\(link to screen\)](#)

This page contains general provider-specific information. QIES providers can view announcements and updates for their specific facility type. The 'Information' and 'Home Health Agency' pages links are shown below.