

Hospice
Top Ten Federal Deficiencies
(01-01-15 through 12-31-15)

418.58(d)	Performance Improvement Projects
418.58	Quality Assessment & Performance Improvement
418.60(a)	Prevention
418.76(g)(2)	Hospice Aide Assignments and Duties
418.100(b)	Governing Body and Administration
418.56(c)(2)	Content Plan of Care
418.58(b)(1)	Program Data
418.60	Infection Control
418.60	Infection Control
418.60(b)(1)	Control

0571:

Beginning February 2, 2009, hospices must develop, implement and evaluate performance improvement projects

0560:

The hospice must develop, implement, and maintain an effective, ongoing, hospice-wide data-driven quality assessment and performance improvement program.

The hospice's governing body must ensure that the program: reflects the complexity of its organization and services; involves all hospice services (including those services furnished under contract or arrangement); focuses on indicators related to improved palliative outcomes; and takes actions to demonstrate improvement in hospice performance. The hospice must maintain documentary evidence of its quality assessment and performance improvement program and be able to demonstrate its operation to CMS

0579:

The hospice must follow accepted standards of practice to prevent the transmission of infections and communicable diseases, including the use of standard precautions.

0626:

(2) A hospice aide provides services that are:

- (i) Ordered by the interdisciplinary group.
- (ii) Included in the plan of care.
- (iii) Permitted to be performed under State law by such hospice aide.
- (iv) Consistent with the hospice aide training.

0651:

A governing body (or designated persons so functioning) assumes full legal authority and responsibility for the management of the hospice, the provision of all hospice services, its fiscal operations, and continuous quality assessment and performance improvement. A qualified administrator appointed by and reporting to the governing body is responsible for the day-to-day operation of the hospice. The administrator must be a hospice employee and possess education and experience required by the hospice's governing body.

0547:

The plan of care must include all services necessary for the palliation and management of the terminal illness and related conditions, including the following:]

- (2) A detailed statement of the scope and frequency of services necessary to meet the specific patient and family needs.

0563:

- (1) The program must use quality indicator data, including patient care, and other relevant data, in the design of its program.

0577:

Infection Control

0578:

The hospice must maintain and document an effective infection control program that protects patients, families, visitors, and hospice personnel by preventing and controlling infections and communicable diseases

0580:

The hospice must maintain a coordinated agency-wide program for the surveillance, identification, prevention, control, and investigation of infectious and communicable diseases that-

(1) Is an integral part of the hospice's quality assessment and performance improvement program; and