

Top Ten Federal Deficiencies for Acute Care Hospital  
(01-01-15 through 12-31-1)

482.23(b)(3)	RN Supervision of Nursing Care
482.21	QAPI
482.21(a), (c)(2), (e)(3)	Patient Safety
482.23	Nursing Services
482.12	Governing Body
482.21(a), (b)(1), (b)(2)(i), (b)(3)	Data Collection & Analysis
482.21(b)(2)(ii), (c)(1), (c)(3)	Quality Improvement Activities
482.28(a)(3)	Competent Dietary Staff
482.42(a)	Infection Control Officer(s)
482.42(a)(1)	Infection Control Program

0395:

A registered nurse must supervise and evaluate the nursing care for each patient.

0263:

The hospital must develop, implement and maintain an effective, ongoing, hospital-wide, data-driven quality assessment and performance improvement program.

The hospital's governing body must ensure that the program reflects the complexity of the hospital's organization and services; involves all hospital departments and services (including those services furnished under contract or arrangement); and focuses on indicators related to improved health outcomes and the prevention and reduction of medical errors.

The hospital must maintain and demonstrate evidence of its QAPI program for review by CMS.

0286:

(a) Standard: Program Scope

(1) The program must include, but not be limited to, an ongoing program that shows measurable improvement in indicators for which there is evidence that it will ... identify and reduce medical errors.

(2) The hospital must measure, analyze, and track ...adverse patient events ...

(c) Program Activities .....

(2) Performance improvement activities must track medical errors and adverse patient events, analyze their causes, and implement preventive actions and mechanisms that include feedback and learning throughout the hospital.

(e) Executive Responsibilities, The hospital's governing body (or organized group or individual who assumes full legal authority and responsibility for operations of the hospital), medical staff, and administrative officials are responsible and accountable for ensuring the following: ...

(3) That clear expectations for safety are established.

0385:

The hospital must have an organized nursing service that provides 24-hour nursing services. The nursing services must be furnished or supervised by a registered nurse.

0043:

There must be an effective governing body that is legally responsible for the conduct of the hospital. If a hospital does not have an organized governing body, the persons legally responsible for the conduct of the hospital must carry out the functions specified in this part that pertain to the governing body ...

0273:

a) Program Scope

(1) The program must include, but not be limited to, an ongoing program that shows measurable improvement in indicators for which there is evidence that it will improve health outcomes ...

(2) The hospital must measure, analyze, and track quality indicators ... and other aspects of performance that assess processes of care, hospital service and operations.

(b) Program Data

(1) The program must incorporate quality indicator data including patient care data, and other relevant data, for example, information submitted to, or received from, the hospital's Quality Improvement Organization.

(2) The hospital must use the data collected to--

(i) Monitor the effectiveness and safety of services and quality of care; and ....

(3) The frequency and detail of data collection must be specified by the hospital's governing body.

0283:

(b) Program Data

(2) [The hospital must use the data collected to - .....]

(ii) Identify opportunities for improvement and changes that will lead to improvement.

(c) Program Activities

(1) The hospital must set priorities for its performance improvement activities that--

(i) Focus on high-risk, high-volume, or problem-prone areas;

(ii) Consider the incidence, prevalence, and severity of problems in those areas; and

(iii) Affect health outcomes, patient safety, and quality of care.

(3) The hospital must take actions aimed at performance improvement and, after implementing those actions, the hospital must measure its success, and track performance to ensure that improvements are sustained.

0622:

There must be administrative and technical personnel competent in their respective duties.

0748:

A person or persons must be designated as infection control officer or officers to develop and implement policies governing control of infections and communicable diseases.

0749:

The infection control officer or officers must develop a system for identifying, reporting, investigating, and controlling infections and communicable diseases of patients and personnel.