

ARIZONA DEPARTMENT OF HEALTH SERVICES

STATE OF ARIZONA

} ss

County of Maricopa

CERTIFICATE NO. - 136 -

DOCKET NO. EMS 4157

THE ARIZONA DEPARTMENT OF HEALTH SERVICES has found, under the authority of A.R.S. § 36-2232 et seq and Pursuant to Department of Health Services rules, that public necessity requires the operation of

AMERICAN MEDICAL RESPONSE OF MARICOPA, LLC

as a ground ALS and BLS ambulance service in the State of Arizona for the transportation of individuals who are sick, injured, wounded or otherwise incapacitated or helpless within the following service area, with the following central operations station and response times:

1. Service Area:

- a. *The political subdivision of Maricopa County, not limited to a specific date, with the exception of those geographic areas covered by the following C.O.N.s:*
 - i. *Buckeye Valley Rural Volunteer Fire District dba Buckeye Valley Volunteer Unit (C.O.N. No. 8);*
 - ii. *The Fire District of Sun City West dba Fire District of Sun City West Ambulance Service (C. O.N. No. 114); other than the campus of Banner Del E. Webb Medical Center at 14502 W. Meeker Boulevard, Sun City West 85375, which is specifically included in the service area;*
 - iii. *Daisy Mountain Fire District (C.O.N. No. 105); exclusion is limited to the geographic service area included in C.O.N. No. 105 issued on May 22, 2014;*
 - iv. *Sun Lakes Fire District (C.O.N. No. 12);*
 - v. *Life Line Ambulance Service, Inc. (C.O.N. No. 62);*

Now, therefore, by virtue of the authority vested in the Arizona department of Health Services, under the constitution and laws of the State of Arizona, does hereby grant this

RENEWAL

CERTIFICATE OF NECESSITY

authorizing the operation of the aforesaid ambulance service for a period ending February 25, 2019 unless for cause sooner amended, suspended, revoked or terminated subject to the decisions and orders, and rules of the Department.

PROVIDED, that this certificate shall not be assigned nor transferred unless authorized by the Arizona Department of Health Services.



BY THE ORDER OF THE ARIZONA DEPARTMENT OF HEALTH SERVICES, IN WITNESS WHEREOF, I CARA M. CHRIST, MD the Director of the Arizona Department of Health Services, have hereunto set my hand and caused the official seal of the Arizona Department of Health Services to be affixed at Phoenix, Arizona on February 23, 2019

Tony Mullen
DIRECTOR

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(Service Area cont. from page one)

- b. *The service area specified in paragraph 1.a. overlaps the C.O.N. service area covered by the Phoenix Fire Department (C.O.N. No. 76); overlaps all C.O.N. service areas covered by the Rural/Metro and its subsidiaries: Canyon State Ambulance (C.O. N. No. 58), Southwest Ambulance and Rescue of Arizona (C.O.N. No. 66), Southwest Ambulance — Maricopa (C.O.N. No. 86), Rural/Metro Corp — Maricopa (C.O.N. No. 109), Com Trans Ambulance Service, Inc. (C.O.N. No. 46), Professional Medical Transport, Inc. (C.O.N. No. 71), American Ambulance (C.O.N. No. 75); and includes the campus of Banner Del E. Webb Medical Center at 14502 W Meeker Boulevard, Sun City West 85375 located within the C.O.N. service area of Fire District of Sun City West Ambulance Service (C.O.N. No. 114).*

2. **Legal Address:** *1524 West 14th Street, Suite 120, Tempe, AZ 85281*

3. **Response Times and Arrival Times:**

a. **RESPONSE TIMES**

- i. *Ten minutes, zero seconds (10:00) on eighty (80) percent of all emergency calls.*
- ii. *Fifteen minutes, zero seconds (15:00) on ninety-five (95) percent of all emergency calls.*
- iii. *Twenty minutes, zero seconds (20:00) on ninety-nine (99) percent of all emergency calls.*

b. **CONTRACTUAL RESPONSE TIMES**

American Medical Response of Maricopa agrees to meet all contractual response times negotiated pursuant to A.R.S. § 36-2232(C)(I).

c. **INTER-FACILITY ARRIVAL TIMES**

- i. *Arrive within sixty minutes, zero seconds (60:00) of the requested at-the bedside pickup time on ninety (90) percent of all non-urgent transfers from a licensed healthcare facility.*
- ii. *Arrive within thirty minutes, zero seconds (30:00) of the requested at-the bedside pickup time on ninety (90) percent of all urgent transfers from a licensed healthcare facility.*

CERTIFICATE OF NECESSITY

(CONTINUATION PAGE ONE)

ISSUED

2/23/16

EXPIRES

February 25, 2019



DIRECTOR

ARIZONA DEPARTMENT OF HEALTH SERVICES

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(Response Times and Arrival Times cont. from page two)

***Special Provisions:**

- a. *Non-urgent transfer - is scheduled at least one (1) hour in advance and shall mean a stable patient that has a low risk or medium risk of his or her condition deteriorating as determined by the patient's transferring clinician. Examples of patients requiring a Non-Urgent Transfer include patients in a stable condition: with established IV or vascular access; IV medications not requiring constant hemodynamic monitoring including pain medications; with pulse oximetry; increased need for ALS assessment and interpretation skills; 3 or 12 lead EKG monitoring; basic cardiac medications, e.g., heparin or nitroglycerin; or the need for continued ALS assessment and interpretation skills.*
- b. *Urgent transfers - is immediate and shall mean a patient that has a high risk of his or her condition deteriorating as determined by the patient's transferring clinician. Examples of patients requiring an Urgent Transfer include patients in a stable condition: requiring advanced airway support but secured, intubated, on ventilator; patients on multiple vasoactive medication drips; patients whose condition has been initially stabilized, but has likelihood of deterioration based on assessment or knowledge of provider regarding specific illness/injury. A patient is not stable if he or she is clinically deteriorating and is in need of a time-sensitive intervention not available at the transferring facility. Examples of patients that are not stable include patients: who require invasive monitoring; are post resuscitation; have sustained significant multi-system trauma, acute STEMI or acute stroke; or are hemodynamically unstable.*

4. **Type of Service:** *Immediate Response Transports, Interfacility Transports, and Convalescent Transports.*
5. **Hours of Operation:** *24 hours per day – 7 days per week*

CERTIFICATE OF NECESSITY

(CONTINUATION PAGE TWO)

ISSUED 2/23/16

EXPIRES February 25, 2019



DIRECTOR