

ARIZONA DEPARTMENT OF HEALTH SERVICES

STATE OF ARIZONA

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County of Maricopa

CERTIFICATE NO. - 147 -

DOCKET NO. EMS 00376

THE ARIZONA DEPARTMENT OF HEALTH SERVICES has found, under the authority of A.R.S. § 36-2232 et seq and Pursuant to Department of Health Services rules, that public necessity requires the operation of

MARICOPA AMBULANCE, LLC dba MARICOPA AMBULANCE

as a ground ALS and BLS ambulance service in the State of Arizona for the transportation of individuals who are sick, injured, wounded or otherwise incapacitated or helpless within the following service area, with the following central operations station and response times:

1. Service Area:

Maricopa County, with the exception of those geographic areas covered by the following Certificates of Necessity: Buckeye Valley Rural Volunteer Fire District (C.O.N. No. 8); North County Fire & Medical District (C.O.N. No. 114); Daisy Mountain Fire District (C.O.N. No. 105); Sun Lakes Fire District (C.O.N. No. 12); Lifeline Ambulance Service Inc. (C.O.N. No. 62); Superstition Fire & Medical District (C.O.N. No. 137)

The service area does overlap the C.O.N. service area covered by Phoenix Fire Department (C.O.N. No. 76), American Medical Response of Maricopa, LLC (C.O.N. No. 136) and all C.O.N. service areas covered by the Rural/Metro and its subsidiaries: Canyon State Ambulance (C.O.N. No. 58), Southwest Ambulance and Rescue of Arizona (C.O.N. No. 66), Southwest Ambulance-Maricopa (C.O.N. No. 86), Rural Metro Corp-Maricopa (C.O.N. No. 109), Com Trans Ambulance Service, Inc. (C.O.N. No. 46), Professional Medical Transport, Inc. (C.O.N. No. 71) and American Ambulance (C.O.N. No. 75).

2. Legal Address: 23200 N Pima Rd. Suite 210, Scottsdale, AZ 85255

Now, therefore, by virtue of the authority vested in the Arizona Department of Health Services, under the constitution and laws of the State of Arizona, does hereby grant this

RENEWAL

CERTIFICATE OF NECESSITY

authorizing the operation of the aforesaid ambulance service for a period ending September 21, 2026 unless for cause sooner amended, suspended, revoked or terminated subject to the decisions and orders, and rules of the Department.

PROVIDED, that this certificate shall not be assigned nor transferred unless authorized by the Arizona Department of Health Services.



BY THE ORDER OF THE ARIZONA DEPARTMENT OF HEALTH SERVICES, IN WITNESS WHEREOF, I JENNIE CUNICO the Director of the Arizona Department of Health Services, have hereunto set my hand and caused the official seal of the Arizona Department of Health Services to be affixed at Phoenix, Arizona on August 23, 2023

R. Z. Garcia

DIRECTOR'S DESIGNEE

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3. Response Times:

1. *The Cities and Towns in the certificated service area in which CON 147 is the primary provider of 911 ambulance service.*
 - a. *Ten (10) minutes on eighty (80) percent of all ambulance calls.*
 - b. *Fifteen (15) minutes on ninety (90) percent of all ambulance calls.*
 - c. *Twenty (20) minutes on ninety-seven (97) percent of all ambulance calls.*
2. *Otherwise:*
 - a. *Ten (10) minutes on fifty (50) percent of all emergency ambulance calls.*
 - b. *Fifteen (15) minutes on seventy-five (75) percent of all emergency ambulance calls.*
 - c. *Twenty (20) minutes on ninety (90) percent of all emergency ambulance calls.*
 - d. *Thirty (30) minutes on ninety-seven (97) percent of all emergency ambulance calls.*

Interfacility Arrival Times:

1. *Arrive at the facility within sixty minutes, zero seconds (60:00) of the requested arrival time on 90% of all non-urgent transfers from an Arizona Department of Health Services licensed Hospital, Long-Term Care Facility, Behavioral Health In-Patient facility or Freestanding Urgent Care Center as defined on A.R.S. §36-401(19).*
2. *Arrive at the facility within thirty minutes, zero seconds (30:00) of the requested arrival time on 90% of all urgent transfers from an Arizona Department of Health Services licensed Hospital, Long-Term Care Facility, Behavioral Health In-Patient facility or Freestanding Urgent Care Center as defined on A.R.S. §36-401(19).*

Special Provisions:

1. Non-urgent transfer – is scheduled at least one (1) hour in advance and shall mean a stable patient that has a low risk or medium risk of his or her condition deteriorating as determined by the patient's transferring clinician. Examples of patients requiring a Non-Urgent Transfer include patients in a stable condition: with established IV or vascular access; IV medications not requiring constant hemodynamic monitoring including pain medications; with pulse oximetry; increased need for ALS assessment and interpretation skills; 3 or 12 lead EKG monitoring; basic cardiac medications, e.g., heparin or nitroglycerin; or the need for continued ALS assessment and interpretation skills.
2. Urgent transfers – is immediate and shall mean a patient that has a high risk of his or her condition deteriorating as determined by the patient's transferring clinician. Examples of patients requiring an Urgent Transfer include patients in a stable condition: requiring advanced airway support but secured, intubated, on ventilator; patients on multiple vasoactive medication drips; patients whose condition has been initially stabilized, but has likelihood of deterioration based on assessment or knowledge of the provider regarding specific illness/injury. A patient is not stable if he or she is clinically deteriorating and is in need of a time-sensitive intervention not available at the transferring facility. Examples of patients that are not stable include patients: who require invasive monitoring; are post resuscitation; have sustained significant multi-system trauma, acute STEMI, or acute stroke; or are hemodynamically unstable.

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(CONTINUATION PAGE ONE)

EXPIRES September 21, 2026

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4. Type of Service: *Immediate Response Transports, Interfacility Transports, and Convalescent Transports.*

5. Hours of Operation: *24 hours per day – 7 days per week*

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EXPIRES September 21, 2026