

09:00 - Welcome/Introductions -
MGRMC Heather Mack/Shanna Cluff

09:30 – Bureau Report (TBD)

09:45 – Review of Performance Improvement Success Stories -
Dawn Polkabla

10:30 - Break

10:45 - Trauma Room Temperature: Importance/Best Practices -
Dr. Narong Kulvatunyou from Banner University Medical Center – Tucson Campus

Best Practices - Panel from Level I, III, and IV – Heather Miller, Tammy Olk

12:00 - Lunch/Network:
Courtesy of Mt. Graham Regional Medical Center

Safe States Alliance - Dr. Pam Goslar

Preliminary results from Injury Prevention Inventory - Joyce Hospodar

12:30 - Use and Value of Trauma Registry - Heather Miller – Mary Benkert

- Types of reports generated
- Distribution and use of data
- Benefits and importance of full-data set versus reduced dataset

2:30 - Break

2:45 - Open Discussion/Next Steps

3:45 - Tour of MGRMC

Workshop Objective:

Participants will continue to build upon basic and intermediate concepts related to trauma program management through didactic and experiential sessions related to: ongoing performance improvement and patient safety (PIPS) programming and injury care optimization.

Workshop Purpose Statement:

Trauma Programs are required to have an effective Performance Improvement (PI) plan in place to assist in the delivery of trauma care and injury prevention activities. In accordance with the 2015 Arizona Trauma Plan Priorities, the 2015 Trauma Managers' Workgroup series will focus on building proficiency in trauma program PI, trauma program operations, and injury prevention strategies.

Questions? Contact:

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520.626.2432

or

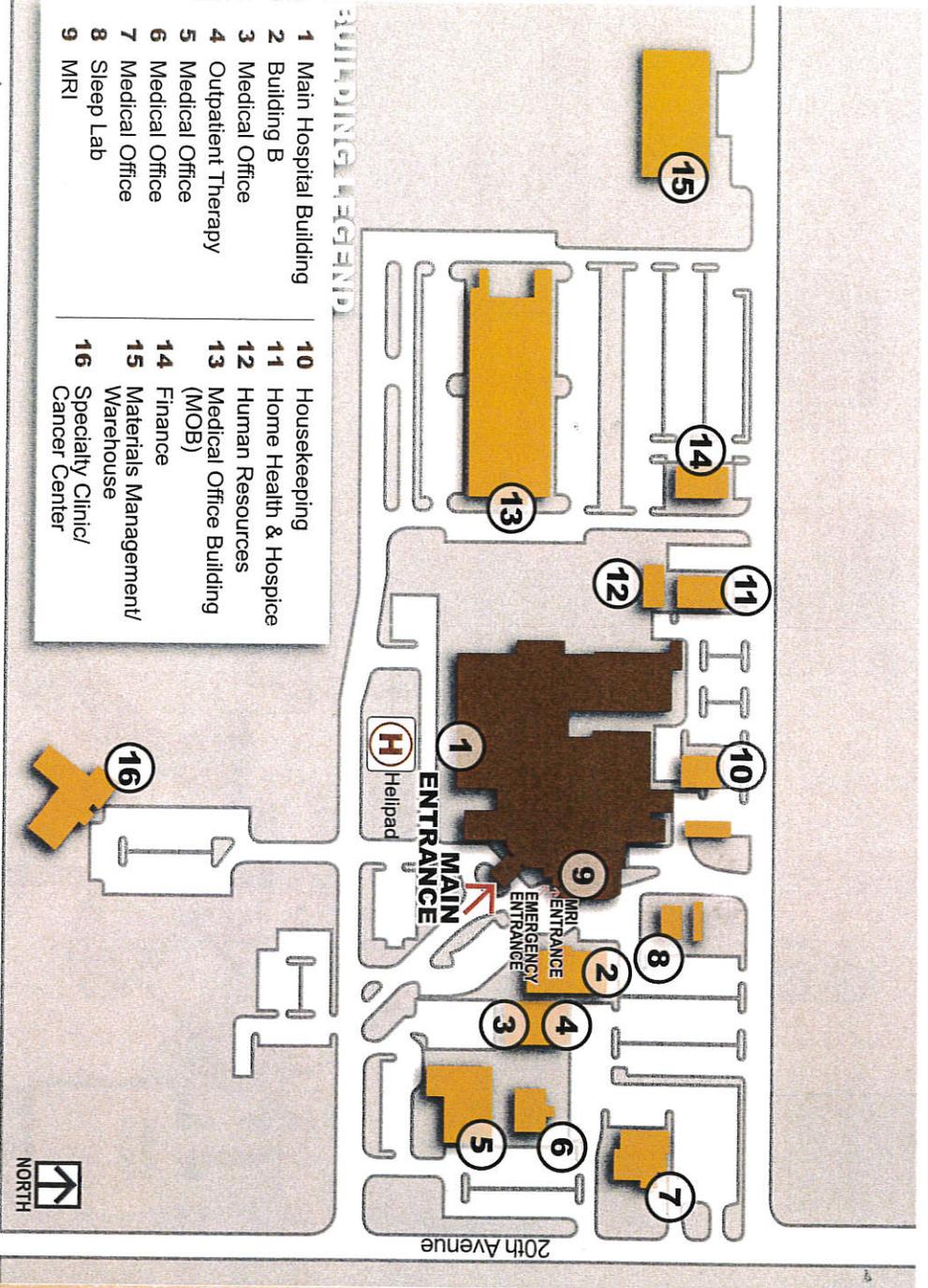
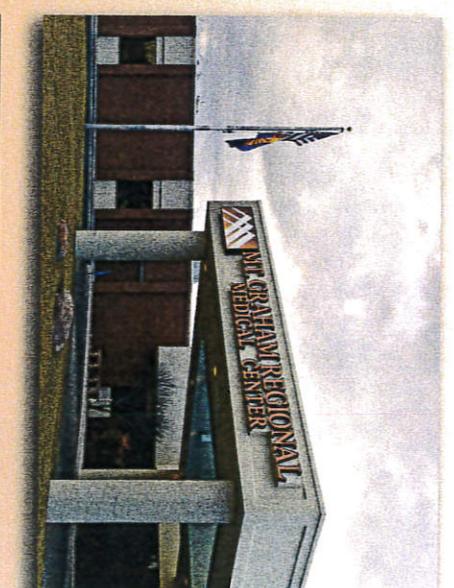
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Please see attached map.

Presented by the Arizona Department of Health Services Bureau of EMS and Trauma System, the Arizona Center for Rural Health- Rural Hospital Flexibility Program (AZ-Flex) and Dignity Health Chandler Regional Medical Center



MOUNT GRAHAM REGIONAL MEDICAL CENTER



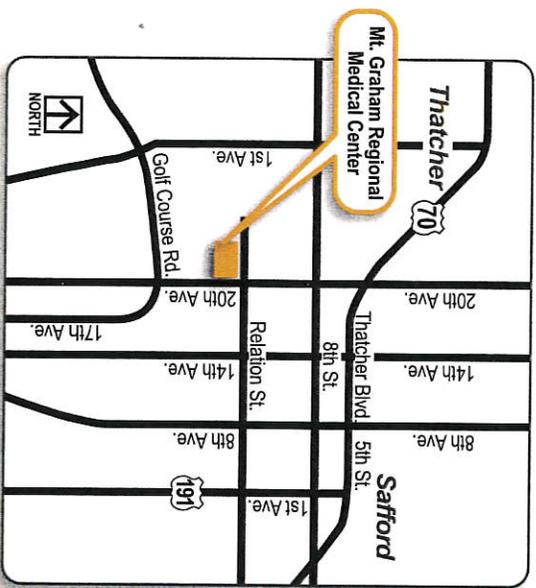
Mt. Graham Regional Medical Center Visiting Hours
General Visiting Hours 24/7

Intensive Care Unit
24/7 (with exception of 7-9 a.m. and 6-8 p.m. daily)

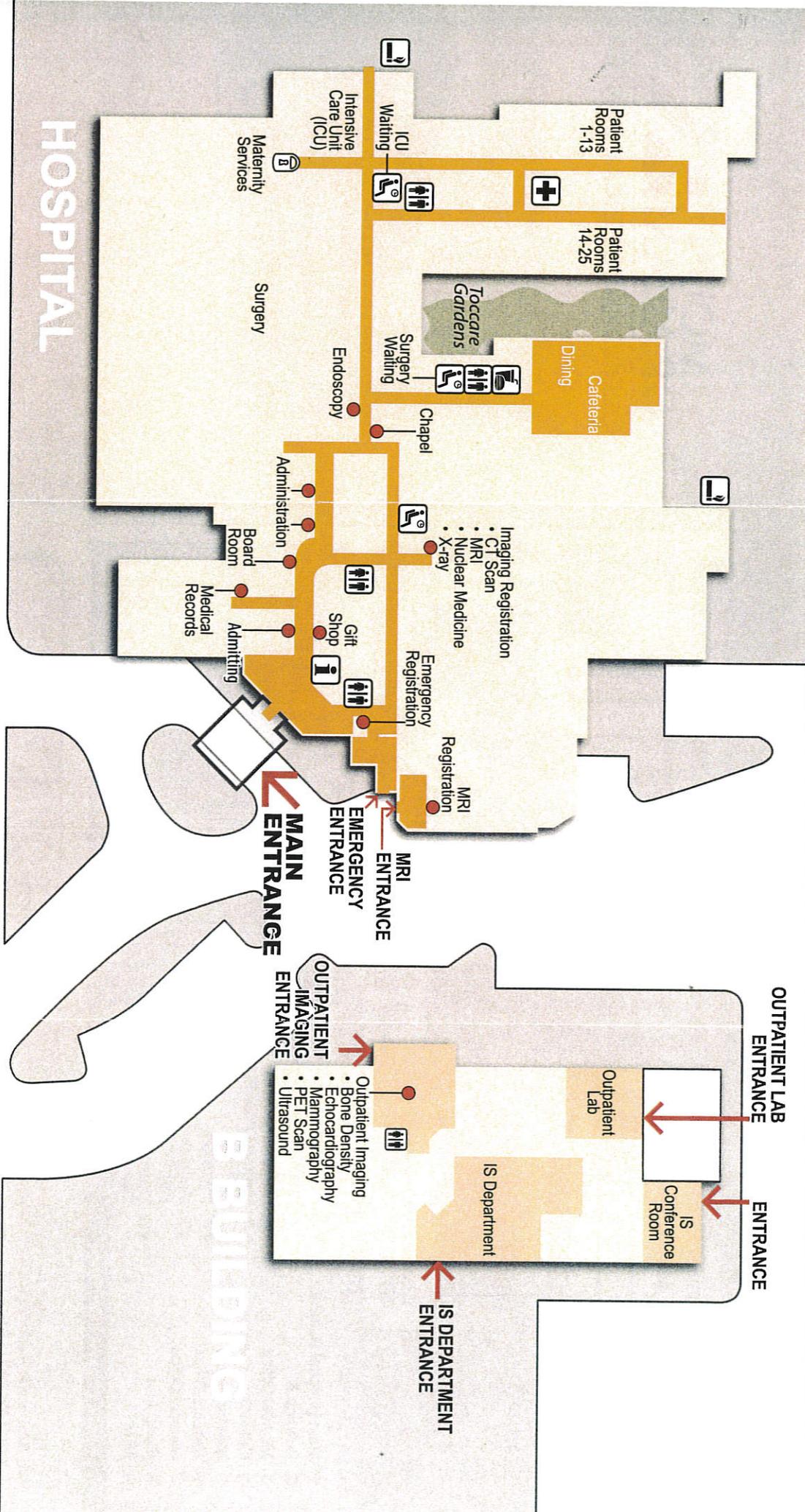
Obstetrics
10:00 a.m. - 8:00 p.m. daily

Gift Shop Hours
Monday-Friday, 9:30 a.m. - 5:00 p.m.
Saturday, 9:00 a.m. - 2:00 p.m.

Toccare Café Hours
Breakfast: 7:30 a.m. - 8:30 a.m.
Lunch: 11:15 a.m. - 1:30 p.m.
Dinner: 5:30 p.m. - 7:00 p.m.



Mt. Graham Regional Medical Center
1600 S. 20th Avenue • Safford, Arizona 85546
928-348-4000 • www.mtgraham.org



- MAP KEY**
- Information
 - Waiting
 - Restrooms
 - Nurse Station
 - Vending
 - Smoking Area

| DEPARTMENT LISTING | BUILDING |
|----------------------------------|----------|
| Administration | Hospital |
| Admitting | Hospital |
| Cafeteria/Dining | Hospital |
| Conference Room | Hospital |
| Emergency Registration | Hospital |
| Endoscopy | Hospital |
| Gift Shop | Hospital |
| Imaging Registration | Hospital |
| CT Scan | Hospital |
| MRI | Hospital |
| Nuclear Medicine | Hospital |
| X-ray | Hospital |

| DEPARTMENT LISTING | BUILDING |
|-------------------------------------|------------|
| Intensive Care Unit (ICU) | Hospital |
| IS Conference Room | B Building |
| IS Department | B Building |
| Maternity Services | Hospital |
| Medical Records | Hospital |
| MRI Registration | Hospital |
| Outpatient Imaging | B Building |
| Bone Density | Hospital |
| Echocardiography | Hospital |
| Mammography | Hospital |
| PET Scan | Hospital |
| Ultrasound | Hospital |

| DEPARTMENT LISTING | BUILDING |
|-------------------------------|------------|
| Outpatient Lab | B Building |
| Patient Rooms 1-13 | Hospital |
| Patient Rooms 14-25 | Hospital |
| Quality Department | MOB |
| Surgery | Hospital |