

2015 Annual PHEP-HPP All Partners Meeting

April 22nd, 2015
Wigwam Resort

This meeting was supported in part by the CDC Cooperative Agreement, Catalog of Federal Domestic Assistance (CFDA) 93.069 and the Hospital Preparedness Program (HPP) Grant CFDA 93.889. Its contents are solely the responsibility of the authors and do not necessarily represent the official views of CDC or the Department of Health and Human Services.

Welcome and Introductions

Teresa Ehnert
ADHS BPHEP Bureau Chief

ADHS Keynote

Dr. Cara Christ
ADHS Deputy Director

Current State- Strategic Priorities

Andrew Lawless
ADHS Emergency Response and
Communication Coordinator

Strategic Priorities for: Public Health Emergency Preparedness & Hospital Emergency Preparedness (PHEP/HPP)

Andrew Lawless, PMP, MBA
Emergency Response & Communication Coordinator
Bureau of Public Health Emergency Preparedness
Arizona Department of Health Services
andrew.lawless@azdhs.gov

Public Health Emergency Preparedness (PHEP) Strategic Priorities



Health and Wellness for all Arizonans

QUESTION: What are your jurisdiction's strategic priorities for the remainder of the project period.

A 1: In conjunction with jurisdictional government & community partners, conduct post-incident assessment & planning as part of the after action report process that affects short & long term recovery for those corrective actions that are within the control & purview of jurisdictional public health.



Health and Wellness for all Arizonans

QUESTION: What are your jurisdiction's strategic priorities for the remainder of the project period.

A 2: Participate with the recovery lead jurisdictional agencies to ensure that the jurisdiction can provide health services needed to recover from a physical or mental/behavioral health injury, illness, or exposure.



Health and Wellness for all Arizonans

QUESTION: What are your jurisdiction's strategic priorities for the remainder of the project period.

A 3: Work with local/tribal health & emergency mgmt. to finalize & test the resource order process. This will include a tool kit or checklist to assist with decision making to include finance.



Health and Wellness for all Arizonans

QUESTION: What are your jurisdiction's strategic priorities for the remainder of the project period.

A 4: Coordinate with subject matters experts, to include laboratory, surveillance, hospital, mortuary, emergency mgmt. & EMS to determine public health's role in an incident that may result in fatalities.



Health and Wellness for all Arizonans

QUESTION: What are your jurisdiction's strategic priorities for the remainder of the project period.

A 5: Finalize & test the Family Assistance Center Plan.

A 6: Document non-pharmaceutical implementation actions taken by local jurisdictions & document feedback from community partners assisting in the intervention(s).



Health and Wellness for all Arizonans

Hospital Preparedness Program (HPP) Strategic Priorities



Health and Wellness for all Arizonans

QUESTION: What are your jurisdiction's strategic priorities for the remainder of the project period.

A 1: Assess impact of incident on the healthcare system's ability to deliver essential services to the community & prioritize healthcare recovery.



Health and Wellness for all Arizonans

QUESTION: What are your jurisdiction's strategic priorities for the remainder of the project period.

A 2: Identify the healthcare essential services that must be continued to maintain healthcare delivery following a disaster.



Health and Wellness for all Arizonans

QUESTION: What are your jurisdiction's strategic priorities.

A 3: Work with healthcare coalitions, local/tribal health & emergency mgmt. to finalize & test the resource order process. This will include a tool kit or checklist to assist with decision making.

A 4: Implement the Healthcare Coalition's process to allocate resources.



Health and Wellness for all Arizonans

QUESTION: What are your jurisdiction's strategic priorities.

A 5: Assist healthcare organizations to coordinate options for surges of concerned citizens with community agencies responsible for family assistance & information at facilities.



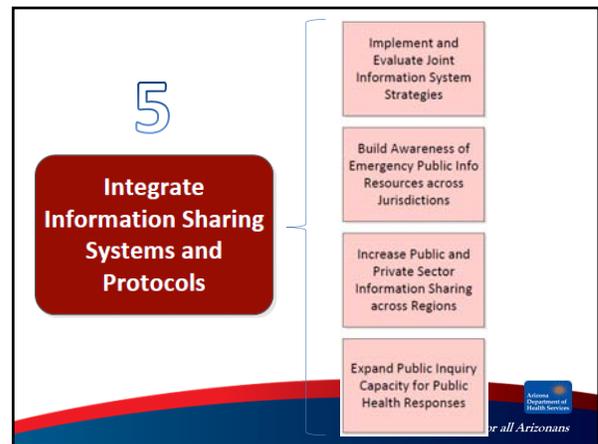
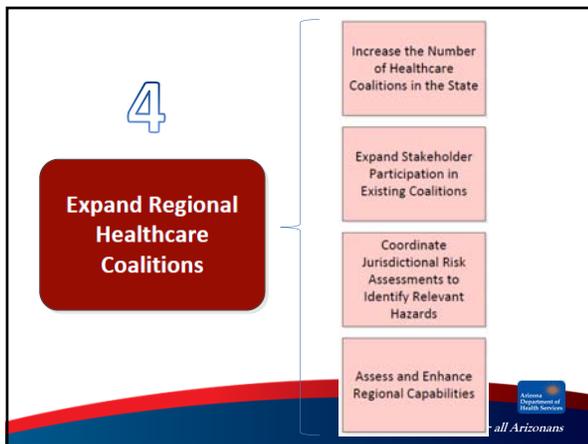
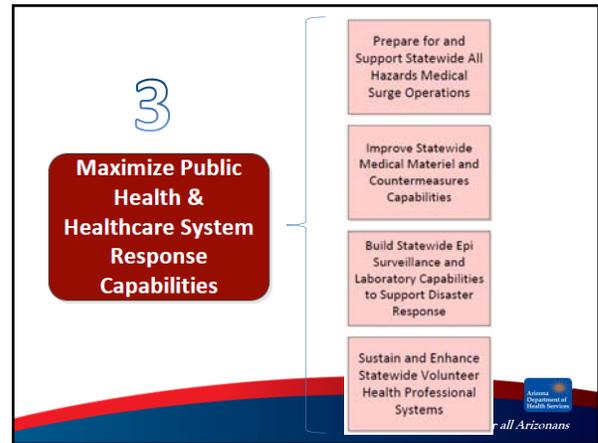
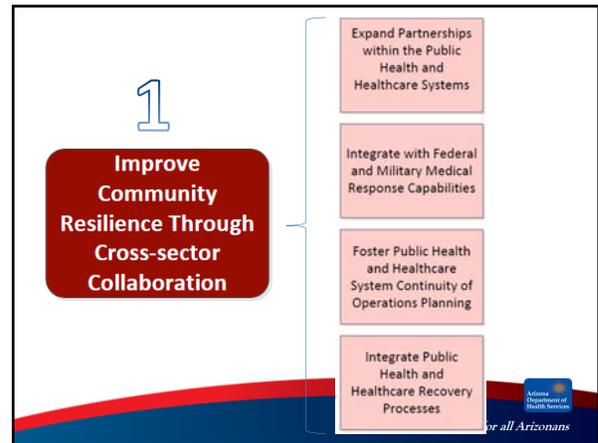
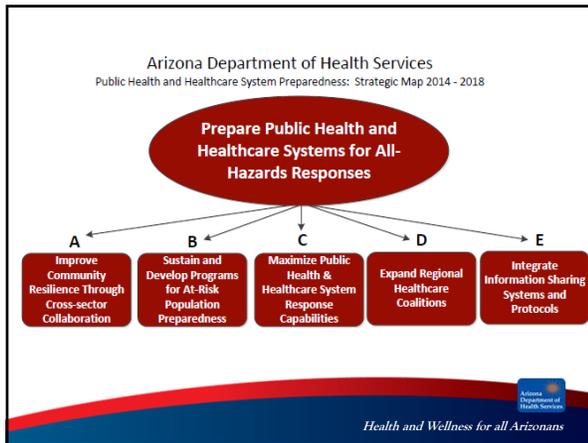
Health and Wellness for all Arizonans

QUESTION: What are your jurisdiction's strategic priorities.

A 6: Coordinate integrated healthcare surge operations with pre-hospital EMS operations to track the status & transport of patients.



Health and Wellness for all Arizonans



So why all of this?






Health and Wellness for all Arizonans

5-Year Plan

HPP and PHEP program implementation activities should be focused on development of **all** healthcare and public health capabilities. **Awardees are expected to use their cooperative agreement funding to build and sustain the public health and healthcare preparedness capabilities, ensuring that federal preparedness funds are directed to priority areas within their jurisdictions as identified through their strategic planning efforts. Awardees must demonstrate measurable and sustainable progress toward achieving all the preparedness capabilities over the five-year project period.**

In addition, awardees should be able to describe how effective implementation activities and programs have met the needs of at-risk individuals (also known as vulnerable or special needs) as **required under PAHPA.**



Health and Wellness for all Arizonans

5-Year Plan

The public health and healthcare preparedness capabilities are designed to help state and local health departments with their strategic planning. Released in March 2011, CDC's *Public Health Preparedness Capabilities: National Standards for State and Local Planning* establishes national standards for public health preparedness **capabilities-based planning** that assists state and local planners in identifying gaps in preparedness, determining the specific jurisdictional priorities, and developing plans for building and sustaining public health capabilities.



Health and Wellness for all Arizonans

Partnering with Arizona Department of Education

Jean Ajamie
Director School Safety and Prevention



Health and Wellness for all Arizonans

K - 12 PREPAREDNESS: THEN AND NOW

Office of School Safety and Prevention
Arizona Department of Education
April 2015






EVENT IMPACT ON ARIZONA SCHOOLS

Columbine 1999

School ERPs
Threat Assessment
Resources

H1N1 2009

Public Health
Emergencies and Lead
Agencies
Enhanced Resources

Sandy Hook 2012

Renewed Interest
Enhanced Resources
Enhanced Partnerships



WRITTEN GUIDANCE



ONGOING TRAINING AND EXERCISING



TECHNICAL ASSISTANCE

- One-on-one coaching for plan development/enhancement
- Contact with 23 Districts/Charter Holders



ENHANCED COORDINATION WITH PARTNERS

- State level
- Local level



MOVEMENT!

- District Points of Contact
- Charter and Private Schools
- Central and Southern Arizona Consortia
- National Network for State School Safety Centers

THANK YOU

Jean Ajamie
 Director, School Safety and Prevention
 Arizona Department of Education
 602-542-8734
 Jean.ajamie@azed.gov

Perspective of Collaboration, Then and Now

Kathleen Collins Pagels
Executive Director
Arizona Health Care Association



Health and Wellness for all Arizonans

Collaboration in Long Term Care Preparedness *Then & Now*

ADHS Annual HPP-PHEP All Partners Meeting
April 22, 2015
Kathleen Collins Pagels, Executive Director
Arizona Health Care Association




Being Part of the Preparedness Continuum

- ◆ AHCA began in earnest in 2005 to gain a seat at the table in disaster leadership
- ◆ We believe we bring a unique perspective and resources to the table... and we care for the most vulnerable of Arizona's citizens
- ◆ Took a while... but we have found our way through the *power of collaboration and partnership*
- ◆ Have been part of the HPP grant for 3 years.
- ◆ Key to our success is that we have been *welcomed by experienced partners* in preparedness...

Collaboration Counts



- ◆ Collaboration helps set a course of action and helps us to identify, the players, the leaders and the needs- *who does what, where and when?*
- ◆ Foundational relationships- *true partnerships*- help us to execute our plans when we have an emergency situation- *the connections are in place when we need them*
- ◆ What does collaboration mean? *Who do we work with?*

State wide / Association Level...
















Local Level...

Logos for local emergency services and utilities: Fire Rescue, Police Dept, Emergency Management, Emergency Medical Services, SRP, Tucson Electric Power, and APS (A UniSource Energy Company).

Key Partners in Health Care and Long Term Care

HOSPITALS

Icons representing various care settings: Assisted Living, Independent Living, Community Health Center, Nursing Home, and Home Health and Hospice.

Within our own provider community~

Learning to become collaborators not competitors

A collage of photos showing various healthcare facilities and a shuttle bus, illustrating the provider community.



Making it fun

Making it real...

The power of the vest!

A yellow high-visibility vest with "INCIDENT COMMANDER" written on it, next to a photo of a meeting.

What have been our greatest challenges?

A "KEEP CALM AND HURDLE ON" poster featuring a crown.

Now and the Future... *We are at the table!*



- ◆ With our accomplishments thus far – we are concentrating on creating a **return on the investment –ROI-** of time and resources from DHS and the HPP/PHEP grants. *Some successes easily measured – some not! (i.e. enthusiasm and energy)*
- ◆ For us, this will focus on LTC facilities being knowledgeable about their responsibilities in disaster preparedness and being able to *actively participate in both preparedness AND also in recovery.*
- ◆ Much credit to our superb leadership in disaster preparedness... *Sylvia Balistreri, Stan Szytek and Michael Clark*
- ◆ *No doubt that collaboration has been the key to our successes so far!*

Thank you for your support and partnership



Kathleen Collins Pagels
Executive Director
Arizona Health Care Association
kcpagels@azhca.org
602-265-5331

Mental/Behavioral Health Access to Services

Dan Landers
ADHS Business Continuity &
Emergency Response Coordinator



Health and Wellness for all Arizonans

Disaster Behavioral/Mental Health Response

What is it? How can you get access
to it?



Health and Wellness for all Arizonans

Disaster Behavioral Health Coordinator

- Dan Landers
- Arizona Department of Health Services
- Disaster Behavioral Health Coordinator – Health Emergency Operations Center – ESF #8
- 7 Years Experience in this Role
- Served in over 26 statewide exercises and several major emergency operations



Health and Wellness for all Arizonans

Integration of Physical and Mental Health

- Arizona has unique collaboration between Physical and Mental Health

Evidence:

- Health Emergency Operation Center
- Integrated Behavioral Health Services



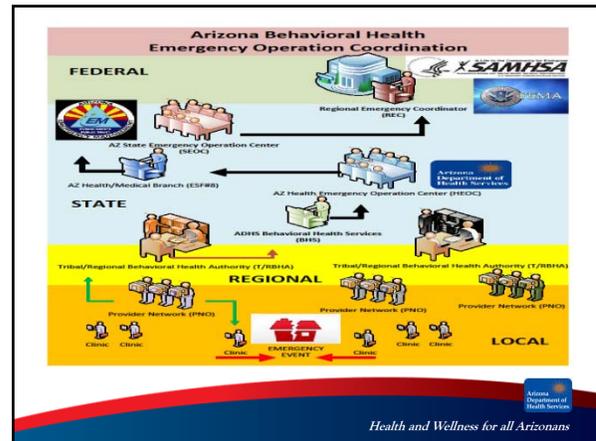

Health and Wellness for all Arizonans

Authority

- Under the **Emergency Support Function (ESF) #8, Appendix #3** in the State Emergency Response and Recovery Plan
- ADHS is designated as the lead agency for the development and coordination of state behavioral health emergency/disaster response plans and services



Health and Wellness for all Arizonans



Health and Wellness for all Arizonans

Disaster Behavioral Health

- Coordinate disaster response activities among state, county, private, and volunteer health service agencies
- Assess the behavioral health needs of first responders and families, victims, survivors, and community



Health and Wellness for all Arizonans

Disaster Behavioral Health

Requirement

- Behavioral health education on critical incident stress management techniques
- Acute and Chronic Stress Management
- FEMA Crisis Counseling Grants

The tools we use

- Behavioral health education on critical incident stress management techniques
- Acute and Chronic Stress Management
- FEMA Crisis Counseling Grants



Health and Wellness for all Arizonans

Disaster Behavioral Health

- Manage RBHA contracts including
 - Reporting disaster services provided
 - Outcomes of services
 - Incident Action Plans
- State Mental Health Authority oversees the quality of care provided by behavioral health service providers



Health and Wellness for all Arizonans

Disaster Behavioral Health

Requirement

- Maintain surveillance of behavioral health needs, and services provided to the community

The tools we use

- Crisis Telephone Lines
- Community Meetings
- Utilization Records
- Penetration and Enrollment Reports



Health and Wellness for all Arizonans

Disaster Behavioral Health

What we do:

- Coordinate the dispatch of Mobile Crisis Teams
- Manage transportation for behavioral health recipients

Description:

- These teams are trained in acute and chronic stress management techniques
- Welfare checks for most vulnerable behavioral health recipients




Health and Wellness for all Arizonans

Disaster Behavioral Health

Crisis Telephone Lines

- Set up designated crisis telephone lines
- Staff trained in management of acute stress
- Available 24/7
- Recorded Line
- Allows Surveillance and Quality Assurance

Public Health Messaging

- Create behavioral health public health messages and community resources
- Publicize Crisis Telephone Line
- RBHA produce their own messages
- Coordinate traditional and social media messaging




Health and Wellness for all Arizonans

Disaster Behavioral Health

Member Priorities:

- Maintain access to medications
- Contact displaced individuals
 - let them know where they can get medication refills
 - Resources for services in new area

Community Priorities

- Available for public speaking opportunities
 - Community Groups
 - Schools
 - Churches and Faith Based Organizations
- Provide critical incident stress debriefings
 - Available for funerals



Health and Wellness for all Arizonans

Disaster Behavioral Health Timeline

• When does it begin? • How long does it last?





Health and Wellness for all Arizonans

Common Events

Forest Fires

- People are displaced from their home
- Air quality is bad
- Anxiety from potential property destruction is high



Mass Fatality Events

- Mass Shootings
- Active Shooter Events
- Terrorist Events





Health and Wellness for all Arizonans

Common Events

Infectious Disease Outbreaks

- H1N1 Flu Outbreak
- Ebola Response



Natural Disasters

- Flooding
- Severe Storms
- Power Outages





Health and Wellness for all Arizonans

Common Events

Extraordinary Events

- Palo Verde Nuclear Generating Station Exercises
 - How to Cope with Sheltering in Place
 - Resources for responders to maintain their own self care before, during, and after deployment
 - Coordinate messaging among licensed providers

Ordinary Events

- Summer Heat Planning
 - Homeless outreach
 - Vulnerable individual outreach
 - Hydration Stations





Health and Wellness for all Arizonans

Integrated Behavioral Health

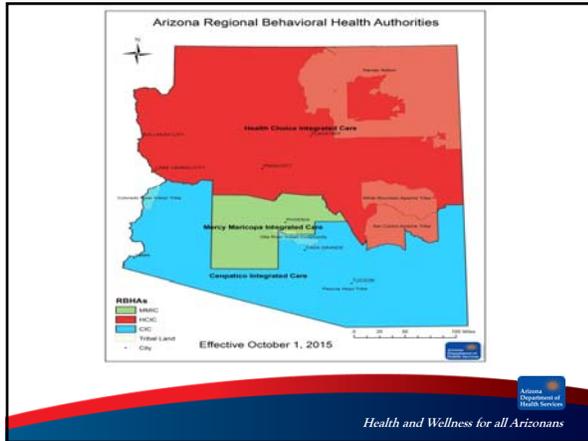
- Before
 - Behavioral Health Care and SMI services
- Now (Statewide October 1, 2015)
 - **Physical Health Care Services**
 - **Behavioral Health Care Services**
 - **General Mental Health Services**







Health and Wellness for all Arizonans



Benefits of Integrated Behavioral Health

- Collaboration of Physical and Behavioral Health
 - Increased opportunities
 - Greater knowledge
 - Get help where needed
- How many people have a seriously mentally ill diagnosis in this area?
- How many people in the area have co-morbid conditions that may be affected by this event?



Health and Wellness for all Arizonans

How has Disaster Behavioral been used in the recently?

Forest Fires

- 2013 Yarnell Hill Fire
- 2014 Slide Fire

Mass Shootings

- 2011 Tucson Shooting
- March 18, 2015 multiple shooting in Mesa



Health and Wellness for all Arizonans

2013 Yarnell Hill Fire

- Regional providers completed outreach to affected members and families within the first 2 days
- Crisis Services were provided at Wickenburg Shelter
- Attended community and media briefings twice daily
- CISM was facilitated in Prescott




Health and Wellness for all Arizonans

2013 Yarnell Hill Fire

- Over 35 Behavioral Health Staff members volunteered to bring support, care needs, and health monitoring during funeral service
- Supported more than half the care stations around the perimeter and command center at funeral service
- Received special recognition certificate from Red Cross
- Press releases in local newspapers with local resources and coping skills




Health and Wellness for all Arizonans

2014 Slide Fire

- On 5/21/14, The 4 major Clinics in Flagstaff Area reported
 - ZERO clients in evacuation zone
- Intense smoke in Flagstaff
 - Clinics identified 156 clients with respiratory or cardiac issues
- Outreach begins





Health and Wellness for all Arizonans

2014 Slide Fire

- On 5/22/14, The Guidance Center reached a non-responsive patient at home experiencing respiratory distress due to smoke inhalation. Patient was transferred to the hospital.



- Life Saved!




Health and Wellness for all Arizonans

How can you access these resources?

<p>EOC Resource Request</p> <ul style="list-style-type: none"> • Send resource request to County <ul style="list-style-type: none"> – County send request to State – State Health Emergency Operation Center (ADHS) 	<p>Non EOC Resource Request</p> <ul style="list-style-type: none"> • Contact the State Disaster Behavioral Health Coordinator • Dan Landers (602) 791-8667 • Daniel.Landers@azdhs.gov
--	---



Health and Wellness for all Arizonans

How can you access these services?

<p>Other ways to access services?</p> <ul style="list-style-type: none"> • Get to know the provider agencies in your community • Get to know your Regional Behavioral Health Authority 	<p>We can assist you.</p> <ul style="list-style-type: none"> • The Disaster Behavioral Health Coordinator can assist you with introductions and discussions of capabilities in your area
---	--



Health and Wellness for all Arizonans

Finally...

<p>Statewide Coalition of Behavioral Health Providers</p> <ul style="list-style-type: none"> • Create a statewide coalition of providers to pledge to become "Disaster Champions" 	<p>"Disaster Champions"</p> <ul style="list-style-type: none"> • These "Disaster Champions" will be relied upon for planning, MOUs, and exercise participation.
---	---




Health and Wellness for all Arizonans

Facilitated Discussion- Regional Boundaries

Teresa Ehnert
ADHS BPHEP Bureau Chief



Health and Wellness for all Arizonans

Healthcare Coalitions: What's my part? Panel Discussion

Andrew Lawless
ADHS Emergency Response and
Communication Coordinator



Health and Wellness for all Arizonans

Healthcare Coalitions



What's My Part?



Health and Wellness for all Arizonans

Why are healthcare coalitions important, and what are they anyways?

Healthcare Coalitions serve as a multi-agency coordinating group that assists **Emergency Management and Emergency Support Function (ESF) #8** with preparedness, response, recovery, and mitigation activities related to healthcare organization disaster operations (ASPR, 2012).

PUBLIC HEALTH AND HEALTHCARE SYSTEM PREPAREDNESS GUIDANCE DOCUMENTS	# OF TIMES THE TERM "HEALTHCARE COALITION" IS USED
Public Health Preparedness Capabilities	15
HPP Ebola Funding Opportunity Announcement	22
PHEP Ebola Funding Opportunity Announcement	90
Healthcare Preparedness Capabilities	212
PHEP/HPP Budget Period 1 Guidance	219
TOTAL	558

Panel Discussion Format

- Seven questions to be answered by the panel
- Afterwards, microphones will be available throughout the auditorium to ask follow up questions.



Health and Wellness for all Arizonans

Healthcare Coalition Panel Introduction

- Three-minute introduction
 - Name, title, organization
 - Opening Question: **How could your healthcare coalition support your organization in a community response?**



Health and Wellness for all Arizonans

Question 1

- Most of us know that healthcare coalition partners share ideas and coordinate training and exercise opportunities, what would the key functions be for healthcare coalitions during a minor response?
- Assume that no declaration or crisis standards of care are in place.



Health and Wellness for all Arizonans

Question 2

- How can healthcare coalitions balance the needs and challenges of small jurisdictions with the challenges in urban areas?



Health and Wellness for all Arizonans

Question 3

- How will the coalition consider the number of disciplines and the number of ancillary players in long-term planning?

(e.g., access and functional needs (AFN), schools, pharmacies, group homes, long term care, and social services)



Health and Wellness for all Arizonans

Question 4

- Considering the long list of ancillary players, how can coalition meeting agendas and work plans promote involvement from these groups?



Health and Wellness for all Arizonans

Question 5

- If there were no grant requirement to have regional healthcare coalitions, what would your coalition or group look like?



Health and Wellness for all Arizonans

Question 6

- What are a few major ways that your coalition has improved healthcare system preparedness in your community?



Health and Wellness for all Arizonans

Question 7

- Five years from now, what would you like to see your coalition doing that it is not currently doing?



Health and Wellness for all Arizonans

Closing Session

The Way Forward



Health and Wellness for all Arizonans

Questions?



Health and Wellness for all Arizonans

Thank You!

Looking forward
to a great year
“Working Together”
for BP4!



Health and Wellness for all Arizonans