

1. User is now able to print food benefits for PG, PN, PN+, and EN clients when an IEN, IPN, IPN+, and IEN infant is terminated due to death.
2. The WIC Rights and Obligations Form has been fixed to reflect the WIC Program instead of CSFP.
3. List of Appointments Report formatting has been fixed.
4. When a client is transferred to a new clinic, all client future appointments will be deleted from the clinic that the client is transferring from.
5. When a client from outside the clinic is scheduled, the user must check the client in to complete the transfer. If the user transfers the client through the search screen, the appointment will be deleted.
6. When a Group Appointment is scheduled in one clinic, but Food Benefits are issued in another clinic on the appointment day, system does not update the 'Scheduled' status. EOD changes the status to 'Missed', unless the status is updated manually.
7. Data mismatch between calendar view and 'List of Appointments' has been resolved by fixing the double booking issue. If clinics notice further discrepancies, please report to WIC Service Desk.
8. Breast Pump Icon is working properly if issued and returned within the same clinic.

Breast Pump Issuance and Return

LA/Clinic
YUMA WIC

Family ID
150000293

Auth. Rep. Name
LOOPS, FRUIT

Phone
(928) 123-4567

Client ID 
18141407125

Client Name
LOOPS, FRUIT

Date of Birth **Age**
7/14/1986 28 yrs, 6 mos

Cert. Period **Category**
12/4/2014 -
11/30/2015 EN

Term. Date **Due Date**
N/A N/A

LDTU **Weeks PG**
01/19/2015 N/A

9. **Breast Pump Issuance and Return Page**
In the existing *Breast Pump Issuance and Return Page*, users will notice two new columns appearing in the pump grid, they are: 'Client Pump Status' and 'Inventory Status'.

| <input type="checkbox"/> | Serial Number | Client ID | Pump Type | Client Pump Status | Inventory Status | Issue Date | Issued By | Due Date | Reissued Due Date | Actual Return Date |
|--------------------------|--|------------|--|--------------------|------------------|------------|--------------------|------------|-------------------|--------------------|
| <input type="checkbox"/> |  997937 | 2341410686 | HOSPITAL GRADE MEDELA LACTINA | RETURNED | RETURNED | 01/14/2015 | NUNEZ, MATTHEW, | 02/18/2015 | | 01/14/2015 |

Row count: 10 Showing 1-1 of 1

When a pump has been selected as 'Returned' in the client record, click the 'Save' button at the bottom of the screen. Note that once the 'Save' button has been pressed, no further changes to the pump can be made. The 'Client Pump Status', 'Save', and 'Reset' buttons will all be greyed out.

The screenshot shows a client record form for 'MARYVALE WIC (MPHC)'. The 'Client Pump Status' dropdown is highlighted with a red box and set to 'RETURNED'. At the bottom right, the 'Save' and 'Reset' buttons are also highlighted with a red box. Red arrows point from the text above to these elements.

To make a pump 'Available', please follow these steps:

1. From the *WIC Services Search Page*, use the Navigation Pick List to access the *Breast Pump Issuance and Return Page*. Do not access the Issuance and Return Page through a Client Record.
2. Search for the pump(s) you would like to make available.
3. Click the checkbox next to the Serial Number.
4. Click the new 'Make Pump Available' button. Once confirming the change, the pump will be made 'Available'.

Please note only the most recent record (top of the list) needs to be checked, see below. Please also note the 'Client Pump Status' column and the 'Inventory Status' column must both be set to 'Returned' for the pump to be made available.

The screenshot shows a table of breast pump records. Annotations 1, 2, 3, and 4 are placed on the interface. Annotation 1 points to the 'Breast Pump Issuance and Return' menu. Annotation 2 points to the search filters. Annotation 3 points to the checkbox in the first row of the table. Annotation 4 points to the 'Make Pump Available' button at the bottom.

| Serial Number | Client ID | Last Name | First Name | MI | | | | | | | | |
|--|-------------|-------------------------------|--------------------|------------------|------------|--------------------|------------|-------------------|--------------------|---------------|-----------------------|-----------------------|
| 997937 | | | | | | | | | | | | |
| Serial Number | Client ID | Pump Type | Client Pump Status | Inventory Status | Issue Date | Issued By | Due Date | Reissued Due Date | Actual Return Date | Referred Date | LA/Clinic Issued From | LA/Clinic Returned To |
| <input checked="" type="checkbox"/> 997937 | 2341410686 | HOSPITAL GRADE MEDELA LACTINA | RETURNED | RETURNED | 01/14/2015 | NUNEZ, MATTHEW, | 02/18/2015 | | 01/14/2015 | | MARYVALE WIC (MPHC) | MARYVAL WIC (MPHC) |
| <input type="checkbox"/> 997937 | 2341097489 | HOSPITAL GRADE MEDELA LACTINA | AVAILABLE | RETURNED | 10/20/2014 | SUAREZ, NOELLE, | 11/20/2014 | | 11/20/2014 | | MARYVALE WIC (MPHC) | MARYVAL WIC (MPHC) |
| <input type="checkbox"/> 997937 | 2341086177 | HOSPITAL GRADE MEDELA LACTINA | AVAILABLE | RETURNED | 09/02/2014 | MARTINEZ, MARIANA, | 10/02/2014 | 10/02/2014 | 10/15/2014 | | MARYVALE WIC (MPHC) | MARYVAL WIC (MPHC) |
| <input type="checkbox"/> 997937 | 39070365684 | HOSPITAL GRADE MEDELA LACTINA | RETURNED | RETURNED | 07/19/2014 | JOHNSON, MEAGHAN, | 10/03/2014 | 08/01/2014 | 08/27/2014 | | MARYVALE WIC (MPHC) | MARYVAL WIC (MPHC) |

HANDS will now allow moms, who are not in a current certification, to have their 'Reissued Due Date' revised and their 'Client Pump Status' edited. Returning a pump for an inactive mom will follow the same steps mentioned previously.

Please note the before and after illustrations below:

The screenshot shows the 'WIC Services' section of the HANDS software. The 'Client Pump Status' dropdown menu is set to 'ISSUED' and is highlighted with a red box. The 'Reissued Due Date' field is set to '12/20/2014' and is also highlighted with a red box. Other fields include 'Serial Number' (999357), 'Issue Date' (07/03/2014), 'Actual Return Date', 'Due Date' (07/16/2014), and 'LA/Clinic Issued From' (MPHC BASELINE WIC). The 'Client Name' and 'Date of Birth' fields are partially visible. At the bottom right, the 'Save' and 'Reset' buttons are highlighted with a red box.

The screenshot shows the 'WIC Services' section of the HANDS software after an update. The 'Client Pump Status' dropdown menu is now set to 'RETURNED' and is highlighted with a red box. The 'Reissued Due Date' field is now '01/07/2015' and is also highlighted with a red box. Other fields include 'Serial Number' (999357), 'Issue Date' (07/03/2014), 'Actual Return Date' (01/14/2015), 'Due Date' (07/16/2014), and 'LA/Clinic Returned To' (MPHC BASELINE WIC). The 'Client Name' and 'Date of Birth' fields are partially visible. At the bottom right, the 'Save' and 'Reset' buttons are highlighted with a red box.