2014
Arizona Hearing Screener’s Meeting-Follow Up

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EHD1 Goals-1:3:6

- **Goal 1:** All newborns will be screened for hearing loss before one month of age, preferably before hospital discharge.
- **Goal 2:** All infants who screen positive will have a diagnostic audiologic evaluation before 3 months of age.
- **Goal 3:** All infants identified with a hearing loss will receive appropriate early intervention services before 6 months of age.
Meet your Follow up Team

- Gidget-Well baby team Lead
  - 602-364-1405
    - Amie Bobo - 602-364-1486
    - Erika Porras- 602-364-1420
    - Elba Leal- 602-542-2907

- Fran-High Risk Coordinator
  - 602-364-1814
• Data Entry is an important step
  – Entering Moms Name and DOB correctly
    • Allows records to merge with the Vital Records
    • Allows custom data clean up report to find duplicates in HT
  – Need to enter Primary Care Physician information
    • Important for F/U team to notify PCP of next steps

3/5/14-ADHS-FA:
Documentation

- If it is not documented, it didn’t happen
- Documentation impacts how the Follow up team is able to reach the family in a timely manner
- Allows screeners to communicate with Follow up staff
- Manage feature in HT
  - Use it to add scheduled appointments
Process for ADHS Follow Up

• Follow up currently begins at 1 month of age
  – Data has a final clean up the Friday before the follow up week begins
    • Merging any new duplicates
    • Verifying nursery level for those that are still blank and those who have an initial screening > 5 days after birth
ADHS Follow UP: Next Steps

- Follow up specialist will pull their weekly list on Monday morning
  - Look again for duplicates
  - Look for staging errors
    - need to locate
    - Inconclusive
    - Look for upcoming o/p screening appointments
Refusals

- Look for notes in HT to see if there is a documented reason for the Refusal
- If no reason in HT, will send a letter to the PCP and the family
- No follow up is given to families that do not want to be contacted
- Facility notes in HT help us give appropriate contact with the family
ADHS Follow UP: Next Steps

• Referrals
  – Look for scheduled outpatient appointment
  – Patient information verification
    • MSDS
    • ASIIS
    • Vital records
    • AHCCCS
  – Mail letter to the family
  – Send FBF to PCP
  – Document where/when o/p screening or Dx appt. will be
ADHS Follow UP: Next Steps

- Blank Results (or missed)
  - More than one blank for a facility
    - Look for merging issues
  - Look to see if wrong nursery level entered
  - Check notes
    - Does baby have Microtia/Atresia
    - Was there a problem with the equipment
    - Was the baby missed?
  - Mail letter to Family and send FBF to PCP
  - Document where/when hearing screening is scheduled
Screening Results

• HOPS
  – Need to be received within 7 days of screening
• Merging results in HT
  – O/P screening results need to merged timely
• Notes in HT
  – Adding notes to HT to document
  Next steps if your facility is continuing to provide follow up in addition to ADHS
EHD1 Goal #2

Diagnosis by 3 Months of Age

• Making sure a baby receives DX testing by 3 month

• Highest priority are babies who refer I/P and refer O/P
  – Track response to FBF
  – Contact Family
  – GBYS
The Road to Diagnosis

- Partner with PCP and Parent
  - Sending out and F/U on the FBF
    - Need for diagnostic testing
    - Referral to Pediatric Audiologist
    - Provide resources for diagnostic testing

- Partner with Specialist (Audiologist, ENT)
  - Diagnostic reports
  - Tracking and Referral Form
The Fax Back Form

- Faxed to the Primary Care provider
  - Relays results
  - Requests info on where/when baby referred to Audiologist
  - Customized for unique scenarios

<table>
<thead>
<tr>
<th>Ear Screened</th>
<th>Type of Screen</th>
<th>Result Reported</th>
<th>Date of Screen</th>
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</thead>
<tbody>
<tr>
<td>Right Ear</td>
<td>ABR</td>
<td>Passed</td>
<td></td>
</tr>
<tr>
<td>Left Ear</td>
<td>OAE</td>
<td>Not Screened</td>
<td></td>
</tr>
</tbody>
</table>

Please reply to this fax and FAX IT BACK!!!
The Road to Diagnosis

• Submitting audiology records to the consulting Audiologist for review on next steps
  – Possible next steps
    • Close, hearing confirmed normal
    • Needs additional testing
    • Bilateral hearing loss confirmed, need referral to Early Intervention
EDHI Goal #3: Enrolled in Early Intervention by 6 months

• Referral to Early Intervention
  – Babies who have a confirmed, permanent, bilateral hearing loss are referred to Arizona Early Intervention program
  – Referral date is entered in HT through Manage
  – ASDB is contacted to verify referral date and Initial IFSP date.
  – Case is closed for Follow Up
Questions???