April 2, 2014

Dear Newborn Screening Hospital,

The Arizona Office of Newborn Screening Program is excited to announce the implementation of a new statewide courier service that will be focused on picking up all bloodspots packages ready for shipping on Monday-Saturday. Our goal is to ensure that we provide birth hospitals with the necessary resources to meet the statewide transit time goal; By July 1, 2014, 95% of all newborn screening bloodspots (initial screens) will be received at the Arizona State Public Health Laboratory (ASPHL) within three (3) days of collection.

The courier selected for this expanded service is EZ Messenger, https://www.ezmessenger.com/. Your hospital will have the opportunity to take advantage of this free service beginning Monday, April 14, 2014. EZ Messenger will automatically be scheduled to make one stop per day Monday- Saturday. We anticipate delivery of your packages to the ASPHL by the next working day.

Although FedEx may continue to visit your hospital for other specimens, the Newborn Screening bloodspot packages should be shipped using the EZ Messenger courier.

A courier from EZ Messenger will be making practice runs beginning the second week of April to become accustomed to the routes and meet with staff at each location. During this practice run, EZ Messenger will be providing you with new collection bins. We ask that you place your bloodspot packages in the EZ Messenger collection bin Monday-Saturday to ensure the ASPHL receives your package in a timely manner.

We realize that EZ Messenger may be required to pick up the Saturday packages at a different location within the hospital. For this delivery service to be successful, please visit the Arizona Newborn Screening, Transit Time Project webpage to provide us with your hospital specific information. At the top of the webpage, http://azdhs.gov/lab/aznewborn/transit-time-project/ you will find the Saturday pick up notification that includes an ‘email us’ link.
We appreciate your partnership and look forward to working with you on this expanded service. If you have questions regarding the EZ Messenger courier services, please contact Sondi Aponte and Celia Nabor by email at nbseducation@azdhs.gov.

Sincerely:  

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