

AHDC Email Network – Cultural Competency / CLAS
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- 1) New Health information Available in Multiple Languages
 - 2) A doctor for disease, a shaman for the soul
 - 3) Free video supports language access in health care organizations
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1) New Health information Available in Multiple Languages

The following refugee resources are now available online from the Utah Department of Health TB Control/Refugee Health Program at:

http://health.utah.gov/cdc/tbrefugee/refugee_resources.htm

2) A doctor for disease, a shaman for the soul

The patient in Room 328 had diabetes and hypertension. But when Va Meng Lee, a Hmong shaman, began the healing process by looping a coiled thread around the patient's wrist, Mr. Lee's chief concern was summoning the ailing man's runaway soul.

http://www.nytimes.com/2009/09/20/us/20shaman.html?_r=2&ref=health

3) Free video supports language access in health care organizations

The Joint Commission and the U.S. Department of Health and Human Services Office for Civil Rights have released a free video, *Improving Patient-Provider Communication*, that supports language access in health care organizations.

<http://www.jointcommission.org/PatientSafety/HLC/>

<http://www.hhs.gov/ocr/civilrights/resources/specialtopics/hospitalcommunication/index.html>