

## **FREQUENTLY ASKED QUESTIONS ABOUT THE AIDS DRUG ASSISTANCE PROGRAM (ADAP) AND THE APOTHECARY SHOPS**

### **Who is The Apothecary Shops?**

The Apothecary Shops is a chain of independent pharmacies that has been awarded a contract with the Arizona Department of Health Services (ADHS) to be your Arizona AIDS Drug Assistance Program (ADAP) pharmacy services provider

### **How will I get my ADAP medications?**

You will be contacted directly by The Apothecary Shops once your prescriptions have been transferred during either phase one or two. Order your ADAP medication refills the same way you always have until the Apothecary Shops calls you.

The headquarters of The Apothecary Shops is in Tucson. You will receive your medications shipped directly to your home by United Parcel Service (UPS). You will also have the option to pick up your medications at any of The Apothecary Shops 10 locations throughout Phoenix and Tucson. The Apothecary Shops will discuss your preferences with you regarding the best way to receive your medications.

### **Who do I contact regarding enrollment, eligibility, or follow-up applications for ADAP?**

Enrollment and eligibility of all ADAP clients throughout the state will be handled by ADHS Ryan White Staff. ADAP staff will communicate with The Apothecary Shops on a daily basis, updating them about new clients or people whose eligibility has been recertified. Your case managers and medical providers will have copies of the ADAP application and re-application form that you will need to send to ADHS for approval.

### **Who do I call if I have questions?**

If you should have any questions regarding the dispensing of ADAP medications that have not been addressed above, please contact ADHS at (602) 364-3610 or 1-800-334-1540.