QUARTERLY UM DATA

Quarter reporting: **October-December, 2007**

Please be advised that this data includes the TXIX, TXXI and Prop 204 Combined Populations. Please note that not all claims may be not be reflected if they are in pend status. DME data is the AHCCCS allowed amount.

Acute Plan UM Data

Health Plan: Children's Rehabilitative Services

	CRS Phoenix	CRS Tucson	CRS Flagstaff	CRS Yuma	All CRS Locations	CRS Phoenix	CRS Tucson	CRS Flagstaff	CRS Yuma	All CRS Locations	CRS Phoenix	CRS Tucson	CRS Flagstaff	CRS Yuma	All CRS Locations
Month	Oct	Oct	Oct	Oct	Oct	Nov	Nov	Nov	Nov	Nov	Dec	Dec	Dec	Dec	Dec
Members:	12,219	4,221	1,743	806	17,805	11,858	4,048	1,742	777	17,266	11,596	4,003	1,736	762	16,940
InPatient															
Admits	71	9	4	0	84	53	10	7	3	73	32	9	5	0	46
Total Paid Days for the Month	329	71	5	0	405	215	27	12	5	259	115	25	13	0	153
ALOS	4.63	7.89	1.25	0.00	4.82	4.06	2.70	1.71	1.67	3.55	3.59	2.78	2.60	0.00	3.33
Re-Admissions within 30 days	8	0	0	0	8	2	1	0	0	3	0	0	0	0	0
No. of ED claims paid for the month	15	3	0	0	18	16	4	0	0	20	15	0	0	0	15
Paid Amt of Transportation Claims for the month					$0					$0					$0
Paid Amt. DME claims for the month (All sites combined)					$360,327					$319,491					$82,865
Paid Amt. For HH claims for the month					$0					$0					$0

QUARTERLY UM DATA

Quarter reporting: **October-December, 2007**

CRS Phoenix	CRS Tucson	CRS Flagstaff	CRS Yuma	All CRS Locations
QTR	QTR	QTR	QTR	QTR
11,671	4,029	1,747	772	17,014
156	28	16	3	203
659	123	30	5	817
4.22	4.39	1.88	1.67	4.02
10	1	0	0	11
46	7	0	0	53
$0	$0	$0	$0	$0
				$762,682
$0	$0	$0	$0	$0

CRS
H973102

Bill Type: 11x

Arizona Department of Health Services

Children's Rehabilitative Services
ER Visits By Site

4/29/2008
3:41 PM
Oct 01, 2007 - Dec 31, 2007

#	SITE	Enroll Dx	PROVIDER	Service Date	Principle Dx	Princible Procedure	Paid Date	Chrgs	Vst
1	Phx	SPINA BIFIDA LUMBAR W/HYDROCEP	ST. JOSEPHS PHOENI	Dec	PAIN LIMB		1/24/08	$ 2,172.00	1
								$ 2,172.00	1
2		CARDIAC DYSRHYTHMIAS OTHER	ST. JOSEPHS PHOENI	Dec	MALFUNCTION OTHER	EMERGENCY DEPARTMENT VISIT FOR T	2/4/08	$ 595.00	1
								$ 595.00	1
3		OBSTRUCTIVE HYDROCEPHALUS	ST. JOSEPHS PHOENI	Oct	SPRAIN HIP/THIGH UNSPEC	RADIOLOGIC EXAMINATION, PELVIS; ON	12/18/07	$ 806.00	1
								$ 806.00	1
4		CONGENITAL QUADRIPLEGIA	ST. JOSEPHS PHOENI	Nov	OTHER CONVULSIONS		2/4/08	$ 2,056.00	1
								$ 2,056.00	1
5		CEREBRAL PALSY UNSPEC	ST. JOSEPHS PHOENI	Nov	ATTENTION TO GASTROSTOMY		1/24/08	$ 1,661.00	1
								$ 1,661.00	1
6		DIS UREA CYCLE METABOLISM	ST. JOSEPHS PHOENI	Dec	VOMITING ALONE		1/24/08	$ 863.00	1
								$ 863.00	1
7		SICKLE CELL DISEASE UNSPEC	ST. JOSEPHS PHOENI	Dec	HB SS DISEASE W/CRISIS		1/24/08	$ 1,696.00	1
								$ 1,696.00	1
8		CEREBRAL PALSY UNSPEC	ST. JOSEPHS PHOENI	Oct	OTHER CONVULSIONS	COLLECTION OF VENOUS BLOOD BY VE	12/18/07	$ 740.00	1
								$ 740.00	1
9		MICROCEPHALUS	ST. JOSEPHS PHOENI	Nov	OTHER POSTOP INFECTION		1/24/08	$ 1,631.00	1
								$ 1,631.00	1
10		SPINA BIFIDA LUMBAR W/HYDROCEP	ST. JOSEPHS PHOENI	Nov	NONINFECT GASTROENTERITIS OTHE	BASIC METABOLIC PANEL (CALCIUM, TC	1/24/08	$ 4,730.00	1
								$ 4,730.00	1
11		OTHER CONVULSIONS	ST. JOSEPHS PHOENI	Nov	OTHER CONVULSIONS	BASIC METABOLIC PANEL (CALCIUM, TC	12/28/07	$ 3,485.00	1
								$ 3,485.00	1
12		MICROCEPHALUS	ST. JOSEPHS PHOENI	Nov	OTHER CONVULSIONS		12/28/07	$ 1,710.00	1
								$ 1,710.00	1
13		OBSTRUCTIVE HYDROCEPHALUS	ST. JOSEPHS PHOENI	Dec	OTHER CONVULSIONS		1/24/08	$ 1,395.00	1
								$ 1,395.00	1
14		ADRENOGENITAL DISORDER	ST. JOSEPHS PHOENI	Oct	PERSISTENT VOMITING	THERAPEUTIC, PROPHYLACTIC OR DIA	12/18/07	$ 1,935.00	1
								$ 1,935.00	1
15		CLEFT LIP UNSPEC	ST. JOSEPHS PHOENI	Nov	ATTENTION TO GASTROSTOMY	RADIOLOGIC EXAMINATION, ABDOMEN;	1/24/08	$ 1,059.00	1
								$ 1,059.00	1
16		SYST LUPUS ERYTHEMATOSUS	ST. JOSEPHS PHOENI	Dec	SPRAIN KNEE/LEG UNSPEC	COLLECTION OF VENOUS BLOOD BY VE	1/24/08	$ 2,287.00	1
								$ 2,287.00	1
17		SPINA BIFIDA LUMBAR W/HYDROCEP	ST. JOSEPHS PHOENI	Nov	HEADACHE	COMPREHENSIVE METABOLIC PANEL	1/14/08	$ 4,945.00	1
								$ 4,945.00	1
18		CONGENITAL HYDROCEPHALUS	ST. JOSEPHS PHOENI	Oct	VOMITING ALONE	COLLECTION OF VENOUS BLOOD BY VE	12/28/07	$ 4,609.00	1
								$ 4,609.00	1
19		NERVOUS SYSTEM ANOMALY UNSPEC	ST. JOSEPHS PHOENI	Nov	OTHER CONVULSIONS	COLLECTION OF VENOUS BLOOD BY VE	12/28/07	$ 900.00	1
								$ 900.00	1
20		SPINA BIFIDA LUMBAR W/HYDROCEP	ST. JOSEPHS PHOENI	Oct	RETENTION URINE UNSPEC		12/18/07	$ 4,087.00	1
								$ 4,087.00	1
21		JUVENILE RHEUM ARTHRITIS UNSPE	ST. JOSEPHS PHOENI	Dec	RHEUMATOID ARTHRITIS	EMERGENCY DEPARTMENT VISIT FOR T	1/24/08	$ 595.00	1
								$ 595.00	1
22		ENDOCARDIAL CUSHION DEF OTHER	ST. JOSEPHS PHOENI	Nov	ACUTE URI UNSPEC	RADIOLOGIC EXAMINATION, CHEST, TW	1/24/08	$ 770.00	1
								$ 770.00	1
23		CONGENITAL GENU RECURVATUM	ST. JOSEPHS PHOENI	Dec	SWELLING LIMB	COLLECTION OF VENOUS BLOOD BY VE	1/24/08	$ 2,935.00	1
								$ 2,935.00	1

Count of M	BDOS	
SITE	Oct	Nov
Phx	15	16
Tuc	3	4
Grand Tota	18	20

Arizona Department of Health Services
Children's Rehabilitative Services
ER Visits By Site

#			
1			
2	Dec		Grand Total
		15	46
3			7
		15	53
4			
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Arizona Department of Health Services
Children's Rehabilitative Services
ER Visits By Site

#	SITE	Enroll Dx	PROVIDER	Service Date	Principle Dx	Princible Procedure	Paid Date	Chrgs	Vst
24		SYNDACTYLY MULTIPLE/UNSPEC	ST. JOSEPHS PHOENI	Oct	OTHER ORTHOPEDIC AFTERCARE	APPLICATION OF SHORT ARM SPLINT (F	12/28/07	$ 474.00	1
					FIT ORTHOPEDIC DEVICE	APPLICATION OF LONG ARM SPLINT (SH	12/28/07	$ 474.00	1
					FIT ORTHOPEDIC DEVICE	APPLICATION OF LONG ARM SPLINT (SH	1/24/08	$ 474.00	1
				Nov	SWELLING LIMB	EMERGENCY DEPARTMENT VISIT FOR T	12/11/07	$ 383.00	1
								$ 1,805.00	4
25		ANOMALY SKULL/FACE BONES	ST. JOSEPHS PHOENI	Oct	CONTUSION FACE/SCALP/NECK	INJECTION, PENTOBARBITAL SODIUM, F	12/18/07	$ 2,801.00	1
								$ 2,801.00	1
26		OBSTRUCT DEFECT RENAL PELVIS	ST. JOSEPHS PHOENI	Nov	DYSURIA	CULTURE, BACTERIAL; AEROBIC ISOLAT	1/24/08	$ 1,058.00	1
								$ 1,058.00	1
27		OBSTRUCTIVE HYDROCEPHALUS	ST. JOSEPHS PHOENI	Dec	OTITIS MEDIA UNSPEC		1/24/08	$ 5,021.00	1
								$ 5,021.00	1
28		CONGENITAL ESOPH FISTULA/ATRES	ST. JOSEPHS PHOENI	Oct	ACUTE PHARYNGITIS	RADIOLOGIC EXAMINATION, ABDOMEN;	12/18/07	$ 893.00	1
								$ 893.00	1
29		UNEQUAL LEG LENGTH	ST. JOSEPHS PHOENI	Nov	RETENTION URINE UNSPEC		1/24/08	$ 3,329.00	1
								$ 3,329.00	1
30		CEREBRAL EMBOLISM NO INFARCT	ST. JOSEPHS PHOENI	Nov	CALC KIDNEY		1/24/08	$ 5,969.00	1
				Dec	ABDOM PAIN RIGHT LOWER QUAD		1/24/08	$ 9,005.00	1
								$ 14,974.00	2
31		SPINA BIFIDA UNSPEC REG W/O HY	ST. JOSEPHS PHOENI	Dec	F/U EXAM OTHER	EMERGENCY DEPARTMENT VISIT FOR T	2/4/08	$ 383.00	1
								$ 383.00	1
32		SPINA BIFIDA LUMBAR W/HYDROCEP	ST. JOSEPHS PHOENI	Oct	ATTENTION TO ARTIFICIAL OPEN O		1/24/08	$ 1,471.00	1
								$ 1,471.00	1
33		ENDOCARDIAL CUSHION DEF UNSPEC	ST. JOSEPHS PHOENI	Oct	MALFUNCTION CARDIAC PACEMAKER	EMERGENCY DEPARTMENT VISIT FOR T	12/18/07	$ 595.00	1
								$ 595.00	1
34		CF W/O MECONIUM ILEUS	ST. JOSEPHS PHOENI	Nov	OTHER CONVULSIONS		12/27/07	$ 1,845.00	1
								$ 1,845.00	1
35		SPINA BIFIDA LUMBAR W/HYDROCEP	ST. JOSEPHS PHOENI	Oct	HEADACHE		12/18/07	$ 5,633.00	1
								$ 5,633.00	1
36		OBSTRUCTIVE HYDROCEPHALUS	ST. JOSEPHS PHOENI	Oct	PLEURAL EFFUSION UNSPEC		12/18/07	$ 5,696.00	1
								$ 5,696.00	1
37		SPINA BIFIDA DORSAL W/HYDROCEP	ST. JOSEPHS PHOENI	Dec	FX UPPER TIBIA W/FIBULA CLOSED	RADIOLOGIC EXAMINATION, FEMUR, TV	1/24/08	$ 1,898.00	1
								$ 1,898.00	1
38		CLEFT PALATE UNSPEC	ST. JOSEPHS PHOENI	Dec	DENTAL DISORDER UNSPEC	EMERGENCY DEPARTMENT VISIT FOR T	1/24/08	$ 247.00	1
								$ 247.00	1
39		HYPOPLASIA LEFT HEART SYND	ST. JOSEPHS PHOENI	Oct	PALPITATIONS	COLLECTION OF VENOUS BLOOD BY VE	12/18/07	$ 1,859.00	1
								$ 1,859.00	1
40		CONGENITAL AORTA VALVE STENOSI	ST. JOSEPHS PHOENI	Dec	TIETZE'S DISEASE	URINALYSIS, BY DIP STICK OR TABLET I	2/4/08	$ 1,355.00	1
								$ 1,355.00	1
41		COMP TRANSPOSE GREAT VESSELS	ST. JOSEPHS PHOENI	Nov	PAINFUL RESPIRATION		1/28/08	$ 1,377.00	1
								$ 1,377.00	1
42		SPINA BIFIDA LUMBAR W/O HYDROC	ST. JOSEPHS PHOENI	Dec	HEADACHE	BASIC METABOLIC PANEL (CALCIUM, TC	1/24/08	$ 6,768.00	1
								$ 6,768.00	1
	Phx Total							**$ 106,670.00**	**46**
43	Tuc	CEREBRAL PALSY UNSPEC	UNIVERSITY MEDICAL	Nov	EPILEPSY UNSPEC OTHER INTRACT		1/25/08	$ 1,768.86	1
								$ 1,768.86	1
44		LACK COORDINATION	UNIVERSITY MEDICAL	Oct	OTHER BONE CYST		1/5/08	$ 6,959.44	1
								$ 6,959.44	1
45		CEREBRAL PALSY UNSPEC	UNIVERSITY MEDICAL	Oct	OTHER CONVULSIONS	BASIC METABOLIC PANEL (CALCIUM, TC	12/28/07	$ 499.80	1
				Nov	OTHER CONVULSIONS		12/28/07	$ 1,117.60	1

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Arizona Department of Health Services
Children's Rehabilitative Services
ER Visits By Site

#	SITE	Enroll Dx	PROVIDER	Service Date	Principle Dx	Princible Procedure	Paid Date	Chrgs	Vst
								$ 1,617.40	2
46		OTHER COMB CLEFT PALATE W/CLEF	TUCSON MEDICAL CE	Nov	DISRUPTION EXTERNAL WOUND	EMERGENCY DEPARTMENT VISIT FOR ˜	1/17/08	$ 235.00	1
								$ 235.00	1
47		CF W/O MECONIUM ILEUS	UNIVERSITY MEDICAL	Nov	CF W/O MECONIUM ILEUS		1/25/08	$ 1,833.57	1
								$ 1,833.57	1
48		SPINA BIFIDA DORSAL W/HYDROCEP	TUCSON MEDICAL CE	Oct	MUSCLE/LIGAMENT DISEASE UNSPEC	INJECTION, HEPARIN SODIUM, (HEPARI	12/28/07	$ 4,012.50	1
								$ 4,012.50	1
Tuc Total								**$ 16,426.77**	**7**
Grand Total								**$ 123,096.77**	**53**

#
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48

CRS
H973055

Bill Type: 11x

Arizona Department of Health Services

Children's Rehabilitative Services
Readmissions within 30 Days of Discharge

4/29/2008
3:41 PM
Oct 01, 2007 - Dec 31, 2007

#	Enroll Dx	Provider	Days Between	Service Start Date	Service End Date	Principle Dx	Principle Procedure	Paid Date	Bill Charges	Acum Days
1	PATENT DUCTUS ARTERIOSUS	PHOENIX CHILDRENS	9	10/5/07	10/8/07	MALFUNCTION NEURO DEVICE/GRAFT		12/11/07	$ 20,734.94	4
				10/17/07	10/23/07	CONGENITAL QUADRIPLEGIA		1/14/08	$ 28,886.67	7
									$ 49,621.61	11
2	CONGENITAL HYDROCEPHALUS	ST. JOSEPHS PHOEN	1	10/16/07	10/17/07	MALFUNCTION NEURO DEVICE/GRAFT		12/11/07	$ 27,226.00	2
			9	10/18/07	10/20/07	MALFUNCTION NEURO DEVICE/GRAFT	REPLACE VENT SHUNT	12/11/07	$ 69,017.00	3
				10/29/07	11/4/07	MALFUNCTION NEURO DEVICE/GRAFT	VENTRICULOSTOMY	12/11/07	$ 82,269.00	7
									$ 178,512.00	12
3	BRAIN ANOMALY OTHER	ST. JOSEPHS PHOEN	6	10/5/07	10/11/07	PART EPILEPSY OTHER W/O INTRAC		12/11/07	$ 19,463.00	7
			10	10/17/07	10/23/07	EPILEPSY UNSPEC OTHER INTRACT		12/11/07	$ 34,827.00	7
				11/2/07	11/21/07	NERVOUS SYSTEM ANOMALY UNSPEC	REOPEN CRANIOTOMY SITE	2/4/08	$ 333,929.00	20
									$ 388,219.00	34
4	HYPOPLASIA LEFT HEART SYND	ST. JOSEPHS PHOEN	6	9/26/07	9/27/07	HYPOPLASIA LEFT HEART SYND		12/11/07	$ 30,519.00	2
				10/3/07	10/29/07	HYPOPLASIA LEFT HEART SYND	CREATE CONDUIT ATRIUM & PULMONA	12/6/07	$ 303,669.00	27
									$ 334,188.00	29
5	SECUNDUM ATRIAL SEPT DEF	ST. JOSEPHS PHOEN	5	9/4/07	9/28/07	CEREBROVASCULAR ANOMALY	OTHER EXCISE LESION BRAIN	12/6/07	$ 395,954.00	25
				10/3/07	10/16/07	INFECTION NERVE DEVICE	REVISE SPINAL THECAL SHUNT	12/11/07	$ 66,050.00	14
									$ 462,004.00	39
6	EPILEPSY UNSPEC OTHER INTRACT	ST. JOSEPHS PHOEN	9	11/8/07	11/13/07	EPILEPSY UNSPEC INTRACTABLE		1/28/08	$ 21,385.00	6
				11/22/07	11/24/07	GRAND MALIG STATUS EPILEPTIC		1/28/08	$ 9,973.00	3
									$ 31,358.00	9
7	EPILEPSY UNSPEC INTRACTABLE	ST. JOSEPHS PHOEN	7	9/24/07	9/24/07	CONGENITAL HEART ANOMALY OTHER		12/11/07	$ 26,586.00	1
				10/1/07	10/5/07	CONGENITAL HEART ANOMALY OTHER	CAVAL-PULMONARY ART ANAST	12/28/07	$ 95,191.00	5
									$ 121,777.00	6
8	CF W/O MECONIUM ILEUS	PHOENIX CHILDRENS	8	9/7/07	9/14/07	OTHER POSTOP INFECTION		10/22/07	$ 38,057.94	8
			9	9/22/07	9/22/07	COMPLICATION LIVER TRANSPLANT		12/11/07	$ 4,080.89	1
				10/1/07	10/9/07	CF W/GASTROINTESTINAL MANIFEST		12/11/07	$ 48,914.13	9
									$ 91,052.96	18
9	DOUBLE OUTLET RIGHT VENTRICLE	UNIVERSITY MEDICAI	1	8/30/07	9/25/07	COMMON VENTRICLE	CREATE CONDUIT ATRIUM & PULMONA	11/20/07	$ 220,603.90	27
				9/26/07	10/1/07	PLEURAL EFFUSION UNSPEC		11/20/07	$ 14,552.90	6
									$ 235,156.80	33
10	SPINA BIFIDA LUMBAR W/O HYDROC	TUCSON MEDICAL CE	18	10/11/07	10/15/07	SPINAL CORD ANOMALY OTHER	OTHER REPAIR & PLASTIC OPS SPINAL	11/30/07	$ 36,935.25	5
				11/2/07	11/14/07	CNS COMPLICATION	OTHER REPAIR & PLASTIC OPS SPINAL	12/28/07	$ 36,299.10	13
									$ 73,234.35	18
									$ 1,965,123.72	209

AHCCCS Contractor Quarterly Quality Management Report

AHCCCS Contractor: ADHS CRS Administration

Date: 2/15/2008

Address: 150 N 18th Ave, Ste 330
Phoenix, AZ 85007

For Quarter: 2nd Oct-Dec 2007

Person submitting report: Stephen Burroughs, CRSA

Line of Business N/A

Contact telephone number: 602-542-4780

Category	Number of Complaints/Cases	Percent of total Complaints/Cases	Percent Severity Level 0	Percent Severity Level I	Percent Severity Level II	Percent Severity Level III	Percent Severity Level IV	
Availability, Accessibility, Adequacy (AAA):	30	40.5%	3.3%	90.1%	3.3%	3.3%		100.0%
Denial, Decrease,Discontinuance of Covered Benefits (DDD):	3	4.1%		100.0%				100.0%
Effectiveness/Appropriateness of Care (E/A):	18	24.3%	22.2%	55.6%	22.2%			100.0%
Fraud, Member or Provider (Fraud):	0	0.0%						
Member Rights/Respect and Caring (MR):	3	4.1%	33.3%	66.7%				100.0%
Safety/Risk Management (Safety):	3	4.1%	33.3%	66.7%				100.0%
Non-Quality of Care (Non-QOC):	17	23.0%	58.8%	41.2%				100.0%
Total	74	*100.0%*	23.0%	68.9%	6.8%	1.3%		100.0%

Quality of Care Resolution Status	Number of Complaints/Cases	Percent of total Complaints/Cases
Substantiated:	27	47.4%
Unable to Substantiate:	19	33.3%
Unsubstantiated:	11	19.3%
Total	57	*100.0%*

Text: Add clarifying information if needed

Quality of Care Interventions Implemented	Number of Interventions Implemented	Percent of total Interventions Implemented
Advocacy:	16	19.0%
Care Conference:	2	2.4%
Care Coordination:	32	38.1%
Counseling (member):	2	2.4%
Education/Training (provider):	12	14.3%
Legal:	0	0.0%
Member Contracts:	0	0.0%
Placement Change:	0	0.0%
Policy/Procedural Change:	5	6.0%
Provider Change:	7	8.3%
Referral (CPS, APS, AG, Licensure/Certification, OPI, AHCCCS CQM):	0	0.0%
Resolution Monitoring:	8	9.5%
Service Plan/Treatment Change:	0	0.0%
Termination, Suspension:	0	0.0%
Sanctions/Recoupment	0	0.0%
Total	84	*100.0%*

There may be interventions for cases that are not substantiated, for example: Advocacy, Member Counseling, education etc.