

Arizona Department of Health Services Office for Children with Special Health Care Needs Children's Rehabilitative Services Administration	Effective Date: 03/02/2009 Last Review Effective Date: 02/11/2009
SUBJECT: Medical and Utilization Management	SECTION: MM/UM 1.3

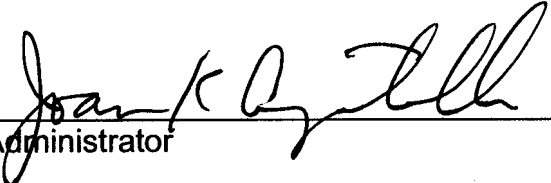

SUBTITLE: Drug Utilization Review

POLICY:

It is the policy of the Children's Rehabilitative Services Administration (CRSA) to monitor the prescribing, dispensing, and usage of medications.

PROCEDURES:

- 1) CRSA Medical Management/Utilization Management (MM/UM) staff review pharmacy data quarterly, statewide, and by the Children's Rehabilitative Services (CRS) Contractor to detect changes or unusual patterns in drug utilization.
- 2) Analysis includes:
 - a) Comparison with previous quarters.
 - b) Identification of outliers.
 - c) Other elements as indicated.
- 3) The CRSA MM/UM staff informs the CRSA Medical Director of immediate concerns, which are taken to the next scheduled Pharmacy and Therapeutics Subcommittee meeting or an ad hoc meeting is called for emergent issues.
- 4) Quarterly reports are generated and presented to the CRSA Pharmacy and Therapeutic Subcommittee for review and interventions as indicated.
- 5) Interventions, if indicated, are recommended by the CRSA Pharmacy and Therapeutic Subcommittee to the CRSA MM/UM Committee.
- 6) The Pharmacy and Therapeutics Subcommittee ensures the CRS Contractor intervenes with education, technical assistance, or other appropriate action, up to and including, a corrective action plan and/or sanctions.
- 7) The Pharmacy and Therapeutics Subcommittee monitors the interventions and corrective action plans.

Approved:	Date:
 _____ CRSA Administrator	<u>3/5/09</u>
 _____ CRSA Medical Director	<u>3/4/09</u>