

12/17/07

Arizona Department of Health Services
Susan Gerard, Director

Organization Overview

History: The history of the Arizona Department of Health Services (Department) dates back to 1903 when the Arizona Territory Board of Health was formed. In 1912 the first state laboratory was created for the analysis of foods, potable waters, liquors, and drugs. In 1941 legislation was enacted creating the State Department of Health. Licensing for hospitals and other health care institutions began in 1947. On March 1, 1974, the Legislature created the Arizona Department of Health Services.

Location/Web Site: The Department staff and programs are located in two campus areas, the state capitol campus located at 150 N. 18th Avenue and the Arizona State Hospital located at 2500 East Van Buren. The web site address is www.azdhs.gov.

Mission/Vision Statements: The Department's mission statement is "Setting the standard for personal and community health through direct care delivery, science, public policy and leadership." The vision statement is "Leadership for a Healthy Arizona."

Organizational Structure, Personnel, and Budget To accomplish its mission and objective, the Department is primarily organized with a Director and three Deputy Directors. The Department employs approximately 2,355 personnel and has a budget of approximately \$2,000,000,000.

Director's Office: The Director's Office provides overall Department support, policy development, oversight of the agency's budget, legislative services, agency legal counsel, public information, Native American health, local health liaison, border health, and community relations. In addition to other direct reports, the Bureau Chief of Public Health Statistics reports directly to the Director.

Native American Liaison/Web Site: The Native American Liaison (Michael Allison) provides overall coordination support for the delivery of program services to the state's Native American reservation and urban communities. Mr. Allison's email and telephone contact information are allisom@azdhs.gov and 602-364-1041 (office). The Department Native American web site address is www.azdhs.gov/phs/tribal/. Listed on this web site are the Department's quarterly tribal reports submitted to the Governor's Office. The Native American Liaison reports directly to the Department Director.

Public Health Services: The Public Health Services program is comprised of two primary service lines, Preparedness Services and Prevention Services. The Preparedness Services line is responsible for rapid detection, response and control to health emergencies such as infectious diseases, chemical spills and fires. This Service Line is comprised of four bureaus which are: the Bureau of Emergency Medical

Services, the Bureau of Epidemiology and Disease Control, the Bureau of the State Laboratory, and the Bureau of Emergency Preparedness and Response. The Prevention Services line is responsible for promoting healthy lifestyle and ensuring the availability of comprehensive public health services for the family and its individual members. This Service Line is comprised of four Bureaus which are: the Bureau of Oral Health and Primary Care, the Bureau of Women's and Children's Health, the Bureau of Chronic Disease Prevention and Nutrition Services, and the Bureau of Tobacco Education and Prevention.

Behavioral Health Services (BHS): The Behavioral Health Services oversees the Department's behavioral health contract with the Arizona Health Care Cost Containment System (AHCCCS). Through this contract the Department is responsible for implementing the State's publicly funded behavioral health services system. These services are managed through contracted Regional Behavioral Health Authorities (RBHA's) and Tribal Regional Behavioral Health Authorities (TRBHA's). Operations are structure around four Divisions and one Office which are the Division of Compliance, the Division of Quality Management, the Division of Clinical Services, the Division of Consumer Rights and the Office of Children with Special Health Care Needs. The Division's management and operational staff manage process and activities to assess, monitor and evaluate utilization, contract compliance and the quality of care provided by RBHA/TRBHA contractors.

The RBHA's are organized into six geographic service areas and along county lines. Service Area 1 – Mohave, Yavapai, Coconino, Navajo, and Apache counties are served by the Northern Arizona Regional Behavioral Health Authority. Service Area 2 – Yuma and La Paz counties are served by Cenpatio Behavioral Health of Arizona. Service Area 3 – Santa Cruz, Cochise, Graham, and Greenlee counties are served by the Community Partnership of Southern Arizona Regional Behavioral Health Authority. Service Area 4 – Pinal and Gila counties are served by Cenpatico Behavioral Health of Arizona. Service Area 5 – Pima county is served by the Community Partnership of Southern Arizona Regional Behavioral Health Authority. Service Area 6 – Maricopa county is served by Magellan Regional Behavioral Health Authority.

The TRBHA's contracts are with the Navajo Nation, the Gila River Indian Community, the Pascua Yaqui Indian Tribe, and the White Mountain Apache Tribe. A fifth contract is with the Colorado River Indian Tribes for state subvention services. These TRBHA's operate within their respective Indian reservation boundaries.

Arizona State Hospital: The Arizona State Hospital is part of the Department's behavioral health services program. It is the only publicly funded tertiary care psychiatric treatment facility service in the state. It is located on a 94-acre campus at 24th Street and Van Buren in Phoenix. It has a license capacity of 338 psychiatric beds and treats the most seriously mentally ill, civil, adolescent and forensic court-ordered patients from all 15 Arizona counties and Indian Nations in the state. Specialized psychiatric treatment, rehabilitation, education and research are provided through four programs which are: the General Adult Civil Program, the Forensic and Behavioral Management

Program, the Youth Services Program, and the Arizona Community Protection and Treatment Center. The Chief Executive Officer reports jointly to the Department Director and Deputy Director for Behavioral Health Services.

Division of Licensing Services (DLS): The Division of Licensure Services protects the health and safety of Arizona citizens by regulating and licensing medical facilities, long term care facilities, assisted living facilities, behavioral health facilities, child care facilities, midwives, hearing aid dispensers, speech pathologists, and audiologists operating in the state. Additionally, the Division serves as the state's Centers for Medicare and Medicaid Services representative by completing Medicare Certification Surveys of medical and long term care facilities operating in the state. The Division is organized into six offices which are: the Office of Child Care Facilities Licensing, the Office of Assisted Living Facilities Licensing, the Office of Behavioral Health Care Facilities Licensing, the Office of Long Term Care Facilities Licensing, the Office of Medical Facilities Licensing, and the Office of Special Licensing. Each office conducts licensing, monitoring, and regulation activities that include annual and or biannual facility inspections, and investigation of complaints. In addition to licensing activities the Office of Special Licensing provides oversight in architecture drawings, and fire and safety codes. The Assistance Director reports directly to the Department Director.

Operations: The Operations section supervises the financial, accounting, human resources, informational technology, budgeting, rule writing, auditing, and training support for the Department. Two larger offices are the Division of Information Technology Services and the Division of Business and Financial Services. In addition to these Divisions additional offices are the Office of Procurement, the Central Budgeting Office, the Office of Administrator/ Administrative Counsel, the Office of Auditing/Investigations, the Office of Human Resources, the Office of Planning and Governmental Affairs, the Office of Training, and the Office of Finance.

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