



**STATE OF ARIZONA**  
**Department of Health Services**  
**NOTICE OF REQUEST FOR INFORMATION**

**ARIZONA DEPARTMENT  
OF HEALTH SERVICES**  
1740 West Adams Street  
Phoenix, Arizona 85007  
(602) 542-1040  
(602) 542-1741 Fax

REQUEST NUMBER: **HF232008**

REQUEST DUE DATE/TIME: **August 16, 2011 at 3:00 p.m. Arizona Time**

SUBMITTAL LOCATION: **Submit via email to the Procurement Officer indicated below**

DESCRIPTION: **SPECIALTY RBHA with SMI HEALTH HOMES**

In accordance with A.R.S. § 41-2555, a Request for Information (RFI) for the services specified will be received by the Arizona Department of Health Services (ADHS) by the Procurement Officer named below as an email attachment. Submittals received by the due date and time will be opened. The name of each Respondent will be publicly available. Late information will not be considered. It is the responsibility of the Respondent to routinely check the ADHS Procurement website web site for any changes to the request: <http://www.azdhs.gov/procurement/index.htm>

Additional instructions for preparing the information are included in this RFI

With seventy-two (72) hours prior notice, persons with disabilities may request special accommodations such as interpreters, alternative formats, or assistance with physical accessibility. Such requests are to be addressed to the Solicitation contact person named below.

**RESPONDENTS ARE STRONGLY ENCOURAGED TO CAREFULLY READ THE ENTIRE REQUEST FOR INFORMATION**

**Contact Person:**

Rebecca O'Brien, Senior Procurement  
Specialist

Arizona Department of Health Services

(602) 542-1044

E-mail: [Rebecca.O'Brien@azdhs.gov](mailto:Rebecca.O'Brien@azdhs.gov)

<b>SPECIAL INSTRUCTIONS TO RESPONDENTS</b> <b>REQUEST NO: HF232008</b>
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**A. Requirements**

Submit an email Attachment of not more than twenty (20) written pages, single spaced, 11-point font size (Microsoft Word document preferred) The response should be organized to correspond to the outline numbering convention in this RFI. Include Company name, address and telephone number on the cover page. In addition, provide the name, title, telephone number and e-mail address of your organization's designated contact person for questions or clarification of your response as outlined in this document.

The ADHS will not provide any reimbursement for the cost of developing in response to this RFI.

**B. Information Opening**

Information received by the due date and time will be opened. The name of each Responder will be publicly available. Pursuant to A.A.C. R2-7-G301, 2. to the extent allowed by law, information may be considered confidential until the procurement process is concluded or two (2) years, whichever occurs first.

**C. Presentations**

The ADHS reserves the right to select respondents to conduct a presentation at ADHS or a location chosen by ADHS. ADHS will contact those respondents that ADHS wishes to hear more information and hold a discussion. Contacted Respondents will be notified by ADHS of the time, location and format of the presentation. Presentations will be no longer than sixty (60) minutes, including any questions and answers. ADHS will not provide a laptop and wireless connectivity if access to the internet is needed.

Respondents may indicate if they would be interested in providing a presentation should this be requested by ADHS.

**D. Questions**

All questions regarding this RFI shall be submitted by email to the Procurement Officer named on page one (1) of this document no later than 5:00 PM on Friday July 29, 2011.

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### SPECIALTY RBHA WITH SMI HEALTH HOMES

#### A. Purpose

The Arizona Department of Health Services, Division of Behavioral Health Services (ADHS/DBHS) and the Arizona Health Care Cost Containment System (AHCCCS) are exploring the feasibility of a specialty Regional Behavioral Health Authority (RBHA) with expanded responsibility for serving Title XIX eligible adults determined to have a Serious Mental Illness (SMI). For Title XIX eligible adults determined to have a Serious Mental Illness (SMI), the RBHA would also be responsible for all physical health care services. Coordinated and integrated physical and behavioral health care services would be provided through the use of SMI health homes.

ADHS/DBHS and AHCCCS are exploring the feasibility of contracting with one (1) or more at-risk managed care organizations (MCOs) to act as a Specialty RBHA with SMI Health Homes<sup>1</sup> to deliver health care services in Maricopa County and be responsible for:

1. All medically necessary physical and behavioral health care services including all outpatient and inpatient medical and behavioral health care, as well as supportive services, such as peer and family support, patient education, engagement and follow up for Title XIX eligible adults determined to have a SMI.
2. The inclusion of a Medicare Special Needs Plan for dual eligible Title XIX eligible adults determined to have a SMI
3. Consistent with current RBHA contractual responsibilities, all medically necessary behavioral health services for Title XIX eligible persons designated as General Mental Health (GMH), Substance Abuse (SA) and Children/Adolescents (CA) while coordinating physical health care for these members with AHCCCS acute care health plans.
4. Consistent with current RBHA contractual responsibilities, designated behavioral health services for Non TXIX eligible adults determined to have a SMI subject to available legislative appropriations and other available funding (e.g. federal grants and Intergovernmental Agreements).
5. Consistent with current RBHA contractual responsibilities, designated Non-TXIX reimbursable services for TXIX eligible members (e.g. supported housing, room and board) subject to available legislative appropriations and other available funding (e.g. federal grants and Intergovernmental Agreements).
6. Consistent with current RBHA contractual responsibilities, designated behavioral health services for Non TXIX eligible adults and children subject to available legislative appropriations and other available funding (e.g. federal grants and Intergovernmental Agreements)
7. Consistent with current RBHA contractual responsibilities, a crisis service provider network and service delivery system to serve persons that present with a behavioral health crisis.

ADHS/DBHS and AHCCCS are committed to creating an integrated health care service delivery system for Title XIX eligible adults with SMI in Maricopa County. The purpose of this Request for Information (RFI) is to seek input on the design and implementation of a Specialty RBHA with SMI Health Homes, that when implemented, will improve the overall health care and outcomes for Title XIX eligible adults with SMI in Maricopa County.

ADHS/DBHS and AHCCCS propose that the Specialty RBHA with SMI Health Homes be fully operational in Maricopa County on October 1, 2013.

While this RFI focuses on a Specialty RBHA with SMI Health Homes in Maricopa County, expansion to other geographical service areas of the state and to other behavioral health categories (GMH, SA, and CA) may be considered at a future time.

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<sup>1</sup> For purposes of brevity and ease of reading the at-risk managed care organization will be referred to as a Specialty RBHA with SMI Health Homes.

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**B. Introduction**

AHCCCS is the State's Medicaid program and State's single largest source of health insurance, providing coverage to over 1.3 million Arizonans. Since its inception in 1982, AHCCCS has operated in accordance with a federal waiver that allows for a total managed care model of service delivery, with the exception of a relatively small fee for service population comprised of American Indians and individuals who qualify for Federal Emergency Services.

AHCCCS makes prospective capitation payments to contracted Managed Care Organizations (MCOs) responsible for the delivery of care of acute care services with the exception of behavioral health services. These services are "carved out" and AHCCCS contracts with ADHS/DBHS for these services. ADHS/DBHS contracts with Regional Behavioral Health Authorities (RBHAs) to provide behavioral health services in six defined geographic service areas.

AHCCCS' "carved out" behavioral health services are a particular challenge for members with SMI as they have to navigate two (2) systems to receive all health care services. When the member also has Medicare coverage, he or she may have to navigate up to four (4) systems to receive all health care services (Medicare Part A/B, Medicare Part D, Medicaid Acute Health Plan and the RBHA). The challenge associated with receiving care under the current service delivery system is a barrier to effectively serve members with both chronic behavioral health and medical conditions. To compound the challenge, financial incentives are often absent or misaligned to promote clinical integration and care coordination. Accordingly, ADHS/DBHS is seeking to enter into a contract with one (1) or more at-risk managed care organizations (MCOs) to act as a Specialty RBHA with SMI Health Homes to maximize care coordination and transparency for members with SMI in Maricopa County.

ADHS/DBHS serves as the single state authority to provide coordination, planning, administration, regulation and monitoring of all facets of the state's public behavioral health system providing services to approximately 150,000 individuals statewide, including approximately 12,000 TXIX eligible adults with SMI in Maricopa County. ADHS/DBHS contracts with community based organizations, known as RBHAs, to administer behavioral health services throughout the State. RBHAs are MCOs that contract with a network of service providers to deliver a full range of behavioral health care services, including prevention programs for adults and children and a full continuum of services for adults with substance abuse and general mental health disorders, adults with serious mental illness, and children with serious emotional disturbance.

In addition, a RBHA is required to operate and maintain a crisis service delivery system that provides behavioral health crisis services to all persons who present with a behavioral health crisis. Crisis services include a 24/7 crisis phone line service, mobile crisis teams and crisis stabilization/detoxification inpatient services.

The State is divided into six (6) geographic service areas. These geographic services areas are defined by zip code and roughly correspond to the following counties. This RFI is to obtain information for GSA 6 (Maricopa County) only.

- GSA 1- Mohave, Coconino, Navajo and Yavapai Counties
- GSA 2- Yuma and La Paz Counties
- GSA 3- Graham, Greenlee, Cochise and Santa Cruz Counties
- GSA 4- Pinal and Gila Counties
- GSA 5- Pima County
- GSA 6- Maricopa County

ADHS/DBHS also has Intergovernmental Agreements (IGAs) with some of Arizona's American Indian Tribes to deliver behavioral health services to American Indians and an IGA with the Arizona Department of Economic Security, Division of Developmental Disabilities (ADES/DDD) to deliver behavioral health services to the DDD population.

In addition to services funded through Medicaid (TXIX), ADHS/DBHS receives funds from federal block grants, general fund legislative appropriations and from IGAs with Maricopa and Pima Counties. Funding from these sources is used to provide non-TXIX-covered behavioral health services to TXIX members and targeted behavioral health services to non-TXIX eligible persons.

For perspective, the following Table presents financial information related to the behavioral health populations in both Maricopa County and for the entire State. The information is generally representative of the revenues allocated for the populations for SFY 2010.

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	Maricopa	Statewide
<b>TXIX/TXXI (Medicaid/CHIP) SMI</b>		
Behavioral Health	\$ 333,815,469	\$ 503,657,399
Acute MCO	\$ 98,645,283	\$ 202,468,629
Medicare	NA	NA
Subtotal	\$ 432,460,753	\$ 706,126,028
<b>NTXIX/NTXXI (State Funding) SMI</b>		
Medications	\$ 23,762,315	\$ 36,509,900
<b>TXIX/TXXI Adults General Mental Health/Substance Abuse</b>		
Behavioral Health	\$ 135,955,016	\$ 279,461,298
<b>TXIX/TXXI Children</b>		
Behavioral Health	\$ 193,017,968	\$ 384,590,488
<b>Crisis</b>		
State-Only	\$ 9,772,141	\$ 20,036,100
<b>Total</b>	<b>\$ 794,968,192</b>	<b>\$ 1,426,723,815</b>

Note: Medicare makes payments for services provided to SMI members who are dually-eligible for Medicaid and Medicare; more than 50% of SMI members are dual eligible. The Medicare data was not available in time for this RFI release. AHCCCS is working to identify those payments.

Important qualifications related to the information presented in the data include:

1. The amounts included on the lines labeled "Behavioral Health" represent *payments* made to the RBHAs for TXIX and TXXI behavioral health services for SFY 2010.
2. The amount included on the "Acute MCO" line represents the value of encounters submitted for SFY 2010 by AHCCCS health plans for individuals that have an indicator of "SMI". The value of encounters has been "grossed-up" to include amounts for administration, risk and premium taxes.
3. The amount included on the "Medications" line represents the net SFY 2011 appropriation of state-only funds after transfers to the Crisis line; conversely, the Crisis amount represents the SFY 2011 appropriation of state-only funds with the addition of amounts transferred from the Medication appropriation.

Included as an Appendix to this Request for Information is additional, more detailed information relating to the TXIX/TXXI SMI population.

**C. Background**

ADHS/DBHS and AHCCCS share the common goal of providing physical and behavioral health care services that improve the overall health, wellness and quality of life for members through an efficient, financially sustainable health care service delivery system. To address this issue, AHCCCS and ADHS/DBHS, with planning grant funding from the Centers for Medicare and Medicaid Services (CMS), established a Steering Committee whose charge is to develop and implement an integrated health care service delivery system using a Specialty RBHA with SMI Health Homes to improve the overall health care and outcomes for TXIX eligible adults with SMI in Maricopa County.

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The following principles will serve as the foundation in the design of a Specialty RBHA with SMI Health Homes:

1. Stakeholder Input,
2. System Transformation,
3. Improved Coordination of Health Care,
4. Improved Health Outcomes,
5. Reduced Health Care Costs,

The Specialty RBHA with SMI Health Homes is expected to address whole health integration for TXIX eligible adults with SMI; provide health homes and coordinate care via the use of health information technology; as well as coordinate benefits as a Medicare Special Needs Plan (SNP). The Specialty RBHA with SMI Health Homes will operate concurrently under the current carve out behavioral health service delivery system for the GMH/SA/CA/Non-TXIX populations and coordinate physical health care services with AHCCCS acute care health plans. The following are some example elements of whole health integration:

1. Provides the full continuum of care encompassing all outpatient and inpatient medical and behavioral health care as well as supportive services, including peer and family support, patient education, engagement and follow up.
2. Co-locates in dedicated facilities or through health care teams that can share and have access to medical records.
3. Provides multidisciplinary team approach.
4. Provides a designated health care team that meets formally and informally on a regular basis and includes a physician and a care manager who oversee each member's care process.
5. Measures outcomes and processes as a team, not individually.
6. Accepts joint responsibility for outcomes and costs.

### **D Requirements for the Specialty RBHA with SMI Health Homes in Maricopa County**

The Specialty RBHA with SMI Health Homes is expected to:

1. Be a fully integrated health plan for Title XIX eligible adults with SMI. There can be no carve out, such as subcontracting for behavioral health or acute care services for this population. No carve out means, at a minimum, fully integrated care coordination/care management, pharmacy management, care planning, quality management, risk assessment, system platforms, predictive modeling, medical records and payment.
2. Be a SNP for dual eligible Title XIX eligible adults with SMI.
3. Coordinate care using health information technology and an electronic health record which provides information to measure system and member-level outcomes.
4. Meet all of the CMS requirements for Health Homes. Refer to Exhibit One (1), Health Home Services for SMI Population.
5. Coordinate and manage benefits for dual eligible Title XIX eligible adults with SMI.
6. Provide all behavioral health services under a carve-out system to the GMH/SA/CA populations
7. Provide all Non-TXIX services subject to available funding
8. Operate a crisis service delivery system.

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### E. Request for Information Input

ADHS/DBHS and AHCCCS request interested at-risk managed care organizations respond to the following questions. While it is not required that all questions be addressed, ADHS/DBHS and AHCCCS are seeking feedback in the following areas:

1. Population: Should the Specialty RBHA with SMI Health Homes allow for inclusion of family members of persons with SMI? What additional challenges or opportunities might this pose?
2. Member Choice: Should there be more than one contractor operating a Specialty RBHA with SMI Health Homes in Maricopa County? Should a Specialty RBHA with SMI Health Homes or some version of a Specialty RBHA with SMI Health Homes be implemented in the other five geographic services areas? Explain the reasons for or against. Are there a minimum number of enrollees to ensure viability?
3. Describe opportunities and / or limitations of a Specialty RBHA with SMI Health Homes. What changes or improvements are recommended to the description provided in this RFI?
4. Describe the challenges or issues anticipated in transitioning to a Specialty RBHA with SMI Health Homes in Maricopa County. How could the State help mitigate these challenges or issues?
5. What operational challenges or issues might be encountered with managing the Specialty RBHA with SMI Health Homes that delivers integrated care to Title XIX eligible adults with SMI concurrently with a carve out model for other populations? How could the State help mitigate these challenges or issues?
6. How would you structure a managed care organization that would meet the requirements of the Specialty RBHA with SMI Health Homes described herein?
7. What are the challenges or issues expected in meeting the CMS requirements for implementing an SMI Health Home? (Refer to the CMS Letter of Request and Letter of Approval)
8. Describe your experience, if any, in designing and implementing a Specialty RBHA with SMI Health Homes. If so, what have been the results and the lessons learned?
9. What payment methodology structure would work best to support a Specialty RBHA with SMI Health Homes? What payment methodology structure should be recommended for the Specialty RBHA with SMI Health Homes to reimburse service delivery providers?
10. Provide feedback regarding the requirement that the Specialty RBHA with SMI Health Homes be a Medicare Special Needs Plan for dual eligible Title XIX eligible adults with SMI.
11. If there is more than one Specialty RBHA, how should crisis services be addressed?
12. Describe any particular approaches, issues or challenges a Specialty RBHA with SMI Health Homes would experience by serving the following specialty populations:
  - 12.1 Non-TXIX adults with SMI (Currently, the legislative appropriations for behavioral health services for adults designated as Non-TXIX SMI include access to crisis services and a limited benefit package consisting of physician and nursing visits, lab work, and medications for their behavioral health conditions).
  - 12.2 Title XIX eligible adults with SMI who have a developmental disability. (Currently, Title XIX eligible adults with SMI with a developmental disability are enrolled with the Arizona Long Term Care System (ALTCS)/Division of Developmental Disabilities (DDD), but receive behavioral health services through the RBHA.)
  - 12.3 Title XIX eligible adults with SMI who are American Indians. (Currently, American Indians may choose to receive health care services from an AHCCCS Health Plan or from a 638/IHS provider. However,

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American Indians may choose to receive behavioral health services in Maricopa County through the RBHA )

- 13. Describe how health information technology would be used within a Specialty RBHA with SMI Health Homes to coordinate care, improve outcomes, coordinate benefits and reduce costs. (See CMS SMDL and Letter of Request, Letter of Approval and SPA Template)
- 14. What other considerations or recommendations do you have for the design and implementation a Specialty RBHA with SMI Health Homes?

**F. Respondent Contact Information to be included in the Response:**

Contractor \_\_\_\_\_  
Attention: \_\_\_\_\_  
Address \_\_\_\_\_  
Address \_\_\_\_\_  
City, State, ZIP \_\_\_\_\_  
Phone \_\_\_\_\_  
Fax \_\_\_\_\_  
Email \_\_\_\_\_  
Website \_\_\_\_\_

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## APPENDIX

### REQUEST FOR INFORMATION REQUEST NO: HF232008

This Appendix contains seven (7) pages. All of the information presented relates to the TXIX/TXXI SMI population for SFY 2010. The seven pages are organized in the following manner:

Pages One (1) through Four (4):

- The pages contain two (2) Tables: the first is information for the Maricopa County service area only; the second is information for the State as a whole
- The Tables generally compare information as reported by the RBHAs on audited financial statements (i.e. the Statement of Activities) to the value of encounters on file with AHCCCS. Qualifications and limitations of the data include:
  - The Tables are organized in the same manner as the DBHS Statement of Activities report
  - Member Months:
    - For the DBHS RBHA Statement of Activities column, member months/enrollment are taken from the DBHS monthly *Enrolled in Episode of Care - Penetration Report*
    - For the AHCCCS Encounter Data column, member months/enrollment are actually a summation of the number of months for which an encounter was filed for all individuals with an indicator of "SMI"
  - The dollar amounts represent the value of services delivered – administration and other expenses are not included
  - The difference column represents the difference between the amount reported on the Statement of Activities that is filed with DBHS and the value of the encounters that are filed with AHCCCS

Pages Five (5) through Seven (7):

- The pages contain three (3) Tables. Each Table presents the value of services derived from the encounters on file with AHCCCS by the acute health plans ("Acute MCO") and the RBHA ("BHS RBHA") for both the Maricopa County service area and for the State as a whole.
  - Page Five (5) presents the information by Category of Service
  - Page Six (6) presents the information by Provider Type
  - Page Seven (7) presents the information by the DBHS Statement of Activities grouping

Arizona DBHS  
Specialty RBHA with SMI Health Homes  
Maricopa SMI Data Comparison - Services Only  
DBHS Financial Reports vs. AHCCCS Encounter Data  
SFY 2010

DBHS RBHA Stmt of Activities	SFY2010	AHCCCS Encounter Data	SFY2010	SFY2010
	XIX-XXI SMI		BHS RBHA	Difference
Enrollment Member Months	146,012	CLAIMS Member Months	157,549	(11,537)
Average Enrollment	12,168	Average Enrollment	13,129	(961)
		Unique Individuals	18,479	
<b>Treatment Services</b>		<b>Treatment Services</b>		
Counseling		Counseling, Individual	\$511,007	
Counseling-Individual	\$5,570,851	Counseling, Individual, Office or Home	\$4,779,400	
Counseling-Family	\$307,341	Counseling, Family	\$141,546	
		Counseling, Family, In- or Out-of-Office w	\$141,764	
		Counseling, Family, In- or Out-of-Office w	\$9,751	
Counseling-Group	\$2,998,033	Counseling, Group	\$2,835,033	
Consultation: Assessment & Specialized	\$3,732,167	Assessment, Evaluation and Screening	\$3,624,134	
Treatment				
Other Professional	\$117,638	Other Professional	\$117,316	
<b>Treatment Services</b>	<b>\$12,726,030</b>	<b>Treatment Services</b>	<b>\$12,159,951</b>	<b>\$ 566,079</b>
<b>Rehab Services</b>		<b>Rehabilitation Services</b>		
Living Skills Training	\$12,480,357	Living Skills Training	\$805,452	
		Living Skills Training	\$8,238,307	
		Living Skills Training - Group/per person	\$3,943,024	
Cognitive Rehab	\$747	Cognitive Rehabilitation	\$707	
Health Promotion	\$1,927,874	Health Promotion - Medication Training	\$1,242,173	
		Health Promotion - Prevention/promotio	\$571,862	
Supported Employment	\$12,085,826	Supported Employment Services	\$10,534,131	
		Supported Employment Services - per 15	\$1,203,380	
		Supported Employment Services - per die	\$0	
<b>Rehab Services</b>	<b>\$26,494,804</b>	<b>Rehabilitation Services</b>	<b>\$26,539,036</b>	<b>\$ (44,232)</b>
<b>Medical Services</b>		<b>Medical Services</b>		
Medication Services	\$606,804	Medication Services	\$567,197	
Medical Management	\$8,843,265	Medical Management	\$8,358,487	
Lab, Radiology & Medical Imaging	\$1,041,792	Laboratory, Radiology and Medical Imagi	\$483,477	
ECT	\$512,499	Electro-Convulsive Therapy	\$92,301	
<b>Medical Services</b>	<b>\$11,004,360</b>	<b>Medical Services</b>	<b>\$9,501,462</b>	<b>\$ 1,502,898</b>
<b>Support Services</b>		<b>Support Services</b>		
Case Management	\$65,991,912	Case Management	\$264,421	
		Case Management - In- or Out-of-Office.	\$51,723,192	
		Case Management - In- or Out-of-Office	\$7,227,180	
Personal Assistance	\$27,523,762	Personal Care Services	\$25,669,514	
Family Support	\$68,641			
Peer Support	\$6,446,059	Peer Support	\$6,149,859	
Home Care Traing to Home Care Client	\$711,638	Home Care Training Family Services	\$91,325	
		Home Care Training to Home Care Client	\$610,663	
		Home Care Training to Home Care Client	\$55,716	
Respite Care	\$29	Unskilled Respite Care	\$54,246	
Housing Support	\$0			
Intrepreter Services	\$775,859			
Flex Fund	\$0			
Transportation	\$14,589,518	Transportation	\$12,516,881	
Block Purchase Non-XIX Consumer Drop	\$0			
In Center				
<b>Support Services</b>	<b>\$116,107,418</b>	<b>Support Services</b>	<b>\$104,362,997</b>	<b>\$ 11,744,421</b>

Arizona DBHS  
Specialty RBHA with SMI Health Homes  
Maricopa SMI Data Comparison - Services Only  
DBHS Financial Reports vs. AHCCCS Encounter Data  
SFY 2010

DBHS RBHA Stmt of Activities	SFY2010	AHCCCS Encounter Data	SFY2010	SFY2010
	XIX-XXI SMI		BHS RBHA	Difference
<b>Crisis Intervention</b>		<b>Crisis Intervention Services</b>		
Crisis Mobile	\$5,368,360	Crisis Intervention - Mobile	\$1,822,109	
Crisis Services	\$9,024,831	Crisis Intervention - Stabilization	\$3,001,301	
Crisis Phones	\$3,563,610			
<b>Crisis Intervention</b>	<b>\$17,956,801</b>	<b>Crisis Intervention Services</b>	<b>\$4,823,410</b>	<b>\$ 13,133,391</b>
<b>Inpatient</b>		<b>Inpatient Services</b>		
Psychiatric Type 2 & 71	\$37,888,244			
Detox Type 2 & 71	\$188,415			
Subacute Psychiatric Type B5 & B6	\$5,082,583			
Subacute Detox B5 & B6	\$3,622			
RTC Secure & Non-secure 7B, B1, B2, B3	\$437,119			
Detox Type 7B B1, B2, B3	\$5,269	Inpatient Services, Other*	\$33,919,643	
IP Professional	\$649,862	Inpatient Services, Professional	\$711,988	
<b>Inpatient</b>	<b>\$44,255,114</b>	<b>Inpatient Services</b>	<b>\$34,631,631</b>	<b>\$ 9,623,483</b>
<b>Residential Services</b>		<b>Residential Services</b>		
Level II	\$21,906,031	Short-term Residential w/o room and board	\$18,583,063	
Level III	\$4,020,560	Level III Beh Health Residential Facilities	\$3,466,144	
Room & Board	\$0			
<b>Residential Services</b>	<b>\$25,926,591</b>	<b>Residential Services</b>	<b>\$22,049,207</b>	<b>\$ 3,877,384</b>
<b>Behavioral Health Day Program</b>		<b>Behavioral Health Day Programs</b>		
Supervised Day Program	\$1,647,738	Supervised	\$1,646,155	
Therapeutic Day Program	\$2,235,252	Therapeutic	\$1,958,909	
Medical Day Program	\$0	Medical	\$1,375	
<b>Behavioral Health Day Program</b>	<b>\$3,882,990</b>	<b>Behavioral Health Day Programs</b>	<b>\$3,606,439</b>	<b>\$ 276,551</b>
<b>Medication</b>		<b>Medication</b>		
Medication Expense	\$25,195,855			
Less Rebate	\$0			
Pharmacy Expense	\$0	Pharmacy, Other*	\$20,839,946	
<b>Medication</b>	<b>\$25,195,855</b>	<b>Medication</b>	<b>\$20,839,946</b>	<b>\$ 4,355,909</b>
<b>Other</b>		<b>Other</b>		
Other DHS Service Expense Not Reported Above DHS/DOC COOL	\$3,575,000	Other	\$419,025	
	\$0			
<b>Other</b>	<b>\$3,575,000</b>	<b>Other</b>	<b>\$419,025</b>	<b>\$ 3,155,975</b>
Service Expenses from Non-DHS Sources	\$0			
<b>Total Service Expenses</b>	<b>\$287,124,963</b>	<b>Total</b>	<b>\$238,933,104</b>	<b>\$ 48,191,859</b>

\* Inpatient Services. Other amount derived via Form Type 'I' when no other service category mapping is applicable

\* Pharmacy, Other amount derived via Form Type 'C' when no other service category mapping is applicable

Arizona DBHS  
Specialty RBHA with SMI Health Homes  
Statewide SMI Data Comparison - Services Only  
DBHS Financial Reports vs. AHCCCS Encounter Data  
SFY 2010

DBHS RBHA Stmt of Activities	SFY2010	AHCCCS Encounter Data	SFY2010	SFY2010
	XIX-XXI SMI		BHS RBHA	Difference
<b>Enrollment Member Months</b>	291,314	<b>CLAIMS Member Months</b>	300,997	(9,683)
<b>Average Enrollment</b>	24,276	<b>Average Enrollment</b>	25,083	(807)
		<b>Unique Individuals</b>	32,793	
<b>Treatment Services</b>		<b>Treatment Services</b>		
Counseling		Counseling, Individual	\$564,619	
Counseling-Individual	\$9,551,169	Counseling, Individual, Office or Home	\$8,441,263	
Counseling-Family	\$482,063	Counseling, Family	\$144,833	
Counseling-Group	\$5,000,874	Counseling, Family, In- or Out-of-Office w	\$330,761	
Consultation: Assessment & Specialized T	\$8,319,068	Counseling, Family, In- or Out-of-Office w	\$26,624	
Other Professional	\$117,638	Counseling, Group	\$5,327,082	
<b>Treatment Services</b>	<b>\$23,470,812</b>	Assessment, Evaluation and Screening	\$8,201,523	
<b>Rehab Services</b>		Other Professional	\$122,316	
Living Skills Training	\$21,305,818	<b>Treatment Services</b>	<b>\$23,159,021</b>	\$ 311,791
Cognitive Rehab	\$747	<b>Rehabilitation Services</b>		
Health Promotion	\$2,274,872	Living Skills Training	\$1,121,225	
Supported Employment	\$15,578,626	Living Skills Training	\$13,347,089	
<b>Rehab Services</b>	<b>\$39,160,063</b>	Living Skills Training - Group/per person	\$7,580,482	
<b>Medical Services</b>		Cognitive Rehabilitation	\$707	
Medication Services	\$2,768,954	Health Promotion - Medication Training	\$1,271,485	
Medical Management	\$15,471,609	Health Promotion - Prevention/promotio	\$1,036,332	
Lab, Radiology & Medical Imaging	\$1,340,241	Supported Employment Services	\$12,488,805	
ECT	\$563,998	Supported Employment Services - per 15	\$1,781,263	
<b>Medical Services</b>	<b>\$20,144,802</b>	Supported Employment Services - per di	\$2,934	
<b>Support Services</b>		<b>Rehabilitation Services</b>	<b>\$38,630,322</b>	\$ 529,741
Case Management	\$90,538,339	<b>Medical Services</b>		
Personal Assistance	\$30,890,846	Medication Services	\$2,132,316	
Family Support	\$121,716	Medical Management	\$14,506,322	
Peer Support	\$9,020,289	Laboratory, Radiology and Medical Imagi	\$778,917	
Home Care Traing to Home Care Client	\$1,565,328	Electro-Convulsive Therapy	\$147,562	
Respite Care	\$507,627	<b>Medical Services</b>	<b>\$17,565,117</b>	\$ 2,579,685
Housing Support	\$0	<b>Support Services</b>		
Intprepter Services	\$775,859	Case Management	\$332,790	
Flex Fund	\$0	Case Management - In- or Out-of-Office,	\$70,408,189	
Transportation	\$22,933,873	Case Management - In- or Out-of-Office	\$10,513,650	
Block Purchase Non-XIX Consumer Drop In	\$1,577,195	Personal Care Services	\$27,831,500	
<b>Support Services</b>	<b>\$157,931,072</b>	Peer Support	\$9,081,584	
		Home Care Training Family Services	\$181,498	
		Home Care Training to Home Care Client,	\$1,153,914	
		Home Care Training to Home Care Client,	\$678,660	
		Unskilled Respite Care	\$500,028	
		Transportation	\$20,300,248	
		<b>Support Services</b>	<b>\$140,982,061</b>	\$ 16,949,011

Arizona DBHS  
Specialty RBHA with SMI Health Homes  
Statewide SMI Data Comparison - Services Only  
DBHS Financial Reports vs. AHCCCS Encounter Data  
SFY 2010

DBHS RBHA Stmt of Activities	SFY2010	AHCCCS Encounter Data	SFY2010	SFY2010
	XIX-XXI SMI		BHS RBHA	Difference
<b>Crisis Intervention</b>		<b>Crisis Intervention Services</b>		
Crisis Mobile	\$6,812,208	Crisis Intervention - Mobile	\$3,114,655	
Crisis Services	\$10,104,295	Crisis Intervention - Stabilization	\$3,847,087	
Crisis Phones	\$4,985,646			
<b>Crisis Intervention</b>	<b>\$21,902,149</b>	<b>Crisis Intervention Services</b>	<b>\$6,961,742</b>	<b>\$ 14,940,407</b>
<b>Inpatient</b>		<b>Inpatient Services</b>		
Psychiatric Type 2 & 71	\$53,966,096			
Detox Type 2 & 71	\$218,339			
Subacute Psychiatric Type B5 & B6	\$14,495,009			
Subacute Detox B5 & B6	\$4,067,631			
RTC Secure & Non-secure 7B, B1, B2, B3	\$449,094			
Detox Type 7B B1, B2, B3	\$5,269	Inpatient Services, Other*	\$51,055,001	
IP Professional	\$1,470,003	Inpatient Services, Professional	\$2,271,316	
<b>Inpatient</b>	<b>\$74,671,441</b>	<b>Inpatient Services</b>	<b>\$53,326,317</b>	<b>\$ 21,345,124</b>
<b>Residential Services</b>		<b>Residential Services</b>		
Level II	\$36,026,881	Short-term Residential w/o room and board	\$30,671,449	
Level III	\$5,759,988	Level III Beh Health Residential Facilities	\$4,601,686	
Room & Board	\$0			
<b>Residential Services</b>	<b>\$41,786,869</b>	<b>Residential Services</b>	<b>\$35,273,135</b>	<b>\$ 6,513,734</b>
<b>Behavioral Health Day Program</b>		<b>Behavioral Health Day Programs</b>		
Supervised Day Program	\$1,666,590	Supervised	\$1,940,440	
Therapeutic Day Program	\$2,854,932	Therapeutic	\$2,581,858	
Medical Day Program	\$0	Medical	\$1,375	
<b>Behavioral Health Day Program</b>	<b>\$4,521,522</b>	<b>Behavioral Health Day Programs</b>	<b>\$4,523,673</b>	<b>\$ (2,151)</b>
<b>Medication</b>		<b>Medication</b>		
Medication Expense	\$48,076,253			
Less Rebate	-\$1,226,052	Pharmacy, Other*	\$41,844,133	
Pharmacy Expense	\$1,087,618	<b>Medication</b>	<b>\$41,844,133</b>	<b>\$ 6,093,686</b>
<b>Medication</b>	<b>\$47,937,819</b>	<b>Other</b>		
<b>Other</b>		<b>Other</b>	<b>\$2,012,751</b>	
Other DHS Service Expense Not Reported	\$5,488,193			
DHS/DOC COOL	\$0	<b>Other</b>	<b>\$2,012,751</b>	<b>\$ 3,475,442</b>
<b>Other</b>	<b>\$5,488,193</b>			
Service Expenses from Non-DHS Sources	\$0			
<b>Total Service Expenses</b>	<b>\$437,014,742</b>	<b>Total</b>	<b>\$364,278,272</b>	<b>\$ 72,736,470</b>

\* Inpatient Services, Other amount derived via Form Type 'I' when no other service category mapping is applicable

\* Pharmacy, Other amount derived via Form Type 'C' when no other service category mapping is applicable

Arizona DBHS  
Specialty RBHA with SMI Health Homes  
Maricopa and Statewide SMI Data Comparison - Services Only - AHCCCS Encounter Data  
SFY 2010

Category of Service SFY 2010	Maricopa County			Statewide		
	Acute MCO	BHS RBHA	All	Acute MCO	BHS RBHA	All
ATTENDANT CARE						
DENTAL	\$493,999		\$493,999	\$1,015,928		\$1,015,928
DME AND APPLIANCES	\$1,029,107		\$1,029,107	\$2,292,073		\$2,292,073
EMERGENCY TRANSPORTATION	\$3,647,264	\$446,873	\$4,094,137	\$10,282,886	\$766,565	\$11,049,451
HABILITATION						
HOME HEALTH AID SERVICE	\$151		\$151	\$228		\$228
HOME HEALTH NURSE SERVICE	\$297,764		\$297,764	\$510,579		\$510,579
HOMEMAKER SERVICE						
HOSPICE HOME CARE	\$40,085		\$40,085	\$65,066		\$65,066
HOSPICE INPATIENT CARE	\$48,867		\$48,867	\$70,101		\$70,101
INPATIENT HOSPITAL (RM&BD AND ANCILLARY)	\$28,761,538	\$33,919,643	\$62,681,181	\$55,695,008	\$51,055,001	\$106,750,009
MEDICAL SUPPLIES	\$191,935		\$191,935	\$379,519		\$379,519
MEDICINE	\$15,565,373	\$7,320,898	\$22,886,271	\$30,111,498	\$18,558,867	\$48,670,365
MENTAL HEALTH SERVICES	\$20,587	\$137,793,717	\$137,814,304	\$26,411	\$203,003,029	\$203,029,440
NON-EMERGENCY TRANSPORTATION	\$1,669,203	\$12,070,008	\$13,739,211	\$3,253,956	\$19,536,950	\$22,790,906
OUT-PATIENT FACILITY FEES	\$14,438,749	\$332,946	\$14,771,695	\$34,066,434	\$390,835	\$34,457,269
PATHOLOGY & LABORATORY	\$1,657,509	\$483,482	\$2,140,991	\$3,055,861	\$779,555	\$3,835,416
PERFORMANCE MEASURE	\$39		\$39	\$43		\$43
PERSONAL CARE SERVICES		\$25,669,769	\$25,669,769		\$27,841,539	\$27,841,539
PHARMACY	\$11,510,522	\$20,839,946	\$32,350,468	\$23,698,740	\$41,844,133	\$65,542,873
PHYSICAL THERAPY	\$22,680	\$707	\$23,387	\$51,005	\$707	\$51,712
RADIOLOGY	\$3,345,753		\$3,345,753	\$6,288,603		\$6,288,603
REHABILITATION	\$598,515		\$598,515	\$1,021,280		\$1,021,280
RESPIRATORY THERAPY	\$59,264		\$59,264	\$99,012		\$99,012
RESPITE CARE SERVICES		\$55,113	\$55,113		\$501,092	\$501,092
SKILLED TECHNICIAN SERVICING COST	\$1,328		\$1,328	\$1,376		\$1,376
SNF	\$1,707,906		\$1,707,906	\$2,889,476		\$2,889,476
SPECIALIZED SERVICES						
SPEECH/HEARING THERAPY	\$323		\$323	\$323		\$323
SURGERY	\$3,617,284		\$3,617,284	\$7,233,453		\$7,233,453
<b>Total</b>	<b>\$88,725,745</b>	<b>\$238,933,102</b>	<b>\$327,658,847</b>	<b>\$182,108,859</b>	<b>\$364,278,273</b>	<b>\$546,387,132</b>

Arizona DBHS  
Specialty RBHA with SMI Health Homes  
Maricopa and Statewide SMI Data Comparison - Services Only - AHCCCS Encounter Data  
SFY 2010

Provider Type SFY 2010	Maricopa County			Statewide		
	Acute MCO	BHS RBHA	All	Acute MCO	BHS RBHA	All
AIR TRANSPORTATION	\$47,323		\$47,323	\$330,402	\$35,512	\$365,914
ALTERNATIVE RESIDENTIAL FACILITY		\$18,658,103	\$18,658,103	\$85	\$31,043,477	\$31,043,562
AMBULATORY SURGICAL CENTER	\$635,390		\$635,390	\$1,190,813		\$1,190,813
ATTENDANT CARE						
AUDIOLOGIST	\$2,128		\$2,128	\$2,793		\$2,793
BEHAVIORAL HEALTH THERAPEUTIC HOME		\$667,451	\$667,451		\$1,874,127	\$1,874,127
BH OUTPATIENT CLINIC	\$206	\$129,557,672	\$129,557,878	\$542	\$183,474,442	\$183,474,984
CERTIFIED NURSE-MIDWIFE	\$15,739		\$15,739	\$41,284		\$41,284
CERTIFIED REGISTERED NURSE ANESTHETIST	\$139,693		\$139,693	\$263,489		\$263,489
CHIROPRACTOR	\$580		\$580	\$666		\$666
CLINIC	\$1,954		\$1,954	\$136,475	\$61,994	\$198,469
COMMUNITY SERVICE AGENCY		\$10,246,934	\$10,246,934		\$14,577,460	\$14,577,460
DENTIST	\$498,023		\$498,023	\$1,021,207		\$1,021,207
DIALYSIS CLINIC	\$243,012		\$243,012	\$455,641		\$455,641
DME SUPPLIER	\$1,001,390		\$1,001,390	\$2,228,852		\$2,228,852
DO-PHYSICIAN OSTEOPATH	\$3,536,277	\$353,622	\$3,889,899	\$5,558,170	\$711,323	\$6,269,493
EMERGENCY TRANSPORTATION	\$3,981,105	\$1,388,918	\$5,370,023	\$10,624,290	\$2,222,055	\$12,846,345
FISCAL INTERMEDIARIES						
GROUP-PAYMENT ID	\$1,063	\$97	\$1,160	\$1,474	\$97	\$1,571
HABILITATION PROVIDER		\$81,407	\$81,407	\$2,655	\$870,505	\$873,160
HOME HEALTH AGENCY	\$235,375		\$235,375	\$494,854		\$494,854
HOSPICE	\$88,952		\$88,952	\$135,167		\$135,167
HOSPITAL	\$43,589,238	\$18,138,082	\$61,727,320	\$90,041,844	\$24,616,632	\$114,658,476
INDEPENDENT TESTING FACILITIES	\$126,946		\$126,946	\$225,948		\$225,948
LABORATORY	\$1,541,803	\$445,962	\$1,987,765	\$2,911,962	\$738,049	\$3,650,011
LEVEL III BEHAVIORAL HTH RESIDENTIAL		\$3,466,144	\$3,466,144		\$4,601,686	\$4,601,686
LIC INDEP SUBSTANCE ABUSE COUNS (LISAC)		\$5,150	\$5,150	\$72	\$125,163	\$125,235
LICENSED CLINICAL SOCIAL WORKER (LCSW)	\$627	\$312,425	\$313,052	\$7,697	\$563,670	\$571,367
LICENSED MARRIAGE & FAMILY THERAPIST MFT		\$644	\$644		\$83,324	\$83,324
LICENSED PROFESSIONAL COUNSELOR (LPC)	\$800	\$257,557	\$258,357	\$8,660	\$1,256,281	\$1,264,941
MD-PHYSICIAN	\$16,739,423	\$5,295,992	\$22,035,415	\$33,263,557	\$10,179,058	\$43,442,615
MENTAL HEALTH RESIDENTIAL TREATMENT CNTR		\$98,892	\$98,892		\$170,454	\$170,454
NON-EMERGENCY TRANSPORTATION PROVIDERS	\$1,287,995	\$7,867,846	\$9,155,841	\$2,581,308	\$8,063,303	\$10,644,611
NON-MEDICARE CERTIFIED HOME HTH AGENCIES	\$12,563		\$12,563	\$64,669		\$64,669
NURSING HOME	\$1,707,950		\$1,707,950	\$2,889,663		\$2,889,663
OCCUPATIONAL THERAPIST	\$24,775		\$24,775	\$38,286		\$38,286
OPTOMETRIST	\$44,231		\$44,231	\$97,512		\$97,512
OUT-OF-STATE ENC OR 1 TIME FFS PROV	\$216		\$216	\$467		\$467
PERFUSIONIST	\$1,291		\$1,291	\$1,291		\$1,291
PHARMACY	\$10,601,421	\$20,839,946	\$31,441,367	\$22,744,567	\$41,782,139	\$64,526,706
PHYSICAL THERAPIST	\$510,876		\$510,876	\$927,054		\$927,054
PHYSICIANS ASSISTANT	\$757,734	\$413,280	\$1,171,014	\$1,346,844	\$751,312	\$2,098,156
PODIATRIST	\$223,972		\$223,972	\$424,112		\$424,112
PSYCHIATRIC HOSPITAL	\$706,206	\$13,035,713	\$13,741,919	\$807,801	\$19,255,573	\$20,063,374
PSYCHOLOGIST	\$64,326	\$257,338	\$321,664	\$85,792	\$331,304	\$417,096
QMB ONLY PROVIDER				\$730		\$730
REGIONAL ADMINISTRATIVE ENTITY		\$14,841	\$14,841		\$15,297	\$15,297
REGISTERED DIETICIAN	\$2,392		\$2,392	\$6,076		\$6,076
REGISTERED NURSE PRACTITIONER	\$332,557	\$1,521,049	\$1,853,606	\$1,109,540	\$4,988,417	\$6,097,957
RESID TRTM CTR-NON-SECURE (17+BEDS)(IMD)		\$9,457	\$9,457		\$9,457	\$9,457
RESID TRTMENT CTR-SECURE (17+BEDS)(IMD)		\$61,783	\$61,783		\$109,578	\$109,578
RURAL SUBSTANCE ABUSE TRANSITIONAL AGCY		\$7,186	\$7,186		\$310,089	\$310,089
SCHOOL BASED NURSE (RN/LPN)				\$81		\$81
SPEECH/HEARING THERAPIST	\$65		\$65	\$65		\$65
SUBACUTE FACILITY (1-16 BEDS)		\$5,929,610	\$5,929,610		\$11,456,494	\$11,456,494
SURGICAL FIRST ASSISTANT	\$20,128		\$20,128	\$33,770		\$33,770
VISION CENTER				\$636		\$636
<b>Total</b>	<b>\$88,725,745</b>	<b>\$238,933,101</b>	<b>\$327,658,846</b>	<b>\$182,108,863</b>	<b>\$364,278,272</b>	<b>\$546,387,135</b>

Arizona DBHS  
Specialty RBHA with SMI Health Homes  
Maricopa and Statewide SMI Data Comparison - Services Only - AHCCCS Encounter Data  
SFY 2010

DBHS Stmt of Activities Grouping SFY 2010		Maricopa County			Statewide		
		Acute MCO	BHS RBHA	All	Acute MCO	BHS RBHA	All
Behavioral Health Day Programs	Medical		\$1,375	\$1,375		\$1,375	\$1,375
	Supervised		\$1,646,155	\$1,646,155		\$1,940,440	\$1,940,440
	Therapeutic		\$1,958,909	\$1,958,909		\$2,581,858	\$2,581,858
Crisis Intervention Services	Crisis Intervention - Mobile		\$1,822,109	\$1,822,109	\$336	\$3,114,655	\$3,114,991
	Crisis Intervention - Stabilization	\$2,036,058	\$3,001,301	\$5,037,359	\$4,121,662	\$3,847,087	\$7,968,749
Inpatient Services	Inpatient Services, Other	\$28,786,770	\$33,919,643	\$62,706,413	\$55,720,851	\$51,055,001	\$106,775,852
	Inpatient Services, Professional	\$2,643,035	\$711,988	\$3,355,023	\$4,381,583	\$2,271,316	\$6,652,899
Medical Services	Electro-Convulsive Therapy	\$15,247	\$92,301	\$107,548	\$15,876	\$147,562	\$163,438
	Laboratory, Radiology and Medical Imaging	\$892,300	\$483,477	\$1,375,777	\$1,656,909	\$778,917	\$2,435,826
	Medical Management	\$4,532,707	\$8,358,487	\$12,891,194	\$9,163,720	\$14,506,322	\$23,670,042
	Medication Services	\$33,011	\$567,197	\$600,208	\$59,637	\$2,132,316	\$2,191,953
Other	\$33,906,547	\$419,025	\$34,325,572	\$74,705,506	\$2,012,751	\$76,718,257	
Pharmacy	Other	\$11,510,447	\$20,839,946	\$32,350,393	\$23,698,382	\$41,844,133	\$65,542,515
Psychosocial Rehabilitation Services	Living Skills Training		\$805,452	\$805,452		\$1,121,225	\$1,121,225
Rehabilitation Services	Cognitive Rehabilitation		\$707	\$707		\$707	\$707
	Health Promotion - Medication Training		\$1,242,173	\$1,242,173		\$1,271,485	\$1,271,485
	Health Promotion - Prevention/promotion educ.		\$571,862	\$571,862		\$1,036,332	\$1,036,332
	Living Skills Training		\$8,238,307	\$8,238,307		\$13,347,089	\$13,347,089
	Living Skills Training - Group/per person		\$3,943,024	\$3,943,024		\$7,580,482	\$7,580,482
	Supported Employment Services		\$10,534,131	\$10,534,131		\$12,488,805	\$12,488,805
	Supported Employment Services - per 15 minutes		\$1,203,380	\$1,203,380		\$1,781,263	\$1,781,263
	Supported Employment Services - per diem					\$2,934	\$2,934
	Residential Services	Level III Beh. Health Residential Facilities		\$3,466,144	\$3,466,144		\$4,601,686
	Short-term Residential w/o room and board		\$18,583,063	\$18,583,063	\$85	\$30,671,449	\$30,671,534
Support Services	Case Management	\$3,420	\$264,421	\$267,841	\$3,420	\$332,790	\$336,210
	Case Management - In- or Out-of-Office, add modifier		\$51,723,192	\$51,723,192		\$70,408,189	\$70,408,189
	Case Management - In- or Out-of-Office		\$7,227,180	\$7,227,180		\$10,513,650	\$10,513,650
	Home Care Training Family Services		\$91,325	\$91,325		\$181,498	\$181,498
	Home Care Training to Home Care Client, Adult		\$610,663	\$610,663		\$1,153,914	\$1,153,914
	Home Care Training to Home Care Client, Child		\$55,716	\$55,716		\$678,660	\$678,660
	Peer Support		\$6,149,859	\$6,149,859		\$9,081,584	\$9,081,584
	Personal Care Services		\$25,669,514	\$25,669,514		\$27,831,500	\$27,831,500
	Transportation	\$3,559,875	\$12,516,881	\$16,076,756	\$7,105,341	\$20,300,248	\$27,405,589
	Unskilled Respite Care		\$54,246	\$54,246		\$500,028	\$500,028
Treatment Services	Assessment, Evaluation and Screening	\$798,293	\$3,624,134	\$4,422,427	\$1,462,820	\$8,201,523	\$9,664,343
	Counseling, Family	\$140	\$141,546	\$141,686	\$348	\$144,833	\$145,181
	Counseling, Family, In- or Out-of-Office with Client present		\$141,764	\$141,764		\$330,761	\$330,761
	Counseling, Family, In- or Out-of-Office without Client		\$9,751	\$9,751		\$26,624	\$26,624
	Counseling, Group		\$2,835,033	\$2,835,033		\$5,327,082	\$5,327,082
	Counseling, Individual	\$7,702	\$511,007	\$518,709	\$12,191	\$564,619	\$576,810
	Counseling, Individual, Office or Home	\$63	\$4,779,400	\$4,779,463	\$63	\$8,441,263	\$8,441,326
	Other Professional	\$130	\$117,316	\$117,446	\$130	\$122,316	\$122,446
<b>Total</b>	<b>Total</b>	<b>\$88,725,745</b>	<b>\$238,933,104</b>	<b>\$327,658,849</b>	<b>\$182,108,860</b>	<b>\$364,278,272</b>	<b>\$546,387,132</b>