Working in a Child Care Facility *Common Citations*

Training Presented by: Bureau of Child Care Licensing



LICENSING

General Information

- This training includes a review of rules associated with providing care in a Child Care Facility.
- It is not a comprehensive review of the rules, which can be accessed from the <u>AZDHS.gov</u> website.
- This training was developed to address some of the most common citations found when inspecting a Child Care Facility.



- Per A.R.S.§ 36-885.B. The Department is mandated to make at least one unannounced visit annually and can visit each child care facility as often as necessary to assure continued compliance with the rules and regulations.
- We know the inspection process can be stressful. We want to partner with you, and we want you to feel comfortable when the Department visits.



Agenda

- Introductions
- Common citation rule review
- Questions
- Evaluations
- Exit



- We are there as an extra set of eyes for your program.
- We are there to help and ensure the health, safety and welfare of the enrolled children is being provided.
- Fun fact: Most of the Surveyors, and members of BCCL management are former staff members of a facility.
 - We have been in your shoes!!!
 - We want the inspection process to be a **POSITIVE EXPERIENCE**, NOT a STRESSFUL one!



- All BCCL surveyors should be wearing their state issued badge.
- You will be issued the "Notice Of Inspection Rights" (aka "Entrance Letter") and you will be asked to read, sign and date it.
- You will receive a copy of the letter, and this will become part of your "inspection reports".
 - The Surveyor will then begin the remainder of the inspection.

	ARIZONA DEPARTMENT OF HEALTH SERVICES	NOTICE OF IN	SPECTION RIGHTS
Fa	cility Name:		Facility Number:
Ad	dress:	City:	Zip:
Ins	pector/Team Leader:	_Accompanied by:	
	Bureau of C	hild Care Licensing	
1. 2. 3. 4. 5. 5. 6. 7. 8. 8. 9.	is impection is conducted under the authority of: Arizona Revised Stantes: Tile 36, Chapter 1 and 4, and A during the imspection say include, but are not limited to, a including perconnel records, interviews with residenticiden The purpose of this imspection is:	facility premise impection, review of s, family and staff, and review of s, family and staff, and review of s and Child Care Group Homes re vive Code. In the impector(s) during the impe- ment staken by the Imspector(s) duri rumation that would clarify an issu- r. Each person interviewed will b person whose conversations are ed. duct an exit interview and inform informing you of the findings will en Documentation of Correction the visit was a complaint investiga on request. entact: Lourdes B. Ochoa , State L (002)364-3239, FAX:(002)364- and focumentation provided to the ll (002)364-3239. -1092 et seq., and rights relating to research photo identification indi epiton a listed. I understand that we pection.	r and/or copying of records, services offered. quirements pursuant to the above ction conducted on these premises, ng the inspection in those cases are. Additionally, interviews with e informed that statements made by tape or video recorded will be ally disclose their findings. A libe provided within 30 working (WDOC) unless the Department is tion, a redarted copy of the icensing Bureau Chief, 150 North 7(88, Enail: the Division, you may contact the 77-7292. In Informal Dispute Resolution arate document due 10 days from was in compliance at the time of the to paperal of a final agency decision cating that they are Arizona spection Rights. Law read the
	 Administrator/Director Representative refused to sign : Administrator/Director Representative or authorized or 		1
			D (
Ins	pector/Team Leader Signature		Date

The following rules are associated with the inspection/investigation process:

R9-5-209.A. A licensee shall allow the Department "**immediate**" access to all areas of the facility affecting the health, safety or welfare of an enrolled child or to which an enrolled child has access during the hours of operation.

<u>Definition: Immediate means: without restriction, delay, or</u> <u>hesitation.</u>

R9-5-209.B. A licensee shall permit the Department to interview each staff member or enrolled child as part of an investigation.

- R9-5-301.D. A licensee shall ensure that the following individuals are allowed immediate access to facility premises during hours of operation:
 - 1. A parent of an enrolled child or an individual designated, in writing, by the parent of an enrolled child;
 - 2. A representative of:
 - The Department (BCCL)
 - The local health department
 - The Department of Child Safety



• The local fire department or State Fire Marshal

Facility's Posting of Notices R9-5-303.A.

FACILITY POSTINGS OF NOTICES R9-5-303.A.

A licensee shall post in a place that can be conspicuously viewed by individuals entering or leaving the facility or activity area:

- Facility's license
- Name of the facility director
- Name of the individual designated to act on behalf of the facility director when the facility director is not present in the facility
- Schedule of child care services fees and policy for refunding fees
- Breakfast, lunch, dinner, and snack menus for each calendar week at the beginning of the calendar week
- Notice of the presence of any communicable disease or infestation, from the date of discovery through the incubation period of the communicable disease or infestation

FACILITY POSTINGS OF NOTICES R9-5-303.A.

A licensee shall post in a place that can be conspicuously viewed by individuals entering or leaving the facility or activity area:

- Notice of the availability of facility inspection reports for public viewing at the facility premises
- Notice that identifies the location where inspection reports are available for review.

IF APPLICABLE:

- Notice of the Department's intent to deny, revoke, or suspend at the expiration of time in the notice for the licensee to respond
- Notice of an intermediate sanction within 10 calendar days after the licensee received notice of the intermediate sanction
- Notice of a legal injunction imposed when the licensee receives the legal injunction

Which rules are cited the most? Based on annual inspections of 2534 facilities conducted in 2019

What rules are cited the most?

Bureau of Child Care Licensing Top Ten Citations – 2019

	Child Care Centers/Public Schools	
CITATION	DESCRIPTION	COUNT
R9-5-304.B.1-9	Missing or incomplete Emergency Information and Immunization Record Card.	1104
R9-5-306.A.1	Attendance records for children not completed or missing.	745
R9-5-603.E.1.2	Resilient surface under swings & climbing equipment not adequate.	630
R9-5-306.B.1	Attendance rosters for children were missing or incomplete.	612
R9-5-402.A.1-12	Staff files were incomplete or missing.	599
R9-5-501.C.5.a-k	Dated lesson plan were not prepared and posted in each activity area.	525
R9-5-603.C.2	Outdoor activity spaces were not maintained free from hazards.	500
R9-5-503.A.1.a.b	Diaper changing area was not seamless, smooth and kept clear of items not required for diaper changing.	468
R9-5-301.F.1.2	Documentation of negative tuberculosis tests for staff members was missing or incomplete.	457
R9-5-503.A.3.4.	Waterproof, sanitizable containers with liners & lids for soiled diapers & clothing.	330

Missing or Incomplete Emergency Information and Immunization Record Cards

R9-5-304.B.1-9

R9-5-304 THE EMERGENCY, INFORMATION & IMMUNIZATION RECORD CARD

Emong		of Child Care Licensin	
Emerge	ency, information	on and Immunizati	on Record Card
Child's Name:		Date Enrolled:	Updated:
Home Address (#, Street, City,	State, Zip Code):		Date Disenrolled:
Home Phone:		Date of Birth:	Sex: male female
Parent or Guardian Name: Cell Phone (optional):		n (V, Street, City, State, Zip Code shone Number:	Pe
Parent or Guardian Name:	Home Addres	n (8, Street, City, State, Zip Code	k
Cell Phone (optional):	Contact Teley	ohone Number:	
			of emergency or if I cannot be contacted
(Pursuant to R9-5-304.B, at lear Name:	st two contact persons		et Telephone Number:
Name.			

Name:	Contact Telephone Number:
Name:	Contact Telephone Number:

If Medical care is necessary, call:

Health Care Name: Provider*	Contact Telephone Number:
--------------------------------	---------------------------

*A Health Care Provider is a physician, physician assistant or registered nurse practitioner.

I hereby give authority to any hospital or doctor to render immediate aid as might be required at the time for his/her health and safety.

In case of injury or sudden illness, I request that this individual be called first:

The following individual(s) may NOT remove my child from the facility:

Name(s):

Custody papers have been provided and are on file at the facility.

Telephone Authorization Code (optional):

Immunization Information

(A licenses shall attach an enrolled child's written immunization record or exemption affidavit to the enrolled child's Emergency, Information and Immunization Record card.)

For information regarding current immunization requirements go to: www.azdhs.gov/phs/immun/index.htm or contact the Arizona Immunization Program Office at (602)364-3630.

One of these items must accompany the EIIR card at all times:

Copy of current official documented immunization record attached
Religious Beliefs exemption form signed by parent/guardian attached
Medical Exemption form signed by physician and parent/guardian attached
Signed Laboratory Proof of Immunity form attached

Notification of immunizations needed sent to Parent(s) or Guardian(s):	mo /day/ yr	mo /day/ yr	mo /day /yr
Updated immunizations received and attached:	mo/day/ yr	mo /day/ yr	mo /day /yr

Medical Information

Is child allergic to food or other substances? If yes, describe symptoms, name foods or substances to be avoided, and the procedure to follow if reaction or	No cours:	🗌 Yes
Is child usually susceptible to infections and if so, what precautions need to be taken? If yes, list precautions:	No No	🗌 Yes
Is child subject to convulsions and what should be our procedure if one occurs? If yes, specify procedure:	No No	🗌 Yes
Is there any physical condition that we should be aware of and what precautions should be taken (heart trouble, foot problem, hearing impairment, hernia, etc.)?	No	🗌 Yes
If yes, list precautions:		
If yes, list precautions:		
If yes, list precautions: Additional comments:		
If yes, list precautions: Additional comments:		

G:/Forms/Emergency Information and Immunization Record Card (9/18)

R9-5-304 THE EMERGENCY, INFORMATION & IMMUNIZATION

ADHS LICENSING Emerge	Arizona Departm Bureau of Chi ency, Information ar	ld Care Licensing	2
Child's Name:	Dat	te Enrolled:	Updated:
Home Address (#, Street, City,	State, Zip Code):		Date Disenrolled:
Home Phone:	Dat	te of Birth:	Sex: male female
Parent or Guardian Name:	Home Address (#, Str	ret, City, State, Zip Code)	-
Parent or Guardian Name: Cell Phone (optional):	Berne Address (8, Str Contact Telephone Ni		
	Contact Telephone No		

I authorize the following individuals to collect my child from the facility in case of emergency or if I cannot be contacted: (Pursuant to R9-5-304.B, at least two contact persons are required.)

Name:	Contact Telephone Number:
Name:	Contact Telephone Number:
Name:	Contact Telephone Number:
Name:	Contact Telephone Number:

If Medical care is necessary, call:

Health Care Name Provider*

*A Health Care Provider is a physician, physician assistant or registered nurse practitioner. Thereby give authority to any hospital or doctor to render immediate aid as might be required at the time for his/her health and safet

Contact Telephone Number

In case of injury or sudden illness, I request that this individual be called first:

The following individual(s) may NOT remove my child from the facility Name(s):

Custody papers have been provided and are on file at the facility. 🛛 yes 🗋 no

Telephone Authorization Code (optional):

Before an enrolled child receives child care services, a licensee shall require the enrolled child's parent to complete a Department-provided Emergency , Information, and Immunization Record card that is signed by the enrolled child's parent.

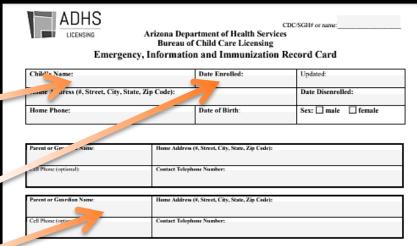
This is a document that is a required form issued by BCCL, and can be downloaded from the AZDHS.gov website.

The form cannot be altered, and must be completed by the enrolled child's parent/guardian upon enrollment.

R9-5-304 THE EMERGENCY, INFORMATION & IMMUNIZATION

RECORD CARD The following information must be completed on the EIIR:

- 1. The child's name, home address, city, state, zip code, home telephone number, sex, and date of birth.
- 2. The date of the child's enrollment.
- The name, home address, city, state, zip code, and contact telephone number of each parent of the child. (If the parent is not involved or deceased, N/A can be substituted.)
- 4. The name and contact telephone number of at least two individuals authorized by the child's parent to collect the child from the facility in case of emergency, or if the child's parent cannot be contacted.



I authorize the following individuals to collect my child from the facility in case of emergency or if I cannot be contacted: (Pursuant to R9-5-304.B, at least two contact persons are required.)

Name:	Contact Telephone Number:
Name:	Contact Telephone Number:
Name:	Contact Telephone Number:
Nime:	Contact Telephone Number:

A Medical care is necessary, call:

Health Care Na Provider*

*A Health Care Provider is a physician, physician assistant or registered nurse practitioner.

I hereby give authority to any hospital or doctor to render immediate aid as might be required at the time for his/her health and safety.

Contact Telephone Number

In case of injury or sudden illness, I request that this individual be called first:

The following individual(s) may NOT remove my child from the facility: Name(s):

Custody papers have been provided and are on file at the facility.

Telephone Authorization Code (optional):

ENROLLMENT OF CHILDREN R9-5-304 THE EMERGENCY, INFORMATION & IMMUNIZATION RECORD CARD

Emergen	cy, Informatio	and Immunization Record Ca	urd
Child's Name:		Date Enrolled: Updated	
Home Address (#, Street, City, Sta	te, Zip Code):	Date Di	enrolled:
Home Phone:		Date of Birth: Sex:	male 🗌 female
Parent or Guardian Name:	Home Address	, Street, City, State, Zip Code):	
Cell Phone (optional):	Contact Teleph	se Number:	
Parent or Guardian Name:	Home Address	, Street, City, State, Zip Code):	
Cell Phone (optional):	Contact Teleph	se Number:	
(Pursuant to R9-5-304.B, at least t		from the facility in case of emergency or if required.) Contact Telephone Numb	I canno ⁴ contacted:
(Pursuant to R9-5-304.B, at least tr Name: Name:		e required.)	er:
I authorize the following individua (Pursuant to R9-5-364.B, at least t Name: Name: Name:		e required.) Contact Telephone Numb Contact Telephone Numbe	ar.
(Pursuant to R9-5-304.B, at least to Name: Name: Name: If Medical care is necessary, c Health Care Provider*	all:	e required.) Contact Telephone Numb Contact Telephone Number Contact Telephone Number Contact Telephone Number Contact Telephone Number	
(Pursuant to R9-5-304.B, at least to Name: Name: Name: If Medical care is necessary, co Health Care Provider* *A Health Care Provider is a p hereby give authority to any hospital	all:	e required.) Contact Telephone Numb Contact Telephone Number Contact Telephone Number Contact Telephone Number Contact Telephone Number n assistant or registered nurse practitio mediate aid as might be required at the time for in illness,	ar. :: :: ar:

5. The name and contact telephone number of the child's health care provider. (Health care provider meaning: a physician, physician assistant or registered nurse practitioner).

6. The written authorization for emergency medical care of the enrolled child when the parent cannot be contacted at the time of the emergency7. The name of the individual to be contacted in case of injury or sudden illness of the child.

R9-5-304 THE EMERGENCY, INFORMATION & IMMUNIZATION RECORD CARD

8. The written instructions of a child's parent or health care provider for nutritional and dietary needs of the child.

9. A written record completed by the child's parent or health care provider noting the child's susceptibility to illness, physical conditions of which a staff member should be aware, and any individual requirements for health maintenance.

The parent/guardian also must print their name, sign and date the bottom of the second page. A current immunization record also must be attached to the record card.

Immunization Information

(A licensee shall attach an enrolled child's written immunization record or exemption affidavit to the enrolled child's Emergency, Information and Immunization Record card.)

For information regarding current immunization requirements go to: www.azdhs.gov/phs/immun/index.htm or contact the Arizona Immunization Program Office at (602)364-3630.

One of these items must accompany the EIIR card at all times:

5	Copy of current official documented immunization record attached
	Religious Beliefs exemption form signed by parent/guardian attached
	Medical Exemption form signed by physician and parent/guardian attached
	Signed Laboratory Proof of Immunity form attached

Notification of immunizations needed sent to Parent(s) or Guardian(s):	mo /day/ yr	mo/day/ yr	mo /day /yr
Updated immunizations received and attached:	mo /day/ yr	mo /day/ yr	mo/day/yr

Medical	Informatio

Is child allergic to food or other substances?	No Ye
If yes, describe symptoms, name foods or substances to be avoided, and the procedure to follow if reaction of	ccurs:
Is child usually susceptible to infections and if so, what precautions need to be taken?	No Ye
If yes, list precautions:	
Is child subject to convulsions and what should be our procedure if one occurs?	
If yes, specify procedure?	
a hai daan haaaaa	
Is there any physical condition that we should be aware of and what precautions should	No Ye
Is there any physical condition that we should be aware of and what precautions should be taken (heart trouble, foot problem, hearing impairment, hernia, etc.)?	No Ye
	No Ye
be taken (heart trouble, foot problem, hearing impairment, hernia, etc.)?	No Ye
be taken (heart trouble, foot problem, hearing impairment, hernia, etc.)? If yes, list precautions:	No Ye
be taken (heart trouble, foot problem, hearing impairment, hernia, etc.)?	No Ye
be taken (heart trouble, foot problem, hearing impairment, hernia, etc.)? If yes, list precautions:	No Ye
be taken (heart trouble, foot problem, hearing impairment, hernia, etc.)? If yes, list precautions: Additional comments:	No Ye
be taken (heart trouble, foot problem, hearing impairment, hernia, etc.)? If yes, list precautions:	No Ye
be taken (heart trouble, foot problem, hearing impairment, hernia, etc.)? If yes, list precautions: Additional comments:	No Ye
be taken (heart trouble, foot problem, hearing impairment, hernia, etc.)? If yes, list precautions: Additional comments:	No Ye
be taken (heart trouble, foot problem, hearing impairment, hernia, etc.)? If yes, list precautions: Additional comments: Other special instructions:	
be taken (heart frouble, foot problem, hearing impairment, hernia, etc.)? If yes, list precautions: Additional comments: Other special instructions: This Emergency Instruction of Immunization Record Card is accurate and complete, front and back, i	ind was provided by
be taken (heart trouble, foot problem, hearing impairment, hernia, etc.)? If yes, list precautions: Additional comments: Other special instructions:	ind was provided by
be taken (heart frouble, foot problem, hearing impairment, hernia, etc.)? If yes, list precautions: Additional comments: Other special instructions: This Emergency Instruction of Immunization Record Card is accurate and complete, front and back, i	ind was provided by

G:/Forms/Emergency Information and Immunization Record Card (9/18)

Attendance records for children not completed or missing

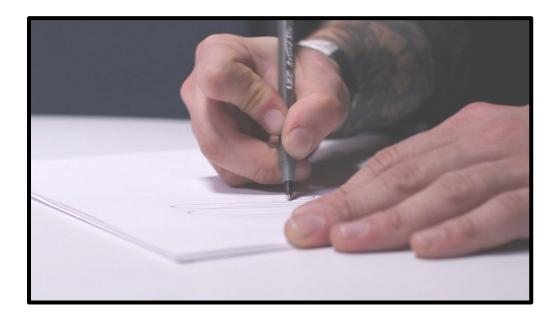
R9-5-306.A.1.

A licensee shall maintain a dated attendance form containing an enrolled child's name with the time of each admission and release of the enrolled child.

Date								
ſE	TIME-IN	SIGNATURE	TIME-OUT	SIGNATURE	TIME-IN	SIGNATURE	TIME-OUT	SIGNATURE
					_			
			-		_			
					_		_	
			-					
					_			
			-					
					-			

Child's Name Month & Y								h & Year
ATE	TIME-IN	SIGNATURE	TIME-OUT	SIGNATURE	TIME-IN	SIGNATURE	TIME-OUT	SIGNATURE
	-	-	-		-	-	_	-
	-							-
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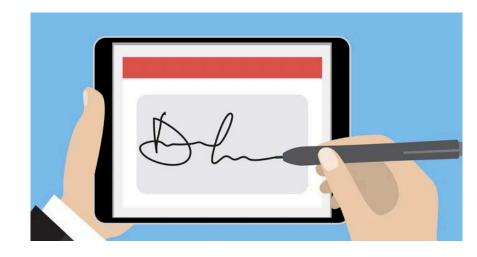
A licensee shall ensure that the attendance form is signed with at least a first initial of an individual's first name and the individual's last name by each enrolled child's parent or individual designated by the enrolled child's parent, each time the enrolled child is admitted or released.



june

An electronic fingerprint verification or an electronic signature may be used in place of a signature of the enrolled child's parent or designated individual to admit or release the enrolled child.

If an electronic signature is used to admit or release the enrolled child, the licensee shall adopt policies and procedures to ensure that the individual whose signature the electronic or digital method of identification represents is accountable for the use of the electronic or digital method;





A licensee shall develop, document, and implement policies and procedures to ensure that the identity of an individual is known to the staff member or is verified with picture identification before releasing an enrolled child to the individual.



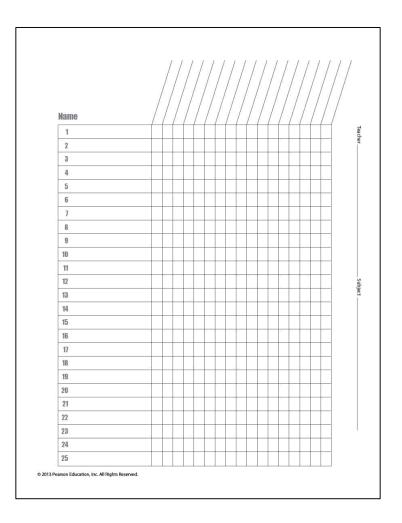
Attendance rosters for children were missing or incomplete

R9-5-306.B.1

ADMISSION AND RELEASE OF CHILDREN R9-5-306 CLASSROOM ROSTERS

A licensee shall:

- 1. Develop, document, and implement policies and procedures to ensure that a staff member maintains daily documentation of the presence of an enrolled child in an activity area that includes a method to account for any temporary absences of the enrolled child from the activity area. (This is the "roster").
- 2. Maintain the documentation of the presence of enrolled children in an activity area on facility premises for 12 months after the date of the documentation.



ADMISSION AND RELEASE OF CHILDREN R9-5-306 CLASSROOM ROSTERS

Remember that rosters must document the presence of enrolled children in each activity area. That means that if a classroom has children both indoors and outdoors, there must be a roster for both locations that accurately accounts for each child.



Staff records were missing or incomplete

R9-5-402.A.1-12

STAFF RECORDS & REPORTS R9-5-402 THE STAFF FILE PERSONNEL RECORDS

Using the Personnel Records form is not required, but suggested. Using this form will help you ensure your staff files are compete. Each file must contain:

- **1.** Name, date of birth, home address and telephone number.
- **2.** Starting date of employment or volunteer service.
- **3.** Ending date of employment or volunteer service.
- 4. Name, telephone number and <u>mailing</u> <u>address</u> of an individual to be notified in case of emergency.
- **5.** Written statement attesting to current immunity against measles, rubella, diphtheria, mumps and pertussis.

	Employee Name:			Date of Birth:		
	Home Address:			Position:		
	Telephone #:			Alone 🗆 Sup	ervised 🗆	
2.	Start Date:	Hire Date: (if diffe	erent)			
3.	End Date:	1				
4.	Emergency Contact:(name	}	1	Phone #		
5.	Immunization Statement: Ir testify that he/she has immur are current.			a, diphtheria, m	umps and pe	
4	Employee Signature:			Date	s	_
6-7.	Verification of Fingerprint I Original signed Criminal History Copy of the Applicant Fingerprint Copy of the Fingerprint Clearan DPS contacted (date	Affidavit dated	ation (applicatio)
8.	Documents required by R9 Mantoux TB Test Results (on or A health care provider's signed	r w/in 12 months prior			date of test res vin 6 months o	
9.	Documents required by R9 Difference (based on Work Experience (based on	D Certificate	saw orig. by phone by letter hours/week)	Verified (na by: (da		
		Training required b	w R9-5-403			
10 .	Written Documentation of		J 100 0 400			
_	Written Documentation of New Staff Training within 10 cal	•••	-	(date)	_	
	New Staff Training within 10 cal Eighteen (18) Hours of Annual I child growth & development	endar days of starting	date		at least 6 hours	s in areas of
	New Staff Training within 10 cal Eighteen (18) Hours of Annual I	endar days of starting	date		at least 6 hours	in areas of
	New Staff Training within 10 cal Eighteen (18) Hours of Annual I child growth & development YEAR: (based on start date)	lendar days of starting In-Service Training ba	a date Ised on starting			R Certificate
	New Staff Training within 10 cal Eighteen (18) Hours of Annual I child growth & development YEAR: (based on start date) HOURS: Current License or Certific AZ Driver's License (if a van driver)	In-Service Training ba	e date esed on starting lers Card	i date, including	ate CPF	R Certificate
 	New Staff Training within 10 call Eighteen (18) Hours of Annual I child growth & development YEAR: (based on start date) HOURS: Current License or Certific AZ Driver's License (If a van driver) Expires: Good faith efforts to contar	In-Service Training ba	ers Card	i date, including	ate CPF	R Certificate

STAFF RECORDS & REPORTS R9-5-402 THE STAFF FILE

- 6. Criminal History Affidavit.
- Fingerprint clearance card or the application.
- **8.** Negative Mantoux skin test or other tuberculosis screening test.
- 9. Educational qualifications.
- **10.** Documentation of training.
- **11.** Good faith efforts to contact two previous employers.
- **12.** DCS Registry background check & Affidavit.

1.	Employee Name:			Date of Birth:		
	Home Address:			Position:		
	Telephone #:			Alone 🗆 Supervi	sed 🗆	
2.	Start Date:	Hire Date: (if d	ifferent)			
3.	End Date:					
4 .	Emergency Contact:(r	name)		Phone #		
5.	Immunization Stateme testify that he/she has in are current.					
are current. Employee Signature:Date:Date:D						
6-7.	Verification of Fingerp Original signed Criminal I Copy of the Applicant Fing Copy of the Fingerprint CI DPS contacted (date	listory Affidavit dated perprint Registration App earance Card (expiration	lication (applicati	on #)(#)		
8.	Documents required to Mantoux TB Test Results A health care provider's si	(on or w/in 12 months pr	ior to start date) individual is free	dati from TB, dated win 6	e of test results 3 months of start date	
9.	Documents required b	y R9-5-401	saw orig.			
	High School Diploma		by phone by letter	Verified (name) by: (date)		
	Work Experience (ba			(uare)		
Written Documentation of Training required by R9-5-403 New Staff Training within 10 calendar days of starting date (date)						
	Eighteen (18) Hours of Annual In-Service Training based on starting date, including at least 8 hours i					
<u> </u>			based on starting	g date, including at le	asco noors in areas or	
<u> </u>	child growth & developme YEAR:		based on startin	g date, including at le		
<u> </u>	child growth & developme		based on startin	g date, including at le		
<u> </u>	child growth & developme YEAR: (based on start date)	rtification	ndlers Card] First Aid Certificate		
	child growth & developme YEAP: (based on start date) HOURS: Current License or Ce AZ Driver's License (if a van driver) Expires: Good faith efforts to c	rtification	ndlers Card] First Aid Certificate	CPR Certificate	
	child growth & developme YEAR: (based on start date) HOURS: Current License or Ce AZ Driver's License (if a van driver) Expires:	rtification	ndlers Card] First Aid Certificate	CPR Certificate	

STAFF RECORDS & REPORTS R9-5-402 THE STAFF FILE

As a reminder, the staff files at the facility must be located in a single location at the facility, accessible to the Surveyor when they are conducting a inspection/investigation. Additionally, staff files must be maintained for 12 months after the ending date of employment of a staff member. Ensuring the staff files are complete, and accessible to your Surveyor will expedite the inspection process!



Staff files must include the following documents as part of the file: The Criminal History Affidavit (2 pages)

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Arizona Department of Health Services Bureau of Child Care Licensing COMPANYAL INCOMENANCE

Applicant's Name (First, Middle, Lest)	Social Sector	
Melanic Burgmeier	XXX-XX- Birth date	-7777
Applicant's Address (M. Street, City, Sizie, Zip) 150 N. 18th Ave. #400 Phoenix, AZ 85007	03/18/19	99
Fedility Nanie ABC Daycare		
Endity Antara (#, Store, Ciry, Store, Zip) 23 N. Maryland Dr. Phoenix, AZ, 85016	ÓR	CDUSGNN
Prezuena 19 A.R.S. S IASSACIES, for purposes clubic section, "Child care personnel" monte environmente process Prezuena M.R.S. S Mod897.55(E), for purposer of this section, "Child care personnel" exama all engloyees of and In p2016 serve prop Exame that is computed adoptational.	llumeer working at a child cato p 5 persons who are elphaced years	cility. ef age or older and who reside
Purstant to A.R.S. § 36-583.02(C) and 36-597.09(B), child care personnel shall certify on forms that	are provided by the departme	ent that:
I have read and am willing to attest to the following in regards to the o	ffences listed in A.R.	S. § 41-1758.07(B)
for centers, (B) and (C) for Group Homes, which can be found at http://www	.oxleg.gov/ArizonaRevisedS	Statunes.osp <u>CTitle</u> ff:
 Are you have ting trial on or have you ever been consisted of or admitted in open court or alloases listed in A.R.S. § 41-1758.07(B) for centers, (B) or (C) for Group Hours, in th jurisdiction? UES INCO. 	purtuant to a plex agrotine dis state of similar offenses i	ni tunnailting say of the a another stale or
2. Are you a parent or guardian of a churf adjudiented to be a dependent child as defined in	ARS §\$-2017 🖬 YES	≣ NO
 Here you been denied ur had a certificate revokod to operate a child care group bone or other state, or have you been denied at had a certificate revoked to work in a child car UYUS INO 	a license to operate a child : re facility or a child care gro	race facility in this or any sup isome?
How you been denied a certificate to operate a child care proup home or a license to oper this state or mother take, or had a bicane to sperate a child care facility or a certific reason that relate to the endangerous of the health and safety of children? []YES []NO	nte a child care favility for : de lo ngayate a child care gu	the care of children 34 roup home revoked for .
ALL-QUESTIONS MUST BE COMPLETED. Pursuant to A.R.S. § 36-563.02(E), and A.R.S. § 36-	897,63(E), the forms are card	idential.
Pursulari to A.R.S. § 36-683.024(7), a obtiduant facility shall not allow a person to be employed of per conclusion denied a flaggerprine character and pursuant to seeffort 44-1758.07 or has not re Fingerprinting pursuant to A.R.S. § 41-619.45(1). Good course exceptions revegation	received an laterim approva	I from the Board of
 Panding the entrume of a good cause exception determination, the board of its fracting offices may investigation to a good cause enception applicant. 	u shika ngangangan ng	and role to centime working.
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Applicant's Signature MULQUE Kathand

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Staff files must also include Fingerprint Clearance card documentation. The DPS website can be used to check for valid cards and/or applications. This is the website the Surveyor will use to process the cards on an inspection. The cards must be shown as "valid" when the clearance card number is processed.

https://www.azdps.gov/services/public/fingerprint

Arizona Department of Public Safety FINGERPRINT CLEARANCE CARD
Fingerprint Clearance Card / Application Status
All information provided by the Department of Public Safety on this webpage and its other web pages and internet sites, is made available to provide immediate access for the convenience of interested persons. While the Department believes the information to be reliable, human or mechanical error remains a possibility, as does delay in posting or updating of information. Therefore, the Department makes no guarantee as to the accuracy, completeness, timelines or correct sequencing of the information. Neither the Department, nor any of the sources of information, shall be responsible for any errors or omissions, or for the use or results obtained from the user of this information.
Fingerprint Clearance Card Number: OR Application Number (Must enter leading zeros):
Submit Reset

West Chester University Tuberculin Skin Test for Education Majors

Section I: To be filled out by Student

Last Name	First Name.	М.	Major Elm. Education
ID#	Date of	Birth	Contract Contract Contract
Phone Number			

*** The Commonwealth of Pennsylvania, "Pennsylvania Code" Title 28; Tuberculin Testing of School Personnel, states that the tuberculin skin test needs to be administered within 3 months prior to the date the school receives the form.****

Section II: To be completed by Health Care Professional: (See Instructions)

6529 P	RE PEDIATRICS Rack Horse Play Tuberculosis Scree	
Egg Harbor T	HIGH HIGH HIGH INCIDENT	
	Manufacturer: Scart	me: <u>1' pop</u>
	Lot #: C3/50 AA	- matter
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ection III: If	10mm or greater: (See Instructions)	6529 Black Horse Pike
A starsh annual	Chart X and Barrat	Eog Harbor Twp., NJ 08234-4509
	of Chest X-ray Report free of infectious Tuberculosis Disease?	Con the contract of the contra
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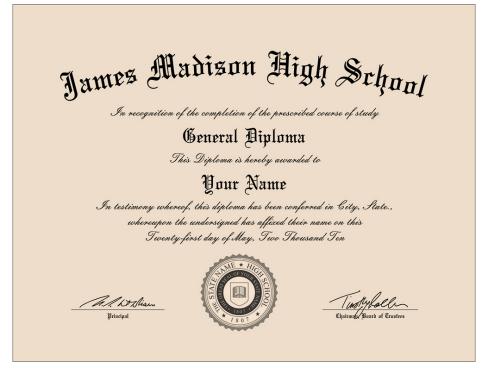
The TB skin test documentation also falls under rule **R9-5-301.F.** The Mantoux skin test or other tuberculosis screening test recommended by the U.S. Centers for Disease Control and Prevention, must be administered within 12 months before the starting date of employment. If the staff member has had a positive Mantoux skin test or other tuberculosis screening test, a written statement that the staff member is free from infectious active tuberculosis that is signed and dated by a health care provider within six months before the starting date of employment.

A copy of at least a high school diploma or a high school equivalency diploma which means:

a. A document issued by the State Board of Education to an individual who passes a general educational development test

b. A document issued by another state to an individual who passes a general educational development test or meets the requirements of a state statute

c. A document issued by another country to an individual who has completed that country's equivalent of a 12th grade education, as determined by the Department.



Dated lesson plans were not prepared and posted in each activity area

R9-5-501.C.5.a-k

LESSON PLAN			
Date: Lesson: # (_2_) of (_8_ f golf pes	Type: _Class Theory_)		
	for a golf tournament to be ru		
Discussion points			
 Key Points: Create the location in the photograph Designate 'tee' and 'hole' Create hazards and obstacles 	Equipment: • Paper, pens/pencils • Model Clay • White board, Markers		
Discussion points			
Key Points: • Create course map to help the players understand how to play the hole • Create a map of hospital to help the players get from one hole to the next hole	Equipment: • Projector / TV screen • White board, Markers		
	Date: Lesson: # (_2_) of (_8 es: and build a SNAG golf course f Discussion points Key Points: • Create the location in the photograph • Designate 'tee' and 'hole' • Create hazards and obstacles Discussion points Key Points: • Create course map to help the players understand how to play the hole • Create a map of hospital to help the players get from one		

Q: What is a Lesson Plan? A: A "Lesson plan" means a written description of the activities scheduled in each activity area for a day.

Facility staff should prepare and post a dated lesson plan in each indoor activity area for each calendar week, which is maintained on facility premises for 12 months after the lesson plan date.

Idea: Prepare rotating lesson plans that can be changed, if necessary.

The Lesson Plan should provide opportunities for each child to:

- a. Gain a positive self-concept
- b. Develop and practice social skills.
- c. Think, reason, question, and experiment.
- d. Acquire language skills.
- e. Develop physical coordination skills.
- f. Participate in structured large muscle physical activity.
- g. Develop habits that meet health, safety, and nutritional needs.
- a. Express creativity.
- b. Learn to respect cultural diversity of children and staff.
- c. Learn self-help skills.
- k. Develop a sense of responsibility and independence

	N	JAN 1 3 2014		e Times It A to fill out this form)		
Class: Preschool A		Focus:	colors		Week o	f: 1/13/2014
		Monday	Tuesday	Wednesday	Thursday	Friday
Gathering Activ	ity:		sign în	mirror dancing	sight words	show and tell
	arts:	Word	Music	Math	Nature	Fun Friday
P This Week's Smi Planned Activi	ty:	Write the Letter With Your Finger ^ Activity Gool: Points to and names the first letter in familian words	Vegetable Colors Chant@ Activity Goal: Sings or hums familian songe or tunes.	Toped Letter Match ^ Activity Goal: Identifies I or mane sounds to corresponding letters	Find the Missing Letter Activity Goal: Identifies 1 or more sounds to corresponding letters	painting with ba
Tutor Time Featu	ırés:	Word of the Month	Creating Character	Big Book	Fitness for Life	Phonics Expre
V Cicle V Planned Activi	ty:	Jump Up and Touch * Activity Goal: Recognizes matching and dissipilar sounds of consoronts and vewels	Similar Friends - Activity Goal: Separates a group into two sets and identifies the number of itens in both sets	How Many Toes Does a Fish Have? Activity Goal: Invents songs or tunes using voice or musical instruments	Exercise Changes Things % Activity Goal: Identifies a variety of games/exercises that help enhance fitness	Fanily Neuslett
ircle		-				

ease post for parents

letter tracing

flash cards

painting with golf balls

alphabet eye chart

2014 10:23AN

Jan. 13.

Sharing Our Stories: jump up and down

If an activity in the lesson plan required includes screen time, include in the lesson plan the duration of the screen time in minutes.

Screen time means the use of electronic media to watch television or to watch a video, a DVD, or a movie at the facility or at another location, or the use of electronic media and/or computers for game-playing, entertainment, communication, or educational purposes.



Additional things to remember:

Facility staff implements the schedule and lesson plan.

When schedule or lesson plan is not implemented, writes on the schedule/lesson plan the activity that was implemented.

This can occur when staff changes the lesson plans to accommodate changes in current events, weather, etc.

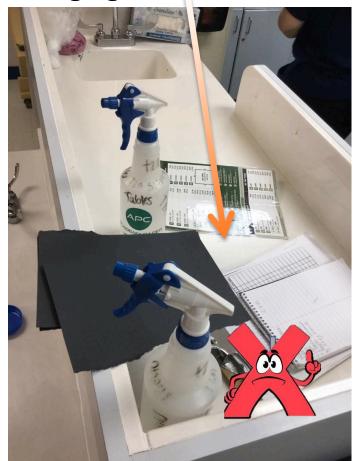


Diaper changing area was not seamless, smooth and kept clear of items not related to diaper changing.

R9-5-503.A.1.

Diaper changing areas must contain: A nonabsorbent, sanitizable diaper changing surface that is: seamless and smooth, and kept clear of items not related to diaper changing.





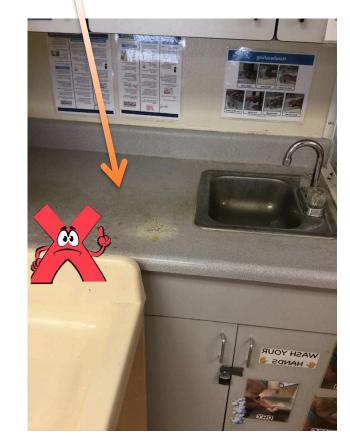
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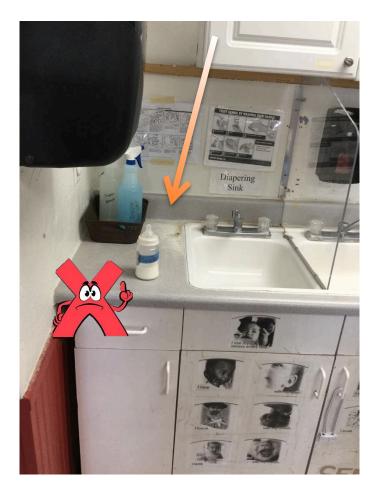


Diaper changing areas must contain: A nonabsorbent, sanitizable diaper changing surface that is: seamless and smooth, and kept clear of items not related to diaper changing.





Staff members do **not**: permit a bottle, formula, food, eating utensil or food preparation in a diaper changing area.





Waterproof sanitizable container with liners and lids for soiled diapers and clothing. R9-5-503.A

A diaper changing area contains at least one waterproof, sanitzable container with a waterproof liner and tight fitting lid for soiled diapers, and an additional one for soiled clothing. *Containers must be inaccessible to children.





Additionally, the diaper changing area must have a hand washing sink next to the diaper changing surface must provide running water between 86 degrees F and 110 degrees F.

(Idea: Purchase a thermometer and test the water temperatures periodically)





Additional Information on Infant's Tummy Time R9-5-502.A.5.

TUMMY TIME WITH INFANT CARE "BOPPY" PILLOWS ARE PROHIBITED



•Do NOT use of any type of apparatus such as boppy pillows during Tummy Time.

•Staff are to sit on the floor and directly supervise any child while in Tummy Time.

•Other activities such as feeding another child **cannot** be done in conjunction with Tummy Time.

TUMMY TIME WITH INFANT CARE "BOPPY" PILLOWS ARE PROHIBITED



Any use of soft pillows like boppy pillows will result in a referral to the Enforcement team and possible fines or legal action. **DO NOT USE THESE ITEMS IN THE FACILITY!!**



TUMMY TIME WITH INFANT CARE

DATE

R9-5-502.A.5.



Tummy Time 101



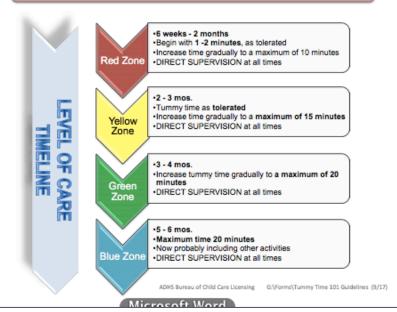
Tummy Time allows infants to have a change in physical space/environment.

This exercise increases **sensory** perception, **visual** and **hearing** acuity, **social** and **emotional** interaction and **language** acquisition.

Tummy Time allows the back of the head to have a break from being flat on a surface, preventing a flattening effect on the back of the skull.

Tummy Time helps strengthen head, neck and upper body muscles.

During Tummy Time the infant is preparing for **future activities:** crawling, pushing up, rolling over, sittling up, standing and eventually walking.



ESSENTIAL GUIDELINES

"Tummy Time" is a shared activity of dedicated time between the caregiver and the infant.

Tummy Time is unfamiliar at first and infants may fuss or cry until they feel comfortable. Remember to start slowly and make the experience FUN. Strive to keep it positive with interesting toys and your face! Increase the number of times per day, rather than insisting the infant stay for long periods.

DIRECT SUPERVISION is required at all times.

Tummy time physical space must be SAFE	CLEAN surface				
Tummy time physical space must be SAFE	CLEAR of soft pillows or blankets				
	NOT a walkway				

If infant falls asleep, IMMEDIATELY place the infant in a crib on his/her back.



I'S NAME:	LEVEL of CARE:	
B:	Start time:	End time:

Prior to tummy time, assess the following:

Section A - ASSESS		YES	NO	Comments
Is the infant's behavior:	Normal			If NO
Is the infant awake:	Alert			 reschedule Tummy
	Ready to play			Time
				 use section B
Section B - if YES to any of these question	ons, no Tummy Ti	ime		
Is the infant's skin:	Flushed?			
	Pale?			
	Splotchy?			
Does the infant have nasal congestion or a cough?				
Is the infant on medication(s)?				
If the infant had a bottle recently, has	Reflux?			
the infant experienced:	Projectile?			
Is the infant's behavior:	Different?			

If the infant has SPECIAL NEEDS:		
What are they?		
What unique needs must be		
considered?		
Considerations that can affect the	Developmentally delayed?	
level of care timeline:	Premature birth?	

ADHS Bureau of Child Care Licensing G:\Forms\Tummy Time 101 Guidelines (9/17)

Outdoor activity spaces were not maintained free of hazards

R9-5-603.C.2

Outdoor activity areas should be maintained free from hazards, such as exposed concrete footings and broken toys.



Outdoor activity areas should be maintained free from **hazards**, such as exposed concrete footings and broken toys.



Outdoor activity areas should be maintained free from **hazards**, such as exposed concrete footings and broken toys. (In these photos, the rusted bars and exposed piping are hazards.)



"Hazard" means a source of endangerment.

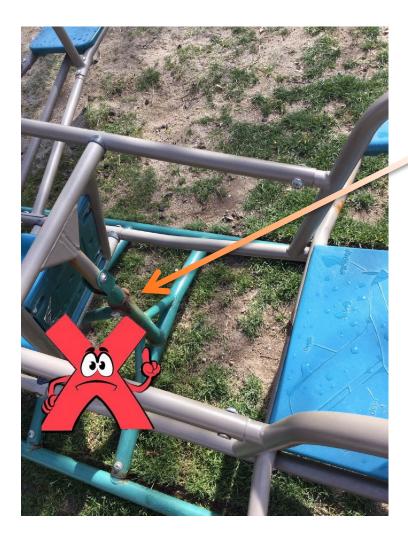


Outdoor activity areas should be maintained free from **hazards**, such as exposed concrete footings and broken toys. (In these photos, the wood pallets and broken play equipment are hazards.)

"Hazard" means a source of endangerment.







Toys and play equipment, required in this Article, are maintained: a. Free from hazards. b. In a condition that allows the toy or play equipment to be used for the original purpose of the toy or play equipment;



Resilient surface under swings and climbing equipment not adequate

R9-5-603.E.1-2

OUTDOOR ACTIVITY AREAS R9-5-603.E. FALL ZONES

What is a "Fall Zone"?

"Fall zone" means the surface under and around a piece of equipment onto which a child falling from or exiting from the equipment would be expected to land.



OUTDOOR ACTIVITY AREAS R9-5-603.E. FALL ZONES

A licensee shall ensure that the following is provided and maintained within the fall zones of swings and climbing equipment in an outdoor activity area:

1. A shock-absorbing unitary surfacing material manufactured for such use in outdoor activity areas.

2. A minimum depth of **6 inches** of a nonhazardous, resilient material such as fine loose sand or wood chips.



OUTDOOR ACTIVITY AREAS R9-5-603.E. FALL ZONES



A licensee shall ensure that hard surfacing material such as asphalt or concrete is **not** installed or used under swings or climbing equipment unless used as a base for a rubber surfacing.

A licensee shall ensure that a swing or climbing equipment is **not** located in the fall zone of another swing or climbing equipment.

Fun idea: Purchase some child-sized rakes and have the children help place the resilient surface material back into the fall zones.

Preparing for your annual compliance inspection. Use the same checklist that BCCL surveyors use!



CHILDCARE CENTER RULES CHECKLIST FOUND ON AZDHS.GOV WEBSITE

The same checklist that a Surveyor will use when inspecting your facility can be downloaded in a PDF from our website.

You can use this form to prepare for the inspection by inspecting your facility.

Bureau of Child Care Licensing			Pursuant to A.R.S. § 36-89			
'acility:		CDC-	Date:	Page 1 of 5		
tatute or Rule:	C NC NA NE TA	Plan of Correction	Exit Interview	v only		
A.R.S. § 36-882.M. Department notified in writing within 10 days of change of director						
A.R.S. § 36-883.02.A.C. Child care personnel shall apply for <i>Fingerprint Clearance Card</i> within seven working days of employment. Affidavit on file.						
Changes Affecting License E. Services, space utilization, licensed capacity J.K. Written notification of change of controlling person/des. agent/resp. party (30 days)						
UP-5-301 General Licensee Responsibilities 3 Change of director D.2 Immediate access 1. Designate qualified individual to act in F. Mantoux TB test Mantoux TB test director's absence G. Staff with CPR/First aid on premises, vehicles, field trips 1.3. Staff atendance records I. Record of fire drills onco/month (12 mos.)						
89-5-302 Statement of Child Care Services						
1. Desc of facility's child care srvc./class A.10. Parent responsibilities 2. Hours of operations A.11. Description of activities & pgrms 3. Facility stret & mailing address, phone A.12. Each product administration procedure 4. Child enrollment & discorrightment proc. A.13. Medication administration procedure 4. Child enrollment & discorrightment procedures A.14. Accident & emergency procedures 4. Child and mission for clease requirements A.14. Inspection reports available on-site 4. Strengthme guidelines/methods A.16. Facility regulated by DHS; Dept's address, phone 4. J. Field tip requirements & procedures A.18. Parental access to premises						
829-53.03 Posting of Notices L. Postod conspicewously in facility A.6. Pres. of any comm. disease or infestation 1. Pacility licence A.7.8.9. Notice of denial, revocation, suspension; A.1. None of facility desig, to act in direct abs. B. Licensed equacity posted in each indoor activity area C.4. Fees and refinal policy L. Second graneality operation of pesticide application						
89-5-304 Enrollment of Children 3.C. Emergency Information & Immunization Record (EIIR); Ready access to cards						
29-5-305 Child Immunization Requirements Children's immunization records or exemption Attach copy to EIIR						
Admission & Release of Children; Attendance Records Children's sign in/out records B. Roster documentation (12 mos.)						
89-5-307 Suspected or Alleged Child Abuse or Neglect						



LICENSING

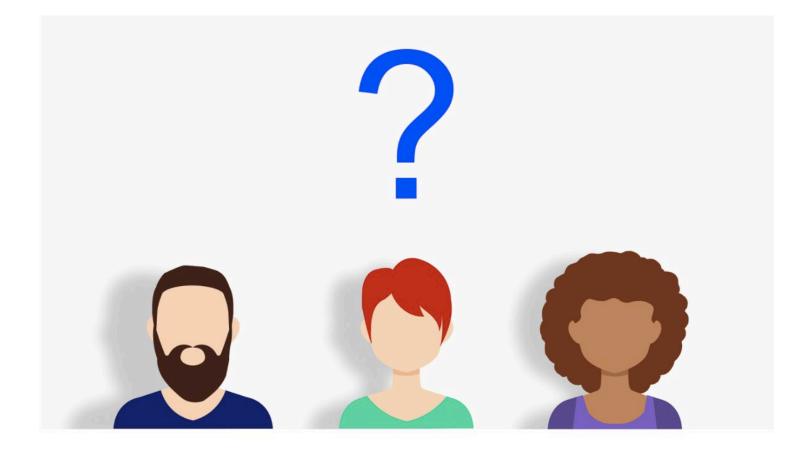
www.azdhs.gov/licensing/childcare-facilities

Bureau of Child Care Licensing

*Rules & Regulations *Parent & Consumer Information *Provider Information (including application packets) *Empower Pack Information *www.azcarecheck.com *Review deficiencies online (date deficiencies corrected included) *Review enforcement actions

Questions and Answers

If you have any questions, please contact your Licensing Surveyor for more details.





Working in a Facility – Common Citations Study Guide

A review of the training video qualifies the participant for the 1-hour training credit. A completed study guide attached to the training certificate will qualify the participant for an additional 1-hour training credit.

This training includes a review of rules associated with the top ten citations in a child care facility. It is not a comprehensive review of the rules, which can be accessed on the <u>www.azdhs.gov</u> website.

Based on the information presented in this training modules, discuss the following points with your supervisor or trainer:

- 1. Review the top ten citations for child care centers.
- 2. Review the past three years of inspection reports for your facility and research any citations in the areas addressed in the module.
- 3. Discuss the citations with your supervisor and compare the past citations; determine any patterns.
- 4. Identify the cause of the citations.
- 5. Discuss how you would prevent the citation from happening again.
- 6. Discuss what you would do to maintain compliance with the regulation.

