



## For Medical Providers and Physicians

### Why am I getting this notice?

Abbott is completing a voluntary recall on powder formulas manufactured in their Sturgis, Michigan facility. You are receiving this notice because you may have contact with Arizona WIC participants who have been receiving affected formulas. Affected formulas include Similac Advance, Similac Sensitive, Similac Total Comfort, Similac for Spit Up, Alimentum, EleCare Infant, and EleCare Jr.

### Why is the formula being recalled?

Abbott is voluntarily recalling these products after four consumer complaints related to **Cronobacter sakazakii** or **Salmonella Newport** in infants who had consumed powder infant formula manufactured in the Sturgis, Michigan facility. Abbott found evidence of **Cronobacter sakazakii** in the plant, but found no evidence of **Salmonella Newport**.

**Cronobacter sakazakii** is commonly found in the environment and a variety of areas in the home. It can cause fever, poor feeding, excessive crying or low energy as well as other serious symptoms. It's important instructions for proper preparation, handling and storage of powder formulas are followed.

While Abbott's testing of finished product detected no pathogens, they are taking action by recalling the powder formulas manufactured in this facility with an expiration of April 1, 2022, or later. No Abbott liquid formulas, powder formulas, or nutrition products from other facilities are impacted by the recall.

### How do participants know if they bought formula that is a part of the recall?

The products under recall have a multidigit number on the bottom of the container starting with the first two digits 22 through 37, contains K8, SH, or Z2 and with an expiration date of April 1, 2022, or after. To find out if the product participants have is included in this recall, visit the [Similac recall webpage](#) and type in the code on the bottom of the package, or call 1-800-986-8540 and follow the instructions provided. No action is needed for previously consumed product.





### **What can participants do if they bought formula that was a part of the recall?**

Participants should go back to the store where they bought the formula and the vendor will exchange the recalled formula for formula that was not a part of the recall. They do not need to have a receipt. They can exchange opened and unopened cans.

### **What can participants do if they go to the store and they are not able to exchange the formula?**

They can call the WIC Complaint Hotline at 866-229-6561 (Monday through Friday 8 a.m. to 5 p.m.) or the Arizona WIC Shopper's Helpline at 866-927-8390 (Monday through Friday 7 a.m. to 7 p.m., Saturday from 8 a.m. to 1 p.m.).

They can also contact the WIC Complaint Hotline by [email](#).

### **What can participants do if they want to get a different formula or if they have questions about their WIC benefits?**

Participants can contact their local WIC office if they want to talk about or change their benefits. They can also call the WIC Complaint Hotline at 866-229-6561 (Monday through Friday) or the Arizona WIC Shopper's Helpline at 866-927-8390 (Monday through Friday 7 a.m. to 7 p.m., Saturday from 8 a.m. to 1 p.m.). If they don't know how to contact their local WIC office, they can find contact information for their local WIC office on the [clinic search webpage](#).

### **Is a Formula and Food Request Form required to change a participant's formula?**

For WIC Standard Formula, a [Formula and Food Request Form](#) is temporarily **not** required to issue a different form of formula (e.g. liquid concentrate and ready-to-feed) or a different brand of comparable standard infant formula due to the recall.

Medical documentation is still required for WIC Special Formulas that require a medical diagnosis in order to issue, which are listed in section 3b of the [Formula and Food Request Form](#) and in the [Arizona WIC Program's Formulary](#). If you would like to allow flexibility for your patients when issuing a [Formula and Food Request Form](#), you may select the **Any Form** option as well as specify which brands would be permitted based on availability. For a full list of formulas the Arizona WIC Program is able to issue, please review the [Arizona WIC Program's Formulary](#).

For questions regarding WIC eligible formulas, medical documentation or prescribing formulas for WIC clients, contact the state WIC office at 1-800-252-5942 Monday through Friday from 8 a.m. to 5 p.m.

### **What can I do if I have more questions about the recall?**

For more information about the recall, contact Abbott at 1-800-986-8540 or visit the [Similac recall webpage](#).

This institution is an equal opportunity provider.

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