



ARIZONA TREATMENT CAPACITY SURVEY ANALYSIS

Quarter Ending September 30, 2021

Introduction

Under the Arizona Opioid Epidemic Act of 2018, each facility that provides inpatient or outpatient substance use disorder treatment (SUDT) is required to submit a quarterly report to Arizona Department of Health Services (ADHS) that includes information regarding the number of days in the quarter that the facility was at capacity and unable to accept referrals for treatment. The purpose of the reporting is to identify gaps in care and unmet SUDT needs in the state. A survey was developed by ADHS Office of Injury Prevention using SurveyMonkey and distributed to all facilities licensed by ADHS on November 5, 2021 and remained open to November 19, 2021.

Methods and Response Rate:

A total of 190 facilities responded to the survey this quarter. Of those who responded, 93% (N=177) reported that they provided at least one type of substance abuse services.

Limitations

The survey was distributed through the Division of Licensing Services to reach licensed facilities and through the Arizona Health Care Cost Containment System (AHCCCS). It is likely that it did not reach all providers of substance use disorder treatment in Arizona.

Key Findings:

- Only 8% of facilities accepted children 0-5 years old, 17% of facilities accept children 6-11 years old, and only 30% of facilities accept patients 12-17 years old.
- Seventy-five percent of respondents accept AHCCCS, 24% accept Medicare, 27% accept Tri-Care or other military insurance as payment, and only 6% accept IHS or 638 contract funds.
- Sixty-seven percent of facilities accept referrals from corrections, 72% accept referrals from adult probation, but only 34% accept referrals from juvenile/adolescent probation and 51% from Department of Child Safety.
- At the time of the survey, facilities reported having 3,025 inpatient treatment beds, 1,462 of which were occupied.

- Facilities reported a total of 16,519 outpatient treatment places, chairs, or openings available 12,586 of which were occupied.
- In the prior 3 months, 284 individuals presented for care, but were unable to receive any inpatient services, and 97 individuals were unable to receive outpatient services.
- Forty-six percent of respondents offered any type of medication assisted treatment (MAT) with Suboxone the most commonly offered (38%) and Buprenorphine (33%).
- Respondents indicated that they had a total of 205 MAT providers and 65 people interested in becoming waived MAT providers.
- Facilities reported that 48 clinics temporarily closed due to COVID-19.
- Fifty-five percent of respondents was impacted to deliver services and 76% was able to provide telehealth services.

1. Respondents by county facility is contracted with*

County	Number of Responses	Percent of Total Respondents (N=138)
Apache	6	4%
Cochise	8	6%
Coconino	6	4%
Gila	6	4%
Graham	5	4%
Greenlee	5	4%
La Paz	3	2%
Maricopa	54	39%
Mohave	5	4%
Navajo	5	4%
Pima	24	17%
Pinal	18	13%
Santa Cruz	4	3%
Yavapai	9	7%
Yuma	9	7%
All Arizona Counties	61	44%

* Respondents could select multiple responses

Respondents by residence county of clients served*

County	Number of Responses	Percent of Total Respondents (N=138)
Apache	11	8%
Cochise	8	6%
Coconino	9	7%
Gila	7	5%
Graham	5	4%
Greenlee	4	3%
La Paz	2	1%
Maricopa	56	41%
Mohave	8	6%
Navajo	13	10%
Pima	24	17%
Pinal	23	17%
Santa Cruz	3	2%
Yavapai	13	9%
Yuma	8	6%
All Arizona Counties	60	43%

2. Gender and Age of Population Served

	Number of Responses	Percent of Total Respondents (N=138)
Gender		
Female	3	2%
Male	12	9%
Co-ed	123	89%
Age		
Infant & Early Childhood (0-5)	11	8%
Children (6-11)	24	17%
Adolescents (12-17)	42	30%
Young Adults (18-25)	123	89%
Adults (26-64)	126	91%
Senior (65+)	92	67%

* Respondents could select multiple responses for ages served

3. Accepted Payment Methods

Service Type	Number of Responses	Percent of Total Respondents (N=138)
Cash/Self-Payment	102	74%
AHCCCS	104	75%
Medicare	33	24%
Military insurance (e.g. Tri-Care, CHAMPVA)	37	27%
Private health insurance	78	57%
Access to Recovery (ATR) voucher	2	1%
IHS/638 contract care funds	8	6%
Capitated	4	3%
Fee-for-service	50	36%
Sliding fee scale	29	21%
No fee	8	6%

* Respondents could select multiple responses

4. Who can Make Referrals for Services?

Referral Source	Number of Responses	Percent of Total Respondents (N=138)
Self-referred	128	93%
Family or Friend	118	86%
Employer	102	74%
Health Plan/Insurance Company	111	80%
Health Care Provider	123	89%
Hospital	112	81%
School	81	59%
Church	90	65%
Court	102	74%
Corrections	92	67%
Adult Probation	100	72%
Juvenile/Adolescent Probation	47	34%
Department of Child Safety	70	51%

* Respondents could select multiple responses

5. Does your facility have programs designed to serve any of the following populations?

Population	Number of Responses	Percent of Total Respondents (N=138)
Veterans	43	31%
Pregnant Women	39	28%
People with Children	36	26%
LGBTQ	54	39%
American Indian/Alaska Native	68	42%
Prisoner Re-entry	37	27%
People with Disabilities	37	27%
People who have experienced intimate partner/domestic violence	53	38%
Drug court/Pre-trial	51	37%
Dual diagnosis	93	67%

* Respondents could select multiple responses

6. What types of services are offered at your facility?

Services	Number of Responses	Percent of Total Respondents (N=138)
Substance Use Disorder Treatment	127	%
Dual Diagnosis/Co-Occurring	104	%
Intensive Outpatient Chemical Dependency Treatment	61	%
Mental Health	100	%
Trauma / PTSD	93	%
Residential	55	%
Day Treatment	31	%
Detox	22	%
Emergency Medical Services	6	%
Self-help groups (AA/NA)	54	%
Peer Support Services	64	%
Recreational Therapy	36	%
Occupational Therapy	12	%
Assisted Living	2	%
Skilled Nursing	1	%
Crisis Services	21	%

* Respondents could select multiple responses

7. What levels of care are offered at your facility?

Levels of Care	Number of Responses	Percent of Total Respondents (N=138)
Outpatient – Individual	79	57%
Outpatient – Group	79	57%
Intensive Outpatient Program	64	46%
Partial Hospitalization	21	15%
Sober and Transitional Living	20	14%
Group Home	25	18%
Inpatient	21	15%
Residential	58	14%
Day Treatment	29	21%
Detox	21	15%
Emergency Medical Services	2	1%
Self-help groups (AA/NA)	39	28%
Peer Support Services	48	35%
24 hour Crisis Services	13	9%

* Respondents could select multiple responses

8. What is the total number of inpatient beds available at your facility?

Measure	Count
Total places	3,025
Average places/respondent	46
Median places	16
Minimum	1
Maximum	571

9. What is the current number of occupied inpatient beds at your facility?

Measure	Count
Total places	1,462
Average places/respondent	23
Median places	10
Minimum	1
Maximum	193

10. What is the total number of outpatient treatment places, chairs, or openings available at your facility?

Measure	Count
Total places	16,519
Average places/respondent	199
Median places	38
Minimum	1
Maximum	4,500

11. What is the current number of occupied outpatient treatment places, chairs, or openings at your facility?

Measure	Count
Total places	12,586
Average places/respondent	146
Median places	40
Minimum	1
Maximum	2,000

12. Do you track individuals that present for care but are unable to receive service?

	Number of Respondents	Percent
Yes	70	51%
No	42	30%
Unknown	26	19%
TOTAL	138	100%

13. (For those who track individuals who present for care but do not receive services) Within the last 3 months, how many individuals presented for care, but were unable to receive any inpatient services?

Measure	Count
Total individuals	284
Average individuals/respondent	18
Median individuals	6
Minimum	1
Maximum	118

14. (For those who track individuals who present for care but do not receive services) Within the last 3 months, how many individuals presented for care, but were unable to receive any outpatient services?

Measure	Count
Total individuals	97
Average individuals/respondent	14
Median individuals	6
Minimum	1
Maximum	33

15. Do you have a waitlist for inpatient services?

	Number of Respondents	Percent
Yes	19	14%
No	119	86%
TOTAL	138	100%

16. Do you have a waitlist for outpatient services?

	Number of Respondents	Percent
Yes	15	11%
No	123	89%
TOTAL	138	100%

17. How many days in the past quarter was your facility at capacity and unable to accept new patients?

Measure	Count
Average days/respondent	41
Median days	14
Minimum	1
Maximum	365

18. Within the last 3 months, what is the total number of individuals on the waitlist?

Measure	Count
Total individuals	403
Average individuals/respondent	16
Median individuals	5
Minimum	1
Maximum	90

19. How many individuals from the total 3-month waitlist were provided referrals to other services while waiting?

Measure	Count
Total individuals	437
Average individuals/respondent	18
Median individuals	7
Minimum	1
Maximum	14

14. Does your facility offer medication-assisted treatment (MAT)?

	Number of Respondents	Percent
Yes	64	46%
No	74	54%
TOTAL	138	100%

15. What types of medication assisted treatment (MAT) does your facility offer?

	Number of Responses	Percent of MAT facilities
Methadone	22	16%
Suboxone	52	38%
Buprenorphine	45	33%
Vivitrol	41	30%

* Respondents could select multiple responses

16. What is the number of waived medication-assisted treatment (MAT) providers at your facility?

Measure	Count
Total providers	205
Average providers/respondent	4
Median providers	2
Minimum	1
Maximum	23

17. What is the number of providers at your facility with an interest in becoming waived medication-assisted treatment (MAT) providers?

Measure	Count
Total providers	65
Average providers/respondent	4
Median providers	2
Minimum	1
Maximum	35

18. How many facilities sites were temporarily closed due to COVID-19?

Measure	Count
Total facilities	48
Average providers/respondent	4
Median providers	2
Minimum	1
Maximum	22

19. Has COVID-19 impacted your ability to deliver services?

	Number of Respondents	Percent
Yes	67	48%
No	72	52%
TOTAL	138	100%

20. If yes, are you able to provide telehealth services?

	Number of Respondents	Percent
Yes	105	76%
No	33	24%
TOTAL	138	100%